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13th MCC

MAINTENANCE COST CONFERENCE
SEPTEMBER 13-15

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Panama City, Panama



PROGRAM

DAY ONE Tuesday 12 September

18:30 - 21:30 MCC Welcome Reception

Sponsored by



DAY TWO Wednesday 13 September

7:45 - 8:45 Registration

8:45 - 9:00 Opening & Official Welcome Remarks

Dr. Chris MARKOU
Head of Operational Cost Management - IATA

9:00 - 9:30 Key Note Address

Mr. Ahmad ZAMANY
Vice President of Technical Operations -
Copa Airlines

9:30 - 10:00 MCTF Chairman's Report

Mr. Hannes PFERDEKAEMPER
Head of Technical Strategy & Reporting - Eurowings

10:00 - 10:30 Preliminary Analysis of MCTF Data

Ms. Geraldine CROS
Manager, Operational Cost Management - IATA

10:30 - 11:00 Coffee Break

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11:00 - 11:30 Heading Towards a Paperless Operation

Mr. Swaran SIDHU
Head of Fleet Technical Management - easyJet

11:30 - 12:00 How Innovative Ground Support Equipment & Tools can Contribute to Reduced Maintenance Costs

Mr. Guillermo BATICON-RAMOS
Head Of GSE & Tools Design Office
Mr. Nick FENDALL
GSE and Tools Business Development Manager -
Airbus

12:00 - 12:30 Clear as Mod? Applying Best Practices to Aircraft & Component Modifications

Mr. Keith FERNANDES
Manager, Fleet Engineering - Virgin Australia

12:30 - 14:00 Lunch

Sponsored by **AJW**

14:00 - 14:30 Monitoring, Understanding and Managing Engine Data

Mr. Silvan BRANDT
Director Marketing & Sales Americas - MTU Aero
Engines AG

14:30 - 15:00 Predictive Maintenance and The Evolution of Component Support

Mr. David LEWIS
Chief Technical Officer - AJW Aviation

15:00 - 15:30 Then vs Now: The Power of "Little Data", How Old School Engineering Is The Cornerstone of Aviation and MRO Innovation

Mr. Jonathan BERGER
Managing Director - Alton Aviation Consultancy

15:30 - 16:00 Coffee Break

Sponsored by **MTU**
Maintenance

16:00 - 17:00 Panel Discussion: The Strategic Importance of Data

Moderator:
Mr. Alex de GUNTEN
Business Development Officer - HEICO Aerospace
Panelists:
Mr. Wilson MA
Engineering Development Manager - Cathay Pacific
Mr. Juan DAMES
Director of Engineering and Planning - Copa Airlines
Mr. David LEWIS
Chief Technical Officer - AJW Aviation
Mr. Jonathan BERGER
Managing Director - Alton Aviation
Mr. Daniel KANTER
Assistant General Counsel - IATA

18:00 - 23:00 Evening at Panama Canal

DAY THREE Thursday 14 September

8:45 - 9:15 MRO Forecast and Market Trends

Mr. Joost GROENENBOOM
Principal - ICF

9:15 - 9:45 Paperless Operations

Dr. Chris MARKOU
Head of Cost Management - IATA

9:45 - 10:00 The Best of Both Worlds

Mr. Alan ZANTOUT
Business Unit Manager - Ideal Industries

10:00 - 10:30 How to Start Tackling The Data Analytics Dilemma for Predictive Maintenance

Ms. Dawen NOZDRYN-PLOTNICKI
Business Consulting & Advanced Analytics
Mr. Dave KINNEY
Technical Fellow - BOEING

10:30 - 11:00 Coffee Break

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11:00 - 11:30 Saving Aircraft Maintenance Costs on the Ramp

Mr. Jan VANA
Director - WheelTug plc

11:30 - 12:00 Unlocking the Power of Data for Maintenance

Mr. Kevin PATEL
Director of Aviation - Uptake

12:00 - 12:30 Maintenance Cost Efficiency

Mr. Rafael SAMUDIO
Director of Technical Purchasing and Contracts -
Copa Airlines

12:30 - 14:00 Lunch

Sponsored by **SAFRAN**
Snecma

14:00 - 14:30 Identifying The Pricks Which Will Burst The Bubble in Aircraft Orders

Dr. Adam PILARSKI
Senior Vice President - Avitas

14:30 - 15:00 End-To-End Efficiency in Cloud Integration

Mr. Julio FAERMAN
Developer Relations, Amazon Web Services - Amazon

15:00 - 15:30 Coffee Break

Sponsored by **DELTA**
TechOps

15:30 - 16:00 How to Reduce Operational Disruptions and Improve Maintenance Effectiveness Through Data Analytics

Mr. Roman LOPATKO
Sr. Director, Connected Aircraft - Honeywell

16:00 - 16:30 Closing Remarks

DAY FOUR Friday 15 September

09:00 - 14:00 Guided Visit of Copa Airlines' Technical Facilities

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MAINTENANCE COST CONFERENCE
SEPTEMBER 13-15



Tuesday 12 September



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HEICO



Welcome Reception

Plaza Herrera, Casco Viejo, Panamá

The reception will take place at the American Trade Hotel, located in both the historic Old Quarter and the nascent new Panama City.

18:30 – 19:00 Transfer by bus to American Trade Hotel

19:00 – 21:00 Cocktail Reception – Drinks and finger-food will be served.

21:00 – 21:30 Transfer by bus to Riu Plaza Hotel

Wednesday 13 September



Evening at the Panama Canal

Miraflores Locks

From the east side of the Miraflores Locks, guests will observe transiting vessels only a few meters away, and learn firsthand about the various operations of the Panama Canal, the history of its construction, its participation in the world markets, and the importance of its watershed.

18:00 – 19:00 Transfer by bus to Miraflores Locks

19:00 – 20:00 Guided Tour

20:00 – 22:00 Cocktail Reception – Drinks and finger-food will be served.

22:00 – 23:00 Transfer by bus to Riu Plaza Hotel

Friday 15 September



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Guided Visit of Copa Airlines' Technical Facilities

We will close the MCC with a tour of our host airline's facilities, followed by a lunch.

09:00 – 10:00 Transfer by bus from Riu Plaza Hotel

10:00 – 11:30 Guided Tour

11:30 – 13:00 Lunch

13:00 – 14:00 Transfer by bus to Riu Plaza Hotel

Useful Information

CONFERENCE VENUE

HOTEL RIU PLAZA PANAMA

Calle 50 con 53 Este

Urb. Marbella - Ciudad de Panamá - Panamá

Tel: +507 378-9000

DRESS CODE

Conference: Business Casual

Evening Events: Casual

ALL PRESENTATIONS WILL BE AVAILABLE ONLINE FOLLOWING THE CONFERENCE.

