

IATA WORLD CARGO SYMPOSIUM

Dubai, UAE
15 – 17 April 2025

IATA CERTIFICATION WORKSHOP AGENDA

Host Partner

 dnata

Host Airline

 Emirates
SkyCargo

 IATA

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CARGO
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IATA Certification Workshop

Monday, 14 April

- 14:00 – 14:05** **Opening Remarks**
Brandan Sullivan, Global Head of Cargo, IATA
- 14:05 – 14:25** **10 Years of Excellence: CEIV Program’s Journey, Future Initiatives and Priorities for The Coming Year**
Yaniv Sorany, Principal IATA Certification
- 14:25 – 14:45** **Staying Ahead: Significant Regulatory Changes and Recommended Practices in Pharma & Healthcare Air Transport**
Andre Majeres, Head E-Commerce and Cargo Operations Standards, IATA
- 14:45 – 15:30** **The Transformative Power of Certification in Continuous Improvement: Join industry leaders as they explore the impact of certification on operational excellence and customer satisfaction.**
Moderator: Mateusz Zawadzki, Product Manager Cargo Certifications, IATA
Sima Abdi, Global Air Logistics Healthcare Product Lead, Kuehne + Nagel
Andrea Gruber, Head of Service Excellence, MSC Air Cargo
Gianluca Marcangelo, Head of Industry Relations and Marketing, Challenge Group
- 15:30 - 16:00** **Networking Break - WCS Exhibition Hall**
- 16:00 - 16:20** **From Data to Decisions: Leveraging Business Intelligence into Growth Opportunity in Pharma & Healthcare Air Transport**
Sabina Binzaru, Product Manager, Cargo Business Intelligence, IATA
- 16:20 – 17:05** **A Strategic Advantage for Business Growth: Explore how certification can revolutionize your business, driving growth, expanding market reach, and gain a competitive edge**
Moderator: Mateusz Zawadzki, Product Manager Cargo Certifications, IATA
Jacob David, Senior Manager, Cargo Products, Etihad
Kossuth József, Cargo Director, Budapest Airport
Steffani Souza, Global Head Pharma, Delta Cargo
- 17:05 – 17:10** **Closing Remarks**
- 17:30 – 20:00** **WCS 2025 Welcome Reception – WCS Exhibition Hall**
Open to WCS registered badge holders only

#IATAWCS

