



## MEMORANDUM

### PAC/RESO/1077

To: All Members, Passenger Agency Conference  
Accredited Representatives

From: Director, FSDS Operations, GDC

Date: 30 October 2025

Subject: **MAIL VOTE (A708)**  
**PAC2 (Mail A708)**  
**Decommissioning of Resolution 848 (IATA EASY PAY)**

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#### Background Information

IATA EASY PAY was introduced as a pay-as-you-go solution for ticket issuance through the BSP, supporting the implementation of the new Travel Agent Accreditation Models under NewGen ISS, as governed by Resolution 812. To support its rollout, Resolution 848 was established to define the provisions applicable in markets where IATA EASY PAY was launched.

These same provisions are now embedded in Resolution 812, specifically in Sections 6.15 to 6.19, which apply to all NewGen ISS markets. The preamble of Resolution 848 also states that its provisions are to be applied in relevant markets until superseded by Resolution 812.

As markets have now transitioned to Resolution 812, Resolution 848 is no longer necessary. Although a proposal to remove Resolution 848 was submitted to PAConf for consideration via Mail Vote A667, it was not adopted then due to the identified need to retain a separate Resolution for IATA EASY PAY provisions.

Nevertheless, given the duplication of content across both resolutions, the IATA Secretariat proposes the removal of Resolution 848, as its provisions are fully incorporated into Resolution 812.

The proposal was reviewed and endorsed by the Passenger Agency Conference Steering Group (PSG/137).

#### Proposed Solution

It is proposed to keep provisions on IATA EASY PAY only in Resolution 812 and rescind Resolution 848 per Attachment 'A'.

#### Effective Date

The proposed effective date of these changes is 1 January 2026.

#### Proposed Action

Conference to adopt the changes to the Resolution as shown in Attachment 'A'.

The timetable for this Mail Vote is as follows:

Voting Period: 30 October-13 November 2025

Filing Period: 14 - 28 November 2025

Effectiveness: 1 January 2026

To cast a vote, Members are asked to access the application from the following link:

<https://forms.office.com/e/X2tmmeakQK>.

Please note that no other form of voting will be accepted. Voting will conclude at close of business MAD time on **Thursday, 13 November 2025**. Votes not cast by that deadline will be deemed to be affirmative.

In conformity with the Mail Vote procedure endorsed by PAConf in October 2009, this Mail Vote has been provided in advance to representatives of the agency associations ECTAA, UFTAA and WTAAA for review and/or comment.

**No comments were received.**

Any Member seeking clarification on any aspect of the mail vote or the mail vote process is invited to contact the IATA Passenger Governance team by email to [pac-gov@iata.org](mailto:pac-gov@iata.org).

A handwritten signature in black ink, appearing to read 'J. Rodriguez', with a large, sweeping flourish at the end.

Juan Antonio Rodriguez  
Director – FSDS Operations, GDC

**RESOLUTION 848****IATA EASYPAY**

PAC(56)848(except USA)

Expiry: Indefinite  
Type: B

WHEREAS IATA will pilot the IATA EasyPay payment method in a selected number of BSPs during 2017;

It is RESOLVED that the following provisions are adopted for application in any market where the IATA EasyPay payment method is launched, until superseded by [Resolution 812](#).

**1. DEFINITIONS**

1.1 "IATA EASYPAY PAYMENT METHOD" (sometimes referred to as "IEP") means a pay-as-you-go payment system provided by IATA enabling Accredited Agents to issue Standard Traffic Documents on behalf of BSP Airlines.

1.2 "IATA EASYPAY ACCOUNT" (hereafter referred to as IEP ACCOUNT) means an account opened by the Agent in accordance with the instructions provided by IATA.

1.3 "IATA EASYPAY SYSTEM" (IEP System) means the system operated by a provider on behalf of IATA for the processing of Agents' remittances and refunds using the IEP Payment Method.

1.4 "IATA EASYPAY NUMBER" (hereafter referred to as IEP NUMBER) means a number generated by the IEP System for use by the Agent for the issuance and processing of Standard Traffic Documents.

**2. ACCEPTANCE**

2.1 In each market/region where this Resolution is implemented, all BSP Airlines will accept IEP unless a BSP Airline has notified IATA that it does not wish to accept IEP in a market.

**3. IEP ACCOUNT**

3.1 In order to use IEP, the Agent must open an IEP Account using the IEP System.

3.2 The Agent may have more than one IEP Account.

3.3 Before the Agent can issue Standard Traffic Documents using IEP, the Agent must first ensure funds have been made available in the IEP Account.

3.4 Once the Agent has opened an IEP Account and made funds available, the IEP System will generate an IATA EasyPay Number.

3.5 There is no maximum or minimum amount of funds required to be held in an IEP Account.

3.6 The Agent may transfer funds to its IEP Account at any time.

3.7 The Agent may withdraw any available funds in its IEP Account at any time, subject to the terms and conditions applicable to the IEP Account.

3.8 The Agent may close its IEP Account at any time using the IEP System, subject to the terms and conditions applicable to the IEP Account, provided that:

- (a) there are no amounts in the IEP Account which have been blocked in accordance with [section 4.1](#); and
- (b) the Agent has first withdrawn all available funds in the IEP Account.

**4. ISSUANCE OF STANDARD TRAFFIC DOCUMENTS USING IEP**

4.1 If there are sufficient available funds in the Agent's IEP Account for the issuance of a Standard Traffic Document, then:

- (a) that amount will be blocked in the IEP Account pending remittance and will no longer be part of the available funds in the IEP Account;
- (b) the IEP System will provide the GDS with an authorisation to proceed with the transaction; and
- (c) the GDS will issue the Standard Traffic Document upon receipt of the authorisation to proceed with the transaction from the IEP System.

4.2 If there are insufficient available funds in the Agent's IEP Account, the IEP System will reject the transaction.

**5. BILLINGS AND REMITTANCE OF MONIES BY AGENTS USING IEP**

The Agent using IEP will receive Billings incorporating Accountable Transactions, for which the remittance procedures and other provisions in [Resolution 818g Attachment 'A'](#) will apply.

**6. WAIVER AND INDEMNITY**

6.1 The Agent waives any and all claims or causes of action against any BSP Airline or IATA and any of their officers, employees and other appointees for any loss, liability or damage of any kind (including liability for legal cost) arising out of the Agent's use of IEP, including, without limitation, any loss or deficit in the IATA EasyPay Account opened by the Agent.