



SUPPORTING NDC A SERVICING CASE STUDY

IATA BUSINESS TRAVEL SUMMIT

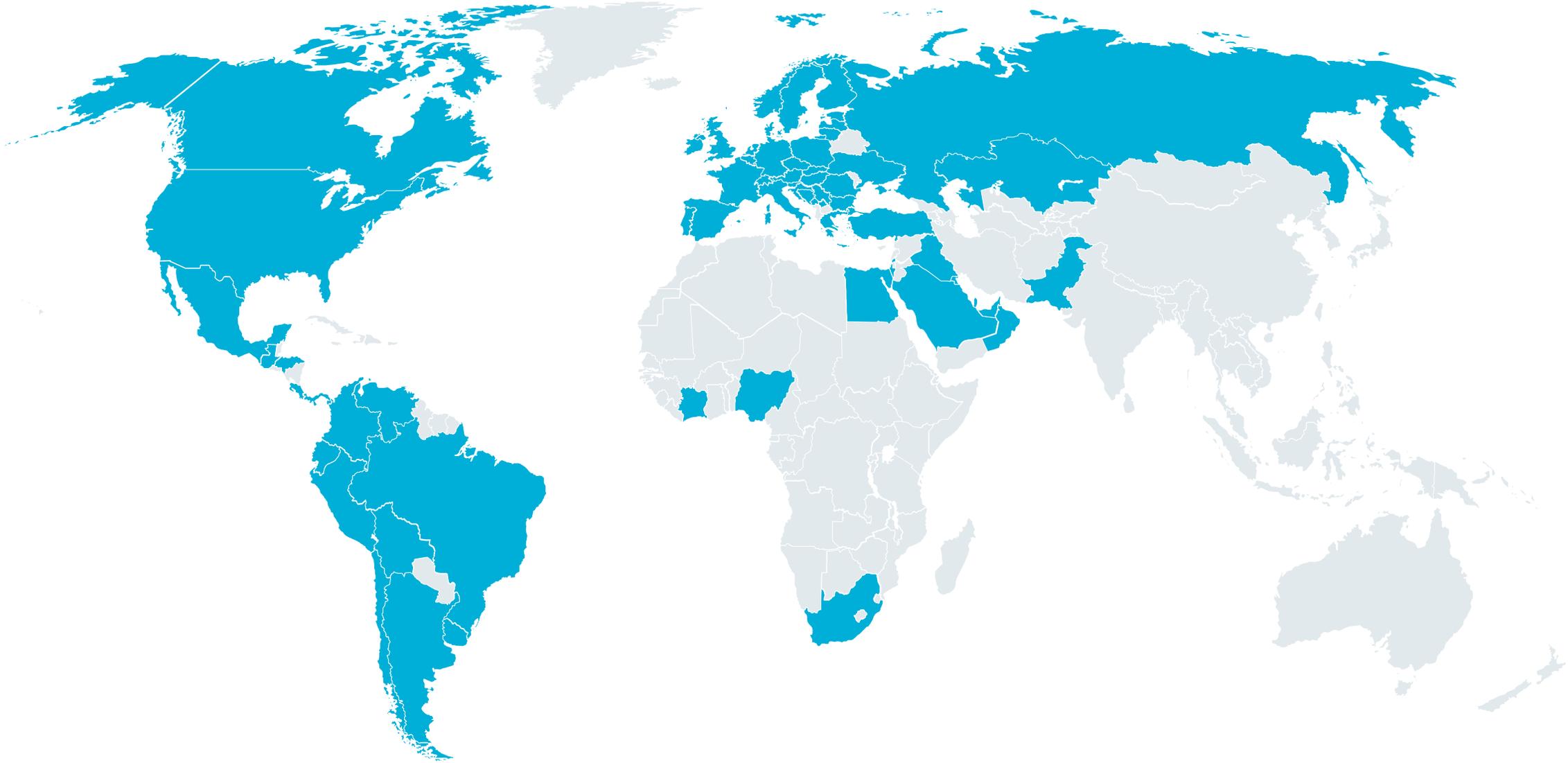
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SCOPE



SCOPE



OBJECTIVES



Before
Complexity

After
Common tools &
processes
Standardisation &
simplification
Efficiency



DELIVERABLES



**Additional
content source**



**Online/offline
alignment**



**Changes &
cancellations**

CONCLUSION



Collaboration

Solid, constructive support



Complexity

Much more to be done

A woman with long dark hair, wearing a dark blue scarf and a patterned jacket, is smiling and looking at a tablet computer. She is standing outdoors at night, with a city street and buildings in the background, illuminated by warm streetlights and building lights. The overall scene is bathed in a cool blue light.

BCD travel

THANK YOU

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