

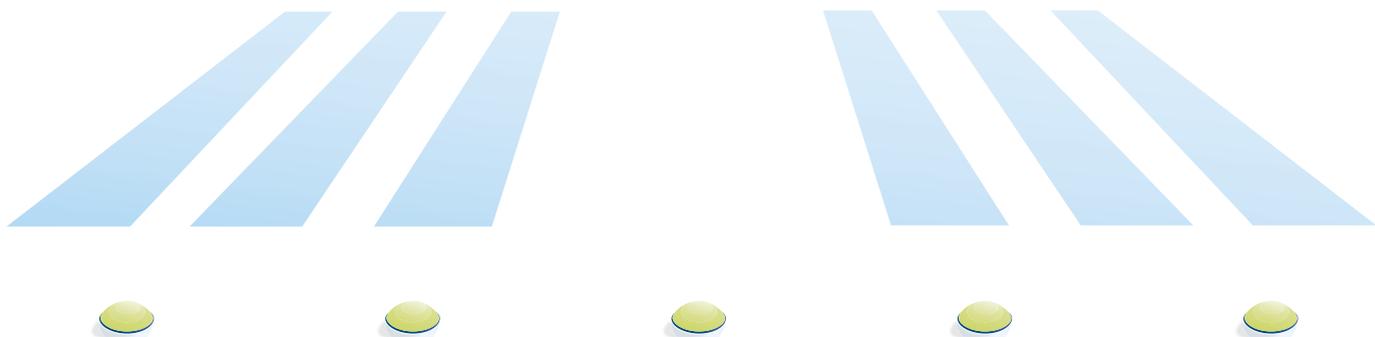


Safety Report

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Issued April 2008

07



2007 | Edition



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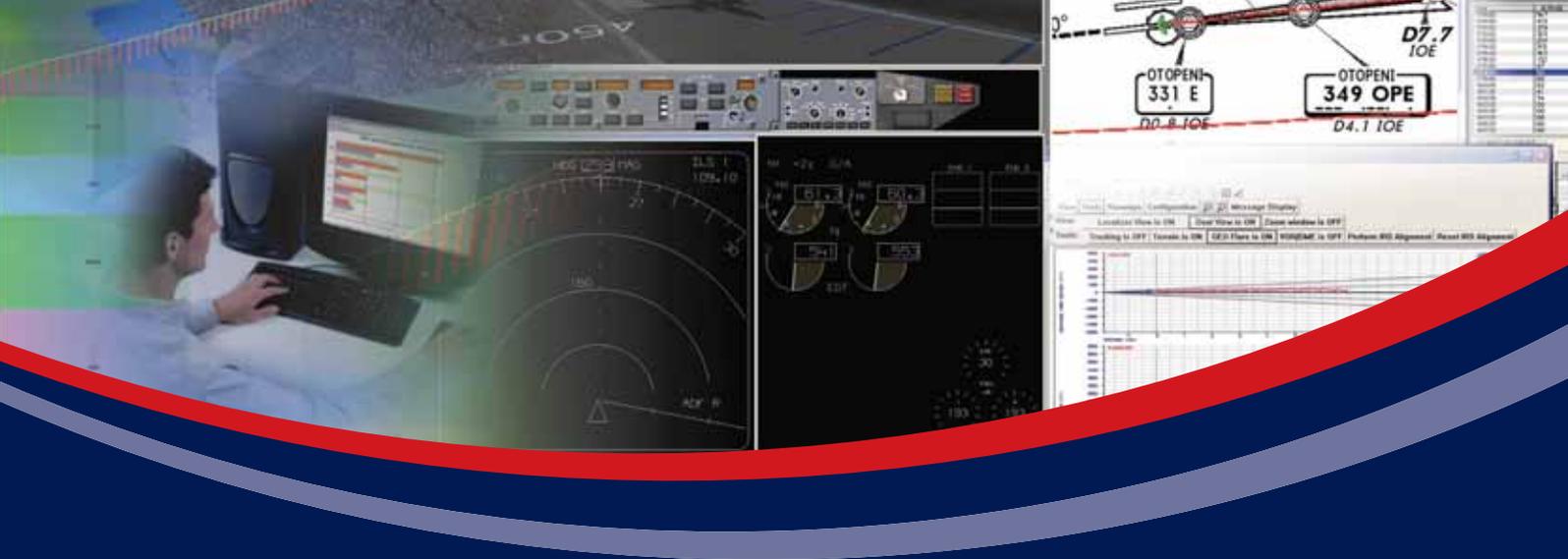
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“ IATA is taking action
to maintain the industry's
impressive Safety record. ”

Foreword

Dear Colleagues,

Air transport is the safest way to travel. In 2007, the number of fatalities and the fatality rate continued to decline. From a regional perspective, the accident rates in North America and Europe dropped. However, accidents in Brazil, Indonesia and Africa pushed the global accident rate up to 0.75 Western-built Jet Hull Losses per million sectors flown in 2007.

Overall, IATA member airlines surpassed the industry in terms of safety with an accident rate of 0.68 Western-built Jet Hull losses per million flights.

IATA is taking action to reduce the accident rate, both in the regions most affected by the increase, as well as on a global scale to maintain the industry's impressive safety record. Already, existing programmes such as IATA Operational Safety Audit (IOSA), have provided the industry with valuable tools. In 2008, we are looking forward to new initiatives that will add value to our members' operations and help the industry as a whole. The IATA Safety Audit for Ground Operations (ISAGO) and our Training and Qualification Initiative (ITQI) are two prime examples of the exciting things to come. Through these and IATA's other safety solutions, such as the Partnership for Safety Programme (PfS) and the Safety Trend Evaluation, Analysis and Data Exchange System (STEADES), we are committed to leading the industry in the global effort of continuously enhancing safety.

I invite you to take note of the valuable information in this 44th edition of the IATA Safety Report and disseminate it across your entire organisation. This edition marks significant changes and innovations to the Report. Along with a completely redesigned accident analysis classification, I am proud to announce that the Safety Report 2007 is the first publication in IATA's history to be published on fully recycled and recyclable paper: this is one more way that we are contributing to the global effort to make our industry even more environmentally friendly.

I wish to thank the IATA Operations Committee (OPC), the Safety Group (SG) and its Accident Classification Task Force (ACTF) for all their efforts and shared expertise, which make this report possible.

The Safety Report is a key tool to communicate safety information across the industry and assist us in attaining our goal to improve safety worldwide.



A handwritten signature in black ink, appearing to read 'Günther Matschnigg'.

Günther Matschnigg
Senior Vice President
Safety, Operations & Infrastructure

Safety Report 2007 - Executive Summary

The goal of the IATA Safety Report is to present prevention strategies in order to enhance safety of the air transport industry. These strategies are based on the analytical findings of accidents that occurred in the year 2007.

In total, 100 accidents occurred in 2007. Compared to the previous year, the breakdown is as follows:

| |  Jet |  Turboprop |  Western-built Jet Hull Loss Rate |  Fatal Accidents |  Fatalities |
|-------------|---|---|--|---|--|
| 2007 | 57 | 43 | 0.75 | 20 | 692 |
| 2006 | 46 | 31 | 0.65 | 20 | 855 |

In 2007, the number of fatalities and the fatality rate continued to decline despite the increase in traffic. From a regional perspective, the accident rates in areas such as North America and Europe decreased. However, accidents in Brazil, Indonesia and Africa pushed the

global accident rate up to 0.75 Western-built Jet Hull Losses per million sectors flown.

Overall, IATA member airlines surpassed the industry in terms of safety with an accident rate of 0.68 Western-built Jet Hull Losses per million flights.

Western-built Jet Traffic, Hull Loss & Passenger Fatality Rates 1998-2007



Based on the findings from accident analysis, IATA has developed the following prevention strategies to address the top safety issues:

Runway Excursions & Go-around Decision-making

- Almost half (48%) of the year's accidents took place during landing. The majority of these accidents involved a runway excursion.
- Many of these accidents could have been prevented by the initiation of a timely go-around.
- Crews require additional training to improve the go-around decision-making process throughout all phases of the approach as well as to improve execution of the go-around itself. In addition, airline cultures and SOPs should encourage execution of a go-around.
- Inadequate overrun areas (e.g. obstacles close to the runway) contribute to the magnitude of damage incurred / significant loss of life resulting from runway excursions. Aerodrome operators need to ensure adequate systems are in place to mitigate the risks associated with runway excursions.

Prevention Strategy: IATA is developing a toolkit that will address the issues linked to runway safety enhancement, including the prevention of runway excursions.

Ground Damage Reduction

- Almost 20% of all accidents in 2007 related to ground damage.
- Year after year, this has been an issue which affects predominantly IATA member airlines.
- Lack of standardisation can contribute to ground handling activities that result in damage to aircraft.

Prevention Strategy: IATA developed the IATA Safety Audit for Ground Operations (ISAGO) programme to drastically reduce aircraft damage and personal injuries in the ground environment.

Flight Crew Training & Proficiency

- Deficiencies in flight crew training were cited as contributing factors in over 20% of all accidents in 2007.
- Manual handling / Flight controls errors by flight crews were noted in almost 40% of all accidents.
- Flight crew training and proficiencies are key issues, which the industry needs to address, particularly in light of anticipated growth and pilot demand in the coming years.

Prevention Strategy: IATA, joining forces with ICAO and the Flight Safety Foundation (FSF), has launched its Training and Qualification Initiative (ITQI) to deliver a global solution that aims at enhancing quality of licensed personnel while increasing capacity.

Safety Management in Maintenance Operations

- Almost half of the accidents in 2007 were linked to a technical issue; maintenance events contributed to almost 20% of all occurrences last year.
- Many of the events relating to gear-up landing or gear collapse were linked to maintenance issues.
- Airlines need to maintain proper Safety assurance of maintenance activities, whether these are run in-house or as an outsourced function.

Prevention Strategy: IATA is revising its Safety Strategy in 2008 to encompass maintenance activities and SMS implementation for Maintenance Organisations.

Regional Safety Issues

- Despite improvements in some regions, such as North America, other regions or countries remain a concern in terms of their Safety performance.
- The Asia / Pacific region saw an increase in its accident rate, particularly in Indonesia. Africa and Brazil are also areas where action is needed to further improve accident rates.
- IATA is in a position to help airlines in different regions attain and maintain an acceptable level of safety and meet internationally recognised standards through its existing programmes such as IOSA and PfS.

Prevention Strategy: To continue helping its Members, IATA has developed PfS Plus, which will focus on helping airlines to close the findings from their initial audits, and later to prepare for their renewal audits by maintaining ongoing IOSA compliance. PfS Plus will target geographical areas of safety concern such as Indonesia and Brazil.

In 2008, IATA continues to work with its member airlines, as well as airports, air navigation service providers and regulators, to align its strategy and develop solutions to meet the needs of the industry and enhance operational Safety.

“ IATA developed ISAGO to drastically reduce damage and injuries in the ground environment. ”



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Section 1

1

IATA Annual Safety Report

Founded in 1945, The International Air Transport Association (IATA) represents, leads and serves the airline industry. IATA's membership includes some 240 airlines comprising approximately 94% of all international scheduled traffic. IATA's global reach extends to 126 nations through 78 offices in 72 countries.

IATA calls upon the vast and representative expertise of its Member Airlines, industry stakeholders and offices worldwide when determining the lessons learned from accidents.

The Safety Report is created immediately following the year under review. Alongside accident statistics and trends examined, the Report presents contributing factors to the year's accidents with the goal of developing prevention strategies to enhance safety.

PURPOSE OF THE SAFETY REPORT

The purpose of the Safety Report is to assist with maintaining safety vigilance by identifying the areas of greatest risk apparent from the experience of aircraft accidents. It aims to offer practical guidance to airlines in accident prevention against the backdrop of accidents that have occurred in 2007.

SAFETY REPORT FORMAT

In addition to presenting areas of concern and prevention strategies, the Safety Report also provides tools for safety management. There is a CD-ROM included in the report, which is divided into the following sections:

- **Safety Report**, containing the Report, and previous years' reports;
- **Supporting Documents**, containing additional material supporting discussions in the report;
- **Safety Toolkit**, containing useful and practical material for use at airlines;
- **CEO/COO Brief**, containing executive summary and PowerPoint presentation;
- **Graphic Material**, all charts, graphs & illustrations are available in electronic format in the CD for readers to use.

Image courtesy of Boeing



ACCIDENT CLASSIFICATION TASK FORCE

The IATA Safety Group (SG) created the Accident Classification Task Force (ACTF) in order to analyse accidents and identify contributing factors, determine trends and matters of concern in aviation safety worldwide from the accident database available and to develop prevention strategies related thereto, which are incorporated into the annual IATA Safety Report.

The ACTF is composed of airline safety experts from IATA Member Airlines and representatives from the aeronautical industry and regulatory boards. The group is instrumental in the analysis process, in order to produce a safety review based on subjective evaluations for the classification of accidents. The data analysed and presented in this report comes from a variety of sources, including Airclaims Ltd., government accident reports and other sources. Once assembled, the ACTF validates each accident report with their expertise to develop as accurate a picture as possible of the events.

IATA REGIONS

At the time of writing the 2007 Safety Report, regions are delineated using the definition set out by IATA. Further information can be found at Annex 1.

Representation at the ACTF is as follows:

| | |
|---|---|
| Dr. Dieter Reisinger AUSTRIAN AIRLINES (Chair) | Mr. Don Bateman HONEYWELL |
| Captain Georges Merkovic AIR FRANCE | Mr. Serge Larue IATA |
| Captain Jean-Lucien Tarrillon AIR FRANCE RÉGIONAL | Mr. Martin Maurino IATA (ACTF Secretary) |
| Mr. Jean Daney AIRBUS INDUSTRIE | Captain Karel Mündel IFALPA |
| Captain Angelo Ledda ALITALIA LINEE AEREE ITALIANE | Mr. Bert Ruitenber IFATCA |
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| Mr. Jim Donnelly BOMBARDIER | Mr. Richard Fosnot JEPPESEN |
| Mr. Alan Thorne BRITISH AIRWAYS | Captain Joachim Fleger LUFTHANSA GERMAN AIRLINES |
| Captain Mattias Pak CARGOLUX AIRLINES INTERNATIONAL | Captain Peter Egger SWISS INTERNATIONAL AIR LINES |
| Mr. Luis Savio dos Santos EMBRAER AVIATION INTERNATIONAL | Captain Carlos dos Santos Nunes TAP AIR PORTUGAL |

Section 2

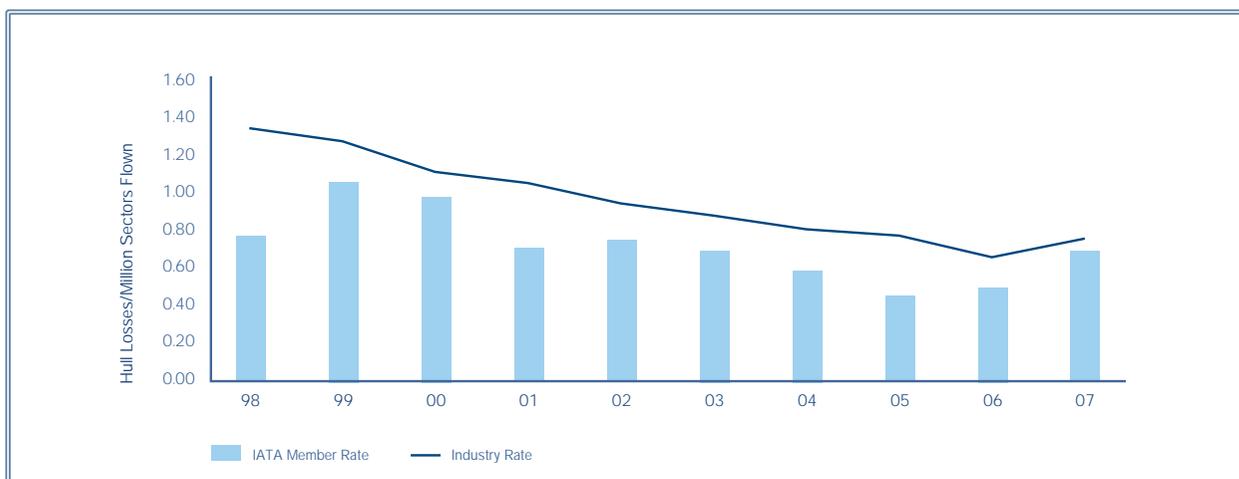
Decade in Review

ACCIDENT / FATALITY STATISTICS AND RATES

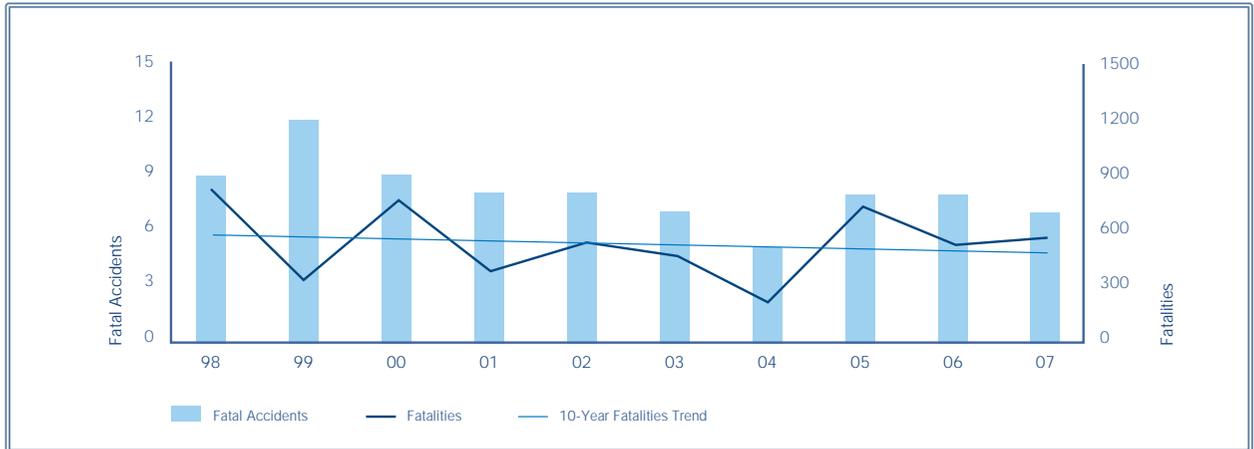
Western-built Jet Aircraft Hull Losses (1998-2007)



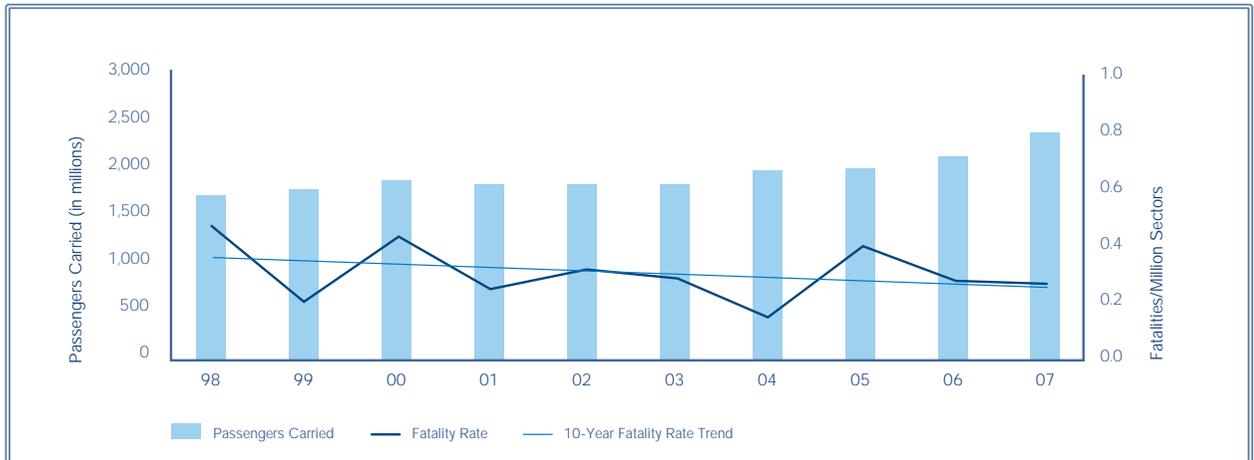
Western-built Jet Aircraft Hull Loss Rate: IATA Member Airlines vs. Industry (1998-2007)



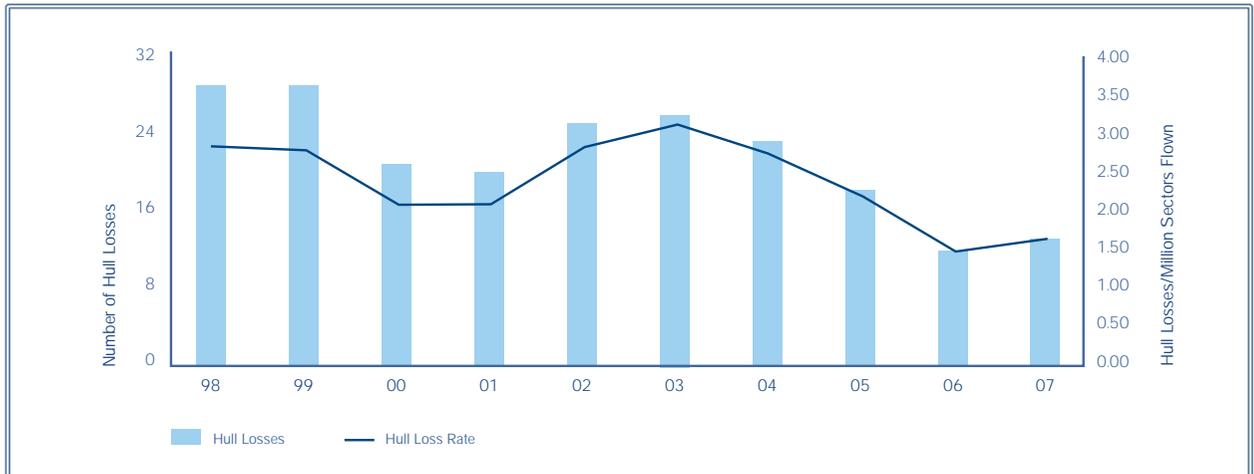
Western-built Jet Aircraft: Fatal Accidents & Fatalities (1998-2007)



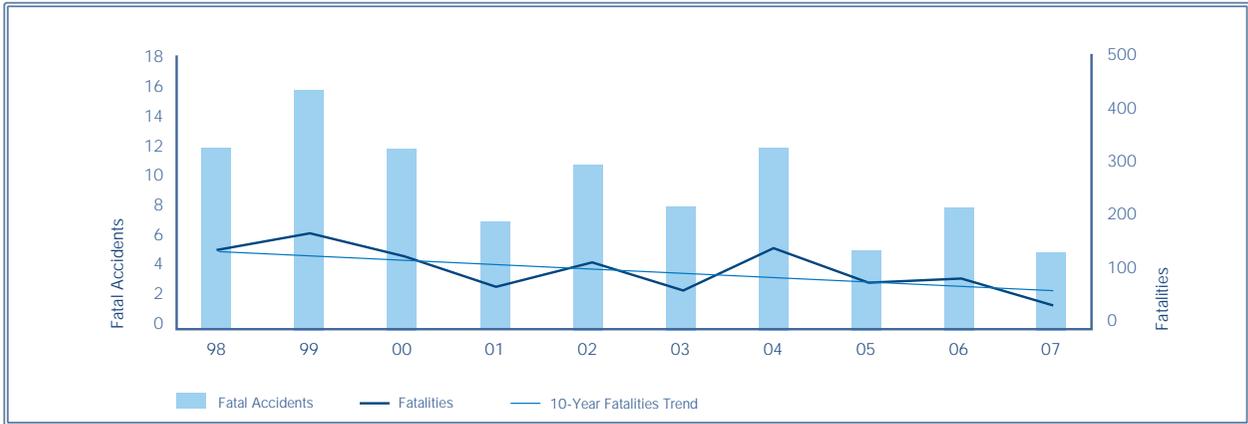
Western-built Jet Aircraft: Passengers Carried & Passenger Fatality Rate (1998-2007)



Western-built Turboprop Aircraft Hull Losses & Accident Rate (1998-2007)



Western-built Turboprop Aircraft: Fatal Accidents & Fatalities (1998-2007)



ACCIDENT COSTS

IATA has obtained the estimated costs for all losses involving Western-built aircraft over the last 10 years, as well as current year estimates for the Eastern-built fleet.

The figures presented in this section are operational accidents excluding security-related events and acts of violence. All amounts are expressed in US dollars.

Western-built Jet Aircraft: Accident Costs (1998-2007)



Western-built Turboprop Aircraft: Accident Costs (1998-2007)



“ Already, existing programmes,
such as IOSA, have provided
the industry with valuable tools. ”

Section 3

Year 2007 in Review

AIRCRAFT ACCIDENTS

There were a total of 100 accidents in 2007. Descriptions of all the year's accidents are presented in **Annex 2**.

Fleet Size, Hours and Sectors Flown

| | Western-built Aircraft | | Eastern-built Aircraft | |
|-------------------------------|---|---|--|---|
| |  Jet |  Turboprop |  Jet |  Turboprop |
| World Fleet (end of year) | 19723 | 5563 | 1617 | 1744 |
| Hours Flown (millions) | 51.14 | 6.69 | 1.18 | 0.63 |
| Sectors (landings) (millions) | 26.66 | 8.04 | 0.54 | 0.42 |

Operational Accidents

| | Western-built Aircraft | | Eastern-built Aircraft | |
|--------------------------|---|---|--|---|
| |  Jet |  Turboprop |  Jet |  Turboprop |
| Hull Loss (HL): | 20 | 13 | 1 | 11 |
| Substantial Damage (SD): | 36 | 17 | 0 | 2 |
| Total Accidents: | 56 | 30 | 1 | 13 |
| Fatal Accidents | 7 | 5 | 1 | 7 |

Operational Hull Loss Rates

| | Western-built Aircraft | | Eastern-built Aircraft | |
|----------------------------------|---|---|---|---|
| |  Jet |  Turboprop |  Jet |  Turboprop |
| Hull Losses per million sectors: | 0.75 | 1.62 | 1.85 | 26.2 |
| Hull Losses per million hours: | 0.39 | 1.94 | 0.85 | 17.5 |

3

Passengers Carried

| | Western-built Aircraft | | Eastern-built Aircraft | |
|--|---|---|---|---|
| |  Jet |  Turboprop |  Jet |  Turboprop |
| Passengers Carried (millions): | 2,393 | 124 | 34 | 7 |
| Estimated Change in Passengers Carried Since the Previous Year | +12% | +1.6% | -11% | 0% |

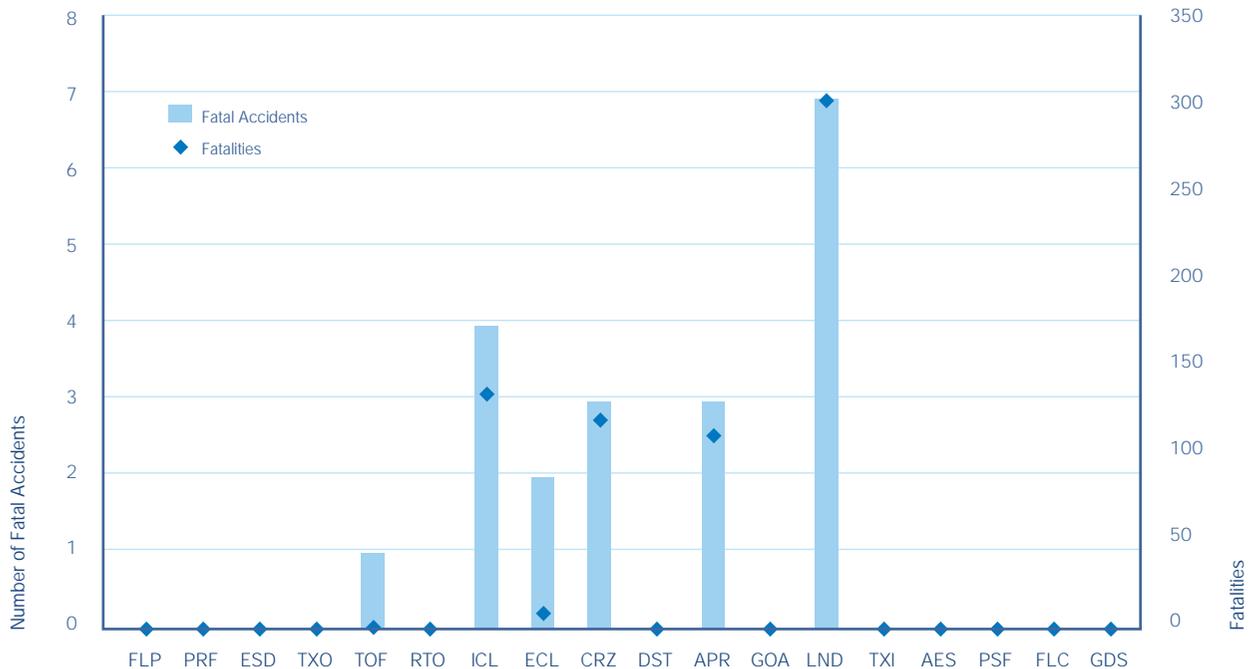
Western-built Jet Aircraft Fatal Accidents by Operator Region

| | AFI | EUR | ASPAC | LATAM | MENA | NAM | NASIA | CIS |
|-----------------------------------|-----|-----|-------|-------|------|-----|-------|-----|
| Accidents: | 4 | 13 | 13 | 4 | 5 | 13 | 4 | 0 |
| Fatal Accidents: | 2 | 1 | 3 | 1 | 0 | 0 | 0 | 0 |
| Fatalities (crew and passengers): | 119 | 56 | 214 | 187 | 0 | 0 | 0 | 0 |

Fatalities by Aircraft Type

| | Western-built Aircraft | | Eastern-built Aircraft | |
|-----------------------|---|---|---|---|
| |  Jet |  Turboprop |  Jet |  Turboprop |
| Passenger Fatalities: | 541 | 20 | 6 | 61 |
| Crew Fatalities: | 35 | 6 | 0 | 23 |
| Total Fatalities: | 576 | 26 | 6 | 84 |

Fatal Accidents and Fatalities by Phase of Flight



Phase of Flight Definitions

| | | | |
|------------|---------------------|------------|-------------------------|
| FLP | Flight Planning | DST | Descent |
| PRF | Pre-flight | APR | Approach |
| ESD | Engine Start/Depart | GOA | Go-around |
| TXO | Taxi-out | LND | Landing |
| TOF | Take-off | TXI | Taxi-in |
| RTO | Rejected Take-off | AES | Arrival/Engine Shutdown |
| ICL | Initial Climb | PSF | Post-flight |
| ECL | En Route Climb | FLC | Flight Close |
| CRZ | Cruise | GDS | Ground Servicing |

AIRCRAFT ACCIDENTS BY REGION

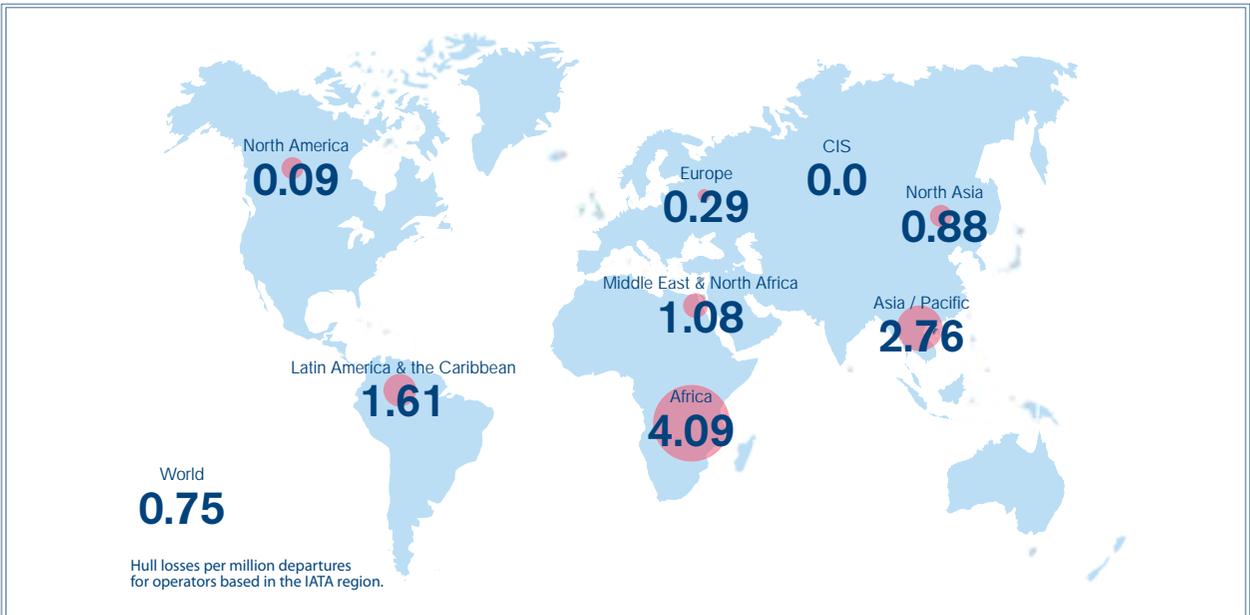
Western-built Aircraft Accidents By Operator Region

Sectors are calculated on a regional basis using the operator's country of AOC to determine what region they belong in. Accordingly, the rates presented below are by operator region.

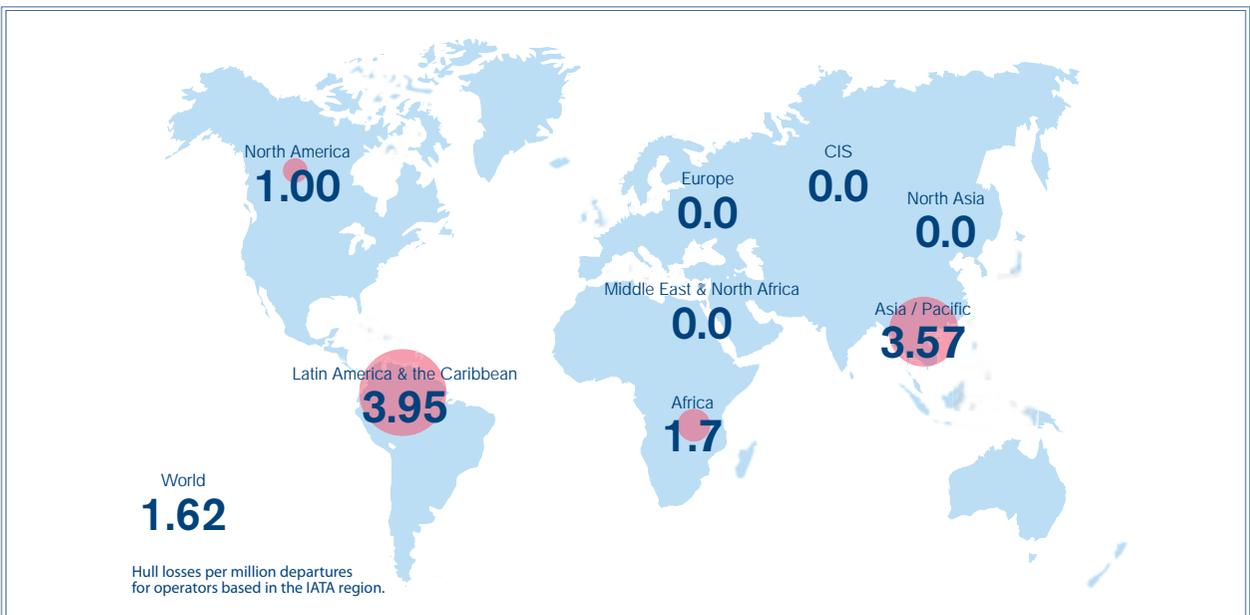
For a complete list of countries by region, consult Annex 1

3

Western-built Jet Aircraft Hull Loss Rate by Operator Region



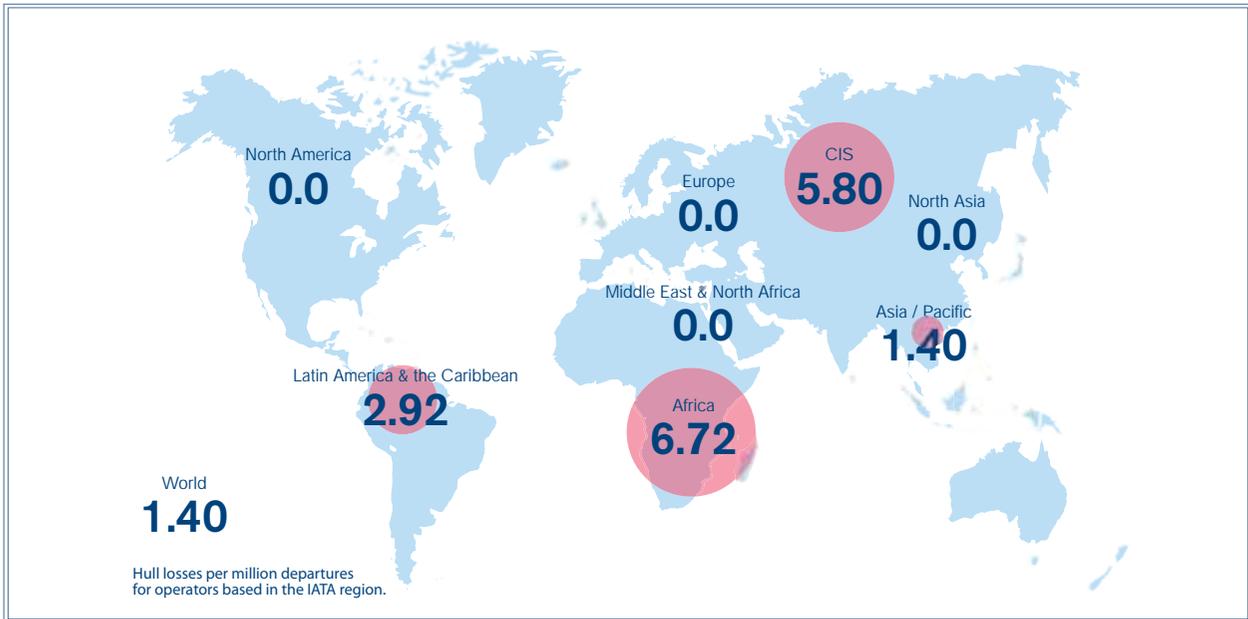
Western-built Turboprop Aircraft Hull Loss Rate by Operator Region



Eastern-built Aircraft Accidents By Operator Region

IATA has also obtained exposure data for the Eastern-built fleets. The regional accident loss rate breakdown by operator region is presented below.

Eastern-built Aircraft (All Types) Hull Loss Rate by Operator Region



“ In 2007, IATA member airlines
surpassed the industry
in terms of safety. ”

Section 4

In-Depth Accident Analysis 2007

INTRODUCTION TO TEM FRAMEWORK

The Human Factors Research Project at The University of Texas at Austin developed the Threat and Error Management (TEM) framework as a conceptual framework to interpret data obtained from both normal and abnormal operations. For many years, IATA has worked closely with The University of Texas at Austin Human Factors Research Team, the International Civil Aviation Organisation (ICAO) and its member airlines and manufacturers to apply TEM to its many safety activities.

Fig. 4.1 Threat and Error Management Framework



This section presents some definitions that will be helpful to understand the analysis contained in this report. The TEM framework is illustrated in Figure 4.1.

Latent Conditions: Conditions present in the system before the accident, made evident by triggering factors. These often relate to deficiencies relating to organisational processes and procedures.

Threat: An event or error that occurs outside the influence of the flight crew, but which requires crew attention and management if safety margins are to be maintained.

Mismanaged Threat: A threat that is linked to or induces crew error.

Flight Crew Error: An observed flight crew deviation from organisational expectations or crew intentions.

Mismanaged Error: An error that is linked to or induces additional error or an undesired aircraft state.

Undesired Aircraft State (UAS): A flight-crew-induced aircraft state that clearly reduces safety margins; a safety-compromising situation that results from ineffective threat / error management. An undesired aircraft state is recoverable.

Mismanaged UAS: A UAS that is linked to or induces additional error.

End State: An end state is a reportable event. An end state is unrecoverable.

Distinction between “Undesired Aircraft State” and “End State”: An unstable approach is recoverable. This is a UAS. A runway excursion is *unrecoverable*. Therefore, this is an End State.

4

NEW TAXONOMY

In 2007, at the request of member airlines, manufacturers and other organisations involved in the Safety Report, IATA modified its existing accident classification taxonomy and developed a classification system based on the Threat and Error Management (TEM) framework.

The purpose of the new taxonomy:

- Acquire more meaningful data
- Extract further information / intelligence
- Formulate relevant mitigation strategies / safety recommendations

Unfortunately, some accidents do not contain sufficient information at the time of the analysis to adequately assess contributing factors. When an event cannot be properly classified due to lack of information, it is coded under the “insufficient information” category. It should also be noted that the contributing factors that have been classified do not always reflect all the factors that played a part in an accident but rather those known at the time of the analysis. Hence there is a need for Operators and States to improve their reporting cultures.

Important note: In the in-depth analysis charts presented in Sections 4-5-6, the percentages shown with regards to contributing factors (e.g. % of threats and errors noted) are not based on total number of events but on the total number of classified events.

However, accidents classified as “insufficient information” are part of the overall statistics (e.g. % of accidents that were fatal or resulted in Hull Losses).

Annex 1 contains definitions and detailed information in terms of the types of aircraft that are included in the Safety Report analysis.

ORGANISATIONAL & FLIGHT CREW-AIMED COUNTERMEASURES

Every year, the ACTF classifies accidents and, with the benefit of hindsight, determines actions or measures that could have been taken to prevent an accident. These proposed countermeasures can include overarching issues within an organisation or a particular country, or involve performance of front line personnel, such as pilots or ground personnel.

Countermeasures are aimed at two levels:

- The first set is aimed at the operator or the State responsible for oversight: these countermeasures are based on activities, processes or systemic issues internal to the airline operation or State’s oversight activities.
- The other set of countermeasures are aimed at the flight crews, to help them manage threats or their own errors while on the line.

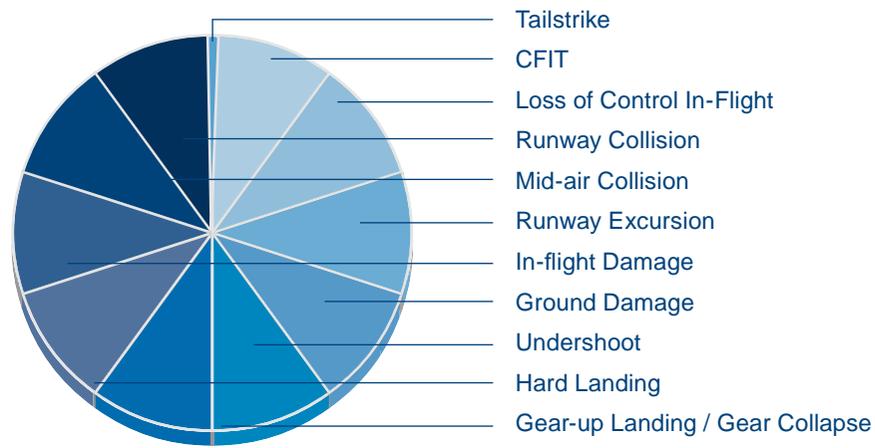
Countermeasures for other personnel, such as air traffic controllers, ground crew, cabin crew or maintenance staff, are important but they are not considered at this time.

Each event was coded with potential countermeasures that, with the benefit of hindsight, could have altered the outcome of events. A statistical compilation of the top countermeasures is presented in Section 7 of this report.

ANALYSIS BY ACCIDENT CATEGORIES & REGIONS

- This section presents an in-depth analysis of the 2007 occurrences by accident categories, as illustrated in the sample Figure 4.2.
- The term “accident categories” refers to a generic classification of accidents.
- Definitions of these categories can be found in Annex 1.

Figure 4.2 – Accident Categories (End States)



Referring to these accident categories helps an operator to:

- Structure its safety activities and set priorities.
- Avoid “forgetting” key risk areas, when a type of accident does not occur on a given year.
- Provide resources for well-identified prevention strategies.
- Address systematically and continuously these categories in the airline’s safety management system.

Section 5 shows an in-depth regional accident analysis (by region of the involved operator).

Note: In 2007, no accidents occurred as a result of a runway or mid-air collision. Therefore, no in-depth analysis could be conducted for each of these categories in the Safety Report.



Year 2007 Aircraft Accidents

100 Accidents

| | |
|--------------|-----|
| IATA Members | 35% |
| Hull Losses | 45% |
| Fatal | 20% |

81%
Passenger

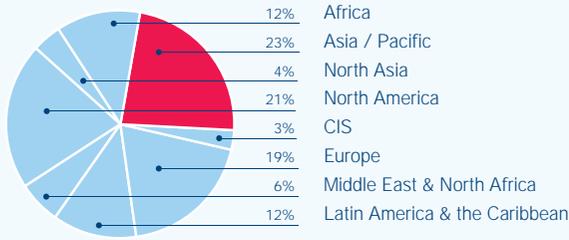
16%
Cargo

3%
Ferry

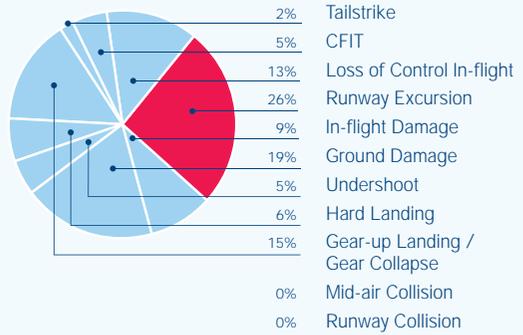
57%
Jet

43%
Turboprop

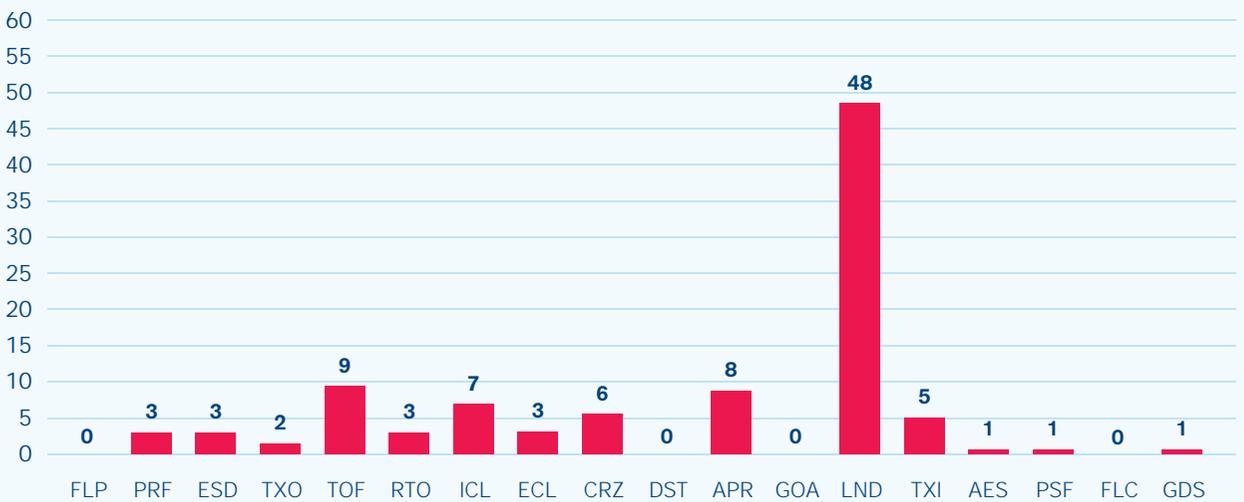
Accidents by Region of Operator



Breakdown by Accident Category



Accidents by Phase of Flight*



Year 2007 Aircraft Accidents Continued

Top Contributing Factors*

Latent Conditions (Deficiencies in...)

- 26% Regulatory oversight
- 22% Safety management
- 21% Flight crew training
- 19% Flight Operations:
SOPs & checking
- 14% Maintenance Operations:
SOPs & checking

Threats

- Environmental**
- 36% Meteorology
- 22% Airport facilities
- 11% Terrain / Obstacles
- 8% Air Traffic Services
- 6% Birds / Foreign objects
- Airline**
- 45% Aircraft malfunction
 - Gear / Tire
(34% of all malfunctions)
 - Contained engine failure
(16% of all malfunctions)
 - Structural failure
(11% of all malfunctions)
- 19% Maintenance events
- 12% Ground events
- 8% Operational pressure
- 4% MEL item

Flight Crew Errors (relating to...)

- 39% Manual handling /
Flight controls
- 22% SOP adherence /
cross-verification
- 14% Other procedural errors
- 12% Failure to go-around after
destabilisation during
approach
- 8% Callouts

Undesired Aircraft States (UAS)

- 29% Vertical, lateral or speed
deviations
- 18% Long, floated, bounced, firm
or off-centerline landing
- 15% Unstable approach
- 14% Continued landing after
unstable approach
- 11% Operation outside aircraft
limitations

Correlations of Interest

The majority of accidents (63%) involving procedural errors by flight crews also involved deficiencies with regards to the Operator's flight crew training.

In 39% of accidents where an aircraft malfunction was cited as a contributing factor, a maintenance event (e.g. maintenance error) was also cited.

Overall, in 50% of the accidents involving a maintenance event, deficiencies in the Operator's maintenance organisation were also noted as a contributing factor.

The majority (61%) of manual handling errors by flight crews occurred in adverse weather.

74% of accidents involving deficiencies in safety management at the Operator level also implicated poor regulatory oversight by the State of the Operator.

37% of accidents resulting in ground damage involved ground events (e.g. errors by the ground crew).

Note: 15% of accidents were not classified due to insufficient data

* See Annex 1 for definitions

Phase of Flight Definitions

| | | | |
|------------|---------------------|------------|-------------------------|
| FLP | Flight Planning | DST | Descent |
| PRF | Pre-flight | APR | Approach |
| ESD | Engine Start/Depart | GOA | Go-around |
| TXO | Taxi-out | LND | Landing |
| TOF | Take-off | TXI | Taxi-in |
| RTO | Rejected Take-off | AES | Arrival/Engine Shutdown |
| ICL | Initial Climb | PSF | Post-flight |
| ECL | En Route Climb | FLC | Flight Close |
| CRZ | Cruise | GDS | Ground Servicing |



Controlled Flight into Terrain

5 Accidents

| | |
|----------------|---------------|
| IATA Members | 1 case |
| Hull Losses | 100% |
| Fatal | 80% |
| Accident Rate* | 0.14 |



80%
Passenger



0%
Cargo



20%
Ferry

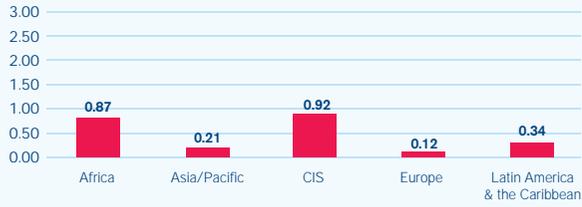


20%
Jet



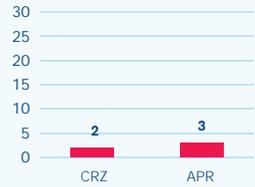
80%
Turboprop

Accident Rates by Region of Operator*



| Region | Accident Rate |
|-------------------------------|---------------|
| Africa | 0.87 |
| Asia/Pacific | 0.21 |
| CIS | 0.92 |
| Europe | 0.12 |
| Latin America & the Caribbean | 0.34 |

Accidents by Phase of Flight**



| Phase | Number of Accidents |
|-------|---------------------|
| CRZ | 2 |
| APR | 3 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|--|--|---|---|---------------------------------------|
| <ul style="list-style-type: none"> 40% Regulatory oversight 40% Operations planning & scheduling 20% Flight Operations: SOPs & checking | <p>Environmental</p> <ul style="list-style-type: none"> 80% Terrain / Obstacles 60% Meteorology 40% Lack of Nav Aids <p>Airline</p> <p>None noted</p> | <ul style="list-style-type: none"> 40% Manual handling / Flight controls 40% SOP adherence / cross-verification 20% Automation | <ul style="list-style-type: none"> 80% Vertical, lateral or speed deviations | <p>Controlled Flight into Terrain</p> |

Correlations of Interest

50% of the CFIT accidents where vertical, lateral or speed deviations by flight crews were noted also involved a ground navigation aid malfunction, lack or unavailability.

One aircraft involved in a CFIT was equipped with E-GPWS. However the E-GPWS was in-operative at the time of the accident. This issue will be discussed in Section 7.

Accident Scenarios of Interest

Scenario:

While operating in an environment with unavailable, absent or malfunctioning ground navigation aids, the flight crew commits aircraft handling errors and the aircraft undergoes vertical, lateral or speed deviations. It impacts terrain and is destroyed.

This scenario is common to 40% of all accidents involving a controlled flight into terrain.

Note: All events were classified.
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions



Loss of Control In-flight

13 Accidents

| | |
|----------------|---------------|
| IATA Members | 1 case |
| Hull Losses | 100% |
| Fatal | 85% |
| Accident Rate* | 0.36 |



70%
Passenger



15%
Cargo



15%
Ferry

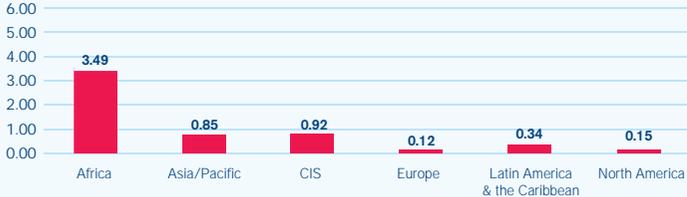


31%
Jet



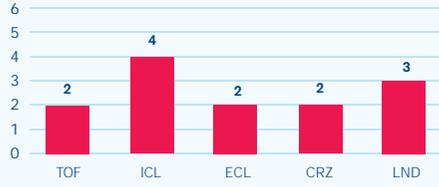
69%
Turboprop

Accident Rates by Region of Operator*



| Region | Accident Rate |
|-------------------------------|---------------|
| Africa | 3.49 |
| Asia/Pacific | 0.85 |
| CIS | 0.92 |
| Europe | 0.12 |
| Latin America & the Caribbean | 0.34 |
| North America | 0.15 |

Accidents by Phase of Flight**



| Phase of Flight | Number of Accidents |
|-----------------|---------------------|
| TOF | 2 |
| ICL | 4 |
| ECL | 2 |
| CRZ | 2 |
| LND | 3 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|--|---|---|---|---|
| <ul style="list-style-type: none"> 50% Flight crew training 40% Regulatory oversight 20% Safety management 20% Maintenance Operations: SOPs & checking | <ul style="list-style-type: none"> Environmental 50% Meteorology 20% Birds / Foreign objects Airline 50% Aircraft malfunction <ul style="list-style-type: none"> Avionics (40% of all malfunctions) Engine failure (40% of all malfunctions) Flight controls (20% of all malfunctions) 20% Maintenance events | <ul style="list-style-type: none"> 40% Manual handling / Flight controls 30% SOP adherence / cross-verification 20% Pilot-to-Pilot communication 20% Automation | <ul style="list-style-type: none"> 50% Operation outside aircraft limitations 30% Vertical, lateral or speed deviations 20% Incorrect configuration – aircraft systems 20% Incorrect configuration – flight controls / automation | <ul style="list-style-type: none"> Loss of Control In-flight |

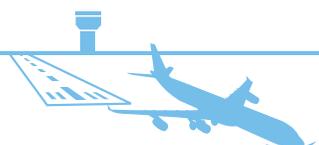
Correlations of Interest

| | | |
|--|--|--|
| <p>All the accidents involving manual handling / flight control errors also involved deficiencies in flight crew training on the part of the Operator.</p> | <p>In the majority (80%) of accidents linked to operation outside aircraft limitations, flight crew errors relating to manual handling / flight controls were also noted.</p> | <p>40% of accidents involving aircraft malfunctions were linked to maintenance events, such as a maintenance error.</p> |
|--|--|--|

Accident Scenarios of Interest

| | | |
|--|---|---|
| <p>Scenario 1:</p> <p>The Operator in question has deficiencies with regards to flight crew training. While operating in adverse weather, the flight crew commits manual handling / flight control errors. They operate the aircraft outside its limitations and subsequently lose control. The aircraft is destroyed.</p> <p>This scenario is common to 30% of all the loss of control in-flight accidents.</p> | <p>Scenario 2:</p> <p>The Operator in question has deficiencies with regards to flight crew training. While operating in adverse weather, the flight crew commits errors relating to automation and does not adhere to SOPs. The aircraft undergoes vertical, lateral or speed deviations. There is an incorrect configuration with regards to flight controls / automation. The flight crew loses control and the aircraft is destroyed.</p> <p>This scenario is common to 20% of all the loss of control in-flight accidents.</p> | <p>Scenario 3:</p> <p>The Operator in question has deficiencies with regards to flight crew training. On the day of the accident, flight crew faces several environmental threats. Miscommunication occurs between the flight crew members. They operate the aircraft outside its limitations and lose control.</p> <p>This scenario is common to 20% of all the loss of control in-flight accidents.</p> |
|--|---|---|

Note: 23% of accidents were not classified due to insufficient data
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions



Runway Excursions

26 Accidents

| | |
|----------------|-------------|
| IATA Members | 50% |
| Hull Losses | 35% |
| Fatal | 8% |
| Accident Rate* | 0.73 |



100%
Passenger



0%
Cargo



0%
Ferry

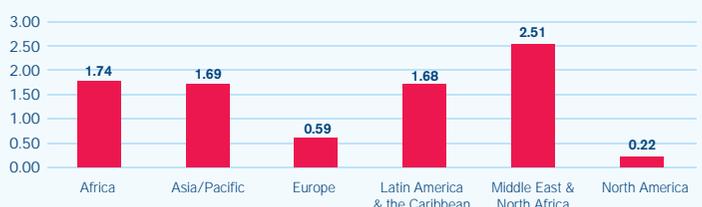


62%
Jet



38%
Turboprop

Accident Rates by Region of Operator*



| Region | Rate |
|-------------------------------|------|
| Africa | 1.74 |
| Asia/Pacific | 1.69 |
| Europe | 0.59 |
| Latin America & the Caribbean | 1.68 |
| Middle East & North Africa | 2.51 |
| North America | 0.22 |

Accidents by Phase of Flight**



| Phase | Count |
|-------|-------|
| TOF | 2 |
| RTO | 2 |
| LND | 22 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|--|--|--|------------------|
| <ul style="list-style-type: none"> 38% Flight crew training 29% Flight Operations: SOPs & checking 29% Safety management | <ul style="list-style-type: none"> Environmental 62% Meteorology 52% Airport facilities Airline 33% Aircraft malfunction <ul style="list-style-type: none"> Gear / Tire (29% of all malfunctions) Uncontained engine failure (29% of all malfunctions) | <ul style="list-style-type: none"> 67% Manual handling / Flight controls 43% SOP adherence / cross-verification 33% Other procedural errors 19% Failure to go-around after destabilisation during approach | <ul style="list-style-type: none"> 48% Vertical, lateral or speed deviations 43% Long, floated, bounced, firm or off-centerline landing 33% Incorrect configuration - brakes, thrust reversers or ground spoilers 29% Unstable approach 29% Continued landing after unstable approach | Runway Excursion |

Correlations of Interest

| | | |
|--|---|--|
| In almost a quarter (24%) of runway excursion accidents, the flight crew continued to land after an unstable approach. | In 31% of all runway excursions, there was a correlation between adverse weather and long, floated, bounced, firm or off-centerline landing by the flight crew. | In 27% of runway excursions, a correlation was noted between non-adherence to SOPs by flight crews, and vertical, lateral or speed deviations prior to the accident. |
|--|---|--|

Accident Scenarios of Interest

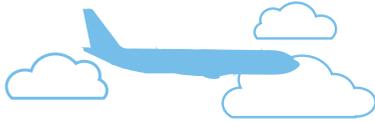
| | | |
|--|--|--|
| <p>Scenario 1:</p> <p>While operating in adverse weather, the flight crew commits manual handling / flight control errors. After an unstable approach, the crew elects to continue to land. The aircraft lands long, floats, bounces, lands firmly, or off-centerline. It departs the runway and is substantially damaged or destroyed.</p> <p>This scenario is common to 24% of all the runway excursion accidents.</p> | <p>Scenario 2:</p> <p>The Operator in question has deficiencies with regards to flight crew training and Flight Operations (in terms of SOPs & checking). On the day of the accident, flight crew is operating in adverse weather conditions and into an airport with deficient facilities. The flight crew commits manual handling / flight control errors. They do not adhere to SOPs. The aircraft undergoes vertical, lateral or speed deviations and lands long, floats, bounces, lands firmly or off-centerline. It departs the runway and is substantially damaged or destroyed.</p> <p>This scenario is common to 19% of all the runway excursion accidents.</p> | <p>Scenario 3:</p> <p>The Operator in question has deficiencies with regards to flight crew training and Flight Operations (in terms of SOPs & checking). On the day of the accident, flight crew is operating in adverse weather conditions and into an airport with deficient facilities. The flight crew commits manual handling / flight control errors. They do not adhere to SOPs. The aircraft undergoes vertical, lateral or speed deviations. There is an incorrect configuration with regards to brakes, thrust reversers, or ground spoilers. The aircraft departs the runway and is substantially damaged or destroyed.</p> <p>This scenario is common to 14% of all the runway excursion accidents.</p> |
|--|--|--|

Note: 19% of accidents were not classified due to insufficient data

* Accidents per million sectors flown for all aircraft types

** See Annex 1 for "Phase of Flight" definitions

*** See Annex 1 for "Contributing Factors" definitions



In-flight Damage

9 Accidents

| | |
|----------------|------|
| IATA Members | 44% |
| Hull Losses | 22% |
| Fatal | 11% |
| Accident Rate* | 0.25 |

67% Passenger

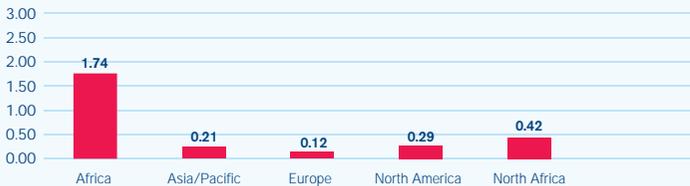
33% Cargo

0% Ferry

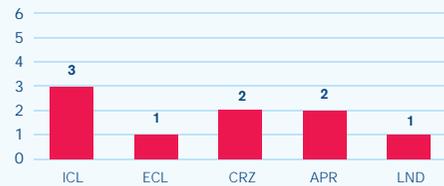
67% Jet

33% Turboprop

Accident Rates by Region of Operator*



Accidents by Phase of Flight**



Top Contributing Factors***

Latent Conditions (Deficiencies in...)

- 13% Flight Operations: SOPs & checking
- 13% Flight crew training
- 13% Maintenance Operations: SOPs & checking

Threats

- 25% Meteorology
- Airline
 - 75% Aircraft malfunction
 - Structural failure (33% of all malfunctions)
 - Contained engine failure (33% of all malfunctions)
 - Uncontained engine failure (33% of all malfunctions)
 - 25% Maintenance events

Flight Crew Errors (relating to...)

- 50% Procedural errors
- 13% Automation

Undesired Aircraft States (UAS)

- 50% Aircraft handling

End State

- In-flight Damage

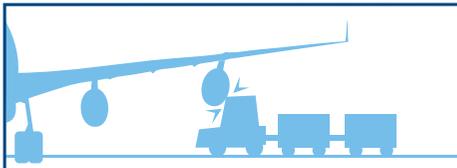
Correlations of Interest

No significant correlations noted

Accident Scenarios of Interest

No significant scenarios noted

Note: 11% of accidents were not classified due to insufficient data
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions



Ground Damage

19 Accidents

| | |
|----------------|-------------|
| IATA Members | 42% |
| Hull Losses | 26% |
| Fatal | 0% |
| Accident Rate* | 0.53 |



68%
Passenger



32%
Cargo



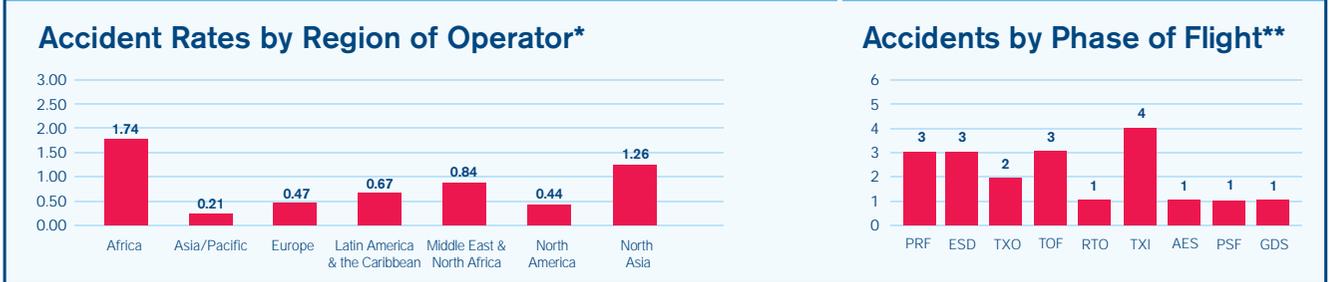
0%
Ferry



74%
Jet



26%
Turboprop



Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|---|--|--|---|
| <ul style="list-style-type: none"> 18% Ground Operations: SOPs & checking 18% Safety management 12% Maintenance Operations: SOPs & checking | <p>Environmental</p> <ul style="list-style-type: none"> 24% Meteorology 18% Birds / Foreign objects 18% Airport facilities <p>Airline</p> <ul style="list-style-type: none"> 41% Ground events 35% Aircraft malfunction <ul style="list-style-type: none"> Structural failure (33% of all malfunctions) Brakes (17% of all malfunctions) Fire / Smoke (17% of all malfunctions) Hydraulic system failure (17% of all malfunctions) Contained engine failure (17% of all malfunctions) 18% Maintenance Events | <ul style="list-style-type: none"> 18% Manual handling / Flight controls 12% Flight crew to external communication | <ul style="list-style-type: none"> 6% Ground navigation - ramp movements | <ul style="list-style-type: none"> Ground Damage |

Correlations of Interest

Deficiencies in Ground Operations on the part of the Operator or subcontracted Ground Handling company where identified in **29%** of accidents involving ground events (e.g. ground crew errors) as a contributing factor.

50% of the accidents involving an aircraft malfunction also cited maintenance events, such as a maintenance error, as a contributing factor.

There is a correlation between ground events that contributed to an accident and communication issues between the flight and ground crew implicated.

Accident Scenarios of Interest

Scenario 1:

The Operator in question has deficiencies with regards to Ground Operations (in terms of SOPs & checking). On the day of the accident, a ground event occurs, such as improper ground support. There is a miscommunication between the flight crew and the ground crew handling the aircraft. The aircraft is damaged by ground equipment.

This scenario is common to 12% of all the ground accidents.

Scenario 2:

The Operator in question has deficiencies with regards to Maintenance Operations (in terms of SOPs & checking). A maintenance event occurs, such as a maintenance error. A structural failure occurs and the aircraft sustains substantial damage. The flight crew does not commit any errors in this scenario, nor can they prevent the malfunction from occurring.

This scenario is common to 12% of all the ground accidents.

Note: 16% of accidents were not classified due to insufficient data
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions



Undershoot

5 Accidents

| | |
|----------------|-------------|
| IATA Members | 20% |
| Hull Losses | 80% |
| Fatal | 40% |
| Accident Rate* | 0.14 |



60%
Passenger



40%
Cargo



0%
Ferry



60%
Jet



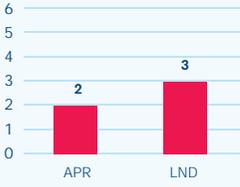
40%
Turboprop

Accident Rates by Region of Operator*



| Region | Accident Rate |
|---------------|---------------|
| Africa | 0.87 |
| Asia/Pacific | 0.21 |
| Europe | 0.92 |
| North America | 0.15 |

Accidents by Phase of Flight**



| Phase of Flight | Number of Accidents |
|-----------------|---------------------|
| APR | 2 |
| LND | 3 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|--|---|--|--|
| <ul style="list-style-type: none"> 75% Regulatory oversight 75% Flight Operations: SOPs & checking 50% Flight crew training 25% Safety management | <ul style="list-style-type: none"> Environmental 50% Meteorology 50% Airport facilities 25% Air Traffic Services Airline 25% Operational pressure 25% Manuals / Charts | <ul style="list-style-type: none"> 100% Manual handling / Flight controls 50% Failure to go-around after destabilisation during approach 25% Pilot-to-pilot communication | <ul style="list-style-type: none"> 75% Vertical, lateral or speed deviations 50% Unstable approach 25% Continued landing after unstable approach 25% Unnecessary weather penetration | <ul style="list-style-type: none"> Undershoot |

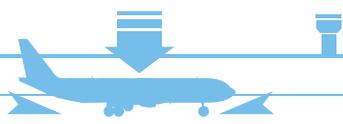
Correlations of Interest

| | | |
|--|--|---|
| <p>In 50% of the events where flight crew manual handling errors were cited, meteorology was also noted as a contributing factor.</p> | <p>In both accidents where deficient safety management (on the part of the Operator) was cited, poor regulatory oversight was also noted as a contributing factor.</p> | <p>75% of the events citing flight crew manual handling errors also noted deficiencies in Flight Operations (in terms of SOPs & checking) on the part of the Operator.</p> |
|--|--|---|

Accident Scenarios of Interest

| | |
|--|--|
| <p>Scenario 1:</p> <p>The Operator in question has deficiencies with regards to Flight Operations (in terms of SOPs & checking) and the regulatory oversight by the State of the Operator is considered poor. The flight is operated into an airport with deficient facilities. The flight crew commits manual handling / flight control errors. After an unstable approach, they touchdown off the runway surface.</p> <p>This scenario is common to 50% of all the undershoot accidents.</p> | <p>Scenario 2:</p> <p>On the day of the accident, flight crew is operating in adverse weather conditions. They fail to go-around after destabilisation during approach. The aircraft undergoes vertical, lateral or speed deviations and touches down off the runway surface.</p> <p>This scenario is common to 50% of all the undershoot accidents.</p> |
|--|--|

Note: 20% of accidents were not classified due to insufficient data
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for 'Phase of Flight' definitions
 *** See Annex 1 for 'Contributing Factors' definitions

| | | | |
|---|--|----------------|------|
|  | <h2>Hard Landing</h2> <p>6 Accidents</p> | IATA Members | 33% |
| | | Hull Losses | 50% |
| | | Fatal | 0% |
| | | Accident Rate* | 0.17 |

| | | | | |
|--|--|--|---|---|
|  100% Passenger |  0% Cargo |  0% Ferry |  83% Jet |  17% Turboprop |
|--|--|--|---|---|



Top Contributing Factors**

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|--|---|---|--|
| <ul style="list-style-type: none"> 33% Regulatory oversight 33% Safety management 17% Flight Operations: SOPs & checking 17% Flight crew training 17% Maintenance Operations: SOPs & checking 17% Maintenance crew training | <ul style="list-style-type: none"> Environmental 33% Meteorology Airline 33% Aircraft malfunction <ul style="list-style-type: none"> Avionics (50% of all malfunctions) Gear / Tire (50% of all malfunctions) 33% Maintenance events | <ul style="list-style-type: none"> 67% Manual handling / Flight controls 33% Callouts | <ul style="list-style-type: none"> 83% Long, floated, bounced, firm or off-centerline landing 67% Unstable approach 67% Continued landing after unstable approach 50% Vertical, lateral or speed deviations | <ul style="list-style-type: none"> Hard Landing |

Correlations of Interest

| | | |
|--|---|--|
| In 50% of the unstable approaches that preceded a hard landing, flight crews omitted callouts. | 50% of the events involving flight crew errors with regards to manual handling / flight controls also implicated vertical, lateral or speed deviations prior to the hard landing. | Both accidents citing an aircraft malfunction also noted maintenance events, such as maintenance errors, as a contributing factor. |
|--|---|--|

Accident Scenarios of Interest

| | |
|--|--|
| <p>Scenario 1:</p> <p>The Operator in question has deficiencies with regards to safety management. The flight crew omits approach callouts. After an unstable approach, they elect to continue to land. The aircraft touches down hard and is damaged.</p> <p>This scenario is common to 33% of all the hard landings.</p> | <p>Scenario 2:</p> <p>While operating in adverse weather conditions, the flight crew commits manual handling / flight control errors. After an unstable approach, they elect to continue to land. The aircraft touches down hard and is damaged.</p> <p>This scenario is common to 33% of all the hard landings.</p> |
|--|--|

Note: All events were classified.
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for 'Contributing Factors' definitions



Gear-up Landing / Gear Collapse

15 Accidents

| | |
|----------------|-------------|
| IATA Members | 20% |
| Hull Losses | 27% |
| Fatal | 0% |
| Accident Rate* | 0.42 |



80%
Passenger



20%
Cargo



0%
Ferry

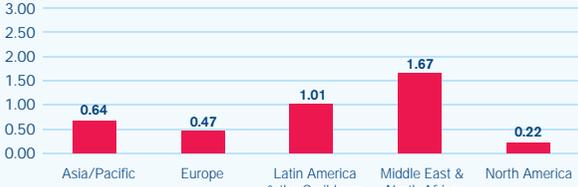


40%
Jet



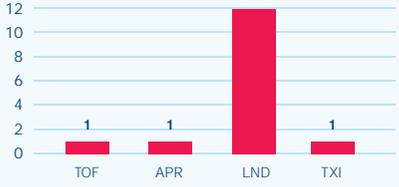
60%
Turboprop

Accident Rates by Region of Operator*



| Region | Accident Rate |
|-------------------------------|---------------|
| Asia/Pacific | 0.64 |
| Europe | 0.47 |
| Latin America & the Caribbean | 1.01 |
| Middle East & North Africa | 1.67 |
| North America | 0.22 |

Accidents by Phase of Flight**



| Phase of Flight | Number of Accidents |
|-----------------|---------------------|
| TOF | 1 |
| APR | 1 |
| LND | 12 |
| TXI | 1 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|--|-------------------------------------|---|---------------------------------|
| 33% Regulatory oversight 33% Maintenance Operations: SOPs & checking | Environmental 8% Airport facilities Airline 100% Aircraft malfunction <ul style="list-style-type: none"> Gear / Tire (83% of all malfunctions) Flight controls (17% of all malfunctions) Hydraulic system failure (17% of all malfunctions) 42% Maintenance events | 17% Checklist | 25% Incorrect configuration – landing gear | Gear-up Landing / Gear Collapse |

Correlations of Interest

| | | |
|---|--|---|
| In 42% of the accidents citing an aircraft malfunction, maintenance events (e.g. errors by maintenance personnel) were also noted. | 33% of the accidents relating to an aircraft malfunction also involved deficiencies in Maintenance Operations (SOPs and checking) as a contributing factor. This covers either in-house or outsourced maintenance activities. | 67% of the accidents relating to incorrect landing gear configuration also involved checklist-related errors by the flight crew. |
|---|--|---|

Accident Scenarios of Interest

| | |
|---|--|
| Scenario 1: The Operator in question has deficiencies with regards to its Maintenance Operations (in terms of SOPs & checking). On the day of the accident, the flight crew is confronted with a malfunction affecting the landing gear. Despite their efforts, the gear cannot extend or does not lock. The flight crew carries out a landing with the gear retracted or with an unlocked gear which collapses on touchdown. The aircraft is damaged as a result. This scenario is common to 25% of all the accidents involving a gear-up landing or a gear collapse during landing. | Scenario 2: On the day of the accident, the flight crew is confronted with a malfunction affecting flight controls. The flight crew commits errors relating to the use of checklists: the checklist is performed from memory, it is omitted or items are missed. There is an incorrect configuration with regards to the landing gear. The landing is carried out with the gear retracted or with an unlocked gear which collapses on touchdown. The aircraft is damaged as a result. This scenario is common to 17% of all the accidents involving a gear-up landing or a gear collapse during landing. |
|---|--|

Note: 20% of accidents were not classified due to insufficient data
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions



Tailstrike

2 Accidents

| | |
|----------------|-------------|
| IATA Members | 100% |
| Hull Losses | 0 |
| Fatal | 0 |
| Accident Rate* | 0.06 |



100%
Passenger



0%
Cargo



0%
Ferry

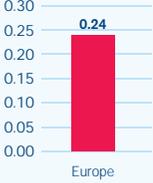


100%
Jet



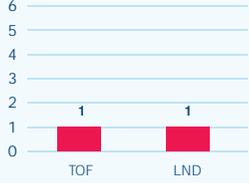
0%
Turboprop

Accident Rates by Region of Operator*



| Region | Accident Rate |
|--------|---------------|
| Europe | 0.24 |

Accidents by Phase of Flight**



| Phase of Flight | Number of Accidents |
|-----------------|---------------------|
| TOF | 1 |
| LND | 1 |

Top Contributing Factors***

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) | End State |
|---|--|--|--|------------|
| Dispatch: SOPs & checking + flight crew training (1 case) Cabin Operations: SOPs & checking (1 case) | Environmental Airport facilities (1 case) Airline Dispatch events (1 case) Ground events (1 case) Cabin events (1 case) | Manual handling / Flight controls (1 case) Documentation (1 case) | Weight & balance (1 case) Abrupt aircraft control (1 case) Vertical, lateral or speed deviations (1 case) | Tailstrike |

Correlations of Interest

No significant correlations noted

Accident Scenarios of Interest

No significant scenarios noted

Note: all events were classified.
 * Accidents per million sectors flown for all aircraft types
 ** See Annex 1 for "Phase of Flight" definitions
 *** See Annex 1 for "Contributing Factors" definitions

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Section 5

5

In-Depth Regional Accident Analysis

Following the same model as the in-depth analysis by accident category, presented in Section 4, this section presents an overview of occurrences, their contributing factors and common accident scenarios, broken down by region of the involved Operators.

The purpose of this section is to identify common hazards and determine issues that can be shared by Operators located in the same region, in order to develop adequate prevention strategies.

Regions are delineated using the definitions set out by IATA. Information as to the distribution of countries by region can be found at Annex 1.

| | |
|---|-------------------------|
| <h2 style="margin: 0;">Africa</h2> <p style="margin: 0; color: #e91e63;">12 Accidents</p> | IATA Members 50% |
| | Hull Losses 58% |
| | Fatal 42% |

| | | | | |
|-------------------------|--------------------|--------------------|-------------------|-------------------------|
| 92% Passenger | 0% Cargo | 8% Ferry | 33% Jet | 67% Turboprop |
|-------------------------|--------------------|--------------------|-------------------|-------------------------|

Accidents by Phase of Flight*

| Phase | Accidents |
|-------|-----------|
| ESD | 1 |
| TOF | 1 |
| RTO | 1 |
| ICL | 2 |
| CRZ | 3 |
| APR | 1 |
| LND | 3 |

Breakdown by Accident Category

| Category | Percentage |
|---------------------------|------------|
| CFIT | 8% |
| Undershoot | 8% |
| Loss of Control In-flight | 33% |
| Runway Excursion | 17% |
| In-flight Damage | 17% |
| Ground Damage | 17% |

Top Contributing Factors**

| | | | |
|---|--|--|--|
| <h4>Latent Conditions (Deficiencies in...)</h4> <ul style="list-style-type: none"> 38% Regulatory oversight 25% Safety management 25% Flight Operations: SOPs & checking 25% Operations planning & scheduling | <h4>Threats</h4> <ul style="list-style-type: none"> Environmental 25% Nav Aids 25% Terrain / Obstacles Airline 25% Aircraft malfunction <ul style="list-style-type: none"> Contained engine failure (50% of all malfunctions) Structural failure (50% of all malfunctions) | <h4>Flight Crew Errors (relating to...)</h4> <ul style="list-style-type: none"> 50% Manual handling / Flight controls 25% SOP adherence / cross-verification | <h4>Undesired Aircraft States (UAS)</h4> <ul style="list-style-type: none"> 38% Vertical, lateral or speed deviations |
|---|--|--|--|

Correlations of Interest

| | | |
|--|--|---|
| <p>There is a correlation between deficient regulatory oversight by the State and deficiencies in safety management on the part of the Operator.</p> | <p>75% of flight crew manual handling / flight control errors led to vertical, lateral or speed deviations prior to the accident.</p> | <p>None of the loss of control in-flight accidents was linked to an aircraft malfunction.</p> |
|--|--|---|

Accident Scenarios of Interest

Scenario 1:

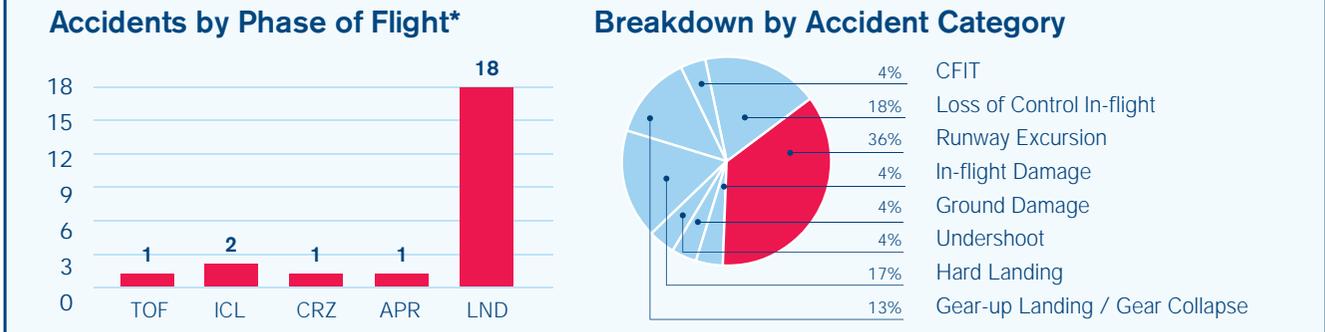
The Operator in question has deficiencies with regards to safety management and Flight Operations (in terms of SOPs & checking). It also has deficiencies in its Operations planning and scheduling. The State of the Operator exercises poor regulatory oversight over the airline's activities. On the day of the accident, the flight crew is operating in an environment with malfunctioning, absent or unavailable ground navigation aids. The flight crew commits manual handling / flight control errors. The aircraft is placed into an undesired state (e.g. operated outside limitations). The flight crew loses control in-flight or impacts terrain while under controlled flight.

This scenario is common to 25% of all the accidents involving African Operators.

Note: 33% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

| | | |
|---|--------------|-----|
| <h2>Asia / Pacific</h2> <p>23 Accidents</p> | IATA Members | 30% |
| | Hull Losses | 70% |
| | Fatal | 26% |

| | | | | |
|---------------|-----------|----------|---------|---------------|
| 83% Passenger | 17% Cargo | 0% Ferry | 57% Jet | 43% Turboprop |
|---------------|-----------|----------|---------|---------------|



Top Contributing Factors**

| | | | |
|---|---|---|--|
| <h4>Latent Conditions (Deficiencies in...)</h4> <ul style="list-style-type: none"> 39% Regulatory oversight 33% Safety management 17% Flight Operations: SOPs & checking 28% Flight crew training 22% Maintenance Operations: SOPs & checking 11% Maintenance crew training | <h4>Threats</h4> <ul style="list-style-type: none"> Environmental 56% Meteorology 17% Airport facilities 11% Nav Aids 11% Terrain / Obstacles Airline 44% Aircraft malfunction <ul style="list-style-type: none"> Gear / Tire (25% of all malfunctions) Contained engine failure (25% of all malfunctions) Flight controls (25% of all malfunctions) Avionics (25% of all malfunctions) 22% Maintenance events | <h4>Flight Crew Errors (relating to...)</h4> <ul style="list-style-type: none"> 44% Manual handling / Flight controls (44%) 17% SOP adherence / cross-verification (17%) 17% Callouts (17%) 17% Failure to go-around after destabilisation during approach 22% Other procedural errors | <h4>Undesired Aircraft States (UAS)</h4> <ul style="list-style-type: none"> 44% Vertical, lateral or speed deviations 44% Long, floated, bounced, firm or off-centerline landing 39% Unstable approach 39% Continued landing after unstable approach 17% Operation outside aircraft limitations |
|---|---|---|--|

Correlations of Interest

| | | |
|---|---|--|
| There is a correlation between deficient regulatory oversight by the State and deficiencies in safety management on the part of the Operator. | 38% of aircraft malfunctions were linked to a maintenance event and deficiencies in Maintenance Operations on the part of the Operator. | 50% of the runway excursions occurred in adverse weather conditions and were preceded by a long, floated, bounced, firm or off-centerline landing. |
|---|---|--|

Accident Scenarios of Interest

| | | |
|--|---|---|
| <h4>Scenario 1:</h4> <p>While operating in adverse weather, the flight crew commits manual handling / flight control errors. The aircraft lands long, floats, bounces, lands firmly, or off-centerline. It is damaged during a runway excursion or a hard landing.</p> <p>This scenario is common to 28% of all the accidents involving Asia / Pacific Operators.</p> | <h4>Scenario 2:</h4> <p>The Operator in question has deficiencies with regards to safety management and Flight Operations (in terms of SOPs & checking). The State of the Operator exercises poor regulatory oversight over the airline's activities. On the day of the accident, the flight crew commits procedural errors. After an unstable approach, they elect to continue to land. The aircraft departs the runway or suffers damage from a hard landing.</p> <p>This scenario is common to 17% of all the accidents involving Asia / Pacific Operators.</p> | <h4>Scenario 3:</h4> <p>The Operator in question has deficiencies with regards to its Maintenance Operations (in terms of SOPs & checking). A maintenance event, such as an error by maintenance personnel, occurs prior to the accident. During the flight, the flight crew is confronted with a malfunction, affecting flight controls or avionics. The flight crew subsequently loses control of the aircraft in-flight or suffers a hard landing.</p> <p>This scenario is common to 17% of all the accidents involving Asia / Pacific Operators.</p> |
|--|---|---|

Note: 22% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

| | | |
|--|--------------|------|
| Commonwealth of Independent States (CIS) 3 Accidents | IATA Members | 0% |
| | Hull Losses | 100% |
| | Fatal | 100% |

| | | | | |
|---------------|-----------|----------|---------|---------------|
| 67% Passenger | 33% Cargo | 0% Ferry | 33% Jet | 67% Turboprop |
|---------------|-----------|----------|---------|---------------|

Accidents by Phase of Flight*

| Phase | Count |
|-------|-------|
| ECL | 1 |
| APR | 1 |
| LND | 1 |

Breakdown by Accident Category

| Category | Percentage |
|---------------------------|------------|
| CFIT | 34% |
| Loss of Control In-flight | 33% |
| Undershoot | 33% |

Top Contributing Factors**

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) |
|--|---|--|---|
| 67% Regulatory oversight 67% Flight crew training | Environmental 67% Meteorology 67% Airport facilities Airline 67% Manuals and charts | 100% Manual handling / Flight controls 67% SOP adherence / cross-verification 67% Failure to go-around after destabilisation during approach 67% Pilot to pilot communication | 67% Vertical, lateral or speed deviations |

Correlations of Interest

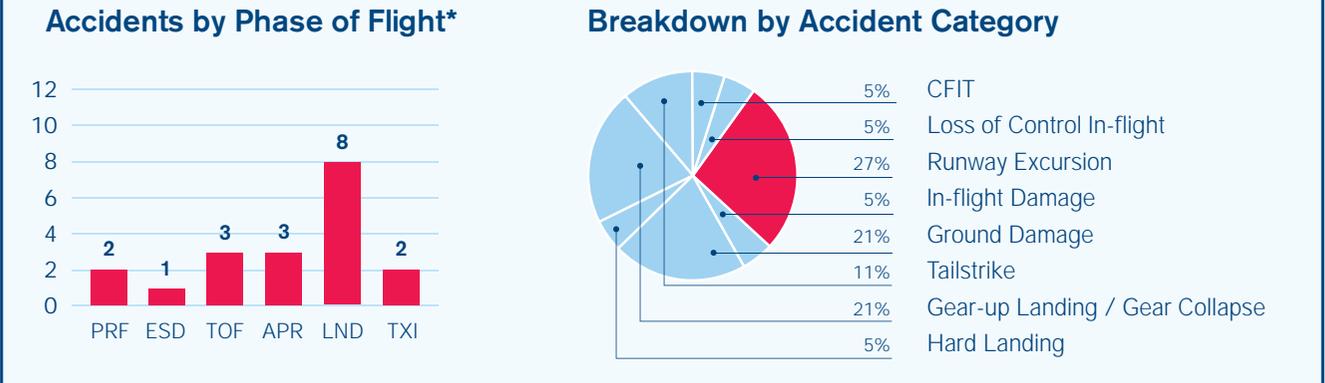
67% of accidents citing flight crew manual handling / flight control errors also noted deficient flight crew training and poor regulatory oversight as contributing factors.

Accident Scenarios of Interest

Scenario 1:
 The Operator in question has deficiencies with regards to flight crew training. The State of the Operator exercises poor regulatory oversight over the airline's activities. On the day of the accident, flight crew has incorrect / unclear charts or operating manuals or is missing them all together. The flight crew commits manual handling / flight control errors. The aircraft is subsequently placed into an undesired state linked to handling errors (e.g. operated outside limitations). The flight crew loses control in-flight or undershoots while attempting to land.
This scenario is common to 67% of all the accidents involving CIS Operators.

Note: All events were classified
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

| | | |
|-------------------------------------|--------------|---------------|
| <h2>Europe</h2> <p>19 Accidents</p> | IATA Members | 58% |
| | Hull Losses | 11% |
| | Fatal | 5% |
| 95% Passenger | 5% Cargo | 0% Ferry |
| | | 68% Jet |
| | | 32% Turboprop |



Top Contributing Factors**

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) |
|--|--|---|--|
| <ul style="list-style-type: none"> 21% Flight crew training 21% Design 16% Safety management 11% Flight Operations: SOPs & checking 11% Maintenance Operations: SOPs & checking | <p>Environmental</p> <ul style="list-style-type: none"> 26% Meteorology 16% Airport facilities 11% Air Traffic Services 11% Nav Aids 11% Terrain / Obstacles <p>Airline</p> <ul style="list-style-type: none"> 37% Aircraft malfunction <ul style="list-style-type: none"> Gear / Tire (72% of all malfunctions) Flight controls (14% of all malfunctions) Brakes (14% of all malfunctions) 32% Ground events 16% Maintenance events | <ul style="list-style-type: none"> 26% Manual handling / Flight controls 21% SOP adherence / cross-verification 11% Automation 11% Callouts 11% Failure to go-around after destabilisation during approach | <ul style="list-style-type: none"> 21% Vertical, lateral or speed deviations 11% Unstable approach 11% Continued landing after unstable approach 11% Long, floated, bounced, firm or off-centerline landing 11% Incorrect aircraft configuration - brakes, thrust reversers or ground spoilers 11% Abrupt aircraft control |

Correlations of Interest

| | | |
|---|---|--|
| In 40% of accidents involving flight crew manual handling / flight control errors, adverse weather was also a contributor. | 75% of the accidents involving non-adherence to SOPs by flight crews also cited deficiencies in flight crew training as a contributing factor. | Airport facilities played a contributing role in 40% of runway excursions involving European Operators. |
|---|---|--|

Accident Scenarios of Interest

| | | |
|--|---|---|
| <p>Scenario 1:</p> <p>On the day of the accident, a ground event occurs, such as an error by ground handling personnel. The aircraft is damaged by ground equipment / vehicle. No flight crew errors are noted.</p> <p>This scenario is common to 21% of all the accidents involving European Operators.</p> | <p>Scenario 2:</p> <p>Prior to the accident, a maintenance event (e.g. error by maintenance personnel) occurs. On the day of the accident, the flight crew is confronted with a malfunction affecting the landing gear. Despite their efforts, the gear cannot extend or does not lock. The flight crew carries out a landing with the gear retracted or with an unlocked gear, which collapses on touchdown. The aircraft is damaged as a result.</p> <p>This scenario is common to 16% of all the accidents involving European Operators.</p> | <p>Scenario 3:</p> <p>The Operator in question has deficiencies with regards to flight crew training. On the day of the accident, the flight crew does not adhere to SOPs. The flight crew's errors lead to an incorrect configuration with regards to brakes, thrust reversers, or ground spoilers. The aircraft departs the runway on landing and is substantially damaged or destroyed.</p> <p>This scenario is common to 11% of all the accidents involving European Operators.</p> |
|--|---|---|

Note: All events were classified
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

Latin America & the Caribbean

12 Accidents

IATA Members **8%**

Hull Losses **83%**

Fatal **25%**

67% Passenger

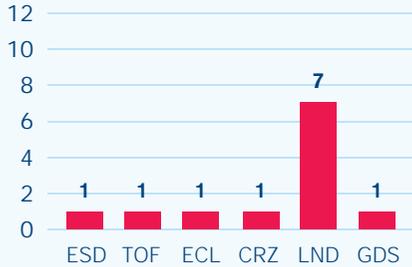
25% Cargo

8% Ferry

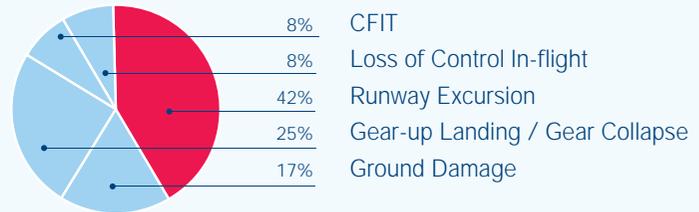
33% Jet

67% Turboprop

Accidents by Phase of Flight*



Breakdown by Accident Category



Top Contributing Factors**

Latent Conditions (Deficiencies in...)

- 55% Regulatory oversight
- 27% Safety management
- 18% Flight Operations: SOPs & checking
- 18% Flight crew training
- 18% Ground Operations: SOPs & checking
- 18% Maintenance Operations: SOPs & checking

Threats

- Environmental
 - 45% Meteorology
 - 45% Airport facilities
 - 18% Terrain / Obstacles
- Airline
 - 55% Aircraft malfunction
 - Gear / Tire (33% of all malfunctions)
 - 18% Maintenance events

Flight Crew Errors (relating to...)

- 36% Manual handling / Flight controls
- 18% SOP adherence / cross-verification
- 18% Other procedural errors

Undesired Aircraft States (UAS)

- 18% Vertical, lateral or speed deviations
- 18% Long, floated, bounced, firm or off-centerline landing
- 18% Incorrect aircraft configuration - brakes, thrust reversers or ground spoilers

Correlations of Interest

In all the accidents where deficient safety management by the Operator was cited, poor regulatory oversight on the part of the State was also noted as a contributing factor.

75% of accidents where flight crew manual handling errors were cited as a contributing factor, also involved adverse weather and resulted in a runway excursion.

33% of accidents involving an aircraft malfunction also implicated maintenance events (e.g. error by maintenance personnel) and deficiencies in Maintenance Operations as contributing factors.

Accident Scenarios of Interest

Scenario 1:

While operating in adverse weather, and into airports with known deficiencies, the flight crew commits manual handling / flight control errors. The aircraft undergoes vertical, lateral or speed deviations. It departs the runway and is substantially damaged or destroyed.

This scenario is common to 18% of all the accidents involving Operators from Latin America & the Caribbean.

Scenario 2:

The Operator in question has deficiencies with regards to its Maintenance Operations (in terms of SOPs & checking). On the day of the accident, the flight crew is confronted with a malfunction affecting the landing gear. Despite their efforts, the gear cannot extend or does not lock. The flight crew carries out a landing with the gear retracted or with an unlocked gear which collapses on touchdown. The aircraft is damaged as a result.

This scenario is common to 18% of all the accidents involving Operators from Latin America & the Caribbean.

Scenario 3:

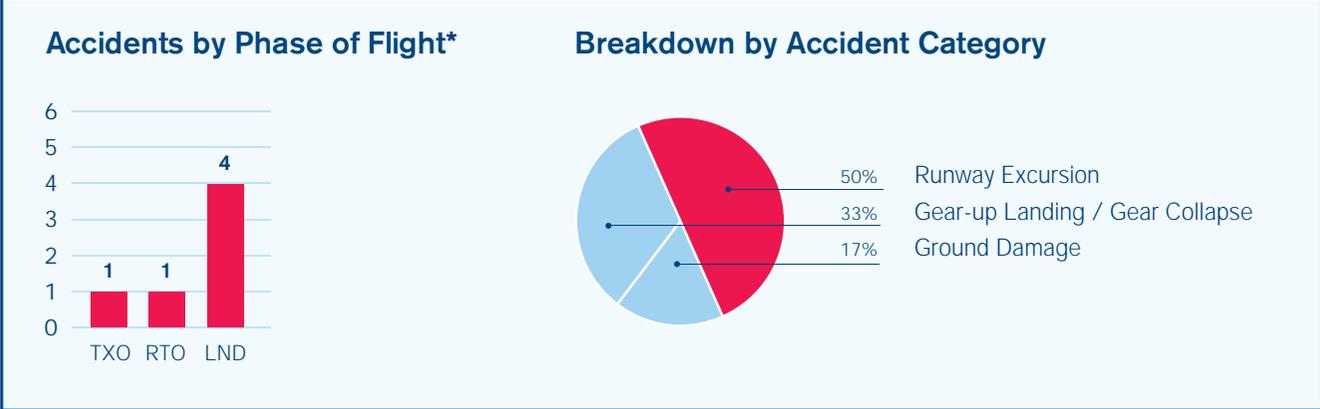
While operating in adverse weather, and into airports with known deficiencies, the flight crew commits manual handling / flight control errors. They also commit procedural errors. There is an incorrect configuration with regards to brakes, thrust reversers, or ground spoilers. The aircraft departs the runway and is substantially damaged or destroyed.

This scenario is common to 18% of all the accidents involving Operators from Latin America & the Caribbean.

Note: 8% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

| | | |
|--|--------------|-----|
| <h2>Middle East & North Africa</h2> <p>6 Accidents</p> | IATA Members | 67% |
| | Hull Losses | 17% |
| | Fatal | 0 |

| | | | | |
|----------------|----------|----------|---------|---------------|
| 100% Passenger | 0% Cargo | 0% Ferry | 83% Jet | 17% Turboprop |
|----------------|----------|----------|---------|---------------|



Top Contributing Factors**

| Latent Conditions (Deficiencies in...) | Threats | Flight Crew Errors (relating to...) | Undesired Aircraft States (UAS) |
|--|---|---|--|
| 40% Flight Operations: SOPs & checking 40% Flight crew training | Environmental 20% Meteorology 20% Airport facilities 20% Terrain / Obstacles Airline 60% Aircraft malfunction Contained engine failure (33% of all malfunctions) Gear / Tire (33% of all malfunctions) Electrical power generation failure (33% of all malfunctions) 20% Ground events | 60% SOP adherence / cross-verification 40% Manual handling / Flight controls 20% Checklist 20% Flight crew to external communication | 40% Vertical, lateral or speed deviations 40% Incorrect aircraft configurations 20% Ground navigation - ramp movements |

Correlations of Interest

| | |
|---|---|
| 67% of accidents involving non-adherence to SOPs also implicated deficiencies in Flight Operations (SOPs and checking) at the Operator level. | 67% of the runway excursions were preceded by flight crew manual handling errors and vertical, lateral or speed deviations. |
|---|---|

Accident Scenarios of Interest

Scenario 1:

The Operator in question has deficiencies with regards to flight crew training. On the day of the accident, the flight crew commits manual handling / flight control errors and does not adhere to SOPs. The aircraft undergoes vertical, lateral or speed deviations. It departs the runway and is substantially damaged or destroyed.

This scenario is common to 40% of all the accidents involving Middle Eastern & North African Operators.

Note: 17% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

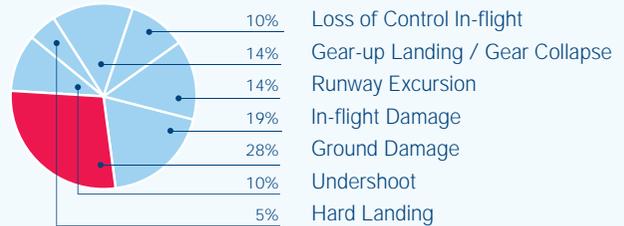
| | | |
|--|--------------|-----|
| <h2>North America</h2> <p>21 Accidents</p> | IATA Members | 10% |
| | Hull Losses | 19% |
| | Fatal | 10% |

| | | | | |
|---------------|-----------|----------|---------|---------------|
| 71% Passenger | 24% Cargo | 5% Ferry | 62% Jet | 38% Turboprop |
|---------------|-----------|----------|---------|---------------|

Accidents by Phase of Flight*



Breakdown by Accident Category



Top Contributing Factors**

Latent Conditions (Deficiencies in...)

- 22% Safety management
- 22% Flight Operations: SOPs & checking
- 11% Flight crew training
- 11% Operations planning & scheduling

Threats

- Environmental**
 - 39% Meteorology
 - 17% Air Traffic Services
 - 17% Airport facilities
- Airline**
 - 44% Aircraft malfunction
 - Gear / Tire (38% of all malfunctions)
 - Hydraulic system failure (38% of all malfunctions)
 - Uncontained engine failure (11% of all malfunctions)
 - 22% Operational pressure
 - 17% Maintenance events

Flight Crew Errors (relating to...)

- 39% Manual handling / Flight controls
- 17% SOP adherence / cross-verification
- 17% Failure to go-around after destabilisation during approach

Undesired Aircraft States (UAS)

- 22% Vertical, lateral or speed deviations
- 17% Operation outside aircraft limitations
- 17% Long, floated, bounced, firm or off-centerline landing

Correlations of Interest

72% of flight crew manual handling / flight control errors were committed in adverse weather conditions.

67% of runway excursion accidents were preceded by unnecessary weather penetration.

In 25% of accidents involving aircraft malfunctions, maintenance events (e.g. an error by maintenance personnel) were also cited as contributing factors.

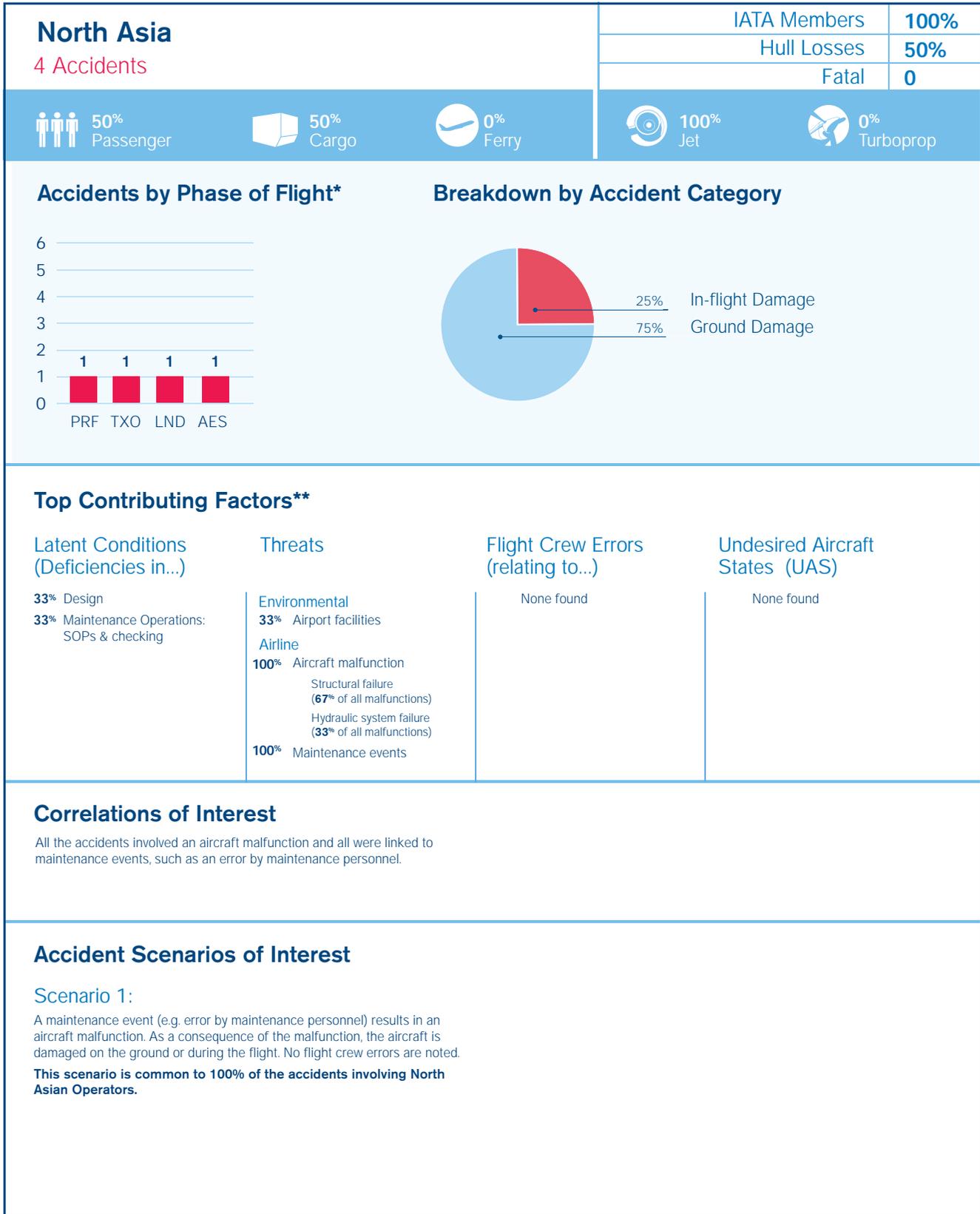
Accident Scenarios of Interest

Scenario 1:

While operating in adverse weather, the flight crew commits manual handling / flight control errors. They do not adhere to SOPs and do not perform a go-around despite being destabilised during approach. The aircraft undergoes vertical, lateral or speed deviations. It departs the runway on landing and is substantially damaged or destroyed.

This scenario is common to 11% of all the accidents involving North American Operators.

Note: 14% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions



Note: 25% of accidents were not classified due to insufficient data
 * See Annex 1 for "Phase of Flight" definitions
 ** See Annex 1 for "Contributing Factors" definitions

“ The majority of accidents
occurred during landing. ”

Section 6

Analysis of Cargo Aircraft Accidents

YEAR 2007 IN REVIEW FOR CARGO OPERATORS

Cargo versus Passenger Operations for Western-built Jet Aircraft

|  | Fleet Size End of 2007 | HL | HL per 1000 Aircraft | SD | Total | Operational Accidents per 1000 Aircraft |
|--|------------------------------|----|----------------------------|----|-------|---|
| Cargo | 1960 | 2 | 1.02 | 5 | 7 | 3.57 |
| Passenger | 17763 | 18 | 1.01 | 31 | 49 | 2.76 |
| Total | 19723 | 20 | 1.01 | 36 | 56 | 2.84 |

HL = Hull Loss SD = Substantial Damage

Cargo versus Passenger Operations for Western-built Turboprop Aircraft

|  | Fleet Size End of 2007 | HL | HL per 1000 Aircraft | SD | Total | Operational Accidents per 1000 Aircraft |
|---|------------------------------|----|----------------------------|----|-------|---|
| Cargo | 971 | 3 | 3.09 | 3 | 6 | 6.18 |
| Passenger | 4592 | 10 | 2.18 | 14 | 24 | 5.23 |
| Total | 5563 | 13 | 2.34 | 17 | 30 | 5.39 |

HL = Hull Loss SD = Substantial Damage

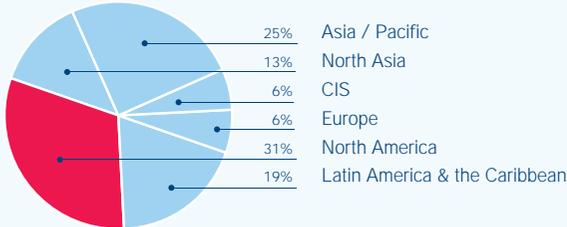
Cargo Aircraft Accidents

16 Accidents



| | |
|--------------|-----|
| IATA Members | 13% |
| Hull Losses | 50% |
| Fatal | 13% |

Cargo Accidents by Region of Operator (raw numbers)



Cargo Accidents by Phase of Flight*



Top Contributing Factors**

Latent Conditions (Deficiencies in...)

- 45% Regulatory oversight
- 27% Safety management
- 18% Ground Operations: SOPs & checking

Threats

- Environmental**
 - 18% Meteorology
 - 9% Air Traffic Services
 - 9% Birds / Foreign objects
- Airline**
 - 55% Aircraft malfunction
 - Contained engine failure (33% of all malfunctions)
 - Uncontained engine failure (17% of all malfunctions)
 - Structural failure (17% of all malfunctions)
 - Fire / Smoke (17% of all malfunctions)
 - 27% Maintenance events
 - 18% Ground events

Flight Crew Errors (relating to...)

- 27% Manual handling / Flight controls
- 9% Pilot-to-pilot communication
- 9% Callouts

Undesired Aircraft States (UAS)

- 9% Vertical, lateral or speed deviations
- 9% Unnecessary weather penetration
- 9% Operation outside aircraft limitations

Correlations of Interest

All the accidents where deficient safety management on the part of the Operator was cited also involved deficiencies in regulatory oversight by the designated Authority.

33% of the accidents relating to an aircraft malfunction also involved a maintenance event, such as an error by maintenance crew.

Deficiencies in the Operator's ground operations and ground events (e.g. ground crew errors) were cited in 33% of the accidents resulting in ground damage to freighter aircraft.

Accident Scenarios of Interest

Scenario 1:

There are deficiencies in oversight by the State of the Operator. On the day of the accident, the flight crew commits manual handling / flight control errors. These lead to an undesired aircraft handling state (e.g. operation outside aircraft limitations). The flight crew loses control of the aircraft while in-flight or undershoot.

This scenario is common to 18% of all the accidents involving cargo aircraft.

Scenario 2:

A maintenance event, such as an error by maintenance personnel, occurs prior to the accident. During the flight, the flight crew is confronted with a malfunction, such as an uncontained engine failure which results in substantial damage. No flight crew errors are noted in this accident chain.

This scenario is common to 18% of all the accidents involving cargo aircraft.

Scenario 3:

On the day of the accident, a ground event occurs, such as improper ground support. The aircraft is damaged by ground equipment. No flight crew errors are noted in this accident chain.

This scenario is common to 18% of all the accidents involving cargo aircraft.

Note: 31% of accidents were not classified due to insufficient data

* See Annex 1 for "Phase of Flight" definitions

** See Annex 1 for "Contributing Factors" definitions

Overview of the Year 2007 Cargo Aircraft Accidents

Although there are a number of threat scenarios which are specific to cargo flights (load and balance errors, restraint deficiencies, dangerous goods-related problems), none of the 16 accidents involving cargo aircraft during 2007 were associated with these types of issues.

As shown in the analysis of the year's cargo aircraft accidents, contributing factors were linked to the operational environment, organisational factors, technical failures or flight crew performance rather than the transport of cargo itself.

2008 CARGO OPERATIONS SAFETY OBJECTIVES

In order to improve safety among Cargo Operators, IATA is focusing its strategy on the following:

- Implementation of a Safety Management System (SMS) among Cargo Operators. This includes raising awareness and providing training on SMS to Operators.
- Implementation of the IATA Safety Audit for Ground Operations (ISAGO) as an industry standard.
- Enhancing Dangerous Goods Regulations (DGR): The upcoming 50th edition of the IATA DGR will for the first time recognise a paperless Shipper's Declaration for Dangerous Goods.

IATA DANGEROUS GOODS REGULATIONS

The IATA Dangerous Goods Regulations (DG) Board, ICAO DG Panel and the UN Sub-Committee of experts spent a considerable amount of time during 2007 developing changes to the regulatory requirements for the transport of lithium batteries by air.

As a result, there will be significant changes to the provisions applicable to the transport of lithium metal batteries as cargo on passenger and cargo aircraft. In addition, the ICAO document for emergency response guidance to cabin crew has been revised to specifically address fires involving electronic equipment and lithium batteries.

The United States' Department of Transport has aligned its regulations on the carriage of lithium batteries by passengers with the ICAO Technical Instructions (TI). The IATA DGR are in full compliance with the ICAO TI.

IATA provided resources to support the Special Cargos Support Hotline. In 2007, the team responded to almost 8,000 inquiries from shippers, freight forwarders, operators, industry groups, travel agents and passengers on the application of the Dangerous Goods Regulations, the Live Animals Regulations (LAR), Perishable Cargo Manual (PCR) and aircraft Unit Load Devices (ULD Technical Manual).

In 2008, IATA continues to support airlines to ensure the safe transporting Dangerous Goods and enhancing cargo operations safety.

For more information on IATA's activities relating to Cargo, please visit the IATA website at:

www.iata.org/whatwedo/cargo

Image courtesy of Airbus



“ In 2007, the number of fatalities and the fatality rate continued to decline despite the increase in traffic. ”

Section 7

Report Findings and IATA Prevention Strategies

TOP FINDINGS

- 100 accidents in 2007; 35% involved IATA Members
- 20% of all accidents were fatal
- 81% involved passenger aircraft, 16% involved cargo aircraft and 3% ferry flights
- 57% on Jet aircraft and 43% on Turboprops
- 45% of accidents resulted in a Hull Loss and 55% in Substantial Damage
- The majority (48%) of accidents occurred during landing

PROPOSED COUNTERMEASURES

Every year, the ACTF classifies accidents and, with the benefit of hindsight, determines actions or measures that could have been taken to prevent an accident. These proposed countermeasures can include issues within an organisation or a particular country, or involve performance of front line personnel, such as pilots or ground personnel.

Based on the statistical analysis, this section presents some countermeasures that can help airlines enhance safety, in line with the ACTF analysis of all accidents in 2007.

The following tables present the top five countermeasures which should be addressed along with a brief description for each.

The last column of each table presents the percentage (%) of accidents where countermeasures could have been effective, according to the analysis conducted by the ACTF.

Countermeasures are aimed at two levels:

The Operator or the State responsible for oversight. These countermeasures are based on activities, processes and systemic issues internal to the airline operation or State's oversight activities.

Another set of countermeasures are aimed at flight crew, to help them manage threats or their own errors during operations.

Countermeasures for other areas, such as ATC, ground crew, cabin crew or maintenance staff, are important but are not considered at this time.

| | Top 3 Contributing Factors |
|--|---|
| Latent conditions (Deficiencies in...) | <ol style="list-style-type: none"> 1. Regulatory oversight 2. Safety management 3. Flight crew training |
| Threats | <ol style="list-style-type: none"> 1. Aircraft malfunction 2. Meteorology 3. Airport facilities |
| Flight crew errors relating to... | <ol style="list-style-type: none"> 1. Manual handling / Flight controls 2. SOP adherence / cross-verification 3. Other procedural errors |
| Undesired Aircraft States | <ol style="list-style-type: none"> 1. Vertical, lateral or speed deviations 2. Long, floated, bounced, firm or off-centerline landing 3. Unstable approach |
| End States | <ol style="list-style-type: none"> 1. Runway Excursion 2. Ground damage 3. Gear-up landing / Gear collapse |

Countermeasures for the Operator and the State

| Subject | Description | % of Accidents where countermeasures could have been effective |
|---|--|--|
| Regulatory oversight by the State of the Operator | <p>States must be responsible for establishing a safety programme, in order to achieve an acceptable level of safety, encompassing the following responsibilities:</p> <ul style="list-style-type: none"> • Safety regulation • Safety oversight • Accident/incident investigation • Mandatory/voluntary reporting systems • Safety data analysis and exchange • Safety assurance • Safety promotion | 26% |
| Safety management (Operator) | <p>The Operator should implement a safety management system accepted by the State that, as a minimum:</p> <ul style="list-style-type: none"> • Identifies safety hazards • Ensures that remedial action necessary to maintain an acceptable level of safety is implemented • Provides for continuous monitoring and regular assessment of the safety level achieved • Aims to make continuous improvements to the overall level of safety | 22% |
| Flight crew training (Operator) | <p>Adequate training must be in place including: language skills, a set minimum qualification of flight crews, continual assessment of training and training resources including training manuals or computer-based training (CBT) devices.</p> | 21% |
| Flight Operations: SOPs & checking (Operator) | <p>Ensure the Operator addresses clearly: Standard Operating Procedures (SOPs), operational instructions and / or policies, company regulations, controls to assess compliance with regulations and SOPs.</p> | 19% |
| Maintenance Operations: SOPs & checking (Operator, even if outsourced) | <p>Ensure the Operator addresses clearly: Standard Operating Procedures (SOPs), operational instructions and / or policies, company regulations, controls to assess compliance with regulations and SOPs for maintenance activities, whether these are conducted in-house or they are outsourced.</p> <ul style="list-style-type: none"> • Includes verification of proper technical documentation, records of maintenance activities and the use of approved parts / modifications | 14% |

Countermeasures for the Flight Crews

| Subject | Description | % of Accidents where countermeasures could have been effective |
|---------------------------------|--|--|
| Monitor / Cross-check | Crew-members should actively monitor and cross-check systems and other crew member actions e.g. Aircraft position, navigation and communications settings, and ensure crew actions are verified. | 25% |
| Workload management | Operational tasks should be prioritised and properly managed to handle primary flight duties e.g. Avoid task fixation, prevent work overload. | 21% |
| Contingency management | Crew members should develop effective strategies to manage threats to safety e.g. Threats and their consequences are anticipated; use all available resources to manage threats. | 21% |
| Overall crew performance | Overall, crew-members should perform well as Risk Managers - Includes flight, cabin, ground crew as well as interactions with ATC. | 20% |
| Leadership | <ul style="list-style-type: none"> • Captain should show leadership and coordinated flight deck activities. e.g. Encourages crew participation, is decisive and in command. • First Officer (FO) is assertive when necessary e.g. FO takes action when required, such as during a go-around decision, as stated in the airline's SOPs. | 14% |



Image courtesy of Embraer

ACTF DISCUSSION & STRATEGIES

The following section presents the issues discussed at the January 2008 ACTF meeting, following the classification of the year's accidents. The ACTF felt that the following topics should be noted.

Adapt Briefing to the Situation Which You Expect

Background:

- Flight crews tend to brief at length on standard operating procedures, despite knowing that the actual approach or departure path is likely to differ from that which is published.

Objective: Briefing should not only include published procedures, but specifically address anticipated threats.

Discussion: Tailored Briefing

- Threats included in the briefing can relate to:
 - Special considerations due to adverse weather and airport conditions
 - Calculation of landing distance with current conditions, applying an ample safety margin
 - Runway changes
 - Rejected landings and go-around instructions
 - Visual approaches
 - Airport construction / hazards affecting standard taxi routes
 - Thunderstorm location and effect on go-around options

Unstable / Destabilised Approaches

Background:

- Definition of an unstable approach can depend upon the operation.
- Flying unstable approaches can become a habit, depending on the operational environment and restrictions.
- In 2007 we continued to see landing accidents preceded by an unstable approach.

Objective: Understand and prevent unstable

approaches, by effective approach management.

Discussion: Enhanced Simulator Training

- Airlines should be aware of common deviations from SOPs and take corrective actions.
- Airlines can use a Flight Data Analysis (FDA) programme to understand why unstable approaches occur.
- FDA can help the airline determine correlations of interest between unstable approaches and specific airports (e.g. ATC restrictions), individual pilots, specific fleets, etc.
- Airlines should address not only unstable approaches but also destabilisation after being stabilised, especially at low altitude (below MDA/DH) and consequently go-arounds / rejected landings.

Note: The go-around decision-making process is discussed below.

Go-Around: Training & Awareness Raising Issues

Background:

- During the execution of certain go-arounds, it is necessary for flight crews to deviate from published procedures to accommodate ATC requirements.
- Level busts are a concern due to ATC requests requiring flight crews to level off at an altitude below that published in the go-around procedure.
- For certain aircraft types, go-arounds initiated with TOGA thrust result in a high rate of climb, creating potential for configuration exceedences.
- Due to the infrequent execution of the go-around procedure, flight crew proficiency may be a factor in mitigating the threats identified in these situations.
- Some of the accidents resulting in runway excursions showed that first officers attempted to conduct a go-around that was not supported by the Captain. The assertiveness of the first officer in these cases remains an area where improvement is needed. This needs to be addressed at an organisational level through SOPs and training.

Objective: Train flight crews to improve the go-around decision-making process and increase proficiency with respect to execution of non-standard go-around procedures.

Discussion: Enhanced Simulator Training

- Airlines should not limit training scenarios to the initiation of a go-around at approach minimum or missed approach point.
- Create unexpected go-around scenarios at intermediate altitudes with instructions that deviate from the published procedure. This addresses both the go-around decision-making and execution.
- Include training on go-around execution with all engines operating, including level-off at a low altitude.
- Introduce destabilised approach simulator training scenarios, which emphasise that deviations from the stabilised approach profile at low altitudes (below MDA / DH) should require execution of a go-around.
- Ensure training addresses assertiveness amongst first officers as well as Captains' attitude towards them.

Rejected Landing Training**Background:**

- Level of flight crew proficiency when executing a rejected landing can vary amongst pilots.
- Note: A rejected landing is defined as a go-around below MDA / DH even after touchdown as long as reversers are not yet commanded.

Objective: Training for rejected landing.

Discussion: Practice Rejected Landings

- Train crews on scenarios that lead to a rejected landing decision (e.g. sharp decrease in visibility or windshift) and practice its execution in the simulator.
- Familiarise crews so that they feel comfortable executing a rejected landing.
- Airlines must promote the execution of a rejected landing as a standard operating procedure.
- Communication: if the flight crew decides to go-around at a late stage, it is important to communicate this to ATC. Airlines should integrate this as part of their training and SOPs.

Maintenance-related Factors in Accidents**Background:**

- Almost half of the accidents in 2007 were linked to a technical issue; maintenance events played a contributing role in almost 20% of all occurrences.
- Many of the events relating to gear-up landing or gear collapse were linked to maintenance issues.
- How can airlines maintain proper oversight of maintenance activities, whether these are run in-house or as an outsourced function?

Objective: Ensure acceptable level of safety in maintenance activities.

Discussion: SMS and Maintenance Organisations

- As per ICAO regulation, Maintenance Organisations must implement a Safety Management System (SMS).
- Data collection systems need to be in place to ensure these organisations can capture hazards relating to maintenance activities and mitigate associated risks.
- Airlines need to work with their Maintenance Organisations (internal or external) to ensure information is fed into the SMS and corrective actions are taken.

Upset Recovery Training

Background:

- “Loss of control in-flight” accidents were generally fatal and resulted in hull losses.
- In half of the loss of control in-flight accidents, deficiencies in flight crew training were cited as contributing factors.

Objective: training for upset recovery was noted as a key method to prevent a loss of control in-flight.

Discussion: Upset recovery training and CRM

- The manufacturers have worked extensively to prevent upsetting aircraft in-flight.
- However, Operators need to train for spatial disorientation.
- The training needs to emphasise how crews should handle spatial disorientation.
- The role of the Pilot Monitoring (PM) and Crew Resource Management (CRM) as tools for preventing spatial disorientation.
- Operators should ensure upset recovery training is conducted and be in accordance with the guidelines published in the Airplane Upset Recovery Training Aid Rev 1.

For more information, visit:

www.faa.gov/other_visit/aviation_industry/airline_operators/training/

Also see Upset Recovery Training documentation on the Safety Report CD-ROM.

Ground Damage / Inappropriate Ground Handling Procedures

Background:

- Ground damage was the second type of accident reported, after runway excursions.
- Despite the high number of accidents reported, much of the ground damage that occurs in the industry remains unreported.
- The lack of standardisation can contribute to ground handling errors that result in damage to aircraft (e.g. during pushback).
- Single-man pushback operations have become more common within the industry. The group noted a correlation between this type of operation and cases resulting in damage to aircraft.
- De-icing remains an issue of concern as accidents relating to ice / frost build up on critical surfaces of flight are repeated.

Objective: reduce ground damage accidents and incidents

Discussion: ISAGO

- The IATA Safety Audit for Ground Operations (ISAGO) will tackle this issue, and will be discussed later in this section.
- De-icing decision: airline must ensure that there is a clear definition of responsibilities relating to de-icing / anti-icing and that training covers this issue in an adequate manner (this must insure auditing of 3rd party facilities providing this service).

Tailstrike Prevention

Background:

- Tailstrike damage can result in severe pressure bulkhead damage.
- Tailstrike damage can occur during both take-off and landing.
- Short-term risks include structural failure of the pressure bulkhead, if the flight is continued without appropriate inspection and repair.
- Long-term risk of structural failure will result if repairs do not properly correct damage sustained during a tailstrike event.

Objective: prevent tailstrikes by raising awareness through training and pilot self-assessments.

Discussion: Train for tailstrike prevention

- Tailstrikes are preventable.
- Training is the key to prevention.
- Standard recommendations when followed are successful.
- Strong and gusty winds create additional challenges and need specific solutions.
- Technology developed by the manufacturers provides an effective mitigation strategy.

Documentation on tailstrike preventive measures from the Boeing Company is available on the Safety Report 2007 CD-ROM. The document is entitled “Boeing Tailstrike Prevention”.

THE USE OF TECHNOLOGY FOR ACCIDENT PREVENTION

Technology & CFIT Accident Prevention

In 2007, 5% of all accidents involved a Controlled Flight Into Terrain (CFIT). Overall, 80% of these events were fatal and all events resulted in a Hull Loss. The majority of CFIT accidents involved aircraft without adequate technology / equipment, such as Enhanced-Ground Proximity Warning System (E-GPWS).

Ground Proximity Warning System (GPWS)

- Ground Proximity Warning Systems (GPWS) have been widely fitted on commercial transport aircraft for a considerable time and are successful in preventing many CFIT accidents.
- A major drawback of GPWS is that it is based on aircraft radio altimeters and gives very little warning of approaching terrain.
- Furthermore, it is inhibited in the landing configuration (i.e. gear down and flaps selected).

Enhanced-Ground Proximity Warning System (E-GPWS) / TAWS

- Since E-GPWS equipment was first installed in 1996, the world's Western-built large commercial jet fleet fitted with E-GPWS / TAWS has grown to 95% of the fleet with over 300,000,000 departures and no CFIT accident yet.
- Since 1996, approximately 30 large commercial jet aircraft have been involved in CFIT accidents, none fitted with E-GPWS, as shown in Figure 7.1.
- E-GPWS / TAWS has been designed to overcome these limitations providing flight crews with more warning of approaching terrain in time for them to take corrective action.
- The system consists of a global terrain database; a data feed from the aircraft air data computers, a Global Positioning System (GPS) input from the aircraft GPS, or an internal GPS in the E-GPWS computer itself.
- An inferior choice is to use data from the Flight Management System (FMS)

FIGURE 7.1 GPWS Versus E-GPWS Active World's Large Commercial Jet Fleet

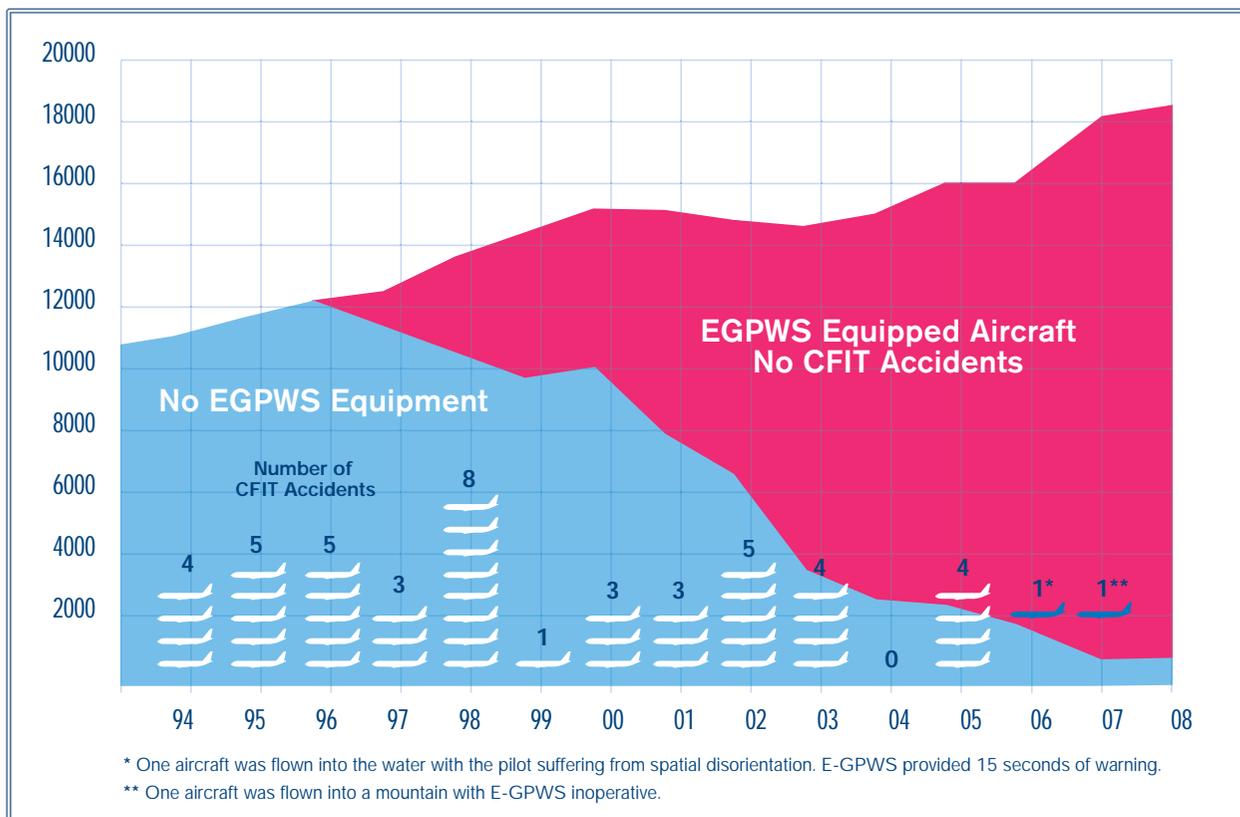


Image courtesy of Honeywell

Enhanced-Ground Proximity Warning System (E-GPWS) / TAWS (Cont'd)

- Unfortunately the FMS can be subject to Map Shift, or faulty ground navigation position updating and AIP coordinates that may not agree to WGS-84 coordinates used by E-GPWS / TAWS terrain, obstacle, and runway end position.
- E-GPWS / TAWS units combine the aircraft current position with the terrain database and present the information to the crew on the navigation display, giving a picture of terrain relative to the aircraft.
- GPS track, ground speed, with data from the aircraft air data computers, and roll attitude is used to predict the aircraft flight path in terms of horizontal and vertical profile.

E-GPWS / TAWS gives the flight crew visual and aural warnings of proximity to terrain. When a hazardous condition occurs, a nominal alert time of 60 seconds is given by an aural "terrain" message, followed with a nominal 30 seconds of warning to "pull up" en-route, but with shorter times as the runway is approached.

Figure 7.1 indicates the increase in the number of aircraft fitted with E-GPWS / TAWS and the related decrease in the number of CFIT accidents. E-GPWS has been hailed as one of the greatest CFIT prevention tools that the industry has seen, but it will only be reliable if the software and database is kept up to date. This is leading to a growing concern that there may be a CFIT accident to an aircraft capable of avoiding a CFIT accident because an E-GPWS with outdated information provides a misleading sense of comfort.

In 2007, one aircraft, involved in a CFIT accident, was equipped with E-GPWS. However, the E-GPWS was in-operative at the time of the accident. A lack of maintenance appears very probable. To get the most CFIT risk reduction from E-GPWS, the airline needs to provide GPS position directly to the E-GPWS unit, and use the latest software and database. All safety equipment needs to be maintained and kept in an operative state.

The advantages of using GPS direct to the E-GPWS are independence from the FMS, independence to altimetry errors, setting error or various setting standards used such QNE / QFE / QNH. Unwanted warnings are significantly reduced.

GPS

There are approximately 7,000 large aircraft using a GPS engine internal to E-GPWS. Unfortunately, there remain some 5,500 large commercial jet aircraft without GPS direct to E-GPWS. The operator needs to pin up by means of a rear jumper Geometric Altitude (Airbus only) obstacles, and peaks. Every E-GPWS has these safety functions built-in and they are available free from Honeywell. The use of GPS direct, with geometric altitude enabled, provides earlier warnings when needed near the runway, gives less risk of unwanted warnings, and provides compatibility with QFE operations and independence from barometric altimeter setting errors or altimeter errors.

Software

The software is also free, but needs to be updated by a PCMCIA card. If the E-GPWS was type certified by Airbus or Boeing, they may have to coordinate with them; otherwise if the airline can use an E-GPWS / TAWS that was installed themselves or by others using an Amended Supplemental Type Certificates.

Database

Many airlines have never updated their E-GPWS database since they first installed the E-GPWS equipment. It is important to keep the Terrain / Obstacle / Runway WGS-84 database current. It is provided free of charge from Honeywell and can be downloaded from their website:

<http://www.honeywell.com/sites/aero/Egpws-Home.htm>

With a simple arrangement or on a PCMCIA card from Honeywell, airlines can also sign up to receive email notifications when new databases are released. The PCMCIA card is inserted into the front of the E-GPWS computer (power on), installed on the aircraft and the front panel button pressed, and the database is loaded within 30 minutes.

Technology and Runway Misidentification Prevention

Runway incursions, wrong runway take-offs, wrong runway landings, take-off and landing on taxiways are a continuing risk leading to a possible runway accident. Although no accident involving a runway incursion occurred during 2007, this remains a safety concern, particularly in light of the many incidents reported worldwide.

- The risk can be reduced by tools for the Controller, such as radar
- Runway traffic lighting and other monitoring sensors can help
- The use of SOPs that can help increase awareness.
- Tools can also reduce the risk for the pilot such as:
 - A Moving Map displaying runway / taxiway / aircraft position with ATC Clearances and taxi guidance
 - Aural advisories

“RAAS” (Runway Awareness and Advisory System) is a software function that can be hosted on existing E-GPWS equipment. No new hardware, or aircraft wiring, or change to the cockpit is necessary.

- RAAS uses the E-GPWS world’s runway database, aural advisories and GPS positions that exist in the present E-GPWS equipment
- A “virtual box” is placed around the complete runway in software
- The aircraft’s position related to the runway box and runway itself can give awareness advisories
- RAAS will aurally advise the pilots that they are about to enter a runway (the virtual box approximates the ICAO holding line and expands with ground speed as the runway box is approached)

- The second advisory occurs when the aircraft is aligned on the runway (runway heading ± 20 degrees)
- These two advisories are the only advisories the pilots should ever hear
- Their purpose is to encourage runway awareness
- See Figure 7.2

There are other advisories given if there is something possibly wrong. Based on aircraft type these can be given:

- To tell the pilot that the runway length is possibly short for the aircraft type (E-GPWS knows what type of aircraft it is in) for either take-off, or an intersection take-off or landing
- For speeds in excess of 40 KTS and not on a runway such as taking off inadvertently on a taxiway
- For being left on a runway for take-off for over a minute
- For back taxiing when the end of the runway is less than 30 meters, or 100 feet.
- When distances remaining are getting short and the aircraft is still above 40 KTS

These advisories should rarely, if ever, be heard during the career of the pilots. The operator selects the actual advisories, distance remaining. Male or female voice, runway distances in Meters or Feet and in increments typically 300 meters (1,000 feet) and the last is typically 150 meters (500 feet) when greater than 40 KTS before running off the runway.

- Some operators use very few advisories, others many.
- Business aircraft most often use many or all, as their operations may take them to unfamiliar airfields.

Figure 7.2 Runway Awareness and Advisory System

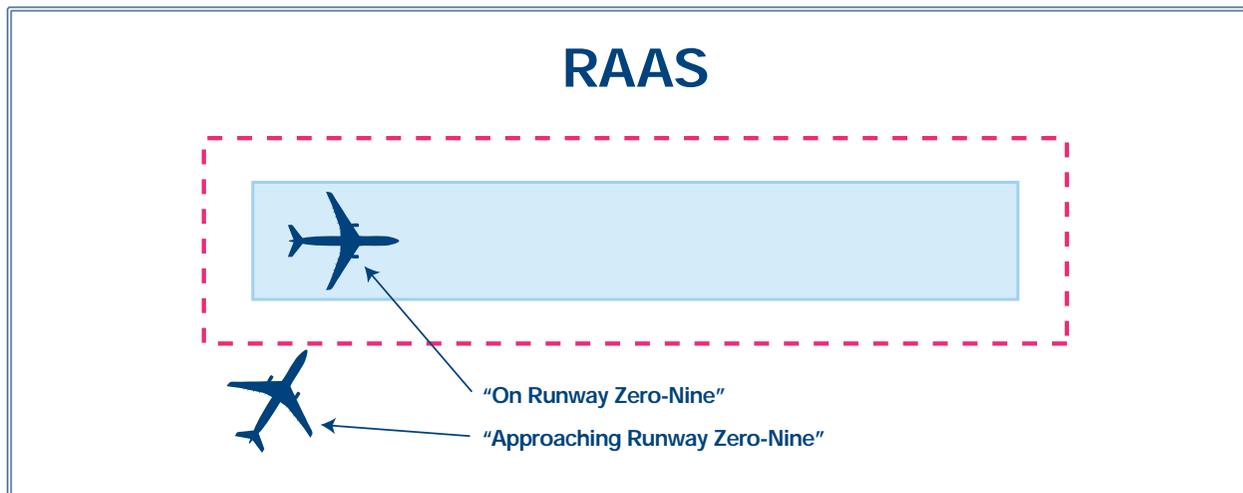


Image courtesy of Honeywell

IATA SAFETY STRATEGY

The IATA Six-point Safety Programme reflects the strategic direction that IATA has taken to ensure the continuous improvement of the Industry's safety record. Established in close cooperation with our member airlines, the programme focuses not on one aspect, but on a whole system to improve operational safety.

The cornerstone of our approach to enhancing aviation safety is the IATA Operational Safety Audit (IOSA), which continued its growth as a global programme during the past year, becoming internationally recognised and implemented.

The programme addresses areas of global concern and targets specific regional challenges especially in Africa, Indonesia and Brazil.

The segments of the Programme are shown here:



IATA Operational Safety Audit (IOSA)

IOSA is the world's first airline safety audit programme based on internationally harmonised standards.

The programme is designed to help airlines share audit resources and reduce the overall number of audits performed, but most importantly it aims at improving safety levels throughout the entire airline industry.

IATA oversees the accreditation of audit and training organisations, ensures continuous development of the IOSA standards and recommended practices and manages the central database of IOSA audit reports.

IATA also implements effective quality assurance to provide overall programme standardisation and to ensure that the programme is meeting airline needs as effectively as possible. IOSA is a condition of IATA Membership.

IATA Safety Audit for Ground Operations (ISAGO)

Modeled on the successful IOSA framework, IATA has developed the industry's first global standard for the oversight and auditing of ground handling companies.

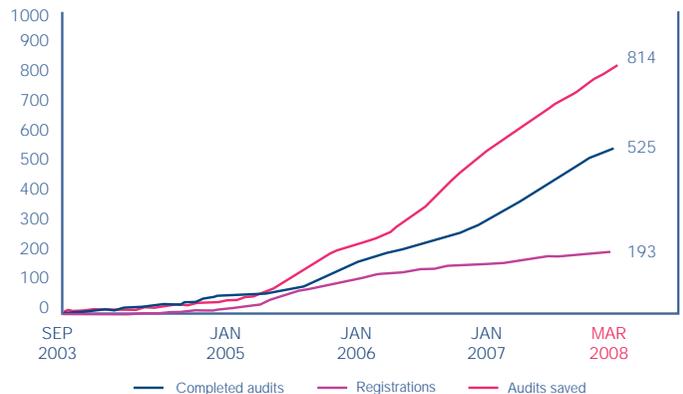
ISAGO is intended to bring the same improvement in safety and efficiency for ground handlers as IOSA achieves for airlines. The primary aim of the programme is to drastically reduce aircraft damage and personal injuries in the ground environment, while driving down the number of redundant audits.

ISAGO is built upon a 'backbone' of audit standards applicable to all ground handling companies worldwide, coupled with uniform sets of standards tailored to the specific activities of any ground handler.

ISAGO audits are conducted at both corporate and station levels of ground handling companies, mainly using existing airline audit resources managed by IATA through an Audit Pool.

More information on ISAGO is included in the Safety Report CD-ROM.

IOSA Programme Status as of 31 March 2008



Partnership for Safety Plus

Partnership for Safety (PfS) was implemented to assist members in developing nations prepare for their IOSA audit. During its implementation phase from 2005 to end-2007, PfS has benefited hundreds of airlines. Over 200 airlines received assistance in the form of awareness seminars, individual gap audits and specialised training courses. As a result of these efforts these airlines were able to meet the IATA deadline and conduct the IOSA audit by the end of 2007.

To continue helping its Members, IATA has developed PfS Plus, which will focus on helping airlines to close the findings from their initial audits, and later to prepare for their renewal audits by maintaining ongoing IOSA compliance. Additionally, PfS Plus will target two areas of safety concern – Indonesia and Brazil. In Indonesia the programme provisions will be offered to all Indonesian carriers to enable them to prepare for and to undergo the IOSA audit. In Brazil, the emphasis will be on infrastructure, procedures and training improvements to promote safety enhancements.

Flight Operations

Hazard identification and risk management are required to maintain an acceptable level of safety across operations. IATA works on sharing safety data in order to reduce serious incidents such as runway incursions, runway excursions, level busts and miscommunication. IATA also encourages airlines to collect data on threats perceived in their operations and successful threat management strategies. This includes voluntary crew reporting systems and Flight Data Analysis programmes. This area also covers aspects related to Cabin Operations Safety.

IATA Training and Qualification Initiative (ITQI)

Global traffic growth brings challenges with the availability of qualified personnel (pilots, engineers and ATC controllers).

There will be 18,000 additional aircraft in the global fleet by 2026. To manage the increased demand, the industry will need 342,000 more pilots (19,000 per year). This exceeds the current capacity to train 16,000 per year, which in turn creates a potential shortage of 54,000 pilots in 2026. To close this gap, it is clear that the industry needs to re-think pilot training and qualification and create global standards for training concepts and regulation. It must also make aviation more attractive to potential candidates.

IATA has addressed these issues with its Training and Qualification Initiative (ITQI). Multi-Crew Pilot License (MPL) is a key part of ITQI. It is a fully integrated, competency-based and quality-driven concept with an emphasis on the pilot's role in a multi-crew environment.

IATA is also joining forces with ICAO and the Flight Safety Foundation (FSF) to deliver a global solution that aims at enhancing quality while increasing capacity.

Infrastructure Safety

Runway safety remains a concern. Over 25% of all accidents last year involved a runway excursion. Although no accidents last year involved a runway incursion, airlines continue to report serious incidents of this nature.

IATA is preparing an electronic toolkit that will address the issues linked to runway safety enhancement, including measures that will mitigate the consequences of runway excursions and the establishment of a standard for braking-action measuring and reporting.

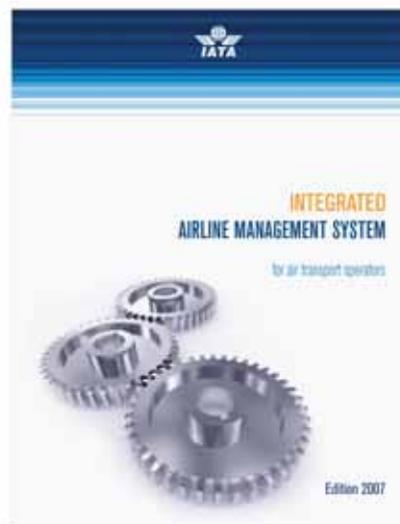
The main focus of the Infrastructure Safety segment will be runway incursions prevention and runway friction management.

Integrated Airline Management Systems

IATA leads the industry by highlighting the relationships that exist among the major management systems within an airline, most notably the Safety Management System (SMS) and the Quality Management System.

This approach helps airlines implement the policies, processes and procedures required to ensure a comprehensive and proactive approach to safety. It also incorporates elements of safety, security, quality, risk, environmental and supplier management systems, to create a culture that clearly delineates safety accountabilities throughout the organisation.

Through the Integrated Airline Management Toolkit and its classroom training under the IATA Training and Development Institute (ITDI), IATA provides a framework that helps airlines, air navigation service providers, maintenance organisations and aerodrome operators meet the ICAO requirement for implementation of Safety Management Systems by 1 January 2009.

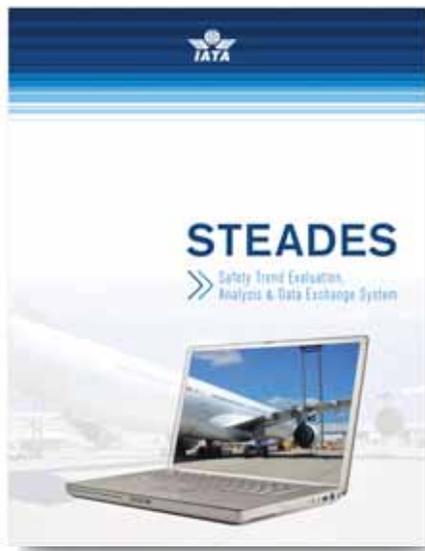


Safety Data Management and Analysis

IATA operates a database (STEADES) that contains incident reports from participating airlines. Participants have the opportunity to benchmark their specific operation against all (or part) of the STEADES database. This offers them the possibility to answer the question: "How effectively are we managing operational risks?" by comparing to other, similar, operations.

In the near future the database will be expanded with more relevant data and with more interactive opportunities for members.

Participation in STEADES is free for IATA member airlines. IATA also provides a Flight Data Analysis (FDA) Service.



Cargo Operations Safety

The goal of the Cargo Safety team is to define prevention strategies to enhance safety of the air cargo industry, and to develop a stronger industry voice in cargo safety issues. This subject is covered under Section 6 of the Safety Report.

SUMMARY OF MAIN FINDINGS AND IATA PREVENTION STRATEGIES

In 2007, the number of fatalities and the fatality rate continued to decline.

From a regional perspective, the accident rates (measure in terms of Western-built Jet Hull Losses per million sectors flown) in North America and Europe dropped. However, accidents in Brazil, Indonesia and Africa pushed the global accident rate up to 0.75 in 2007.

Overall, IATA member airlines surpassed the industry in terms of safety with an accident rate of 0.68 Western-built Jet Hull Losses per million flights in 2007, well

below the industry rate.

IATA's analysis of last year's accidents shows the types of accidents that occurred. Runway excursions, ground damage and gear-up landings were amongst the top accident categories.

Based on the findings from accident analysis, IATA has developed the following prevention strategies to address the top safety issues:

Runway Excursions & Go-around Decision-making

- Almost half (48%) of the year's accidents took place during landing. The majority of these accidents involved a runway excursion.
- Many of these accidents could have been prevented by initiation of a timely go-around.
- Crews require additional training to improve the go-around decision-making process throughout all phases of the approach as well as to improve execution of the go-around itself. In addition, airline cultures and SOPs should encourage execution of a go-around.
- Inadequate overrun areas (e.g. obstacles close to the runway) contribute in the magnitude of damage incurred / significant loss of life resulting from runway excursions.
- Aerodrome operators need to ensure adequate systems are in place to mitigate the risks associated with runway excursions.

Prevention Strategy: IATA is developing a toolkit that will address the issues linked to runway safety enhancement, including the prevention of runway excursions.

Ground Damage Reduction

- Almost 20% of all accidents in 2007 related to ground damage.
- Year after year, this has been an issue which affects predominantly IATA member airlines.
- The lack of standardisation can contribute to ground handling activities that result in damage to aircraft.

Prevention Strategy: IATA developed the ISAGO programme to drastically reduce aircraft damage and personal injuries in the ground environment.

Flight Crew Training & Proficiency

- Deficiencies in flight crew training were cited as contributing factors in over 20% of all accidents in 2007.
- Manual handling / Flight control errors by flight crews were noted in almost 40% of all accidents.
- Flight crew training and proficiencies are key issues, which the industry needs to address, particularly in light of the anticipated growth and pilot demand in the coming years.

Prevention Strategy: IATA, joining forces with ICAO and the Flight Safety Foundation (FSF), has launched its Training and Qualification Initiative (ITQI) to deliver a global solution that aims at enhancing quality of licensed personnel while increasing capacity.

Safety Management in Maintenance Operations

- Almost half of the accidents in 2007 were linked to a technical issue; maintenance events contributed to almost 20% of all occurrences last year.
- Many of the events relating to gear-up landing or gear collapse were linked to maintenance issues.
- Airlines need to maintain proper Safety assurance of maintenance activities, whether these are run in-house or as an outsourced function.

Prevention Strategy: IATA is revising its Safety Strategy in 2008 to encompass maintenance activities and SMS implementation for Maintenance Organisations.

Regional Safety Issues

- Despite improvements in some regions, such as North America, other regions or countries remain a concern in terms of their Safety performance.
- The Asia / Pacific region saw an increase in its accident rate, particularly in Indonesia. Africa and Brazil are also areas where action is needed to further improve the accident rates.
- IATA is in a position to help airlines in different regions attain and maintain an acceptable level of Safety and meet internationally recognised standards through existing programmes such as IOSA and Partnership for Safety (PfS).

Prevention Strategy: To continue helping its members, IATA has developed PfS Plus, which will focus on helping airlines to close the findings from their initial audits, and later to prepare for their renewal audits by maintaining ongoing IOSA compliance. PfS Plus will target geographical areas of safety concern such as Indonesia and Brazil.

In 2008, IATA continues to work with its member airlines, as well as airports, air navigation service providers and regulators, to align its strategy and develop solutions to meet the needs of the industry and enhance operational Safety.

Image courtesy of Bombardier



“ IATA is in a position
to help airlines in different
regions attain an acceptable
level of Safety. ”

Annex 1

Definitions

Aircraft-years: means, for purposes of the Safety Report, the average fleet in service during the year. The figure is calculated by counting the number of days each aircraft is in the airline fleet during the year and then dividing by 365. Periods during which the aircraft is out of service (for repair, storage, parked, etc.) are then excluded.

Accident: an occurrence associated with the operation of an aircraft which takes place between the time any person boards the aircraft with the intention of flight until such time as all such persons have disembarked, in which:

- a person is fatally injured as a result of:
 - (a) being in the aircraft;
 - (b) direct contact with any part of the aircraft, including parts which have become detached from the aircraft; or
 - (c) direct exposure to Jet blast,

except when the injuries are from natural causes, self-inflicted or inflicted by other persons, or when the injuries are to stowaways hiding outside the areas normally available to the passengers and crew;

- the aircraft sustains damage or structural failure which:
 - (a) adversely affects the structural strength, performance or flight characteristics of the aircraft; and
 - (b) would normally require major repair or replacement of the affected component,

except for engine failure or damage, when the damage is limited to the engine, its cowlings or accessories; or for damage limited to propellers, wing tips, antennae, tires, brakes, fairings, small dents or puncture holes in the aircraft skin; or

the aircraft is still missing or is completely inaccessible.

Notes

1. For statistical uniformity only, an injury resulting in death within thirty days of the date of the accident is classified as a fatal injury by ICAO.
2. An aircraft is considered to be missing when the official search has been terminated and the wreckage has not been located.

For purposes of this Safety Report, only operational accidents are classified.

The following types of operations are excluded:

- Private aviation
- Business aviation
- Illegal flights (e.g. cargo flights without an airway bill, fire arms or narcotics trafficking)
- Humanitarian relief
- Crop dusting / agricultural flights
- Security-related events (e.g. hijackings)
- Experimental / Test Flight

Accident classification: means the process by which actions, omissions, events, conditions, or a combination thereof, which led to the accident, or incident are identified and categorised.

Aerodrome manager: means an aerodrome manager as defined in applicable regulations; and includes the owner of aerodrome.

Air Traffic Service unit: means an involved Air Traffic Service (ATS) unit, as defined in applicable ATS, Search and Rescue, and overflight regulations.

Aircraft: means the involved aircraft, used interchangeably with aeroplane(s).

Captain: means the involved pilot responsible for operation and safety of the aeroplane during flight time.

Commander: means the involved pilot, in an augmented crew, responsible for operation and safety of the aeroplane during flight time.

Crewmember: means anyone on board a flight who has duties connected with the sector of the flight during which the accident happened. It excludes positioning or relief crew, security staff, etc. (See definition of “passenger” below).

Eastern-built Jet aircraft: The main types in current service and considered in this Safety Report are the An-72, Il-62, Il-76, Il-86, Tu-134, Tu-154, Yak-40 and Yak-42.

Eastern-built Turboprop aircraft: The main types in current service and considered in this Safety Report are An-12, An-24, An-26, An-28, An-32, L-410 and Y-12.

Fatal accident: A fatal accident is one where at least one passenger or crewmember is killed or later dies of their injuries as a result of an operational accident.

Events such as slips and falls, food poisoning, turbulence or accidents involving on board equipment, which may involve fatalities but where the aircraft sustains minor or no damage, are excluded.

Most fatal accidents also result in the aircraft becoming a hull loss but this is not necessarily always the case and there have been a number of substantial damage accidents where deaths have occurred.

Fatality: A fatality is a passenger or crewmember who is killed or later dies of their injuries resulting from an operational accident. Injured persons who die more than 30 days after the accident are generally excluded, however, one or two cases where death came later but could reasonably be shown to have been a direct result of injuries sustained in the original accident, are included (this does not conform to the ICAO Annex 13 definition but, in this context, is thought to be more meaningful).

Hazard: Condition, object or activity with the potential of causing injuries to personnel, damage to equipment or structures, loss of material, or reduction of ability to perform a prescribed function.

Hull loss: An accident in which the aircraft is destroyed or substantially damaged and is not subsequently repaired for whatever reason including a financial decision of the owner.

IATA accident classification system: IATA's accident classification system comprises five categories: human, technical, environmental, organisational, and insufficient data. Each category (excepting the last) is further subdivided into detailed contributing factors.

IATA Regions: At the time of writing the 2007 Safety Report, regions are delineated using the definition set out by IATA, as per the table presented here.

| Country | IATA Region |
|--------------------------|-------------|
| Afghanistan | ASPAC |
| Albania | EUR |
| Algeria | MENA |
| American Samoa | ASPAC |
| Andorra | EUR |
| Angola | AFI |
| Anguilla | LATAM |
| Antigua and Barbuda | LATAM |
| Argentina | LATAM |
| Armenia | CIS |
| Aruba | LATAM |
| Australia | ASPAC |
| Austria | EUR |
| Azerbaijani Republic | CIS |
| Bahamas | LATAM |
| Bahrain | MENA |
| Bangladesh | ASPAC |
| Barbados | LATAM |
| Belarus | CIS |
| Belgium | EUR |
| Belize | LATAM |
| Benin | AFI |
| Bermuda | NAT-NAM |
| Bhutan | ASPAC |
| Bolivia | LATAM |
| Bosnia and Herzegovina | EUR |
| Botswana | AFI |
| Brazil | LATAM |
| British Virgin Islands | LATAM |
| Brunei | ASPAC |
| Brunei Darussalam | ASPAC |
| Bulgaria | EUR |
| Burkina Faso | AFI |
| Burundi | AFI |
| Cambodia | ASPAC |
| Cameroon | AFI |
| Canada | NAT-NAM |
| Cape Verde | AFI |
| Cayman Islands | LATAM |
| Central African Republic | AFI |
| Chad | AFI |

| Country | IATA Region |
|------------------------|-------------|
| Chile | LATAM |
| China | NASIA |
| Colombia | LATAM |
| Comoros | AFI |
| Congo, Republic of the | AFI |
| Cook Islands | ASPAC |
| Costa Rica | LATAM |
| Croatia | EUR |
| Cuba | LATAM |
| Cyprus | MENA |
| Czech Republic | EUR |
| Denmark | EUR |
| Djibouti | AFI |
| Dominica | LATAM |
| Dominican Republic | LATAM |
| Ecuador | LATAM |
| Egypt | MENA |
| El Salvador | LATAM |
| Equatorial Guinea | AFI |
| Eritrea | AFI |
| Estonia | EUR |
| Ethiopia | AFI |
| Falkland Islands | LATAM |
| Faroe Islands | EUR |
| Fiji | ASPAC |
| Finland | EUR |
| France | EUR |
| French Guiana | LATAM |
| French Polynesia | ASPAC |
| Gabon | AFI |
| Gambia | AFI |
| Georgia | CIS |
| Germany | EUR |
| Ghana | AFI |
| Gibraltar | EUR |
| Greece | EUR |
| Greenland | NAT-NAM |
| Grenada | LATAM |
| Guadeloupe | LATAM |
| Guam | ASPAC |
| Guatemala | LATAM |
| Guinea | AFI |
| Guinea Bissau | AFI |

| Country | IATA Region |
|----------------------------------|-------------|
| Guinea, Republic of | AFI |
| Guinea-Bissau | AFI |
| Guyana | AFI |
| Haiti | LATAM |
| Honduras | LATAM |
| Hong Kong | NASIA |
| Hungary | EUR |
| Iceland | NAT-NAM |
| India | ASPAC |
| Indonesia | ASPAC |
| Iran | MENA |
| Iraq | MENA |
| Ireland | EUR |
| Israel | MENA |
| Italy | EUR |
| Ivory Coast | AFI |
| Jamaica | LATAM |
| Japan | ASPAC |
| Jordan | MENA |
| Kazakhstan | CIS |
| Kenya | AFI |
| Kiribati | ASPAC |
| Korea (Democratic Republic) | ASPAC |
| Korea (North) | NASIA |
| Kuwait | MENA |
| Kyrgyz Republic | ASPAC |
| Lao People's Democratic Republic | ASPAC |
| Laos | ASPAC |
| Latvia | EUR |
| Lebanon | MENA |
| Lesotho | AFI |
| Liberia | AFI |
| Libya | MENA |
| Liechtenstein | EUR |
| Lithuania | EUR |
| Luxembourg | EUR |
| Macau | NASIA |
| Macedonia | EUR |
| Madagascar | AFI |
| Malawi | AFI |
| Malaysia | ASPAC |
| Maldives | ASPAC |

| Country | IATA Region |
|--------------------------------|-------------|
| Mali | AFI |
| Malta | EUR |
| Marshall Islands | ASPAC |
| Martinique | LATAM |
| Mauritania | AFI |
| Mauritius | AFI |
| Mexico | LATAM |
| Micronesia | ASPAC |
| Moldova | CIS |
| Monaco | EUR |
| Mongolia | NASIA |
| Montenegro | EUR |
| Montserrat | LATAM |
| Morocco | MENA |
| Mozambique | AFI |
| Myanmar | ASPAC |
| Namibia | AFI |
| Nauru | ASPAC |
| Nepal | ASPAC |
| Netherlands | EUR |
| Netherlands Antilles | LATAM |
| New Caledonia | ASPAC |
| New Zealand | ASPAC |
| Nicaragua | LATAM |
| Niger | AFI |
| Nigeria | AFI |
| Northern Marianas Islands | ASPAC |
| Norway | EUR |
| Oman | MENA |
| Pacific Islands (Trust Territ) | ASPAC |
| Pakistan | ASPAC |
| Palau | ASPAC |
| Palestine | MENA |
| Panama | LATAM |
| Papua New Guinea | ASPAC |
| Paraguay | LATAM |
| Peru | LATAM |
| Philippines | ASPAC |
| Poland | EUR |
| Portugal | EUR |
| Puerto Rico | LATAM |

| Country | IATA Region |
|----------------------------------|-------------|
| Qatar | MENA |
| Republic of Bophuthatswana | AFI |
| Reunion | AFI |
| Romania | EUR |
| Russian Federation | CIS |
| Rwandese Republic | AFI |
| Saint Christopher and Nevis | LATAM |
| Saint Kitts and Nevis | LATAM |
| Saint Lucia | LATAM |
| Saint Pierre and Miquelon | NAT-NAM |
| Saint Vincent and the Grenadines | LATAM |
| Samoa | ASPAC |
| San Marino | EUR |
| Sao Tome and Principe | AFI |
| Saudi Arabia | MENA |
| Senegal | AFI |
| Serbia | EUR |
| Seychelles | AFI |
| Sierra Leone | AFI |
| Singapore | ASPAC |
| Slovak Republic | EUR |
| Slovakia | EUR |
| Slovenia | EUR |
| Solomon Islands | ASPAC |
| Somalia | AFI |
| South Africa | AFI |
| Spain | EUR |
| Sri Lanka | ASPAC |
| Sudan | MENA |
| Suriname | LATAM |
| Swaziland | AFI |
| Sweden | EUR |
| Switzerland | EUR |
| Syrian Arab Republic | MENA |
| Taiwan | NASIA |
| Tajikistan | ASPAC |
| Tanzania | AFI |

| Country | IATA Region |
|--------------------------|-------------|
| Thailand | ASPAC |
| Togo, Republic | AFI |
| Tonga | ASPAC |
| Trinidad and Tobago | LATAM |
| Tunisia | MENA |
| Turkey | EUR |
| Turkmenistan | CIS |
| Turks and Caicos Islands | LATAM |
| Tuvalu | ASPAC |
| Uganda | AFI |
| Ukraine | CIS |
| United Arab Emirates | MENA |
| United Kingdom | EUR |
| United States | NAT-NAM |
| Uruguay | LATAM |
| US Virgin Islands | LATAM |
| Uzbekistan | CIS |
| Vanuatu | ASPAC |
| Vatican City State | EUR |
| Venezuela | LATAM |
| Viet Nam | ASPAC |
| Virgin Islands (British) | LATAM |
| Western Sahara | AFI |
| Western Samoa | ASPAC |
| Yemen | MENA |
| Yugoslavia | EUR |
| Zambia | AFI |
| Zimbabwe | AFI |

Latent Conditions

Definition: Conditions present in the system before the accident, made evident by triggering factors.

| Latent Conditions (Deficiencies in...) | DESCRIPTION |
|--|---|
| Design | Design shortcomings, manufacturing defects. |
| Regulatory oversight | Deficient regulatory oversight or lack thereof. |
| Safety Management | Absence of safety office / officer, absence / deficient data collection / analysis mechanisms (incident reporting, FDA, etc.). Absent or deficient Quality Management System |
| Change Management | Deficiencies in oversight of change; in addressing operational needs created by, for example: expansion, or downsizing. Deficiencies in the evaluation integrate and / or monitor changes to establish organisational practices or procedures. Consequences of mergers or acquisitions. |
| Selection Systems | Deficient or absent selection standards |
| Ops Planning & Scheduling | Deficiencies in crew rostering and staffing practices, flight and duty time limitations, health and welfare issues. |
| Technology & Equipment | Available safety equipment not installed (E-GPWS, predictive wind-shear, TCAS / ACAS, etc.). |
| Flight Ops: SOPs & Checking | Deficient or absent: (1) Standard Operating Procedures (SOPs), (2) operational instructions and / or policies, (3) company regulations, (4) controls to assess compliance with regulations and SOPs. |
| Flight Ops: Training Systems | Omitted training, language skills deficiencies and qualifications of flight crews, operational needs leading to training reductions, deficiencies in assessment of training or training resources such as manuals or CBT devices. |
| Cabin Ops: SOPs & Checking | Deficient or absent: (1) Standard Operating Procedures (SOPs), (2) operational instructions and / or policies, (3) company regulations, (4) controls to assess compliance with regulations and SOPs. |
| Cabin Ops: Training Systems | Omitted training, language skills deficiencies and qualifications of cabin crews, operational needs leading to training reductions, deficiencies in assessment of training or training resources such as manuals or CBT devices. |
| Ground Ops: SOPs & Checking | Deficient or absent: (1) Standard Operating Procedures (SOPs), (2) operational instructions and / or policies, (3) company regulations, (4) controls to assess compliance with regulations and SOPs. |
| Ground Ops: Training Systems | Omitted training, language skills deficiencies and qualifications of ground crews, operational needs leading to training reductions, deficiencies in assessment of training or training resources such as manuals or CBT devices. |

A1

Latent Conditions: *Continued*

Definition: Conditions present in the system before the accident, made evident by triggering factors.

| Latent Conditions (Deficiencies in...) | DESCRIPTION |
|---|---|
| Maintenance Ops: SOPs & Checking | Deficient or absent: (1) Standard Operating Procedures (SOPs), (2) operational instructions and / or policies, (3) company regulations, (4) controls to assess compliance with regulations and SOPs. Includes deficiencies in technical documentation, unrecorded maintenance and the use of bogus parts / unapproved modifications |
| Maintenance Ops: Training Systems | Omitted training, language skills deficiencies and qualifications of maintenance crews, operational needs leading to training reductions, deficiencies in assessment of training or training resources such as manuals or CBT devices. |
| Dispatch: SOPs & Checking | Deficient or absent: (1) Standard Operating Procedures (SOPs), (2) operational instructions and / or policies, (3) company regulations, (4) controls to assess compliance with regulations and SOPs. |
| Dispatch: Training Systems | Omitted training, language skills deficiencies and qualifications of dispatchers, operational needs leading to training reductions, deficiencies in assessment of training or training resources such as manuals or CBT devices. |
| Other | Not clearly falling within the other latent conditions |

Note: All areas such as Ground Operations, Maintenance or Training include outsourced functions.

Threats

Threat: An event or error that occurs outside the influence of the flight crew, but which requires crew attention and management if safety margins are to be maintained.

Mismanaged Threat: A threat that is linked to or induces crew error.

A1

| Environmental Threats | DESCRIPTION |
|--------------------------------|--|
| Meteorology | Thunderstorms, turbulence, poor visibility, wind shear, icing conditions, IMC |
| Air Traffic Services | Tough-to-meet clearances / restrictions, reroutes, language difficulties, controller errors, failure to provide separation (air or ground) |
| Birds / Foreign objects | Self-explanatory |
| Airport Facilities | Poor signage, faint markings, runway / taxiway closures, INOP navigational aids, poor braking action, contaminated runways / taxiways |
| NAV Aids | Ground navigation aid malfunction, lack or unavailability |
| Terrain / Obstacles | Self-explanatory |
| Traffic | Self-explanatory |
| Other | Not clearly falling within the other environmental threats |
| Airline Threats | DESCRIPTION |
| Aircraft Malfunction | Technical anomalies / failures Note – See expanded technical factors category |
| MEL item | MEL items with operational implications |
| Operational Pressure | Operational time pressure, missed approach, diversion, other non-normal ops |
| Cabin Events | Cabin events, cabin crew errors, distractions, interruptions |
| Ground Events | Aircraft loading events, fueling errors, agent interruptions, improper ground support, de-icing |
| Dispatch / Paperwork | Load sheet errors, crew scheduling events, late paperwork changes or errors |
| Maintenance Events | Aircraft repairs on ground, maintenance log problems, maintenance errors |
| Dangerous Goods | Carriage of articles or substances capable of posing a significant risk to health, safety or property when transported by air. |
| Manuals/Charts | Incorrect / unclear chart pages or operating manuals |
| Other | Not clearly falling within the other airline threats |

| A/C Malfunction (Technical) Threats | DESCRIPTION |
|---|--|
| Extensive / Uncontained Engine Failure | Damage due to non-containment |
| Contained Engine Failure | Engine overheat, propeller failure |
| Gear / Tire | Failure affecting parking, taxi, take-off or landing |
| Flight Controls | Failure affecting aircraft controllability |
| Structural Failure | Failure due to flutter, overload, corrosion / fatigue; engine separation |
| Fire / Smoke (Cockpit / Cabin / Cargo) | Fire due to aircraft systems; other fire causes; post-crash fire |
| Avionics | All avionics except autopilot and FMS |
| Autopilot / FMS | Self-explanatory |
| Hydraulic System Failure | Self-explanatory |
| Electrical Power Generation Failure | Self-explanatory |
| Brakes | Failure affecting Parking, Taxi, Take-off or Landing |
| Other | Not clearly falling within the other aircraft malfunction threats |

Errors

Flight Crew Error: An observed flight crew deviation from organisational expectations or crew intentions.

Mismanaged Error: An error that is linked to or induces additional error or an undesired aircraft state.

A1

| Aircraft Handling Errors | DESCRIPTION |
|---|---|
| Manual Handling / Flight Controls | Hand flying vertical, lateral, or speed deviations. Approach deviations by choice (e.g., flying below the GS). Missed runway / taxiway, failure to hold short, taxi above speed limit. Incorrect flaps, speed brake, autobrake, thrust reverser or power settings. |
| Ground Navigation | Attempting to turn down wrong taxiway / runway. Missed taxiway / runway / gate. |
| Automation | Incorrect altitude, speed, heading, autothrottle settings, mode executed, or entries. |
| Systems / Radio / Instruments | Incorrect packs, altimeter, fuel switch settings, or radio frequency dialed. |
| Other | Not clearly falling within the other handling errors. |
| Procedural Errors | DESCRIPTION |
| SOP adherence / Cross-verification | Intentional or unintentional failure to cross-verify automation inputs |
| Checklist Split to normal and abnormal | Checklist performed from memory or omitted; wrong challenge and response. Checklist performed late or at wrong time; items missed. |
| Callouts | Omitted takeoff, descent, or approach callouts. |
| Briefings | Omitted departure, takeoff, approach, or handover briefing; items missed. |
| Documentation | Wrong weight and balance, fuel information, ATIS, or clearance recorded. Misinterpreted items on paperwork. Incorrect log book entries. |
| Failure to Go-around after destabilisation during approach | The flight crew does not execute a go-around after stabilisation requirements are not met. |
| Other Procedural | Administrative duties performed after top of descent or before leaving active runway. Pilot Flying makes own automation changes. Incorrect application of MEL, normal or abnormal procedures. Intentional non-compliance. |
| Communication Errors | DESCRIPTION |
| Crew to External Communication | Crew to ATC—missed calls, misinterpretation of instructions, or incorrect read-backs. Wrong clearance, taxiway, gate or runway communicated. Also includes communication issues with cabin crew, ground crew, maintenance personnel and dispatch crew. |
| Pilot-to-Pilot Communication | Within-crew miscommunication or misinterpretation. Sterile cockpit violations. |

Undesired Aircraft States

Undesired Aircraft State (UAS): A flight-crew-induced aircraft state that clearly reduces safety margins; a safety-compromising situation that results from ineffective threat / error management.

An undesired aircraft state is recoverable.

Mismanaged UAS: A UAS that is linked to or induces additional error.

| Undesired Aircraft States | DESCRIPTION |
|--|--|
| Aircraft Handling | Abrupt Aircraft Control |
| | Vertical, Lateral or Speed Deviations |
| | Unnecessary Weather Penetration |
| | Unauthorised Airspace Penetration |
| | Operation Outside Aircraft Limitations |
| | Unstable Approach |
| | Continued Landing after Unstable Approach |
| | Long, Floated, Bounced, Firm or Off-Centerline Landing |
| | Rejected Take-off after V1 |
| | Incorrect ramp handling |
| | Other |
| Ground Navigation | Runway / Taxiway Incursions |
| | Proceeding towards wrong taxiway / runway |
| | Wrong taxiway, ramp, gate or hold spot |
| | Other |
| Incorrect Aircraft Configurations | Brakes, Thrust Reversers, Ground Spoilers |
| | Systems (Fuel, Electrical, Hydraulics, Pneumatics, Air Conditioning, Pressurisation / Instrumentation) |
| | Landing Gear |
| | Flight Controls / Automation |
| | Engine |
| | Weight & Balance |
| | Other |

| Additional Classification | DESCRIPTION |
|---------------------------|--|
| Insufficient Data | Reserved for accidents that do not contain sufficient data to be classified. |
| Fatigue | Crewmember unable to perform duties due to physical or psychological impairment. |

End States

Definition: An end state is a reportable event.
An end state is unrecoverable.

| End States | DESCRIPTION |
|--|---|
| Controlled Flight into Terrain | In-flight collision with terrain, water, or obstacle without indication of loss of control. |
| Loss of Control In-flight | Loss of aircraft control while in-flight. |
| Runway Incursion | Any occurrence at an aerodrome involving the incorrect presence of an aircraft, vehicle, person or wildlife on the protected area of a surface designated for the landing and take-off of aircraft. |
| Mid-air Collision | Collision between aircraft in flight. |
| Runway Excursion | A veer off or overrun off the runway surface. |
| In-flight Damage / Injuries | Damage or injuries occurring while airborne, including: <ul style="list-style-type: none"> • Weather-related events, technical failures, bird strikes, serious / fatal injuries to crew or passengers and fire / smoke / fumes. |
| Ground Damage / Injuries | Damage or injuries occurring during ground operations, including: <ul style="list-style-type: none"> • Occurrences during (or as a result of) ground handling operations. • Collision while taxiing to or from a runway in use. • Foreign object damage. |
| Loss of Control on Ground | Loss of aircraft control while the aircraft is on the ground. |
| Undershoot | A touchdown off the runway surface. |
| Hard Landing | Any hard landing resulting in substantial damage. |
| Gear-up Landing / Gear Collapse | Any gear-up landing resulting in substantial damage. Note: if the gear failure is the result of a runway excursion or hard landing, event is classified in those categories. |
| Tailstrike | Tail strike resulting in substantial damage. |

Flight Crew Countermeasures

A1

| Team Climate | | |
|----------------------------------|--|---|
| Countermeasure | DEFINITION | EXAMPLE PERFORMANCE |
| Communication Environment | Environment for open communication should be established and maintained. | <ul style="list-style-type: none"> • Good cross talk — flow of information is fluid, clear, and direct |
| Leadership | Captain should show leadership and coordinated flight deck activities. First Officer (FO) is assertive when necessary. | <ul style="list-style-type: none"> • In command, decisive, and encourages crew participation-FO takes action when required e.g. Go-around. |
| Overall Crew Performance | Overall, crew members should perform well as risk managers. | <ul style="list-style-type: none"> • Includes Flight, Cabin, Ground crew as well as their interactions with ATC |
| Planning | | |
| SOB Briefing | The required briefing should be interactive and operationally thorough. | <ul style="list-style-type: none"> • Concise and not rushed • Bottom lines are established |
| Plans Stated | Operational plans and decisions should be communicated and acknowledged. | <ul style="list-style-type: none"> • Shared understanding about plans • “Everybody on the same page” |
| Contingency Management | Crew members should develop effective strategies to manage threats to safety. | <ul style="list-style-type: none"> • Threats and their consequences are anticipated • Use all available resources to manage threats |

Flight Crew Countermeasures

A1

| Execution | | |
|------------------------------------|---|---|
| Countermeasure | DEFINITION | EXAMPLE PERFORMANCE |
| Monitor / Cross-Check | Crew members should actively monitor and cross-check systems and other crew members. | <ul style="list-style-type: none"> • Aircraft position, settings, and crew actions are verified |
| Workload Management | Operational tasks should be prioritised and properly managed to handle primary flight duties. | <ul style="list-style-type: none"> • Avoid task fixation • Do not allow work overload |
| Automation Management | Automation should be properly managed to balance situational and / or workload requirements. | <ul style="list-style-type: none"> • Brief automation setup • Effective recovery techniques from anomalies |
| Taxiway / Runway Management | Crew members use caution and keep watch outside when navigating taxiways and runways. | <ul style="list-style-type: none"> • Clearances are verbalized and understood • Airport and taxiway charts are used when needed |
| Review / Modify | | |
| Evaluation of Plans | Existing plans should be reviewed and modified when necessary. | <ul style="list-style-type: none"> • Crew decisions and actions are openly analysed to make sure the existing plan is the best plan |
| Inquiry | Crew members should not be afraid to ask questions to investigate and / or clarify current plans of action. | <p>“Nothing taken for granted” attitude</p> <ul style="list-style-type: none"> • Crew members speak up without hesitation |

Incident: An occurrence, other than an accident, associated with the operation of an aircraft which affects or could affect the safety of operation.

In-flight Security Personnel: An individual who is trained, authorised and armed by the state and is carried on board an aircraft and whose intention is to prevent acts of unlawful interference.

Investigation: A process conducted for the purpose of accident prevention which includes the gathering and analysis of information, the drawing of conclusions, including the determination of causes and, when appropriate, the making of safety recommendations.

Investigator in charge: A person charged, on the basis of his or her qualifications, with the responsibility for the organisation, conduct and control of an investigation.

Involved: means directly concerned, or designated to be concerned, with an accident or incident.

Level of safety: means how far a level of safety is to be pursued in a given context, assessed with reference to an acceptable risk, based on the current values of society.

Major repair: means a repair which, if improperly done, might appreciably affect mass, balance, structural strength, performance, powerplant operation, flight characteristics, or other qualities affecting airworthiness.

Non-operational accident: This definition includes acts of deliberate violence such as sabotage, war, etc., and (an IATA constraint) accidents which occur during crew training, demonstration and test flights (sabotage, etc., is believed to be a matter of security rather than flight safety, and crew training, demonstration and test flying are considered to involve special risks inherent to these types of operations).

Also included in this category are:

- Non-airline operated aircraft (e.g. military or government operated, survey, aerial work or parachuting flights);
- Accidents where there has been no intention of flight.

Occurrence: means any unusual or abnormal event involving an aircraft, including but not limited to an incident.

Operator: A person, organisation or enterprise engaged in or offering to engage in aircraft operation.

Operational accident: An accident which is believed to represent the risks of normal commercial operation, generally accidents which occur during normal revenue operations or positioning flights.

Passenger: means anyone on board a flight who, as far as may be determined, is not a crewmember. Apart from normal revenue passengers this includes off-duty staff members, positioning and relief flight crew members, etc., who have no duties connected with the sector of the flight during which the accident happened. Security staff are included as passengers as their duties are not concerned with the operation of the flight.

Person: means any involved individual, including an aerodrome manager and / or a member of an air traffic services unit.

Phase of flight: The phase of flight definitions were, and continue to be, developed by the ATA Flight Operations Working Group. The following is an excerpt from the Flight Operations Information Data Interchange — Phase of Flight Specification, ATA iSpec2200 (ATA POF Spec). Further information on iSpec2200 may be obtained from:

www.airlines.org

Flight Planning (FLP) This phase begins when the flight crew initiates the use of flight planning information facilities and becomes dedicated to a flight based upon a route and an airplane; it ends when the crew arrives at the aircraft for the purpose of the planned flight or the crew initiates a “Flight Close” phase.

Pre-flight (PRF) This phase begins with the arrival of the flight crew at an aircraft for the purpose of flight; it ends when a dedication is made to depart the parking position and / or start the engine(s). It may also end by the crew initiating a “Post-flight” phase.

NOTE: The Pre-flight phase assumes the aircraft is sitting at the point at which the aircraft will be loaded or boarded, with the primary engine(s) not operating. If boarding occurs in this phase, it is done without any engines operating. Boarding with any engine operating is covered under Engine Start/Depart.

Engine Start / Depart (ESD) This phase begins when the flight crew take action to have the aircraft moved from the parked position and / or take switch action to energise the engine(s); it ends when the aircraft begins to move forward under its own power or the crew initiates an “Arrival/Engine Shutdown” phase.

NOTE: The Engine Start / Depart phase includes: the aircraft engine(s) start-up whether assisted or not and whether the aircraft is stationary with more than one engine shutdown prior to Taxi-out, i.e., boarding of persons or baggage with engines running. It includes all actions of power back for the purpose of positioning the aircraft for Taxi-out.

Taxi-out (TXO) This phase begins when the crew moves the aircraft forward under its own power; it ends when thrust is increased for the purpose of Take-off or the crew initiates a “Taxi-in” phase.

NOTE: This phase includes taxi from the point of moving under its own power, up to and including entering the runway and reaching the Take-off position.

Take-off (TOF) This phase begins when the crew increases the thrust for the purpose of lift-off; it ends when an Initial Climb is established or the crew initiates a “Rejected Take-off” phase.

Rejected Take-off (RTO) This phase begins when the crew reduces thrust for the purpose of stopping the aircraft prior to the end of the Take-off phase; it ends when the aircraft is taxied off the runway for a “Taxi-in” phase or when the aircraft is stopped and engines shutdown.

Initial Climb (ICL) This phase begins at 35 ft above the runway elevation; it ends after the speed and configuration are established at a defined maneuvering altitude or to continue the climb for the purpose of cruise. It may also end by the crew initiating an “Approach” phase.

NOTE: Maneuvering altitude is based upon such an altitude to safely maneuver the aircraft after an engine failure occurs, or pre-defined as an obstacle clearance altitude. Initial Climb includes such procedures applied to meet the requirements of noise abatement climb, or best angle/rate of climb.

En Route Climb (ECL) This phase begins when the crew establishes the aircraft at a defined speed and configuration enabling the aircraft to increase altitude for the purpose of cruising; it ends with the aircraft established at a predetermined constant initial cruise altitude at a defined speed or by the crew initiating a “Descent” phase.

Cruise (CRZ) The cruise phase begins when the crew establishes the aircraft at a defined speed and predetermined constant initial cruise altitude and proceeds in the direction of a destination; it ends with the beginning of Descent for the purpose of an approach or by the crew initiating an “En Route Climb” phase.

Descent (DST) This phase begins when the crew departs the cruise altitude for the purpose of an approach at a particular destination; it ends when the crew initiates changes in aircraft configuration and / or speeds to facilitate a landing on a particular runway. It may also end by the crew initiating an “En Route Climb” or “Cruise” phase.

Approach (APR) This phase begins when the crew initiates changes in aircraft configuration and / or speeds enabling the aircraft to maneuver for the purpose of landing on a particular runway; it ends when the aircraft is in the landing configuration and the crew is dedicated to land on a specific runway. It may also end by the crew initiating an “Initial Climb” or “Go-around” phase.

Go-around (GOA) This phase begins when the crew aborts the descent to the planned landing runway during the Approach phase, it ends after speed and configuration are established at a defined maneuvering altitude or to continue the climb for the purpose of cruise (same as end of “Initial Climb”).

Landing (LND) This phase begins when the aircraft is in the landing configuration and the crew is dedicated to touch down on a specific runway; it ends when the speed permits the aircraft to be maneuvered by means of taxiing for the purpose of arriving at a parking area. It may also end by the crew initiating a “Go-around” phase.

Taxi-in (TXI) This phase begins when the crew begins to maneuver the aircraft under its own power to an arrival area for the purpose of parking; it ends when the aircraft ceases moving under its own power with a commitment to shut down the engine(s). It may also end by the crew initiating a “Taxi-out” phase.

Arrival / Engine Shutdown (AES) This phase begins when the crew ceases to move the aircraft under its own power and a commitment is made to shutdown the engine(s); it ends with a dedication to shutting down ancillary systems for the purpose of securing the aircraft. It may also end by the crew initiating an “Engine Start / Depart” phase.

NOTE: The Arrival / Engine Shutdown phase includes actions required during a time when the aircraft is stationary with one or more engines operating while ground servicing may be taking place, i.e., deplaning persons or baggage with engine(s) running, and or refueling with engine(s) running.

Post-flight (PSF) This phase begins when the crew commences the shutdown of ancillary systems of the aircraft for the purpose of leaving the flight deck; it ends when the cockpit and cabin crew leaves the aircraft. It may also end by the crew initiating a “Pre-flight” phase.

Flight Close (FLC) This phase begins when the crew initiates a message to the flight-following authorities that the aircraft is secure, and the crew is finished with the duties of the past flight; it ends when the crew has completed these duties or begins to plan for another flight by initiating a “Flight Planning” phase.

Ground Servicing (GDS) This phase begins when the aircraft is stopped and available to be safely approached by ground personnel for the purpose of securing the aircraft and performing the duties applicable to the arrival of the aircraft, aircraft maintenance, etc.; it ends with completion of the duties applicable to the departure of the aircraft or when the aircraft is no longer safe to approach for the purpose of ground servicing. (e.g. Prior to crew initiating the “Taxi-out” phase.)

NOTE: This phase was identified by the need for information that may not directly require the input of cockpit or cabin crew. It is acknowledged as an entity to allow placement of the tasks required of personnel assigned to service the aircraft.

Sky Marshal: see In-flight Security Personnel.

Products: refer, in terms of accident costs, to those liabilities which fall on parties other than the involved airline.

Risk: the assessment, expressed in terms of predicted **probability** and **severity**, of the consequence(s) of a hazard, taking as reference the worst foreseeable situation.

Safety: the state in which the risk of harm to persons or property damage is reduced to, and maintained at or below, an **acceptable level** through a **continuing process of hazard identification and risk management**.

Sector: the operation of an aircraft between takeoff at one location and landing at another (other than a diversion).

Serious Incident: an incident involving circumstances indicating that an accident nearly occurred (note the difference between an accident and a serious incident lies only in the result).

Serious injury: an injury which is sustained by a person in an accident and which:

- Requires hospitalisation for more than 48 hours, commencing within seven days from the date the injury was received;
- Results in a fracture of any bone (except simple fractures of fingers, toes or nose);
- Involves lacerations which cause severe haemorrhage, or nerve, muscle or tendon damage;
- Involves injury to any internal organ; or
- Involves second or third-degree burns, or any burns affecting more than five percent of the surface of the body; or
- Involves verified exposure to infectious substances or injurious radiation.

Substantial Damage: means damage or structural failure which adversely affects the structural strength, performance or flight characteristics of the aircraft, and which would normally require major repair or replacement of the affected component.

Notes

1. *Engine failure (damage limited to an engine), bent fairing or cowling, dented skin, small punctured holes in the skin or fabric, ground damage to rotor or propeller blades, minor damage to landing gear, wheels, tires, flaps, engine accessories, brakes, or wing tips are not considered "substantial damage" for the purpose of this Safety Report.*

2. *The ICAO Annex 13 definition is unrelated to cost and includes many incidents in which the financial consequences are minimal.*

Western-built Jet: Commercial Jet transport aeroplane with a maximum certificated takeoff mass of more than 15,000 kg, designed and manufactured in the Western world countries.

Western-built Turboprop: Commercial Turboprop transport aeroplane with a maximum certificated takeoff mass of more than 3900 kg, designed and manufactured in the Western world countries.

Annex 2 2007 Accidents Summary

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|-----------------------|--------------------------|-------------------------------|---|-------|---------|---------------|---------------|--------------------|--|
| 1-Jan-07 | Boeing | B737-400 | Adam Air | 8 km south of Pare Pare area / West Sulawesi, Indonesia | CRZ | DSP | Western-built | Jet | Hull Loss | Aircraft disappeared during cruise flight. |
| 9-Jan-07 | BAE Systems | Jetstream 31 | Peace Air | Fort St. John, CA, Canada | APR | DSP | Western-built | Turboprop | Hull Loss | Undershoot on landing. |
| 9-Jan-07 | Antonov | An-26 | Aeriantur-M Airlines | Balad Air Base area / 50 nm North of Baghdad, Iraq | APR | INP | Eastern-built | Turboprop | Hull Loss | Undershoot on landing. |
| 11-Jan-07 | Indonesian Aerospace | Indonesian Aerospace 212 | Aviastar Mandiri | Tanjung Bara, ID, Indonesia | LND | DNP | Western-built | Turboprop | Substantial Damage | Hard landing |
| 13-Jan-07 | Boeing | B737-200 | Gading Sari Aviation Services | Kuching Airport (WBGG), Malaysia | LND | DSC | Western-built | Jet | Hull Loss | Undershoot on landing. |
| 24-Jan-07 | Beechcraft | Beech 1900 | Alsair | Samedan Airport, St.Moritz, CH, Switzerland | LND | INP | Western-built | Turboprop | Substantial Damage | Runway excursion on landing. |
| 24-Jan-07 | Beechcraft | Beech 99 | Freight Runners Express | General Mitchell International Airport Milwaukee, US, United States | TXI | DNC | Western-built | Turboprop | Substantial Damage | Collision with other aircraft during taxi |
| 24-Jan-07 | Bombardier (Canadair) | CRJ Regional Jet | Air Nostrum | Barcelona Airport (LEBN), Spain | APR | DSP | Western-built | Jet | Substantial Damage | Gear-up landing. |
| 25-Jan-07 | Bombardier (Canadair) | CRJ Regional Jet | Mesa Airlines | 70 miles W SW of Denver, US, United States | ECL | DSP | Western-built | Jet | Substantial Damage | Uncontained engine failure during climb. |
| 25-Jan-07 | Fokker | F100 | Régional | Uzein Airport, Pau (LFBP), France | TOF | DSP | Western-built | Jet | Hull Loss | Loss of control during take-off. |
| 4-Feb-07 | Boeing | DC-8 | TAMPA Cargo | MIA, USA, United States | LND | ISC | Western-built | Jet | Hull Loss | Main gear collapse on landing. |
| 18-Feb-07 | Embraer | EMB-170 | Shuttle America | (CLE), Cleveland, Ohio, United States | LND | DSP | Western-built | Jet | Substantial Damage | Overrun on landing. |
| 21-Feb-07 | Boeing | B737-300 | Adam Air | Surabaya-Intl AP (WRSJ), Indonesia | LND | DSP | Western-built | Jet | Hull Loss | Hard landing. |
| 7-Mar-07 | Boeing | B737-400 | Garuda Indonesia | Yogyakarta-Intl AP (WARJ), Indonesia | LND | DSP | Western-built | Jet | Hull Loss | Overrun following hard landing |
| 12-Mar-07 | Airbus | A310 | Biman Bangladesh Airlines | Dubai, UAE, United Arab Emirates | TOF | ISP | Western-built | Jet | Hull Loss | Gear collapse on take-off roll |
| 13-Mar-07 | Airbus | A320 | Air Canada | McCarran International Airport, Las Vegas, United States | RTO | DSP | Western-built | Jet | Substantial Damage | Landing gear damaged |

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|------------------------|---------------------|---------------------------------|--|-------|---------|---------------|---------------|--------------------|---|
| 16-Mar-07 | Boeing | MD-82 | Kish Air | Kish Island Airport, Iran | LND | ISP | Western-built | Jet | Substantial Damage | Wheels-up landing |
| 17-Mar-07 | Tupolev | Tu-134 | UTair | Samara - near Kurumoch Int Airport, Russia | LND | DSP | Eastern-built | Jet | Hull Loss | Undershoot |
| 22-Mar-07 | Bombardier (Canadair) | DHC-6 Twin Otter | Loganair | Glasgow, GB, United Kingdom | TXI | DSP | Western-built | Turboprop | Substantial Damage | Undercarriage collapse during taxi-in. |
| 23-Mar-07 | Airbus | A300 | Ariana Afghan Airlines | Instabul - Ataturk Intl Airport (LTBA), Turkey | LND | ISP | Western-built | Jet | Hull Loss | Main gear failures while landing in poor weather. |
| 25-Mar-07 | Fairchild (Swearingen) | Metro II | Perimeter Airlines | Thompson Airport, Canada | TOF | DNP | Western-built | Turboprop | Substantial Damage | Collided with obstacles on take-off |
| 29-Mar-07 | Lockheed | L-188 Electra | Vigo Jet | Tocumen Int AP, Panama, Panama | ESD | INC | Western-built | Turboprop | Hull Loss | Collision with ground equipment |
| 29-Mar-07 | Boeing | MD-83 | Allegiant Air | Orlando Sanford International Airport (SFB), United States | LND | DSP | Western-built | Jet | Substantial Damage | Nose gear-up landing |
| 30-Mar-07 | Embraer | EMB-110 Bandeirante | Airlink (PNG) | (near) Gasmata, PG, Papua New Guinea | LND | DNC | Western-built | Turboprop | Hull Loss | CFIT on approach |
| 7-Apr-07 | Bombardier (Canadair) | CRJ Regional Jet | Mesa Airlines | about 35 miles west of GRR, Michigan, United States | GRZ | DSP | Western-built | Jet | Substantial Damage | Structural failure during cruise. |
| 9-Apr-07 | Let | Let 410 | Comores Aviation | Ouani Airport (FMCV), Comoros | RTO | DSP | Eastern-built | Turboprop | Substantial Damage | Runway excursion following rejected take-off |
| 9-Apr-07 | Airbus | A321 | Alitalia | Capodichino International Airport, Italy | LND | DSP | Western-built | Jet | Substantial Damage | Runway excursion on landing |
| 12-Apr-07 | Bombardier (Canadair) | CRJ Regional Jet | Pinnacle Airlines | Traverse City Airport (KTVC), United States | LND | DSP | Western-built | Jet | Substantial Damage | Runway excursion on landing |
| 13-Apr-07 | Boeing | B747-400 | EI AI | Paris CDG, France | TXO | ISP | Western-built | Jet | Substantial Damage | Collision with tug during taxi |
| 17-Apr-07 | Airbus | A310-300 | Pakistan International Airlines | Quaid E Azam intl AP, Pakistan | TOF | DSP | Western-built | Jet | Substantial Damage | Hard Landing |
| 20-Apr-07 | Bombardier (Canadair) | Dash 8 | Bahamasair | Governors Harbour Airport, Bahamas | LND | DSP | Western-built | Turboprop | Hull Loss | Gear collapse on landing |
| 30-Apr-07 | Boeing | B737-500 | Royal Air Maroc | Bamako, Mali, Mali | RTO | ISP | Western-built | Jet | Substantial Damage | Runway excursion following rejected take-off |
| 5-May-07 | Boeing | B737-800 | Kenya Airways | (near) Douala, CM, Cameroon | ICL | ISP | Western-built | Jet | Hull Loss | Destroyed shortly after take-off |
| 20-May-07 | Bombardier (Canadair) | CRJ Regional Jet | Air Canada Jazz | Toronto Int'l AP (YYZ), Canada | LND | DSP | Western-built | Jet | Hull Loss | Damaged during hard landing |
| 20-May-07 | Boeing | B747-200F | Cathay Pacific | Frankfurt Intl AP, Germany | LND | ISC | Western-built | Jet | Substantial Damage | Thrust reverser separated from engine on landing |

A2

Annex 2 2007 Accidents Summary (Cont'd)

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|-----------------------|--------------------|----------------------------|---|-------|---------|---------------|---------------|--------------------|--|
| 1-Jun-07 | Bombardier (Canadair) | DHC-6 Twin Otter | Trigana Air | Gunung Mulia, ID, Indonesia | LND | D?P | Western-built | Turboprop | Substantial Damage | Runway excursion on landing |
| 15-Jun-07 | BAE Systems | ATP Bulk Freighter | First Flight Couriers | Meenamakkam, Chennai IN, India | LND | DSC | Western-built | Turboprop | Hull Loss | Gear collapse on landing |
| 17-Jun-07 | Bombardier (Canadair) | Shorts 360 | Air Seychelles | Mahe, SC, Seychelles | APR | DSP | Western-built | Turboprop | Substantial Damage | Contained engine failure.. |
| 18-Jun-07 | Beechcraft | Beech 1900 | Eagle Airways | Blenheim-Woodbourne Airport (BHE), New Zealand | LND | DSP | Western-built | Turboprop | Substantial Damage | Gear-up landing |
| 20-Jun-07 | Beechcraft | Beech 1900 | Great Lakes Airlines | Laramie Regional Airport (LAR), United States | TXI | DSP | Western-built | Turboprop | Substantial Damage | Collision with obstacles during taxi-in |
| 21-Jun-07 | Let | Let 410 | Karibu Airways | Kamina area (FZSA), Congo, Republic of the | ICL | DNP | Eastern-built | Turboprop | Hull Loss | Crashed following take-off |
| 23-Jun-07 | Airbus | A330-240 | Monarch Airlines | Sanford Int AP, Orlando Florida, United States | LND | INP | Western-built | Jet | Substantial Damage | Hard Landing |
| 25-Jun-07 | Antonov | An-24 | PMT Airlines | Kamchay / Bokor Mountains, Cambodia | APR | DSP | Eastern-built | Turboprop | Hull Loss | CFIT |
| 25-Jun-07 | Boeing | B747-200SF | Cathay Pacific | Arlanda AP, Sweden | TXO | ISC | Western-built | Jet | Substantial Damage | Collision with tug on taxi-out. |
| 26-Jun-07 | Let | Let 410 | Business Aviation of Congo | 100km from Brazzaville, CG, Congo, Republic of the | CRZ | DNP | Eastern-built | Turboprop | Hull Loss | Crashed after fuel starvation |
| 26-Jun-07 | BAE Systems | Jetstream 41 | Eastern Airways | Birmingham Int AP, Great Britain, United Kingdom | ESD | DSP | Western-built | Turboprop | Substantial Damage | Damaged during pushback |
| 28-Jun-07 | Boeing | B737-200 | TAAG - Angola Airlines | M'Banza Congo Airport (SSY), Angola | LND | DSP | Western-built | Jet | Hull Loss | Undershoot followed by collision with structures |
| 1-Jul-07 | Boeing | B767-200ER | Air China | Beijing-Int AP (ZBAA), China | PRF | ISP | Western-built | Jet | Hull Loss | Undercarriage collapse while parked |
| 1-Jul-07 | ATR | ATR-42 | Jet Airways | Devi Ahilyabai Holkar Airport, India | LND | DSP | Western-built | Turboprop | Hull Loss | Hard landing |
| 3-Jul-07 | Boeing | B737-800 | JetLite Airways | Cochin AP, India, India | LND | DSP | Western-built | Jet | Substantial Damage | Runway excursion on landing |
| 8-Jul-07 | Bombardier (Canadair) | DHC-6 Twin Otter | Liard Air | Muncho Lake-Mile 462 Water Aerodrome, Alaska, United States | ICL | D?P | Western-built | Turboprop | Hull Loss | Crashed on or shortly after take-off |
| 8-Jul-07 | ATR | ATR-72 | Precision Air | Jomo Kenyatta Int AP, KE, Kenya | LND | ISP | Western-built | Turboprop | Substantial Damage | Runway excursion on landing |

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|-----------------------|---------------------|---------------------------|---|-------|---------|---------------|---------------|--------------------|---|
| 16-Jul-07 | ATR | ATR-42 | Pantanal Linhas Aereas | Sao Paulo-Congonhas AP (SBSP), Brazil | LND | DSP | Western-built | Turboprop | Substantial Damage | Runway excursion on landing. |
| 17-Jul-07 | Airbus | A320-200 | TAM Linhas Aereas | São Paulo-Congonhas Airport, SP (CGH), Brazil | LND | DSP | Western-built | Jet | Hull Loss | Runway excursion on landing. |
| 17-Jul-07 | Embraer | EMB-190 | Aero-Republica Colombia | Santa Marta (SMR), Colombia | LND | DSP | Western-built | Jet | Hull Loss | Runway excursion on landing. |
| 23-Jul-07 | Antonov | An-26 | Djibouti Airlines | Shinele / East Somali Region, Somalia | CRZ | INP | Eastern-built | Turboprop | Hull Loss | Damaged during forced landing after technical problems. |
| 29-Jul-07 | Antonov | An-12 | Atran | Moscow Domodedovo AP (UUDD), Russia | ECL | DNC | Eastern-built | Turboprop | Hull Loss | Crashed after engine failure. |
| 29-Jul-07 | Antonov | An-32 | Alok Air Transport | Palouge, Sudan | LND | D?P | Eastern-built | Turboprop | Substantial Damage | Gear collapse on landing. |
| 9-Aug-07 | Bombardier (Canadair) | DHC-6 Twin Otter | Air Moorea | near Temae Airport, Moorea, French Polynesia | ICL | DSP | Western-built | Turboprop | Hull Loss | Crashed into sea after take-off |
| 12-Aug-07 | Bombardier (Canadair) | Dash 8 | Jeju Air | kimhae (Pusan) International Airport (PUS), Korea (Democratic Republic) | LND | DSP | Western-built | Turboprop | Hull Loss | Runway excursion on landing |
| 18-Aug-07 | BAE Systems | Avro RJ-100 | Swiss European Air Lines | London-City AP (EGLC) / England, Switzerland | LND | ISP | Western-built | Jet | Substantial Damage | Tailstrike on landing. |
| 20-Aug-07 | Boeing | B737-800 | China Airlines | Naha Airport, Okinawa (OKI), Japan | AES | ISP | Western-built | Jet | Hull Loss | Destroyed by post-flight fire |
| 20-Aug-07 | Airbus | A310 | Yemenia | Sana'a Int AP, Yemen, Yemen | LND | ISP | Western-built | Jet | Substantial Damage | Runway excursion on landing |
| 21-Aug-07 | Antonov | An-26 | SELVA Colombia | Antonio Narino AP, Pasto, CO, Colombia | LND | DNP | Eastern-built | Turboprop | Hull Loss | Runway excursion on landing |
| 22-Aug-07 | Embraer | EMB-110 Bandeirante | Two Taxi Aero | near Curitiba Airport (SBCT), Brazil | ECL | Ferry | Western-built | Turboprop | Hull Loss | Crashed after take-off. |
| 27-Aug-07 | Antonov | An-32 | SELVA Colombia | Mitu AP (SKMU), Colombia | GDS | DNC | Eastern-built | Turboprop | Hull Loss | Destroyed by fuel spill fire |
| 29-Aug-07 | Fokker | F28 | Myanma Airways | Dawei AP, MM, Myanmar | LND | DSP | Western-built | Jet | Substantial Damage | Runway excursion on landing |
| 31-Aug-07 | Bombardier (Canadair) | DHC-6 Twin Otter | Air Serv International | 30 km (18.8 mis) E of Punia Airport (PUN), Congo, Republic of the | CRZ | Ferry | Western-built | Turboprop | Hull Loss | Loss of control in-flight |
| 1-Sep-07 | Bombardier (Canadair) | Short Brothers SC-7 | Arctic Circle Air Service | near Mystic Lake Lodge Airstrip, USA, United States | LND | DNC | Western-built | Turboprop | Substantial Damage | Gear collapse on landing |

Annex 2 2007 Accidents Summary (Cont'd)

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|-----------------------|---------------------|--------------------------------|---|-------|---------|---------------|---------------|--------------------|--|
| 9-Sep-07 | Bombardier (Canadair) | Dash 8 | SAS | Aalborg-Intl AP (EYVT), Denmark | LND | DSP | Western-built | Turboprop | Substantial Damage | Runway excursion on landing |
| 12-Sep-07 | Bombardier (Canadair) | Dash 8 | SAS | Vilnius-Intl AP (EYVI), Lithuania | LND | ISP | Western-built | Turboprop | Substantial Damage | Gear collapse on landing |
| 14-Sep-07 | Boeing | B737-200 | Magnicharters | Guadalajara-Miguel Hidalgo Airport (GDL/MMGL), Mexico | LND | DSP | Western-built | Jet | Substantial Damage | Damaged on landing. |
| 16-Sep-07 | Boeing | MD-82 | 1-2-Go Airlines | Phuket-Intl AP (VTSP), Thailand | LND | DSP | Western-built | Jet | Hull Loss | Runway excursion on landing |
| 18-Sep-07 | Airbus | A320 | Air Asia | Subang International Airport, KL, Malaysia | LND | DSP | Western-built | Jet | Substantial Damage | Hard landing |
| 20-Sep-07 | Bombardier (Canadair) | Short Brothers SC-7 | Arctic Circle Air Service | Amos Lake / Mystic Lake Lodge area / AK, United States | TOF | Ferry | Western-built | Turboprop | Hull Loss | Loss of control after take-off |
| 24-Sep-07 | Let | Let 410 | Karibu Airways | Malemba Nkulu / Lubumbashi area, Congo, Republic of the | LND | DNP | Eastern-built | Turboprop | Hull Loss | Runway excursion on landing |
| 28-Sep-07 | Boeing | MD-82 | American Airlines | St. Louis-Intl AP (KSTL) / MO, United States | ICL | DSP | Western-built | Jet | Substantial Damage | Engine fire during climb. |
| 2-Oct-07 | Boeing | B737-800 | Austrian | Linz, Austria, Austria | TOF | DSP | Western-built | Jet | Substantial Damage | Rear fuselage struck runway on take-off. |
| 8-Oct-07 | Let | Let 410 | Nacional de Aviac | Between Villavicencio and Uribe, CO, Colombia | CRZ | DNP | Eastern-built | Turboprop | Hull Loss | Aircraft went missing; wreckage never found. |
| 11-Oct-07 | Boeing | MD-83 | AMC Airlines | Istanbul-Intl AP (LTBA), Turkey | LND | ISP | Western-built | Jet | Hull Loss | Runway excursion on landing. |
| 11-Oct-07 | Bombardier (Canadair) | CRJ-700 | SkyWest Airlines | DEN, United States | TOF | DSP | Western-built | Jet | Substantial Damage | Bird strike on take-off |
| 17-Oct-07 | Antonov | An-12 | Imtrec Aviation Cambodia | Phnom Penh-Intl AP (VDPP), Cambodia | ICL | INC | Eastern-built | Turboprop | Hull Loss | Aircraft lost height after take-off and crashed. |
| 26-Oct-07 | Airbus | A320 | Philippine Airlines | Butuan AP (RPME), Philippines | LND | DSP | Western-built | Jet | Hull Loss | Runway excursion on landing |
| 27-Oct-07 | Bombardier (Canadair) | Dash 8 | SAS | Copenhagen-Kastrup Intl AP (EKCH), Denmark | LND | ISP | Western-built | Turboprop | Substantial Damage | Main gear collapse during landing. |
| 27-Oct-07 | Boeing | B737-800 | Air Europa | Katowice-Intl AP (EKPM), Poland | APR | INP | Western-built | Jet | Substantial Damage | Struck approach lights |
| 28-Oct-07 | Boeing | B717 | AeBal - Aerolineas de Baleares | Palma de Mallorca Airport, Spain | PRF | DSP | Western-built | Jet | Substantial Damage | Struck by ground vehicle while at gate. |

| DATE | MANUFACTURER | AIRCRAFT | OPERATOR | LOCATION | PHASE | SERVICE | ORIGIN | JET/TURBOPROP | SEVERITY | SUMMARY |
|-----------|-----------------------|------------------|-----------------------|--|-------|---------|---------------|---------------|--------------------|--|
| 31-Oct-07 | Fokker | F27 | Air Panama | Balboa - Marcos A Gelabert Airport, Panama | TOF | DSP | Western-built | Turboprop | Hull Loss | Runway excursion after failure to become airborne. |
| 1-Nov-07 | Boeing | B737-200 | Mandala Airlines | Malang-Intl AP (WARA), Indonesia | LND | DSP | Western-built | Jet | Hull Loss | Nose gear collapse on landing |
| 7-Nov-07 | Boeing | B737-200 | Nationwide Airlines | CPT, South Africa, South Africa | TOF | DSP | Western-built | Jet | Substantial Damage | Engine detached on take-off roll. |
| 9-Nov-07 | Airbus | A340-600 | Iberia | Quito-Intl AP (SEQU), Ecuador | LND | ISP | Western-built | Jet | Substantial Damage | Runway excursion on landing. |
| 18-Nov-07 | Boeing | B747-400F | Polar Air Cargo | Seoul, KR, Korea (Democratic Republic) | ICL | ISC | Western-built | Jet | Substantial Damage | Damage in-flight, aircraft returned to land. |
| 30-Nov-07 | Boeing | MD-83 | Atlasjet Airlines | Cukuroren area west of Isparta-Intl Airport (LTFC), Turkey | APR | DSP | Western-built | Jet | Hull Loss | Aircraft impacted mountainous terrain on approach. |
| 6-Dec-07 | Boeing | B747-400SF | Air Atlanta Icelandic | Brussels, Belgium | PRF | ISC | Western-built | Jet | Substantial Damage | Collision with ground vehicle |
| 12-Dec-07 | Boeing | B767-300 | Arkefly | Chania, GR, Greece | TXI | INP | Western-built | Jet | Substantial Damage | Collision with lamp post during taxi-in. |
| 16-Dec-07 | Bombardier (Canadair) | CRJ Regional Jet | Air Wisconsin | Theodore Francis Greene Airport, Providence, Rhode Island, United States | LND | DSP | Western-built | Jet | Substantial Damage | gear collapse on landing |
| 16-Dec-07 | Bombardier (Canadair) | CL-600-2B19 | SkyWest Airlines | O'Hare International Airport (ORD), United States | TXI | DSP | Western-built | Jet | Substantial Damage | Collided with tug during taxi-in. |
| 16-Dec-07 | Boeing | B747-200F | Southern Air | Cairo-Intl AP (HECA), Egypt | PSF | ISC | Western-built | Jet | Substantial Damage | Ground collision |
| 17-Dec-07 | Beechcraft | Beech C99 | Ameriflight | Vernal, Utah, United States | APR | DSC | Western-built | Turboprop | Substantial Damage | Undershoot |
| 24-Dec-07 | Boeing | B767-300 | Air Seychelles | CDG, France, France | ESD | ISP | Western-built | Jet | Substantial Damage | Ground damage on pushback |
| 30-Dec-07 | Boeing | B737-300 | TAROM | Otopeni Airport, Bucharest, Romania | TOF | INP | Western-built | Jet | Substantial Damage | Runway incursion with vehicle |

A2

LIST OF ACRONYMS

| | | |
|--|---------------|--|
| | AACO | Arab Air Carriers Organization |
| | ACAS | Airborne Collision Avoidance Systems |
| | ACTF | IATA Accident Classification Task Force |
| | ACI | Airports Council International |
| | AENA | Spanish Aviation Authority |
| | AES | Arrival/Engine Shutdown (ATA Phase of Flight) |
| | AFI | Africa (IATA Regions) |
| | AGAS | European Action Group for ATM Safety |
| | AIP | Aeronautical Information Publication |
| | ALA | Approach and Landing Accidents |
| | ALAR | Approach and Landing Accident Reduction |
| | ANSP | Aviation Navigation and Satellite Programs |
| | APR | Approach (ATA Phase of Flight) |
| | ASPAC | Asia/Pacific |
| | ASC | Airports Services Committee |
| | ASG | IATA Airside Safety Group |
| | ASR | Air Safety Reports |
| | ATA | Air Transport Association |
| | ATC | Air Traffic Control |
| | ATOS | Air Transportation Oversight System (FAA) |
| | ATSP | Air Traffic Service Provider |
| | BASIS | British Airways Safety Information System |
| | CAP | UK Civil Aviation Publication |
| | CASA | Civil Aviation Safety Authority |
| | CAST | Commercial Aviation Safety Team |
| | CBT | Computer Based Training |
| | CFIT | Controlled Flight Into Terrain |
| | COSCAP | Co-operative Development Of Operational Safety and Continuing Airworthiness Programmes |
| | CRM | Crew Resource Management |
| | CRZ | Cruise (ATA Phase of Flight) |
| | CSTF | IATA Cabin Safety Task Force |
| | CVR | Cockpit Voice Recorder |
| | DFDR | Digital Flight Data Recorder |
| | DGAC | Dominican Republic CAA |
| | DGB | IATA Dangerous Goods Board |
| | DGR | Dangerous Goods Regulations |
| | DST | Descent (ATA Phase of Flight) |
| | EAGOSH | The European Ground Safety Council |
| | ECL | En Route Climb (ATA Phase of Flight) |
| | EGPWS | Enhanced Ground Proximity Warning System |
| | ERPTF | IATA Emergency Response Planning Task Force |
| | ESD | Engine Start/Depart (ATA Phase of Flight) |
| | ETOPS | Extended-Range Twin-Engine Operations |
| | FAA | Federal Aviation Authority |
| | FDA | Flight Data Analysis |

FDR Flight Data Recording
FLC Flight Close (ATA Phase of Flight)
FLP Flight Planning (ATA Phase of Flight)
FO First Officer
FOG IATA Flight Operations Group
FOQA Flight Operations Quality Assurance
FPA Flight Procedure Authorizations
FSF Flight Safety Foundation
GASAG Global Aviation Security Action Group
GDS Ground Servicing (ATA Phase of Flight)
GOA Go-around (ATA Phase of Flight)
GPWS Ground Proximity Warning System
HL Hull Loss
IACA International Air Carriers Association
ICAEA International Civil Aviation English Association
ICAO International Civil Aviation Organization
ICL Initial Climb (ATA Phase of Flight)
IFALPA International Federation of Air Line Pilots' Associations
IFATCA International Federation of Air Traffic Controllers' Associations
IFSP In Flight Security Personnel
IGHC IATA Ground Handling Council
INTERPOL International Criminal Police Organization
IOSA IATA Operational Safety Audit
IRTF Incident Review Task Force
ISASI International Society of Air Safety Investigators
ITATF Integrated Threat Analysis Task Force
ITDI IATA Training and Development Institute
ITF International Transport Workers Federation
LAHSO Land-and-Hold Short Operations
LATAM Latin America and the Caribbean (IATA Regions).
LND Landing (ATA Phase of Flight)
LOC Loss of Control
LOSA Line Operations Safety Audit
MANPADS Man Portable Air Defense Systems
MENA Middle East and North Africa (IATA Regions)
MSTF IATA Multidivisional Safety Task Force
NAM North America and North Atlantic (IATA Region)
NASIA North Asia
NASP National Aviation Security Programme
NBIA New Bangkok International Airport
NLR National Aerospace Laboratory NLR, The Netherlands
NOTAM Notices to Airmen
OPC IATA Operations Committee
OQS Operational Quality Standards
PA Public Announcement
PAAST Pan American Aviation Safety Team
PED Portable Electronic Device
PFS IATA Partnership for Safety Programme

LIST OF ACRONYMS (Cont'd)

| | |
|--------------------|---|
| PRF | Pre-Flight (ATA Phase of Flight) |
| PRIOR | Programme for International Operator Readiness |
| PSF | Post-flight (ATA Phase of Flight) |
| QAR | Quick Access Recorder |
| RA | Resolution Advisory |
| RDPS | Radar Data Processing System |
| RIPP | Runway Incursion Prevention Programme |
| RTC/RCG | Regional Technical Conference |
| RTL | Regional Team Leaders |
| RTO | Rejected Take-off (ATA Phase of Flight) |
| SG | IATA Safety Group |
| SAFA | Safety Assessment of Foreign Aircraft |
| SARAST | South Asia Regional Aviation Safety Teams |
| SBS | Safety Bulletin System |
| SCCM | Senior Cabin Crew Member |
| SD | Substantial Damage |
| SEARAST | Southeast Asia Regional Aviation Safety Teams |
| SISG | Safety Improvement Sub Group |
| SMS | Safety Management System |
| SOP | Standard Operating Procedures |
| SRC | Safety Regulation Commission |
| STEADES | Safety Trend Evaluation, Analysis and Data Exchange System |
| SWAP | Safety With Answers Provided |
| TAWS | Terrain Awareness Warning System |
| TCAS | Traffic Alert and Collision Avoidance System |
| TCAS RA | Traffic Alert and Collision Avoidance System Resolution Advisory |
| TEM | Threat and Error Management |
| TIPH | Taxy into Position and Hold |
| TOF | Taxi-off (ATA Phase of Flight) |
| TOPM | Technical Operations Policy Manual |
| TXI | Taxi-in (ATA Phase of Flight) |
| TXO | Taxi-out (ATA Phase of Flight) |
| UK CAA | UK Civil Aviation Authority |
| UKFSC | UK Flight Safety Committee |
| V/S | Vertical Speed |
| VNAV | Vertical Navigation |
| WMO — AMDAR | The World Meteorological Organisation — Aircraft Meteorological Data Reporting Associations |

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