IATA

DIGITALIZATION

LEADERSHIP

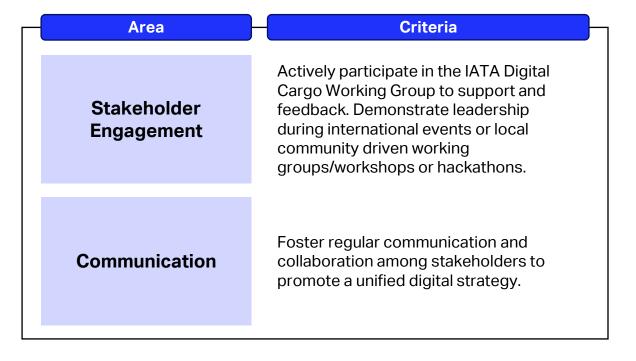
CHARTER

Adherence Checklist



Developing a Unified and Collaborative Digital Strategy

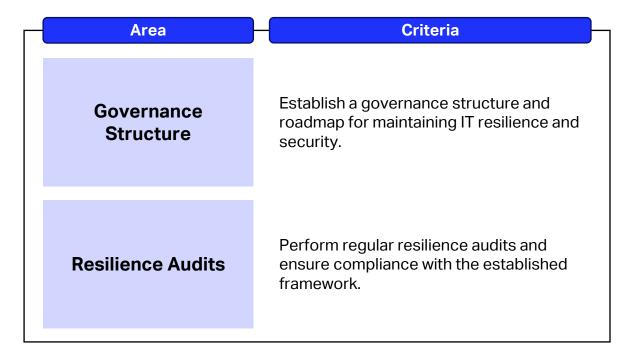
Area Criteria Ensure awareness and adoption of the **Standard Adoption** ONE Record standard as part of the company digital strategy. Ensure a comprehensive training plan has been defined to upskills people, **Training Plan** leveraging on IATA's e-learning and onsite training modules for ONE Record. Develop and document a plan for integrating ONE Record into existing **Integration Plan** systems and business process.





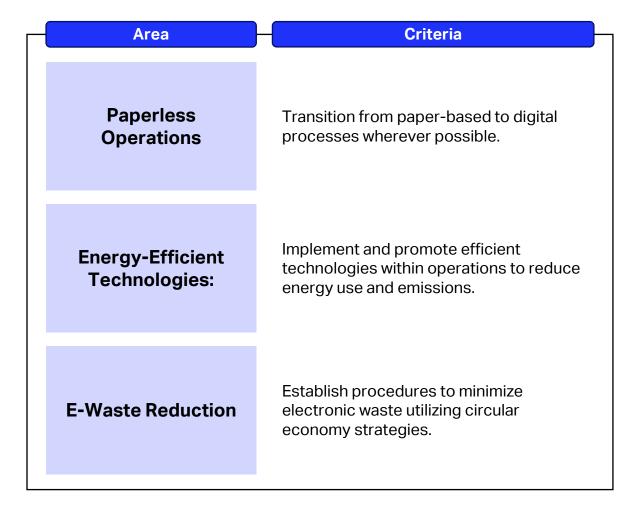
Enhancing Organizational Resilience

Criteria Area Contribute to and adopt the industry-IT Resilience wide IT resilience and security Framework framework. Implement robust cybersecurity policies Cybersecurity and protocols as outlined in the Measures framework. Conduct regular reviews and upgrades of **Periodic IT Reviews** IT systems to address potential vulnerabilities.





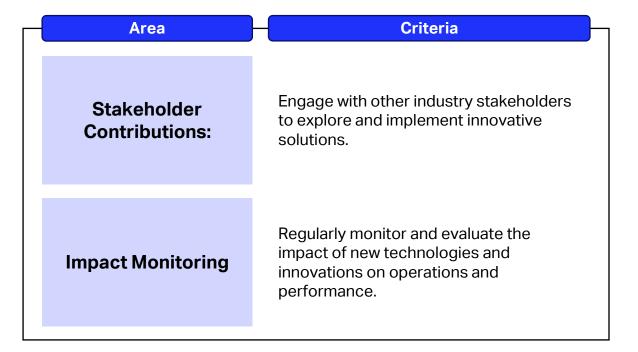
Pursuing Sustainable Digitalization





Pursuing Digital Excellence

Criteria Area Stay informed about emerging technologies through the annual **Air Cargo** technology radar, developed in collaboration with a consulting firm. **Technology Radar** Contribute as much as possible to this initiative. Actively participate in annual innovation **Innovation Forums** forums to share insights and collaborate on new initiatives. Foster a culture of innovation within the organization by encouraging **Culture of Innovation** experimentation and the adoption of new technologies.





Using New Technology Ethically

Criteria Area Develop and enforce clear policies on **Data Usage Policies** the ethical use of data and new technologies. Ensure new technologies are accessible Inclusivity and usable by all relevant stakeholders. Adhere strictly to laws and regulations **Compliance with** governing the use of digital technologies Laws and data.

