

# Are you a shipper striving to ensure product integrity and a seamless cool chain for the transport of time and temperature-sensitive healthcare products?

## Become a part of the industry experts group shaping standards to ensure seamless healthcare cargo shipping

The **IATA Temperature Control Regulations (TCR)** manual is the essential reference for the air cargo industry, offering up to date best practices and regulatory guidance to ensure the safe and compliant transport of time and temperature sensitive healthcare products.

Available in English, Spanish, and French, in both digital and print formats. To learn more, visit [iata.org/pharma](https://iata.org/pharma).

The IATA TCR supports compliant handling of time and temperature sensitive healthcare products during air transport through:

- **Standardization:** Establishes globally recognized guidelines for the handling, packaging, and transportation of temperature-sensitive healthcare cargo, ensuring product quality and safety.
- **Compliance:** Helps airlines, freight forwarders, ground handlers and shippers adhere to international regulations for pharmaceuticals, biotech products, and medical supplies.
- **Efficiency:** Provides best practices to optimize logistics, minimize temperature excursions, and reduce risks during transit.

"The IATA TCR manual is an essential tool for shippers to understand the specific conditions required for air freight. It also provides airlines and freight forwarders with the opportunity to adapt standards that meet the ever-evolving needs of the Pharmaceutical and Healthcare industries. By participating in the IATA Live Animals and Perishables Board, industry professionals can help shape these standards, ensuring the safe and efficient transport of temperature-sensitive healthcare products."

— **Chas Petty**

Head of Pharma Sales, the Americas,  
at Delta Air Lines and IATA LAPB Member

### TRAINING

Temperature Controlled Operations Cargo Courses  
[iata.org/temperature-controlled-cargo-courses](https://iata.org/temperature-controlled-cargo-courses)



# Calling all Shippers and Freight Forwarders:

## Join the IATA Healthcare Cargo Working Group!

The IATA HCWG is a dedicated forum for professionals managing the challenges of transporting healthcare products by air. This collaborative space enables stakeholders to address industry concerns, exchange insights, and work alongside experts to develop solutions that enhance supply chain efficiency and product integrity.

Members of the HCWG meet regularly in teleconferences to identify key challenges and propose practical improvements to the IATA TCR—covering areas like packaging, labeling, and handling. Your expertise helps shape global best practices and drive meaningful change across the industry.

Through your contributions, you can:

- Help the industry develop or refine IATA Industry Standards, Resolutions (including the TCR), Recommended Practices, and guidance materials.
- Support to enhance the quality, safety, and integrity of healthcare products in air transport.
- Propose specialized training for industry personnel handling pharmaceutical and medical shipments.
- Engage in discussions on regulatory advancements impacting healthcare logistics.

"As a member of the IATA HCWG, it's been great to collaborate with colleagues from across the industry. This has improved my knowledge of the entire supply chain and understand its challenges, enabling me to drive improvements not only within my own company, but also within the group as we continue to develop and refine the industry standards for healthcare products."

— **Joanne Williams**  
IAG Cargo and IATA HCWG Member

### EVENTS

#### Cargo Experts Conference

Register for the 1<sup>st</sup> dedicated roundtable event tailored for experts in key areas of the cargo business in Brussels, Belgium on 24-25 September 2025 | [iata.org/cec](https://iata.org/cec).

#### Live Animals and Perishables Board

Visit [iata.org/pharma](https://iata.org/pharma) for the next LAPB meetings and for the submission of topics to the agenda.

#### World Cargo Symposium (WCS)

Join the largest and most prestigious annual air cargo event in Lima, Peru on 10-12 March 2026 | [iata.org/wcs](https://iata.org/wcs).

### CONTACT US

For IATA TCR orders or inquiries, visit [iata.org/tcr](https://iata.org/tcr).



For more information about the IATA HCWG and how to get involved, please contact [larper@iata.org](mailto:larper@iata.org).

