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1. What is ONE Source

ONE Source is IATA's free industry platform for validated aviation capability and infrastructure information. It enables different service providers across the transportation chain to list their company profiles and highlight their IATA certifications and validated capability & infrastructure information such as temperature-controlled rooms, ground service equipment and environmental/sustainability information.

The platform only lists information verified through the different IATA Validation Programs such as CEIV and ISAGO. This guarantees that all the data is accurate, creating transparency and visibility for the available service offerings anywhere on the globe and enables objective comparisons between capabilities.

ONE Source is publicly accessible to search for qualified service providers without the need to sign up and aviation service providers can list their station profiles for free.

ONE Source not only displays but also manages IATA Certifications, making the platform the only place to display real time information about which companies are currently certified.

Further, ONE Source allows station managers to keep track of their existing IATA Certifications by providing automatic notifications and reminders for upcoming expirations, and convenient booking of new or re-certification audits.

1.1. Account & Station Definition

Before going into how to create new accounts and stations, let's look at the IATA definition of those two different elements.

Accounts

Every physical location of a company will be represented as an individual account. This means that a company account is linked to a unique address.

- For example, Lufthansa Headquarters is an individual account associated with the address Frankfurt Hahn Airport.

However, a company may have many accounts, one for each unique location.

- In this same example, Lufthansa Munich is a separate account with the address Munich Airport. If Lufthansa were active in 1000 locations worldwide, they would have 1000 unique accounts for each of those physical addresses.

Stations

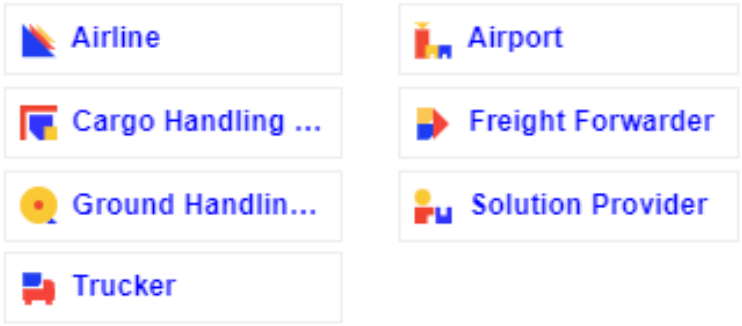
Under an account and in the same location, a company may have several stations depending on the services they offer.

- For example, in Frankfurt Hahn Airport, Lufthansa may have a cargo handling facility, ramp handling operations, and airline operations. Those would be different stations under the Lufthansa Headquarters account as long as they are located in the same address.

1.2. Company Types

There are seven different ONE Source station profile types:

- Airline
- Airport Operator
- Cargo Handling Facility
- Freight Forwarder
- Ramp Handler
- Trucker
- Solution Provider



The possible ONE Source Station Profiles that an account can have are defined by its sector and category, as explained in the below table. When creating a new account, you will need to determine the appropriate sector and category with regards to the station profiles you want to create.

What kind of ONE Source station profile do you want to create/manage? **ONE Source Station Profiles**	What's your company's sector? **Sector**	What's the service category? **Category**
Airline	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
Cargo Handling Facility	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
	▪ Airline Supplier	▪ Ground Service Provider ▪ System Solutions Provider
	▪ Airport	▪ Airport Operator ▪ Airport Authority
Ramp Handler	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
	▪ Airline Supplier	▪ Ground Service Provider ▪ System Solutions Provider
	▪ Airport	▪ Airport Operator ▪ Airport Authority
Freight Forwarder	▪ Freight Forwarder	▪ Any category
	▪ Non-Airline Transportation	▪ Truck Line ▪ Other
Trucker	▪ Freight Forwarder	▪ Any category
	▪ Non-Airline Transportation	▪ Truck Line ▪ Other
Solution Provider	▪ Airline Supplier	▪ Consultancy Firm ▪ Global Distribution System ▪ MRO - Maintenance Repair Overhaul ▪ System Solution Provider ▪ Other
	▪ Aviation Equipment Manufacturer	▪ Engine Manufacturer ▪ Large Component OEM ▪ Other
	▪ Financial Institution	▪ Payment Provider
	▪ General Sales Agent	▪ GSA General Sales Agent ▪ GSSA Cargo
	▪ Other	▪ Pharmaceutical Industry ▪ Manufacturing Industry ▪ Food Industry ▪ Retail Industry ▪ Any category
Airport	▪ Airport	▪ Airport Operator ▪ Airport Authority

1.3. User Types

There are two kinds of user in ONE Source:

1.3.1 Station Manager

Station managers are the basic users of the ONE Source. This role is not publicly displayed and only grants you the rights to receive station related updates, notifications and reminders.

Station managers can:

- Manage their ONE Source Station Profiles
- Book new Audits or Remote Validations
- Approve new Station Managers for their stations they already manage

1.3.1 Company Administrators

The Company Admin is the company's superuser in ONE Source. They control who within their company may associate themselves with stations or create stations related to their company. They may approve requests from External Users to become dedicated Company Administrators or Station Managers.

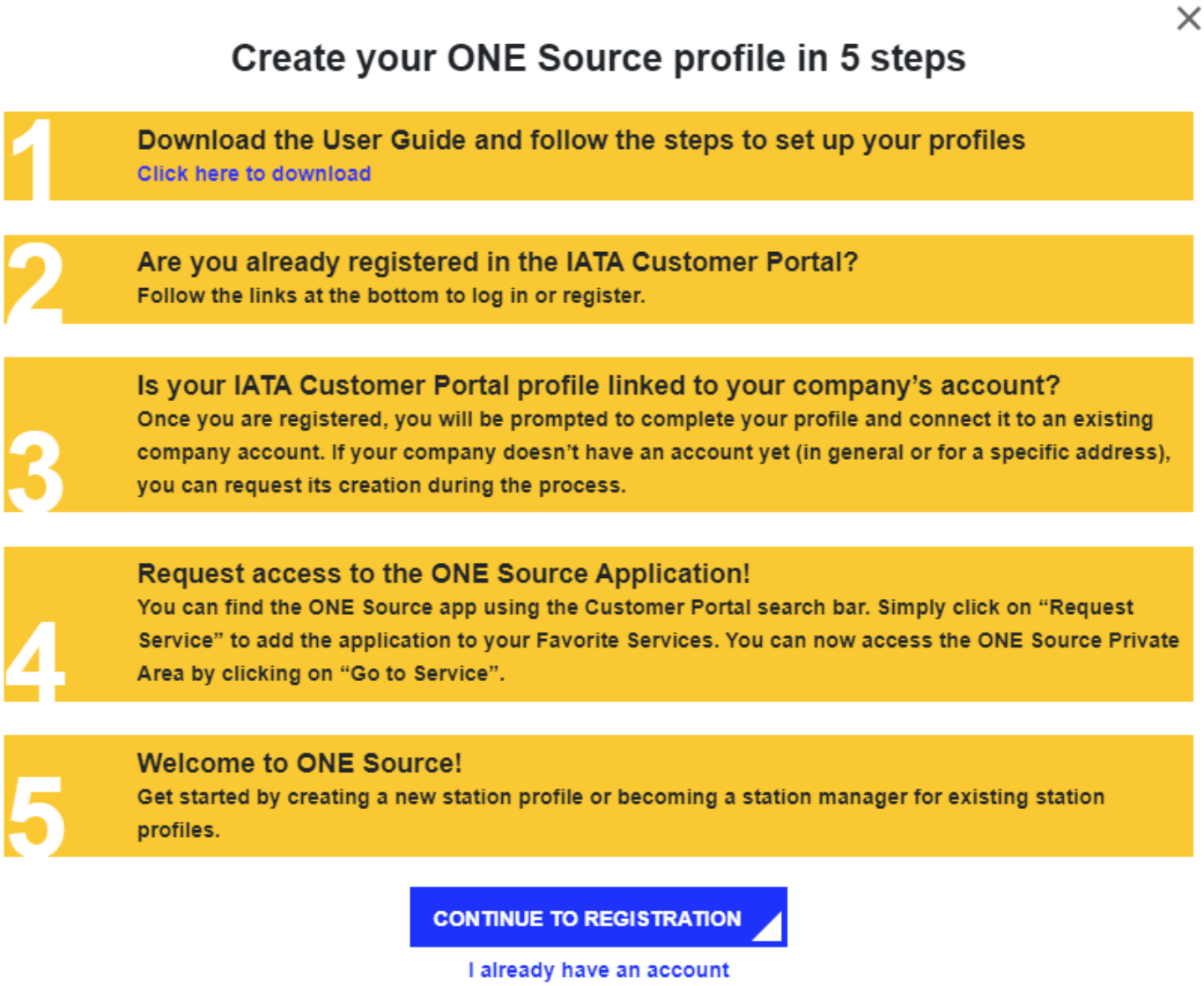
Company Administrators can manage all Stations belonging to different accounts in their Operational Hierarchy.

1.3.2 Tracking Device Approval Managers

Tracking Device Approval Manager is a specific role for airlines. The Tracking Device Approval Managers have the right to confirm/manage Acknowledgement of existing approvals and if Device Approval Review function is selected, to approve devices for their airline.

2. ONE Source Registration

Visit http://onesource.iata.org to begin your registration process. Click in **JOIN** and a pop-up with the instructions will open. You will be asked to choose to continue to registration or to log in if you already have an account. In both cases, you will be redirected to the IATA Customer Portal website.



2.1. In case you do have an IATA Customer Portal Account

If you already have a user account, select "I already have an account" and skip to section 2.2.3 of this document to get started.

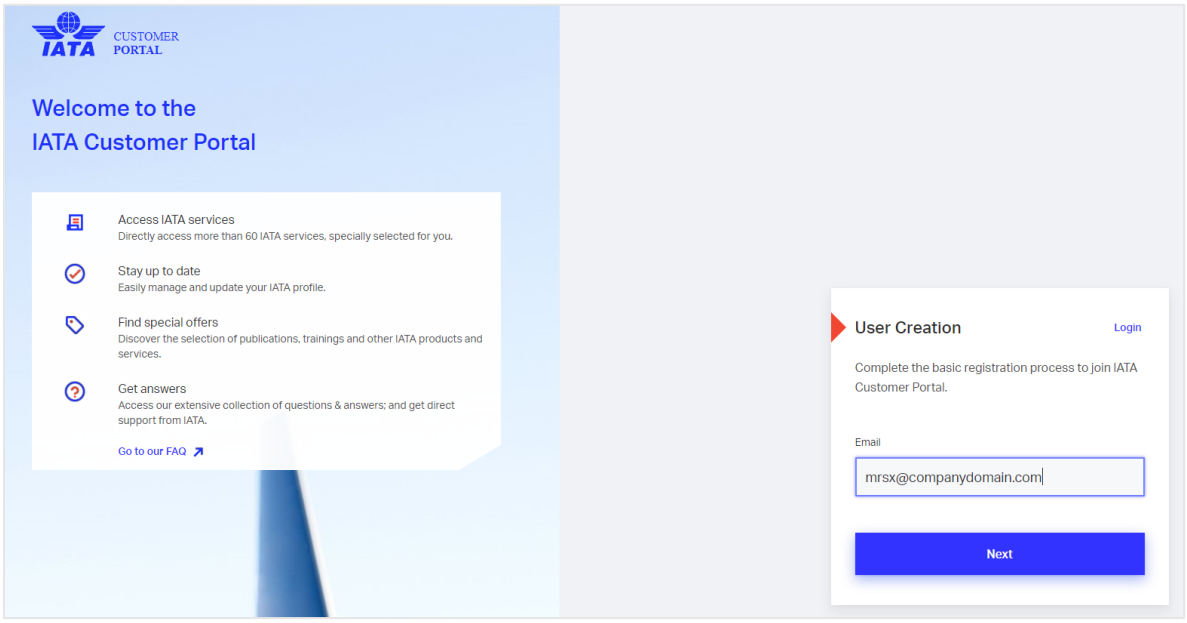
2.2. In case you don't have an IATA Customer Portal account

If this is the first time you set up a user account, you will need to follow the steps below to create a new one.

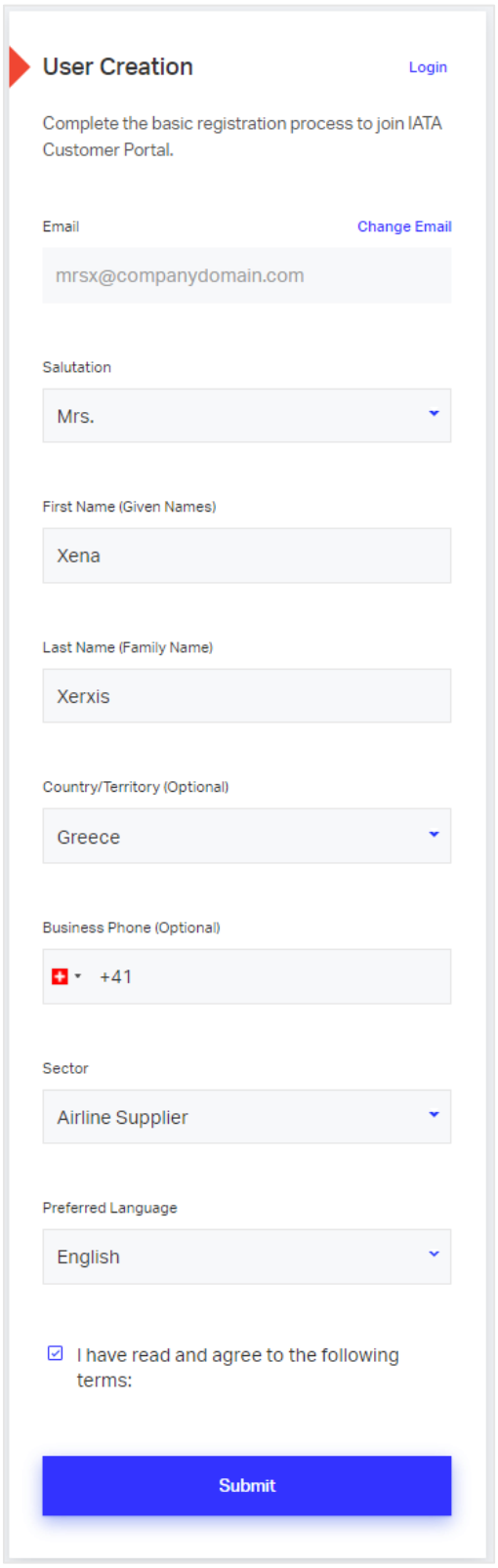
2.2.1 Create a new user

Introduce your email

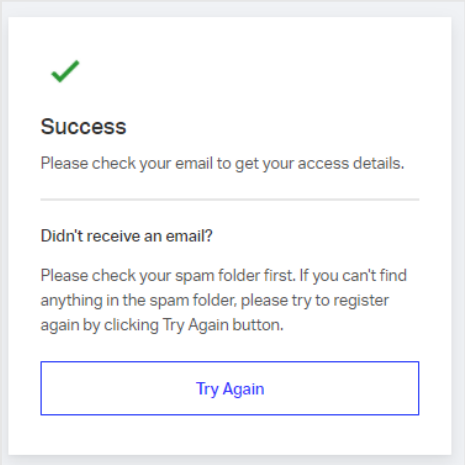
Use your **professional** email account



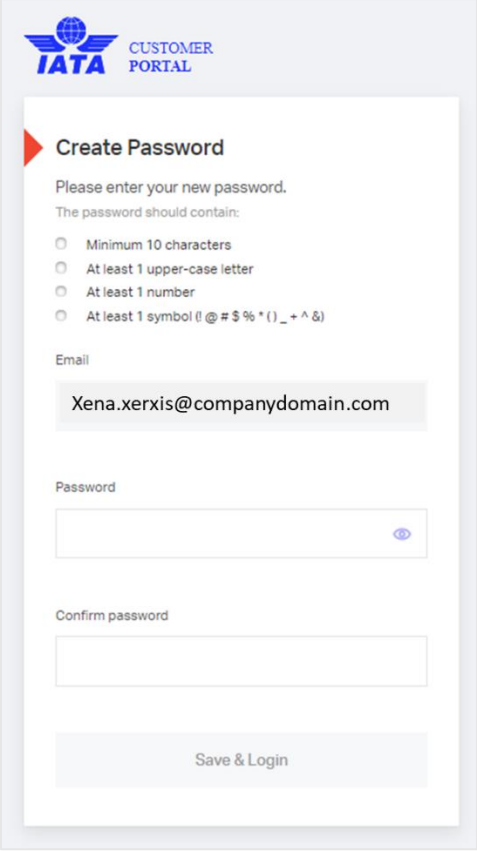
Fill the form and add your company's sector as per the table in section 1.2



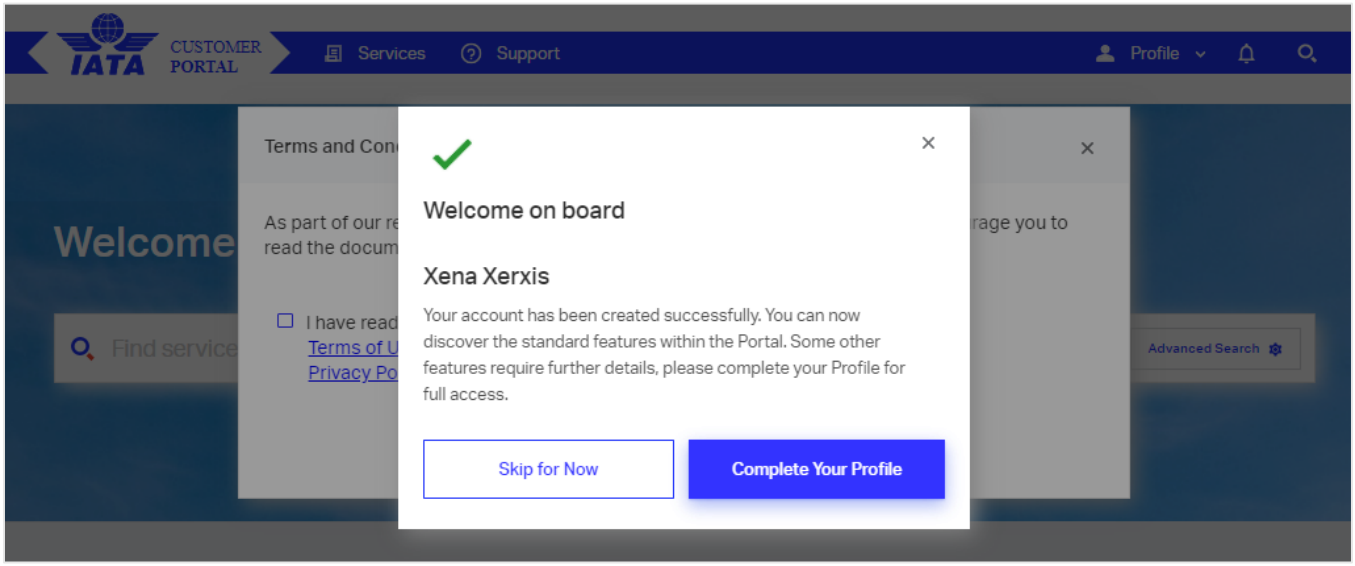
You will receive an email confirmation from the IATA Customer Portal. Confirm your mail address by clicking on the link provided.



Create a password for the IATA Customer Portal



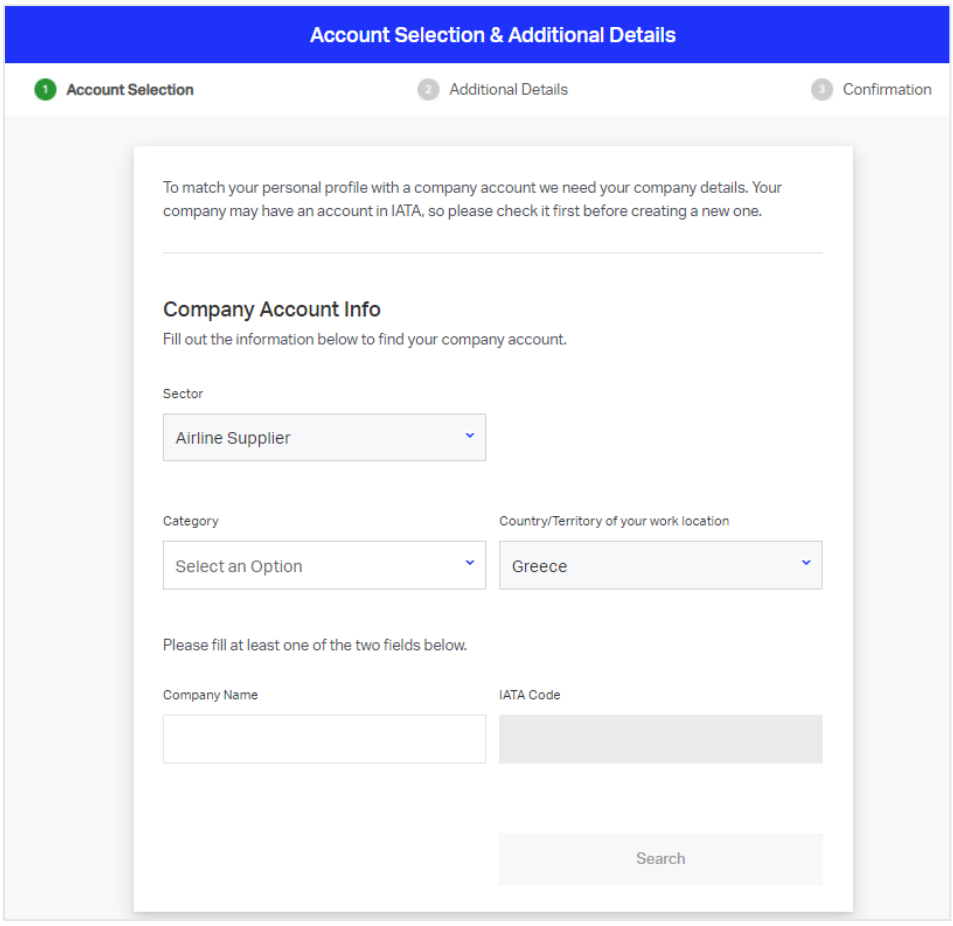
All done! You will now be invited to complete your profile.



2.2.2 Complete your profile

Select the account of your company or create a new one if it doesn't exist.

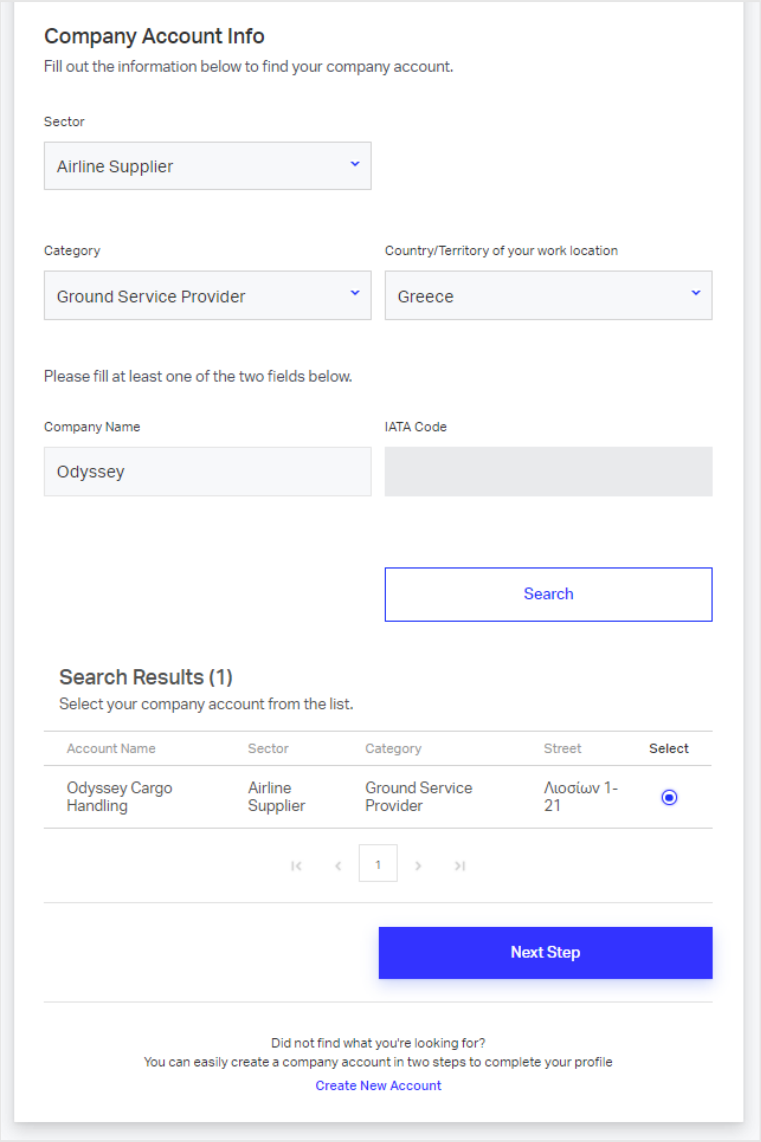
Your company may already have an account in IATA, so please fill the Company Account Info form to verify.



Please make sure you choose the correct Sector/Category combination for your business as per the table below. As you see, there are different combinations possible for the same type of Station Profile, you will have to choose the one that suits your company the most.

What kind of ONE Source station profile do you want to create/manage? **ONE Source Station Profiles**	What's your company's sector? **Sector**	What's the service category? **Category**
Airline	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
Cargo Handling Facility	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
	▪ Airline Supplier	▪ Ground Service Provider ▪ System Solutions Provider
	▪ Airport	▪ Airport Operator ▪ Airport Authority
Ramp Handler	▪ Airline	▪ Cargo only ▪ Passenger and Cargo ▪ Passenger only
	▪ Airline Supplier	▪ Ground Service Provider
	▪ Airport	▪ Airport Operator ▪ Airport Authority
Freight Forwarder	▪ Freight Forwarder	▪ Any category
	▪ Non-Airline Transportation	▪ Truck Line ▪ Other
Trucker	▪ Freight Forwarder	▪ Any category
	▪ Non-Airline Transportation	▪ Truck Line ▪ Other
Solution Provider	▪ Airline Supplier	▪ Consultancy Firm ▪ Global Distribution System ▪ MRO - Maintenance Repair Overhaul ▪ System Solution Provider ▪ Other
	▪ Aviation Equipment Manufacturer	▪ Engine Manufacturer ▪ Large Component OEM ▪ Other
	▪ Financial Institution	▪ Payment Provider
	▪ General Sales Agent	▪ GSA General Sales Agent ▪ GSSA Cargo
	▪ Other	▪ Pharmaceutical Industry ▪ Manufacturing Industry ▪ Food Industry ▪ Retail Industry ▪ Any category
Airport	▪ Airport	▪ Airport Operator ▪ Airport Authority

The system will search for accounts meeting your criteria and inform you of the matching accounts already existing. If you don't find yours, consider revising the spelling of your company name and try different Sector / Category combinations.



If you still cannot find your company for the exact address you are looking for, select "**Create New Account**" at the bottom of the page. Otherwise, select your account and click **Next Step** to continue.

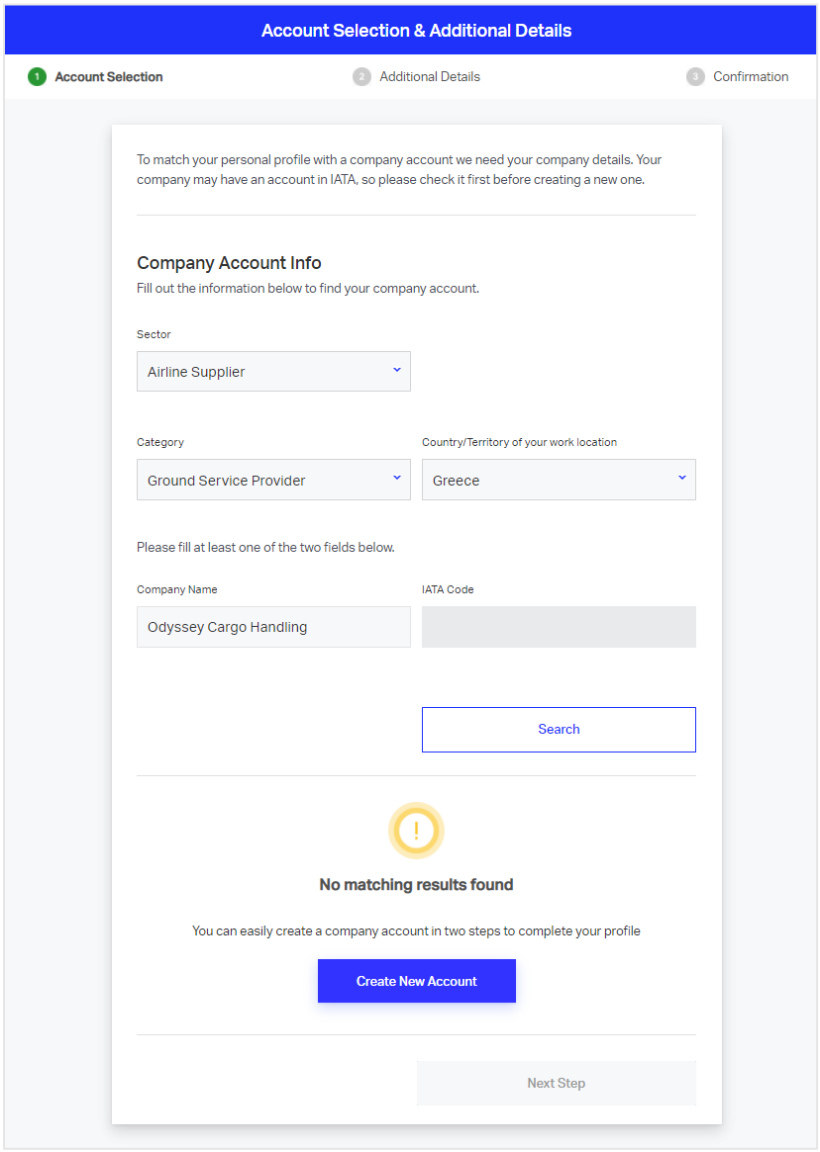
Your company has an IATA account at your exact address

Select your account and click **Next Step** to continue. Skip to section 2.2.3 to continue to request access to ONE Source.

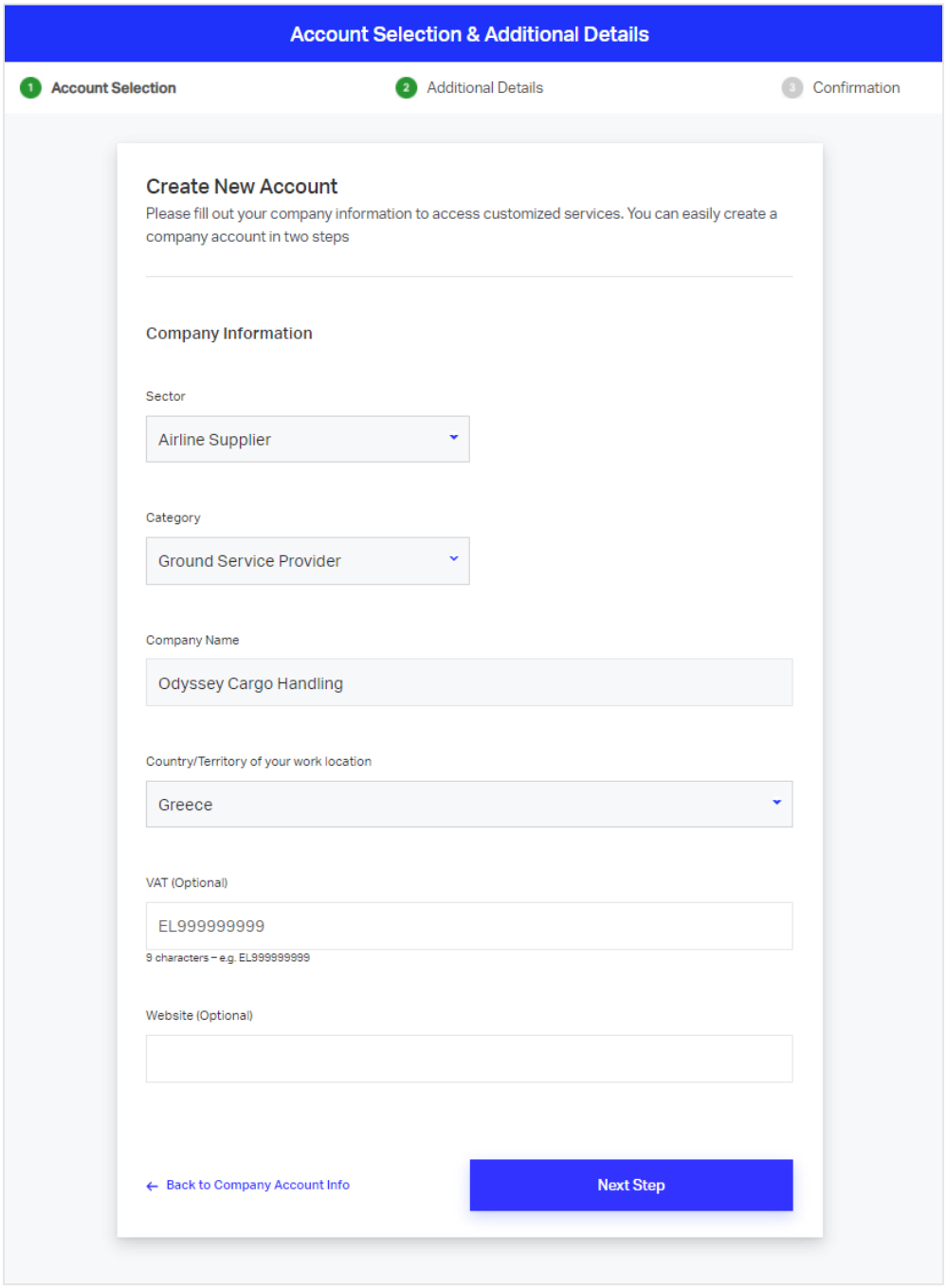
Important: Make sure you use the company account for the EXACT address where your wish to create your Station Profile. If your company account exists for a different address, please create a new account.

Your company doesn't have an IATA account at your exact address

Select "**Create New Account**" at the bottom of the search page

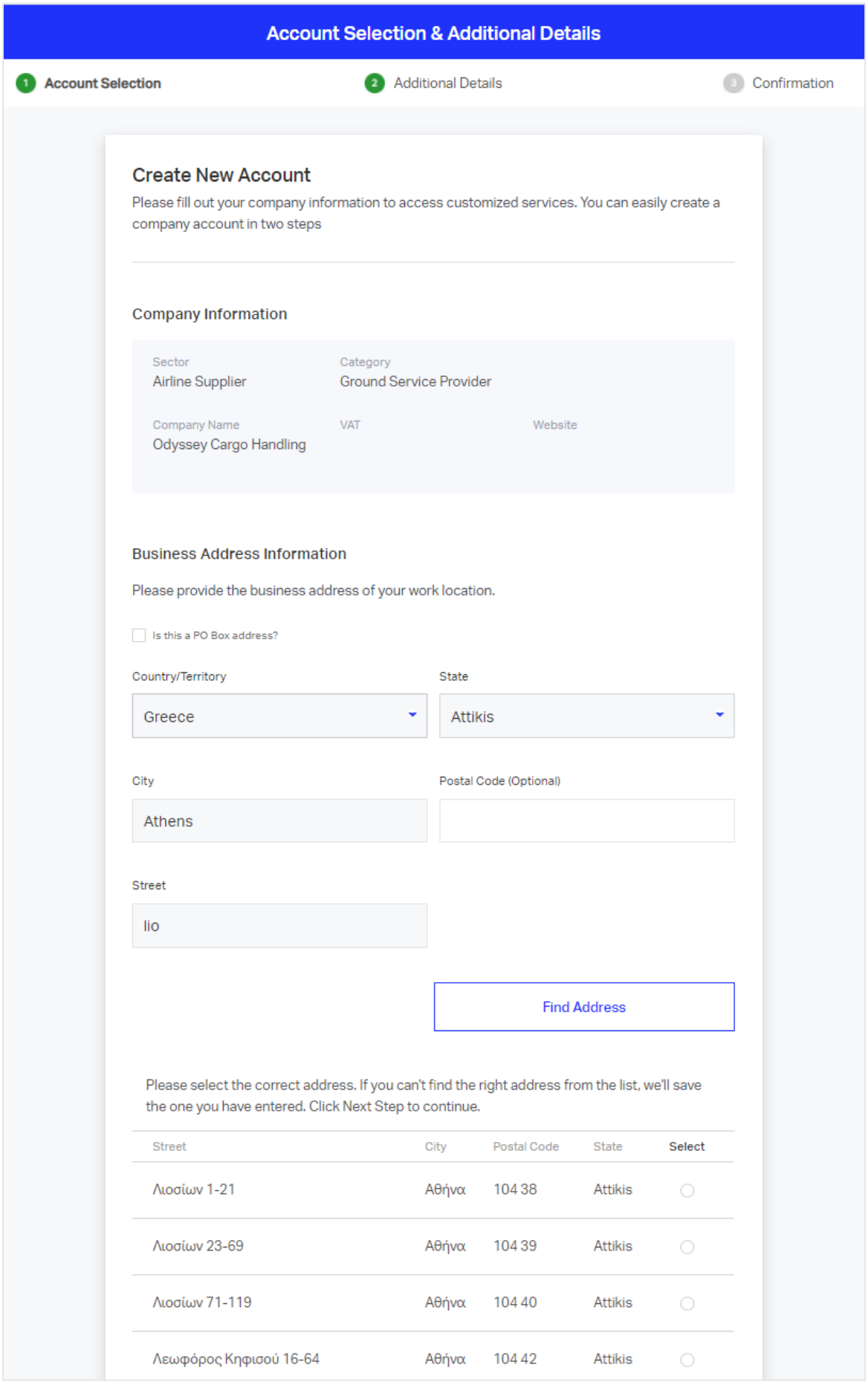


On the **Create New Account** page, fill the form

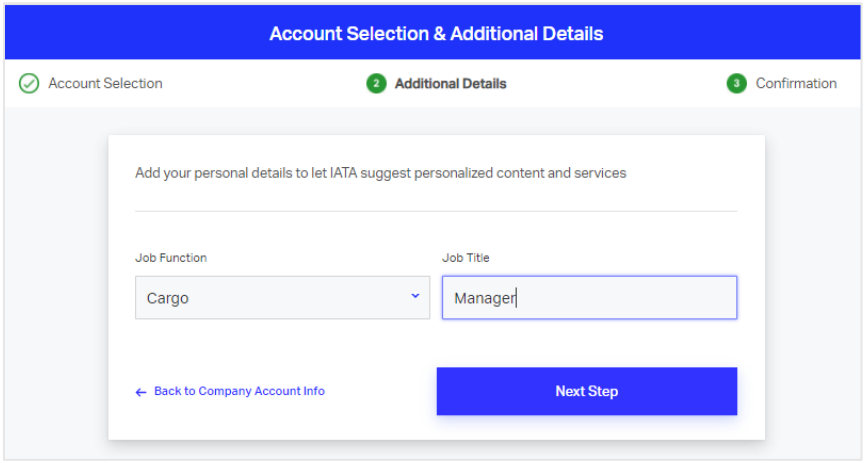


You will be asked to provide your business address information. You can use the “Find Address” button to ensure it is accurate.

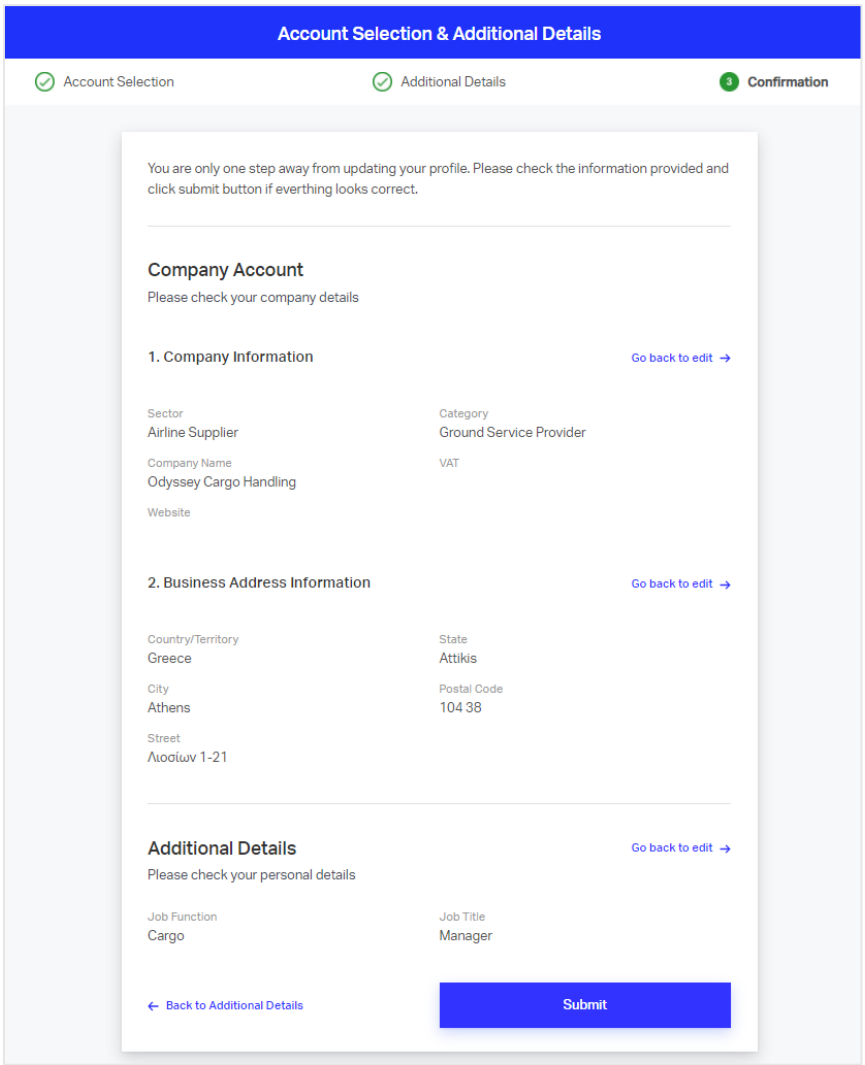
Important: Make sure you enter the EXACT address where your wish to create your Station Profile.


Account Selection & Additional Details
1 Account Selection
2 Additional Details
3 Confirmation
Create New Account
Please fill out your company information to access customized services. You can easily create a company account in two steps
Company Information
Sector
Airline Supplier
Category
Ground Service Provider
Company Name
Odyssey Cargo Handling
VAT
Website
Business Address Information
Please provide the business address of your work location.
Is this a PO Box address?
Country/Territory
Greece
State
Attikis
City
Athens
Postal Code (Optional)
Street
lio
Find Address
Please select the correct address. If you can't find the right address from the list, we'll save the one you have entered. Click Next Step to continue.
Street
City
Postal Code
State
Select
Λιοσίων 1-21
Αθήνα
104 38
Attikis
Λιοσίων 23-69
Αθήνα
104 39
Attikis
Λιοσίων 71-119
Αθήνα
104 40
Attikis
Λεωφόρος Κηφισού 16-64
Αθήνα
104 42
Attikis

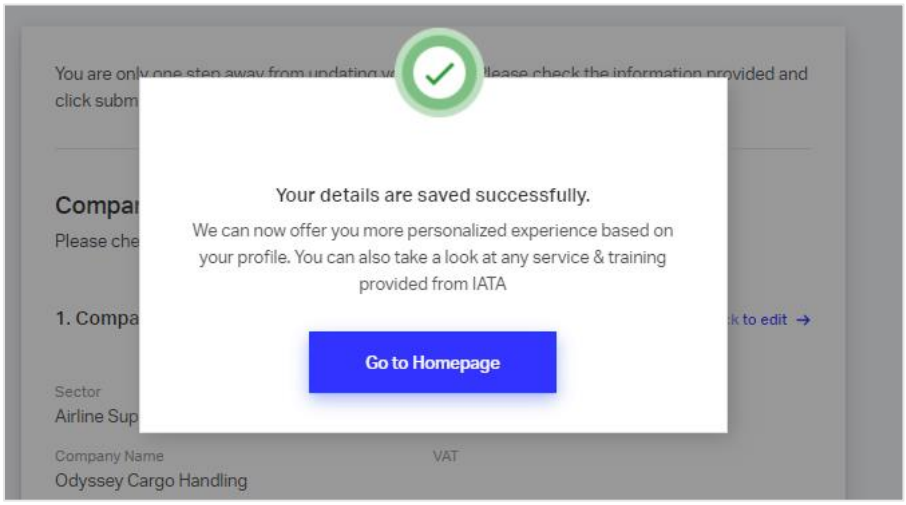
Add your professional details (job function and title).



Verify that the information introduced is correct and click **Submit.**

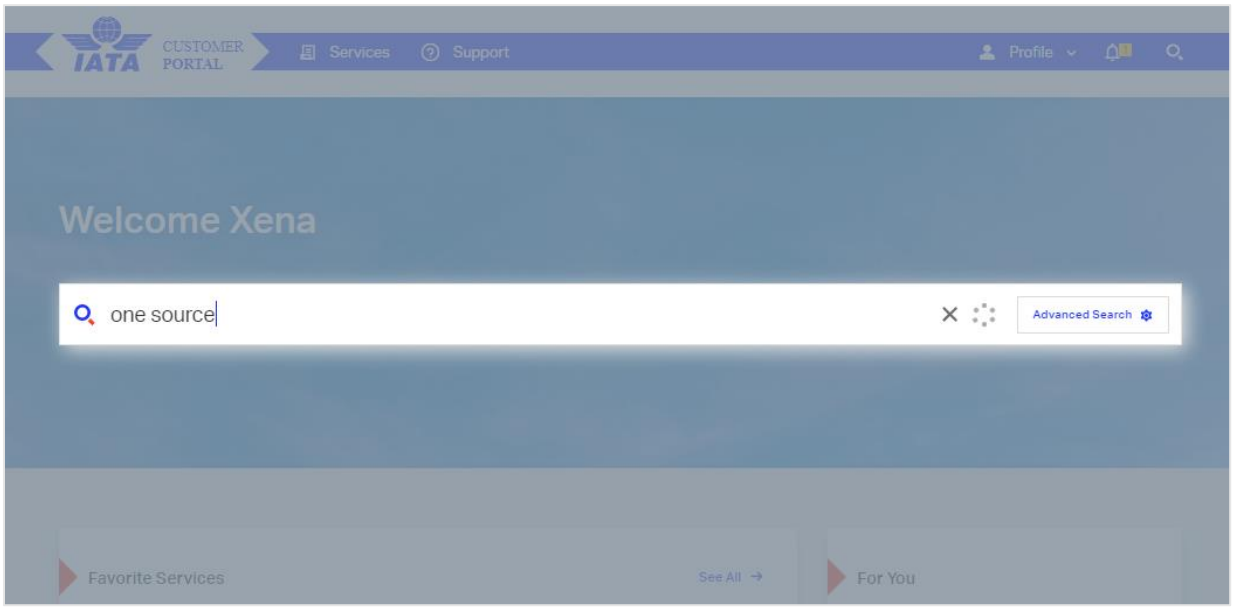


You can now click on **Go to Homepage** and add the ONE Source application to your user profile.

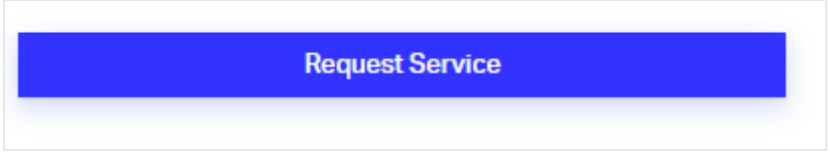


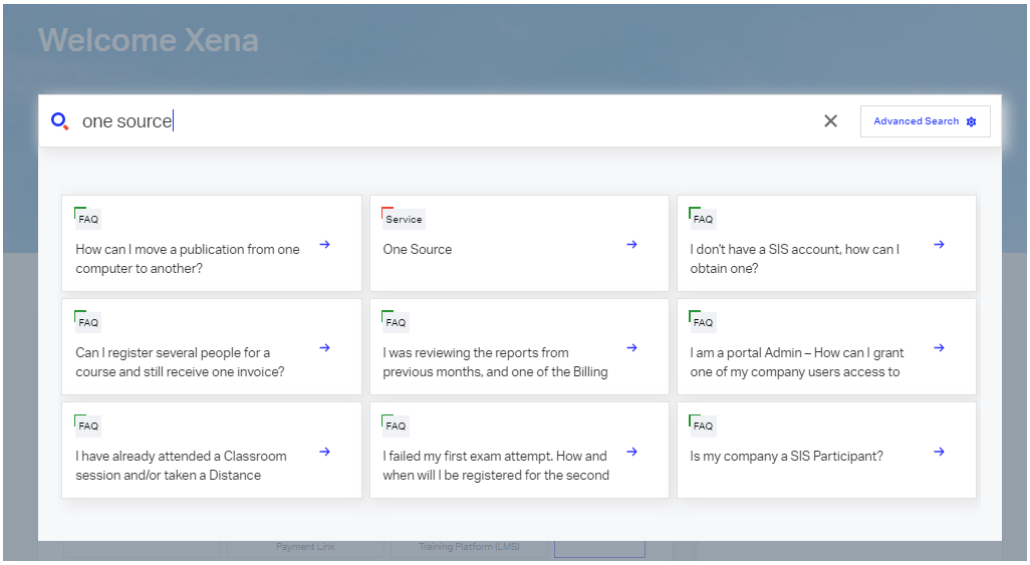
2.2.3 Request access to ONE Source

In the IATA Customer Portal search bar, look for “ONE Source”.



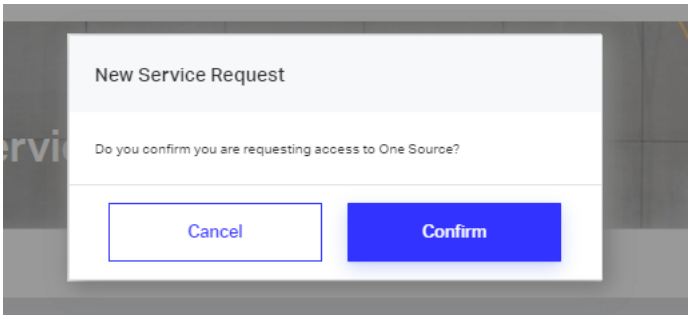
Select the Service “ONE Source” and click the “Request Service” button:



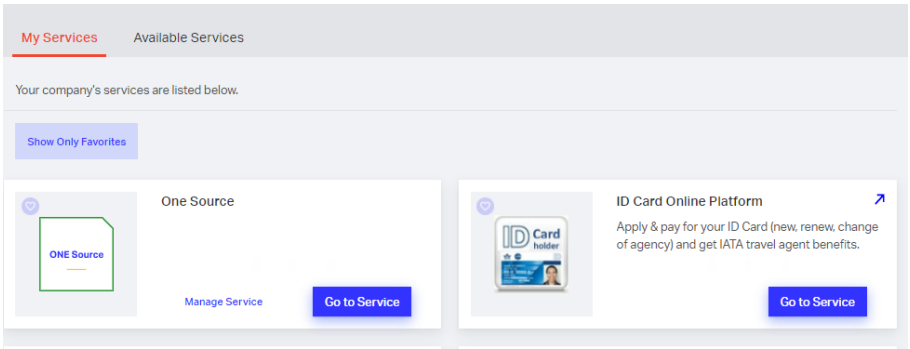


Note: if you haven't yet filled your profile, the system will ask you to do it now. Follow the instructions in section 2.2.2.

Confirm you are requesting access:

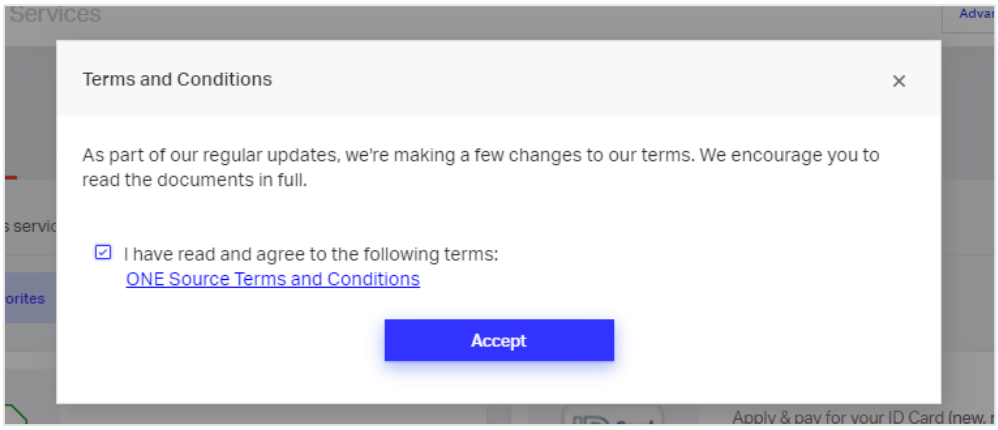


You will now see that the ONE Source Service shows up among your company´s services in the Customer Portal Home. Click on **Go to Service** to access the user area.

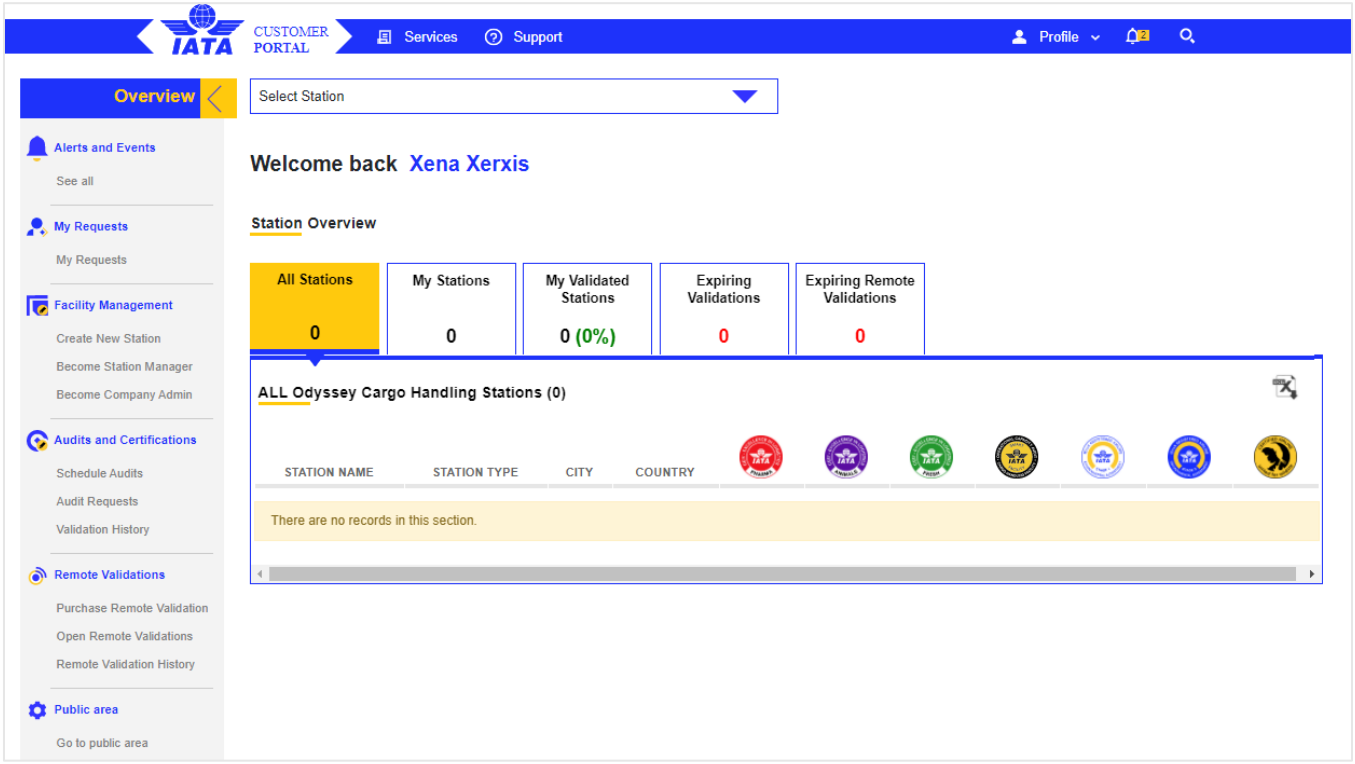


3. ONE Source User Area Home

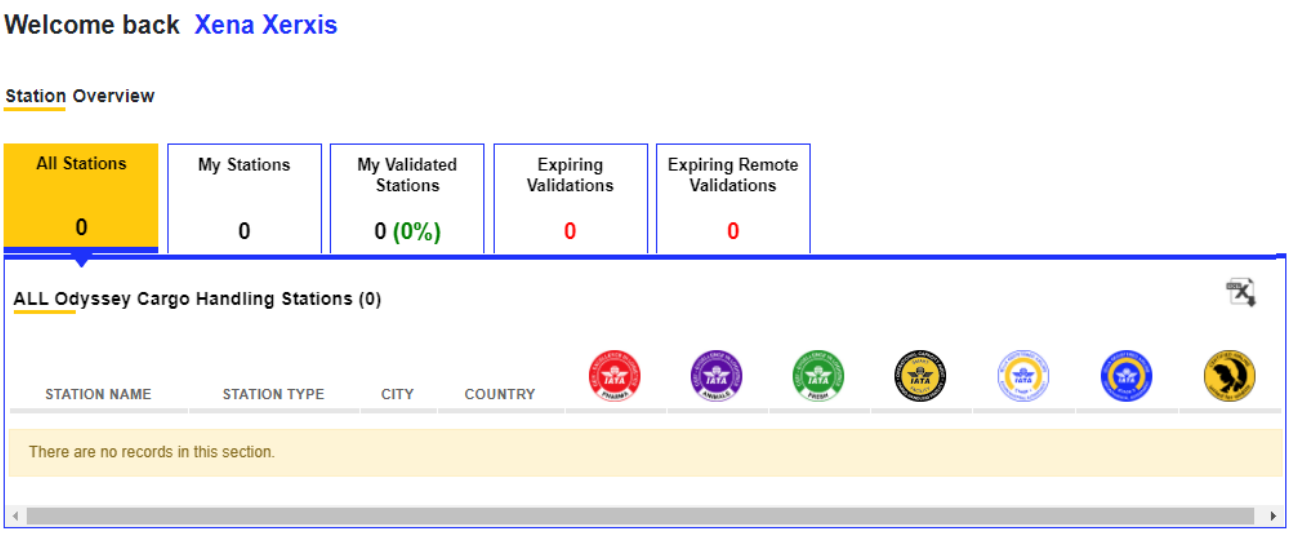
The first time you log in to the platform, you will be asked to accept ONE Source Terms and Conditions.



3.1. Dashboard and Menu



3.1.1 Station Overview



The station overview provides you with a simplified view of:

- All your company's stations (**All Station**)
- The stations you manage (**My Stations**),
- The station you manage that have been validated by an IATA program (**My Validated Stations**)
- Validations close to expiration (**Expiring Validations**)
- Remote Validations close to expiration (**Expiring Remote Validations**)

3.1.2 Side Menu

The ONE Source Side Menu contains

Menu Sections	Description
Alerts and Events	Displays your notifications (i.e., requests accepted, certifications granted)
Your Requests	Lists your pending requests and their status.
Station management	Manage your facility stations & permissions
Create A Station	Create a new station
Remote Validation	
Become Station Manager	Request station manager permissions

Become Company Admin	Request company admin permissions
Audits and Certifications	Manage your IATA Audits & Certifications
Schedule Audits	Request new audits and certifications for the stations you manage
Audit report and certificate sharing	Allows you to see incoming and outgoing audit document requests
Audit Requests	See the previously requested audits and their status
Validation History	Lists all previous certifications achieved by a station
Device Management	Specific section only visible for Solution Providers
Registered Devices	Add new devices and see a table with all previously added devices.
Requests & Approvals	Request new and manage existing Approvals and Acknowledgement Requests.
Device Approval Management	Specific section only visible for Airlines to manage tracking device approvals and related permission
Permission Settings	Request/remove Tracking Device Approval Manager role
Requests	Review and manage requests from device manufacturers for new and existing approvals
Approved Devices	Review and manage list of devices approved by the airline
Remote Validations	Manage your IATA Remote Validations
Purchase Remote Validation	Request and pay for a new Remote Validation
Open Remote Validations	Access and complete previously requested Remote Validations
Remote Validation History	Lists all previous Remote Validations achieved by a station
ONE Source Public Area	Visit the ONE Source platform

3.1.3 Alerts and Events

Displays your notifications (i.e., requests accepted, certifications granted)

3.1.4 Your Requests

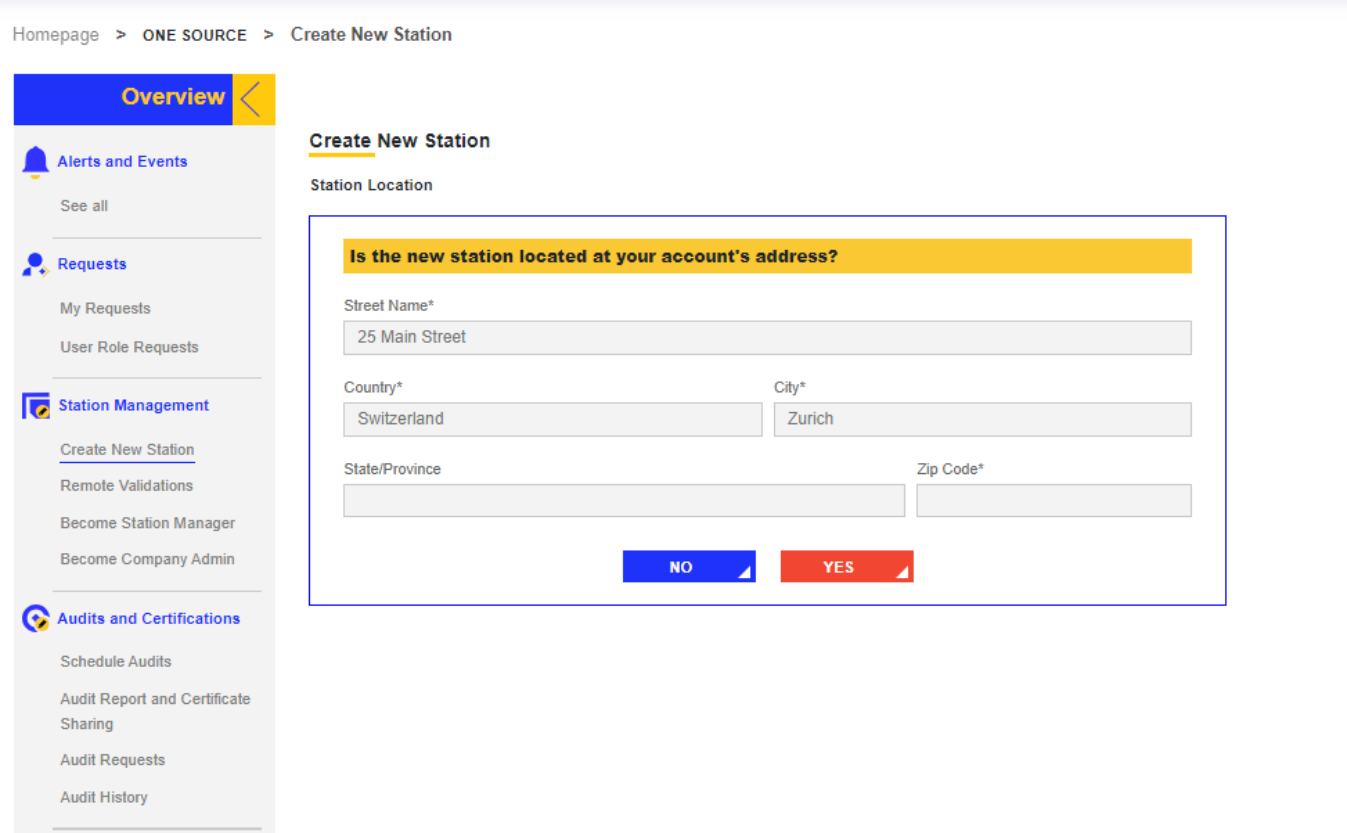
Lists your pending requests and their status.

4. Station management

To create a station, select “Create New Station” under Facility Management

4.1. Create a New Station

You will first need to confirm if the new station is in your account’s address.

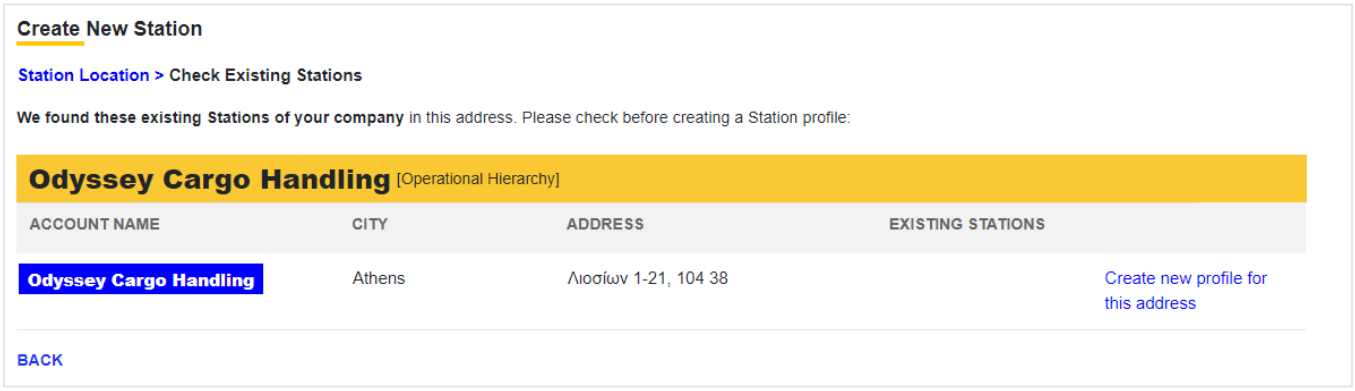


If the station profile you want to create is located at the displayed address, start the station creation process by clicking on “YES”

If you want to create a station for a different address, select “NO” (continue with section “The new station is not at your account’s address”)

4.1.1 If the new station is at your account's address

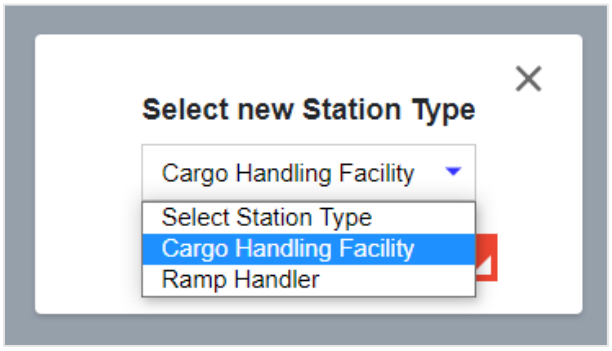
Click on Create a new profile for this address:



Select the Station Type

You will now have the option to select the new station type.

The system will by default only offer you the station types applicable to your account type, as per the table in section 1.2 of this document.

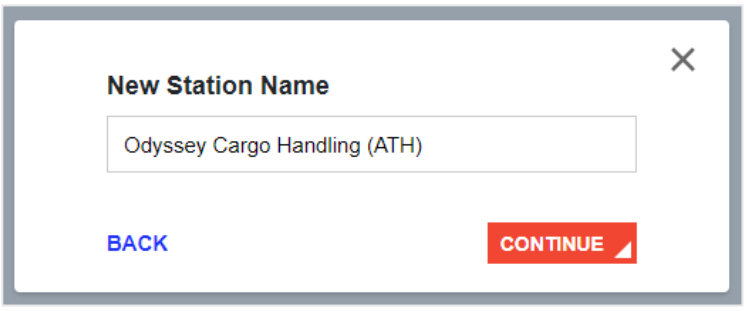


Name the station

The best practice is for station names is : **Company / Business Name (Location: Airport Code or City Name if not at an airport)**

Examples:

- Lufthansa Cool Center - Frankfurt
- SATS - SIN
- Dnata -AMS
- Etihad Airport Services - DXB)



Fill the Station Details form

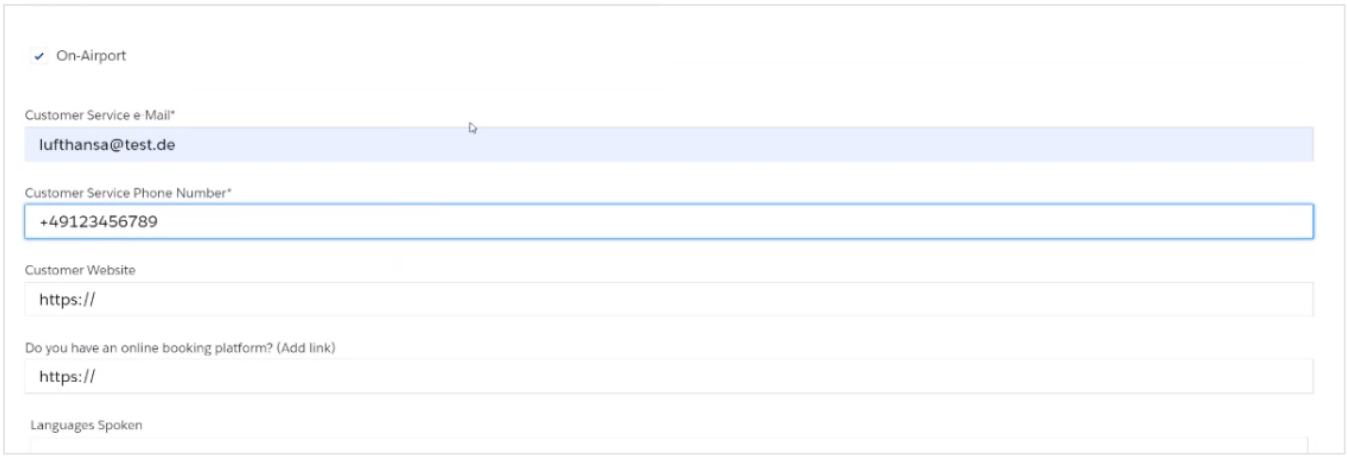
Note that the **Address** field is prepopulated as it must match the account address. However, you can add a **Second Address Line** to provide additional information.

The system will also offer you the opportunity to correct the exact location on the map by dragging the marker on the map.

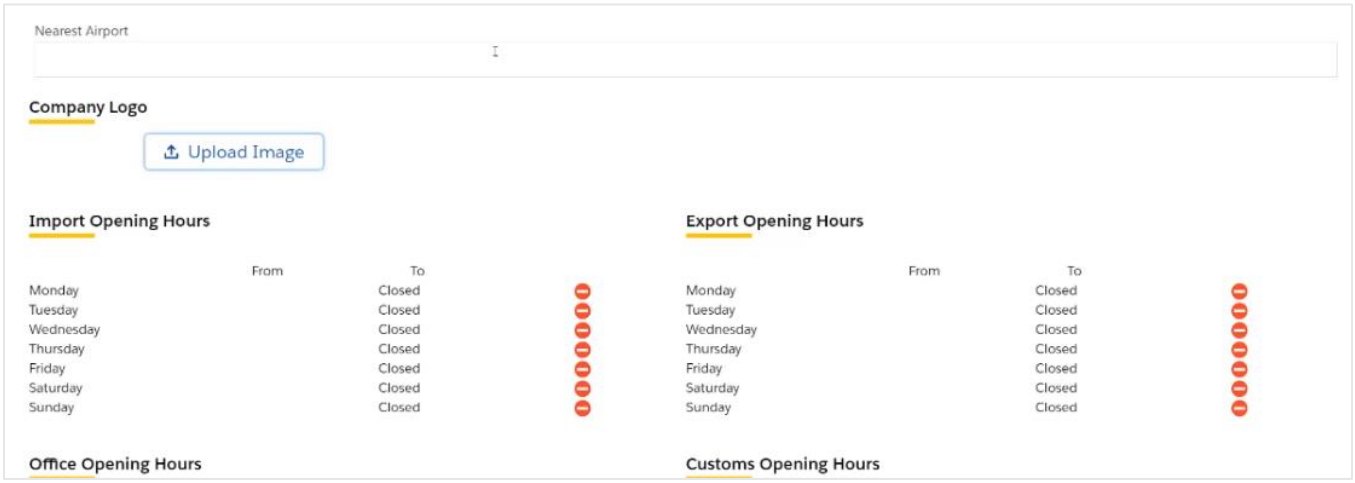
You will now select the applicable **cargo commodities** you handle and introduce other parameters (number of employees, facility size, location in airport…) depending on the station type.

Among the required information you need to provide are the customer service email/website and phone number. Please, ensure that those are the actual Customer Service contact details and not the personal contact information of individual employees.

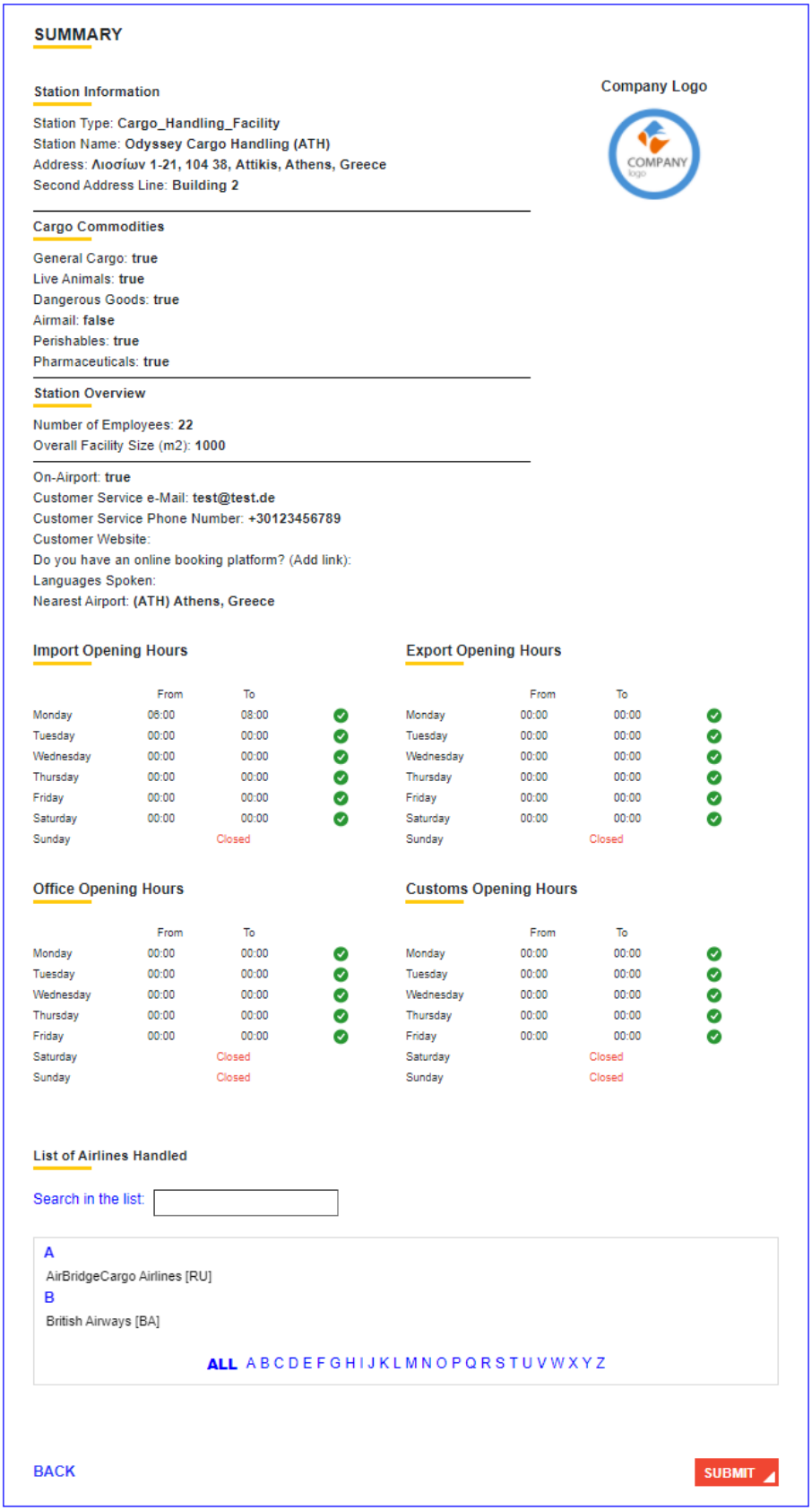
Note: The phone number must not include spaces and be in the format +XX123456789 where XX is the country code:



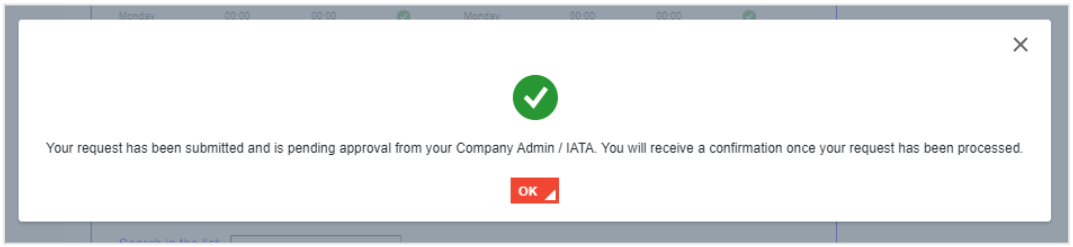
Finally, you will also be able to add the company logo, opening hours, and the *Nearest Airport* (compulsory). The nearest airport must be the airport you are directly located at or if your station is off-airport, the closest airport in your proximity.



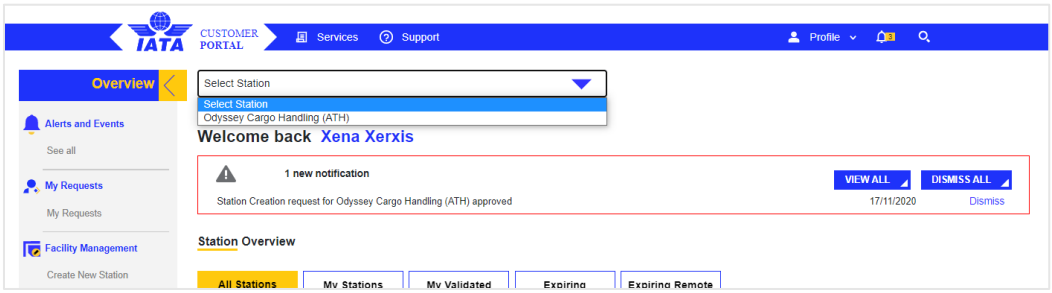
Click **Next** to finish the creation process. You will have the chance to review the station profile before finally submitting it for approval.



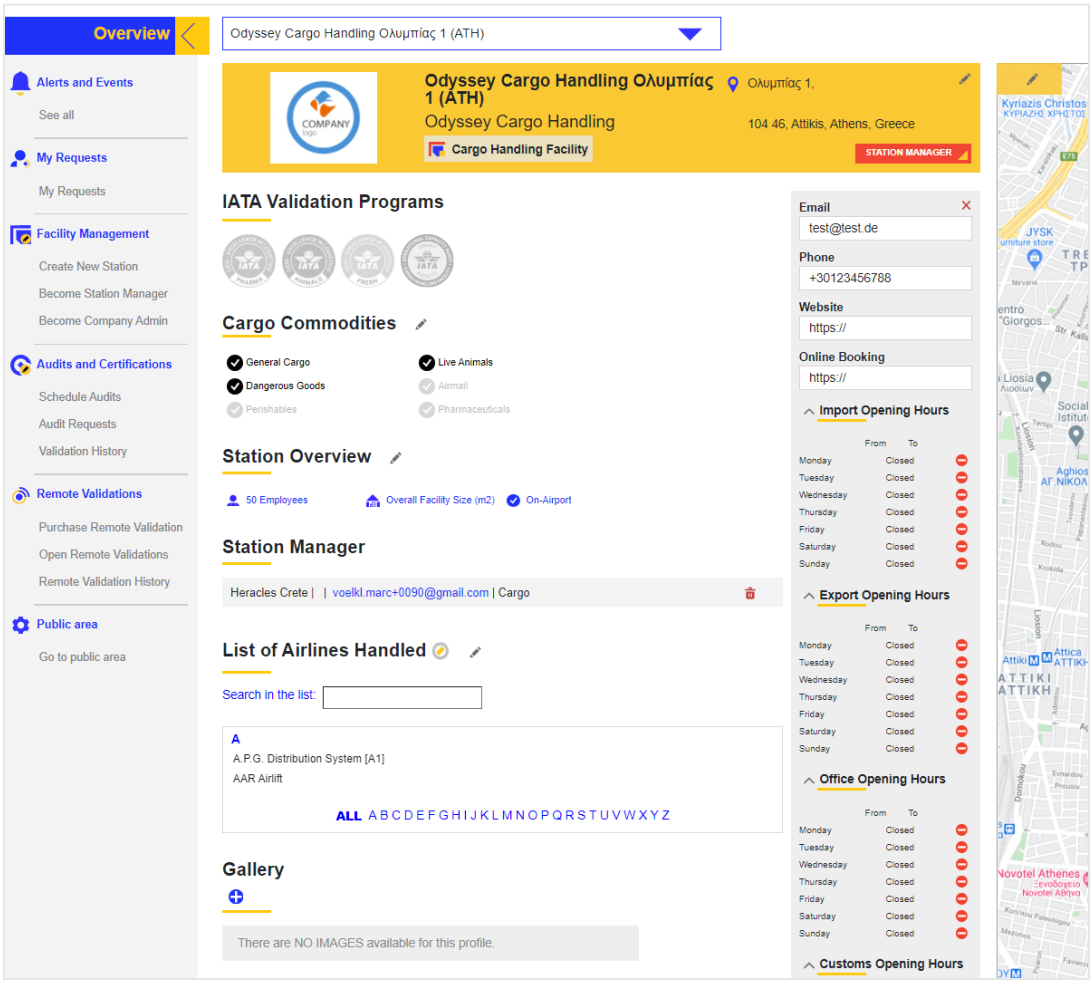
Once the station is approved, the information you have submitted will be publicly visible on ONE Source. As the requestor of the station, will gain automatically station manager rights allowing you to edit the station profile once it has been approved.



Once your request is approved, you will get a notification in your **User Area** dashboard and receive an email.



You can now select your new station in the drop-down menu on top of the station overview to manage the **Public Station Profile**. You will be able to edit the different sections by clicking **the pencil icon**. Make sure to review that all the information is accurate and to upload some photos to the Station Gallery by clicking on **the + sign**.

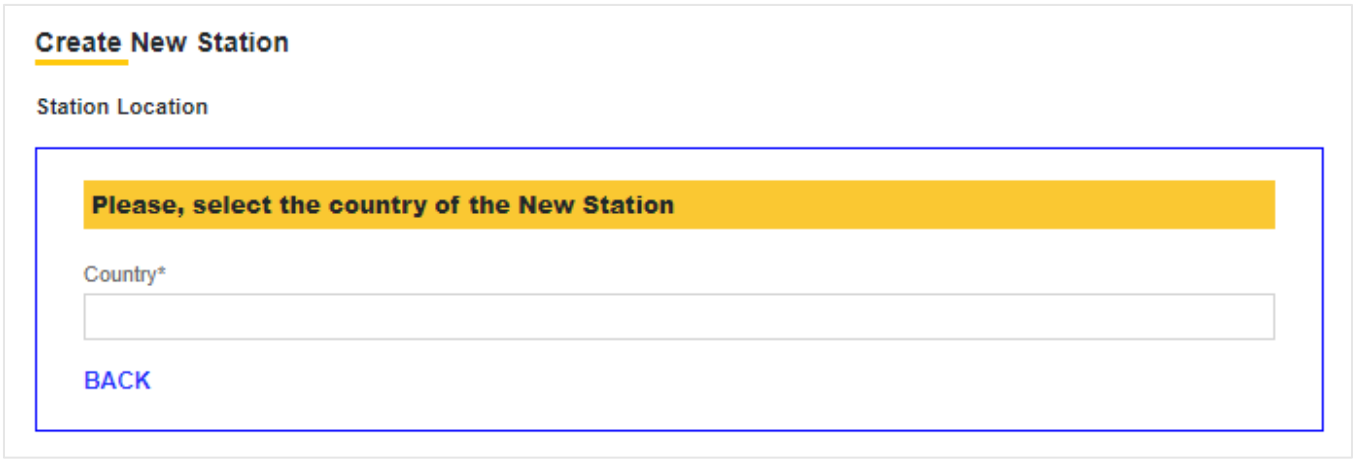


4.1.2 The new station is **not** at your account's address

Click on the "CREATE STATION IN NEW ADDRESS" button at the bottom of the station table.

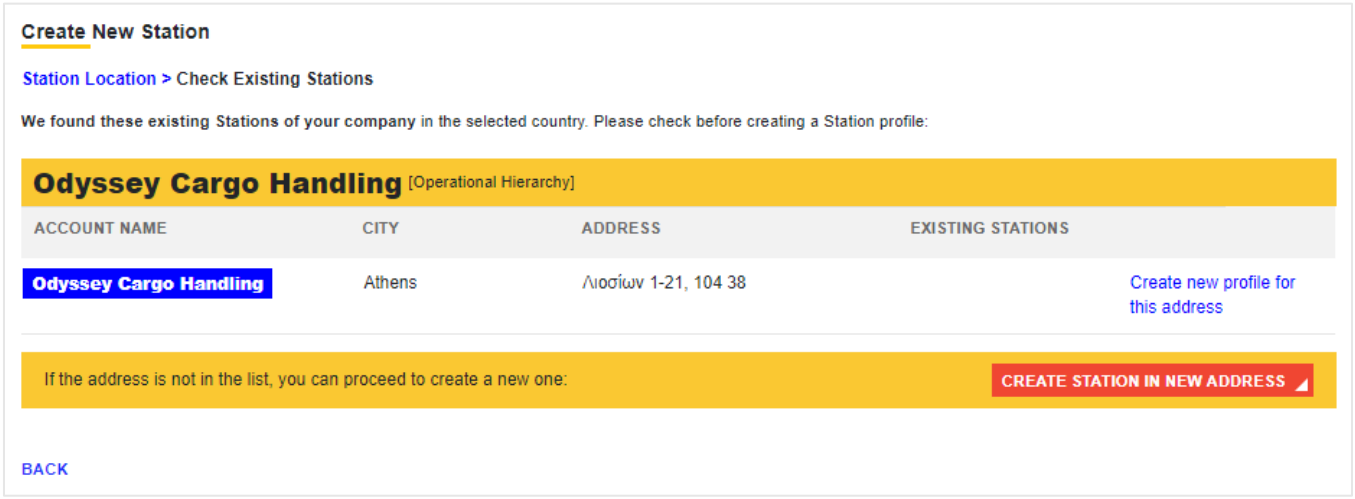
Choose the country

If the station you want to create is not at your account's address you have first to specify the country where it is located.

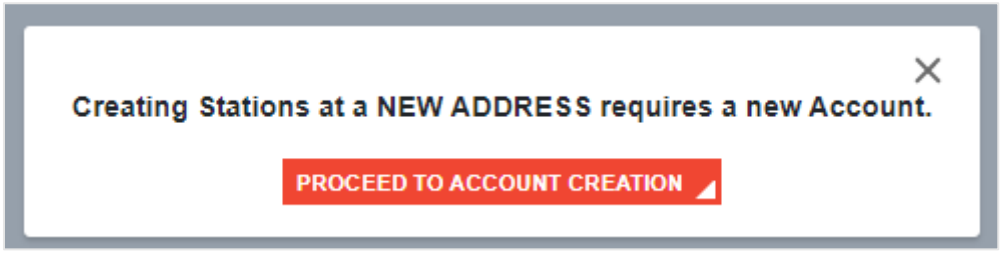


Choose among the existing accounts or create a new one.

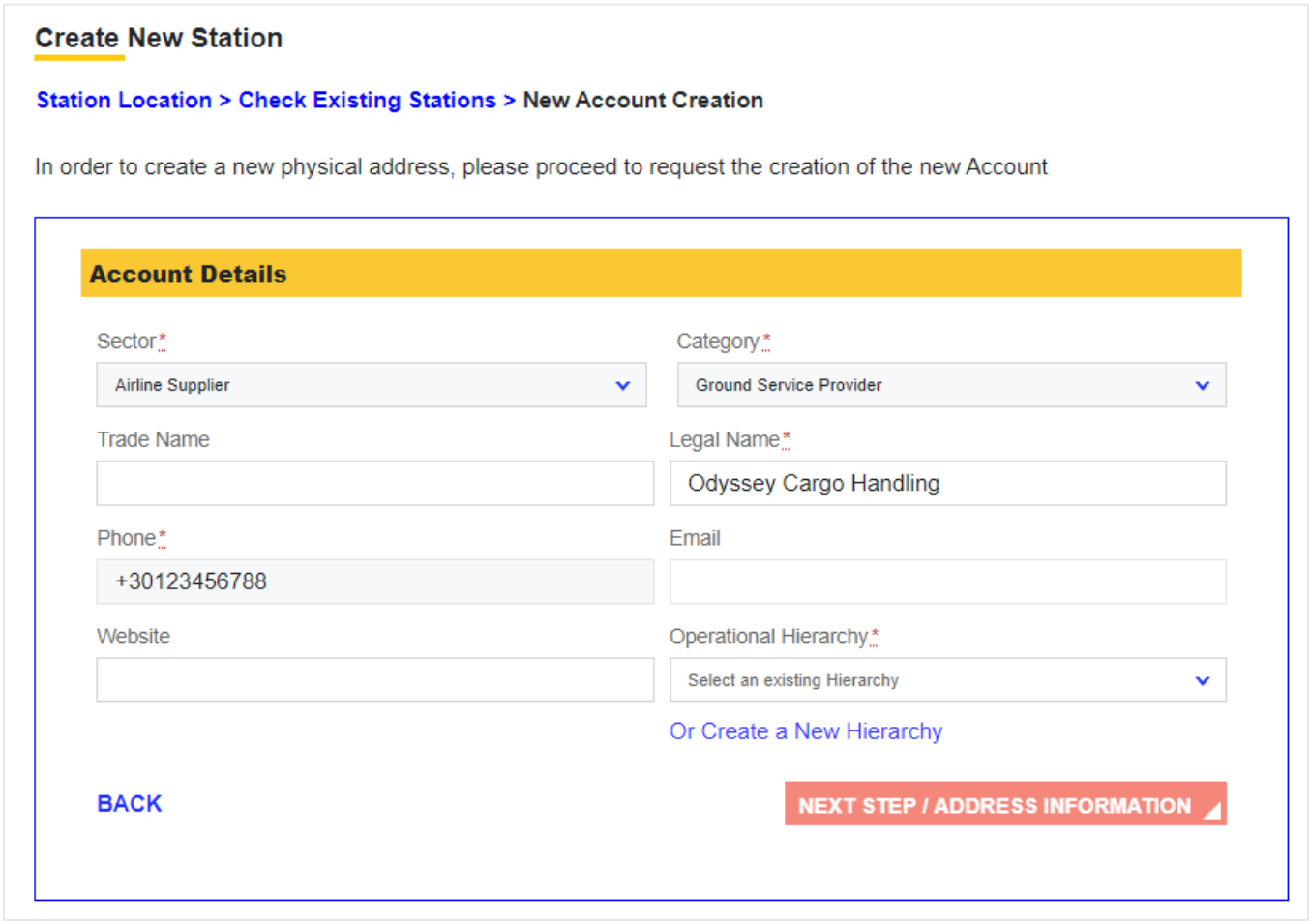
In case there are already existing accounts of your company in the country, the system will display them and allow you to create a new station for it directly.



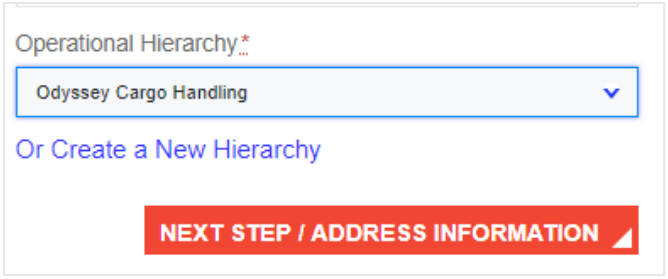
Should you not find a company account for the EXACT address you want to create, you can create a new account by clicking on "**CREATE STATION IN NEW ADDRESS.**" You will be informed that you need to create a new account before starting a station.



You can now add your new station's **Legal Name** and other details.

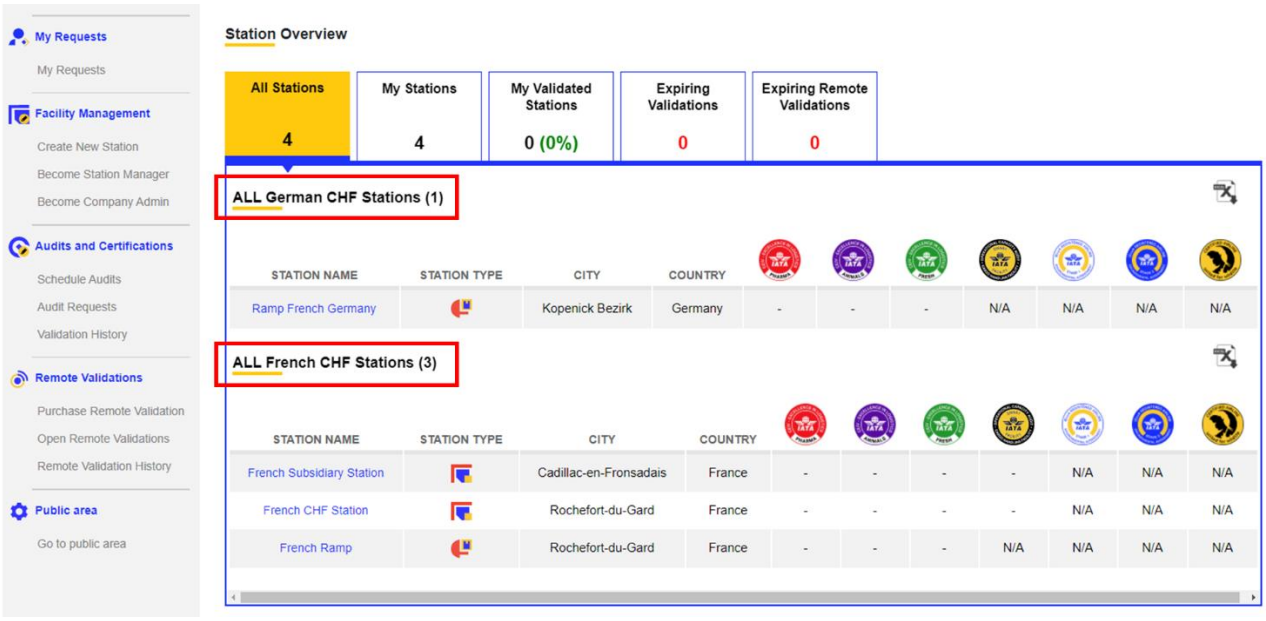


When creating a new account, you can define the Operational Hierarchy under which you want it listed.

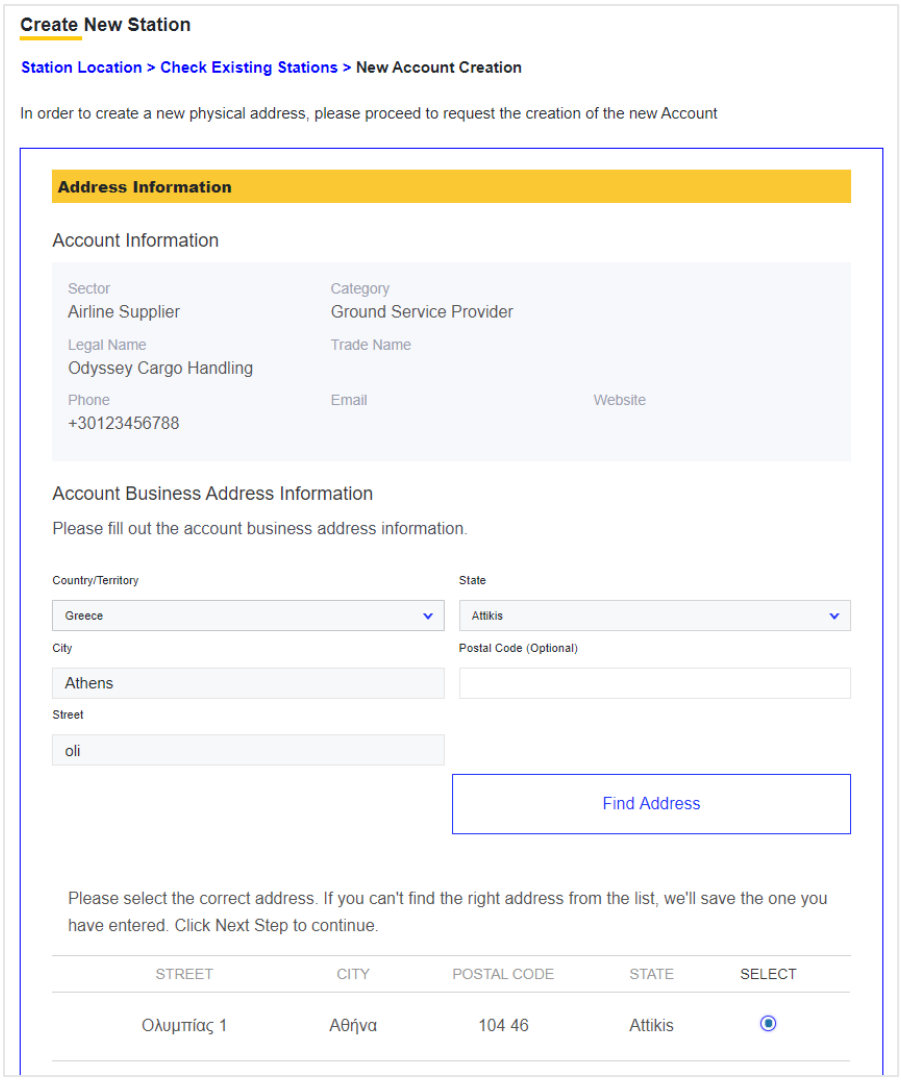


You can either choose an existing one or create a new hierarchy. This can be useful if you want to group different company entities by countries or offered services.
Operational Hierarchies are displayed on the Station Overview Dashboard in your User Area.

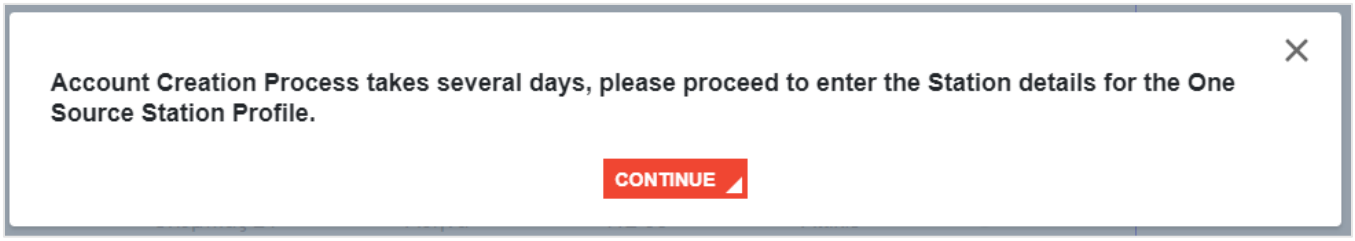
The example below shows that the company has set two hierarchies: **German CHF** and **French CHF,** which group several stations.
Note: Each operational hierarchy can have its company admins.



Enter your new account address



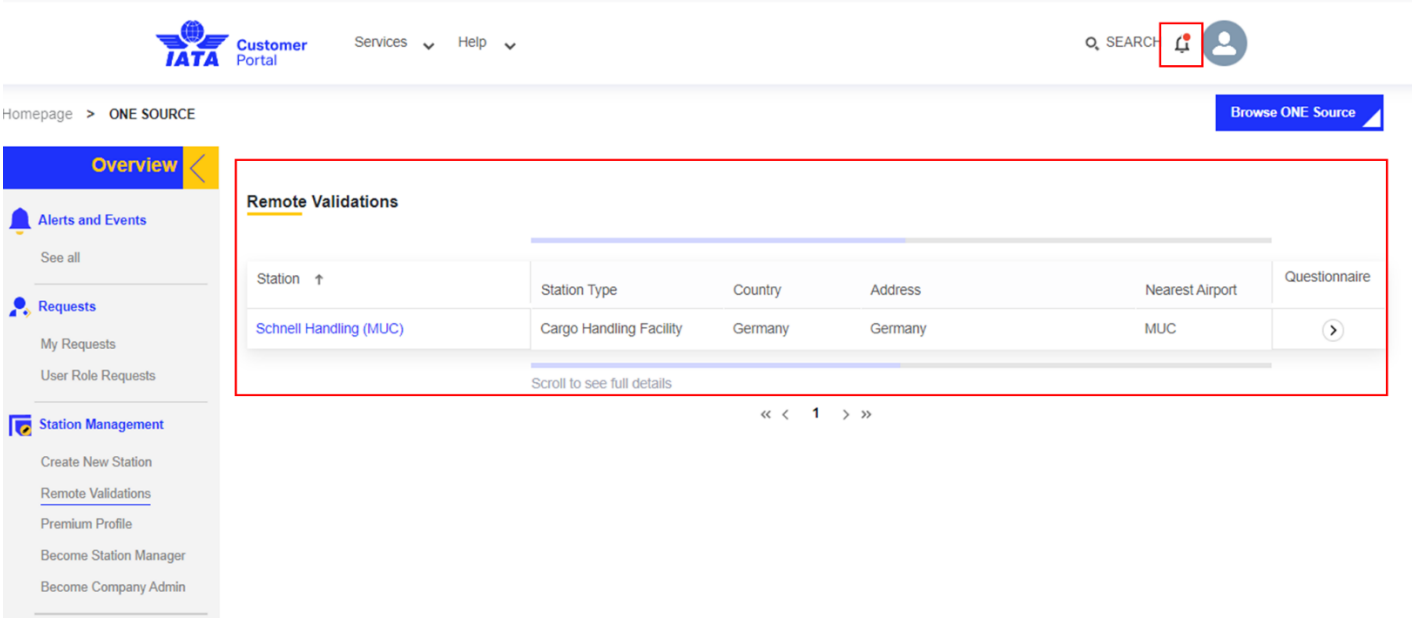
Once you have submitted the account creation request you will get a message informing you that the approval process can take up to some days. You will be now prompted to start creating your station for the new account, following the instructions in section 6.1.1.



4.2. Remote Validations

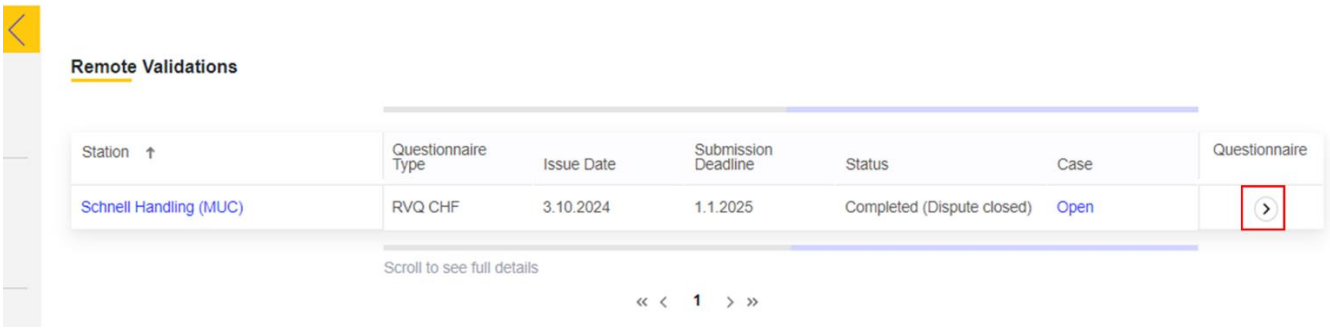
Remote Validations are assigned to Station Managers / Company admins as part of an IATA on-site audit or Premium Profile. They are online questionnaires that capture and assess the equipment and infrastructure of a facility in a fast and easy way. You only need to fill an online questionnaire and upload the documents to confirm that the data is accurate. One reviewed and approved, the equipment is directly listed on the station profile and searchable in the platform. It is also an excellent way to bridge the gap towards an upcoming IATA audit or simply showcase all the available equipment and infrastructure to potential clients and business partners in a validated fashion.

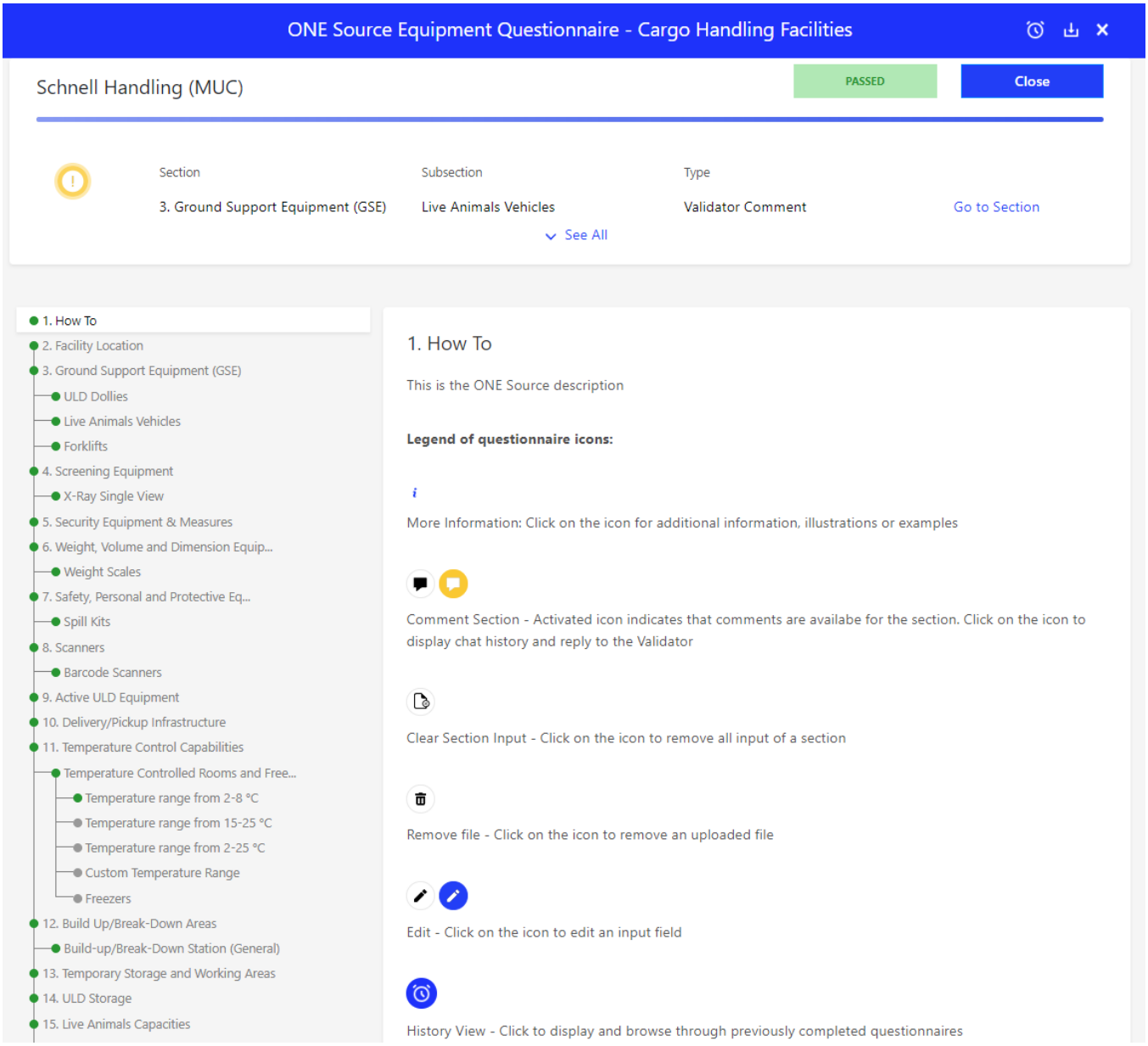
In case you have been assigned a new remote validation or if a new task requires your attention, you will be notified via email and the customer portal notification bell



In the table you can find all outstanding and completed remote validations, their issue dates, submission deadlines , status as well as the linked CS portal case.

To open the questionnaire, click on the arrow icon.



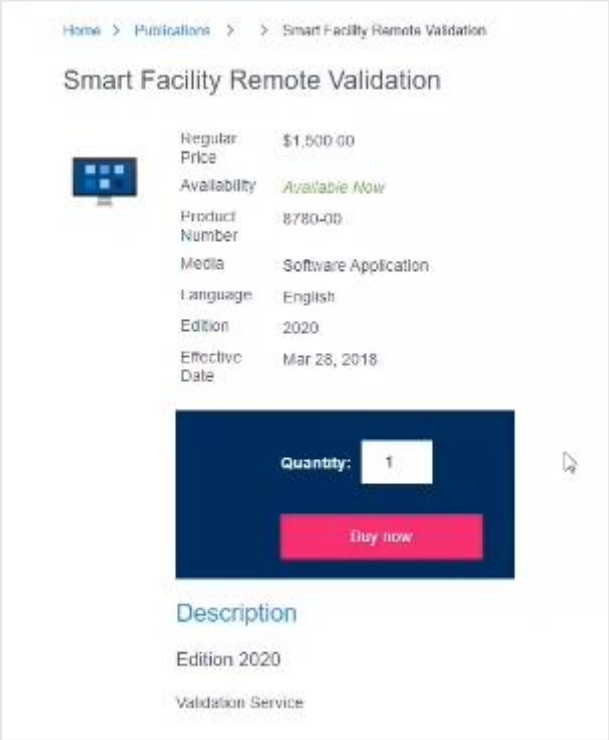


4.3. Premium Profile

For some station types you can add your equipment and infrastructure independent of IATA certification audits.

To do so choose the station you want to validate remotely by clicking on the **Purchase Link.**

You will now be redirected to the IATA e-Commerce website to purchase the Remote Validation.



Follow the steps to process your payment. Once you have completed them, the status of your validation will change to Preparing Document. You will be notified in the dashboard and by email once the validation form is ready for you to complete.

4.4. Become a Station Manager

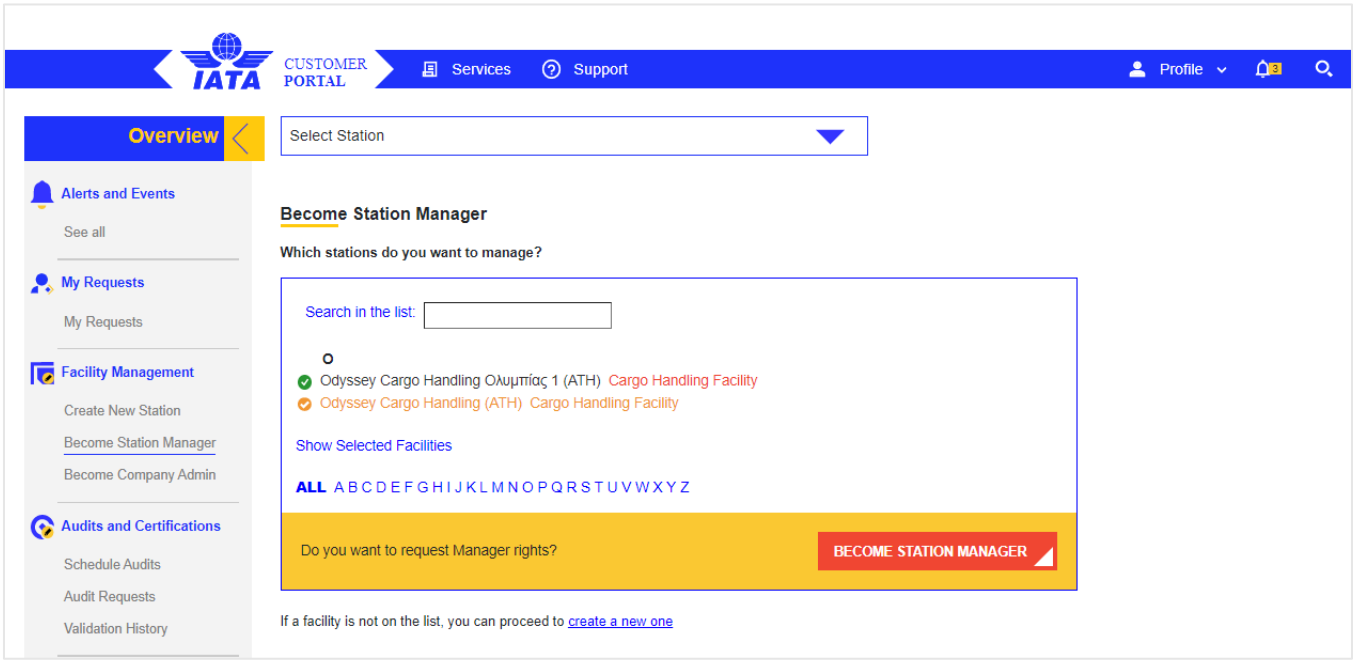
In order to being able to edit an existing station and receive updates from the system you have to obtain manager rights.

Please note also that station manager is only a role for the system and not displayed publicly.

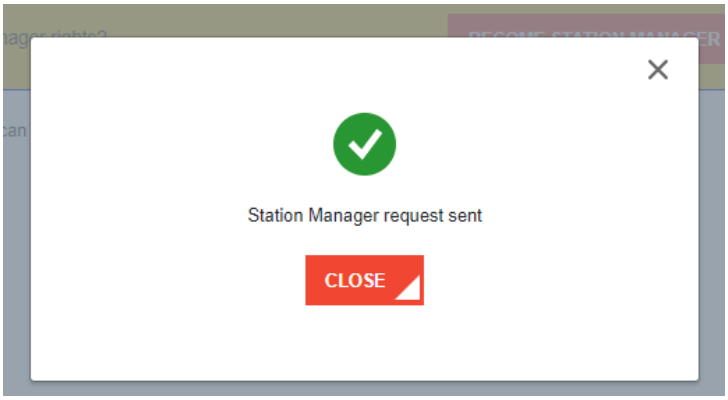
Note: you can only become station manager of one station at a time. You will have to repeat this process to add other stations.

Select the station

Click on the Become Station Manager section in the side bar and select the station you wish to become a manager of:



Once confirmed by clicking on the BECOME STATION MANAGER button, the request is sent to existing station managers and company admins for approval.



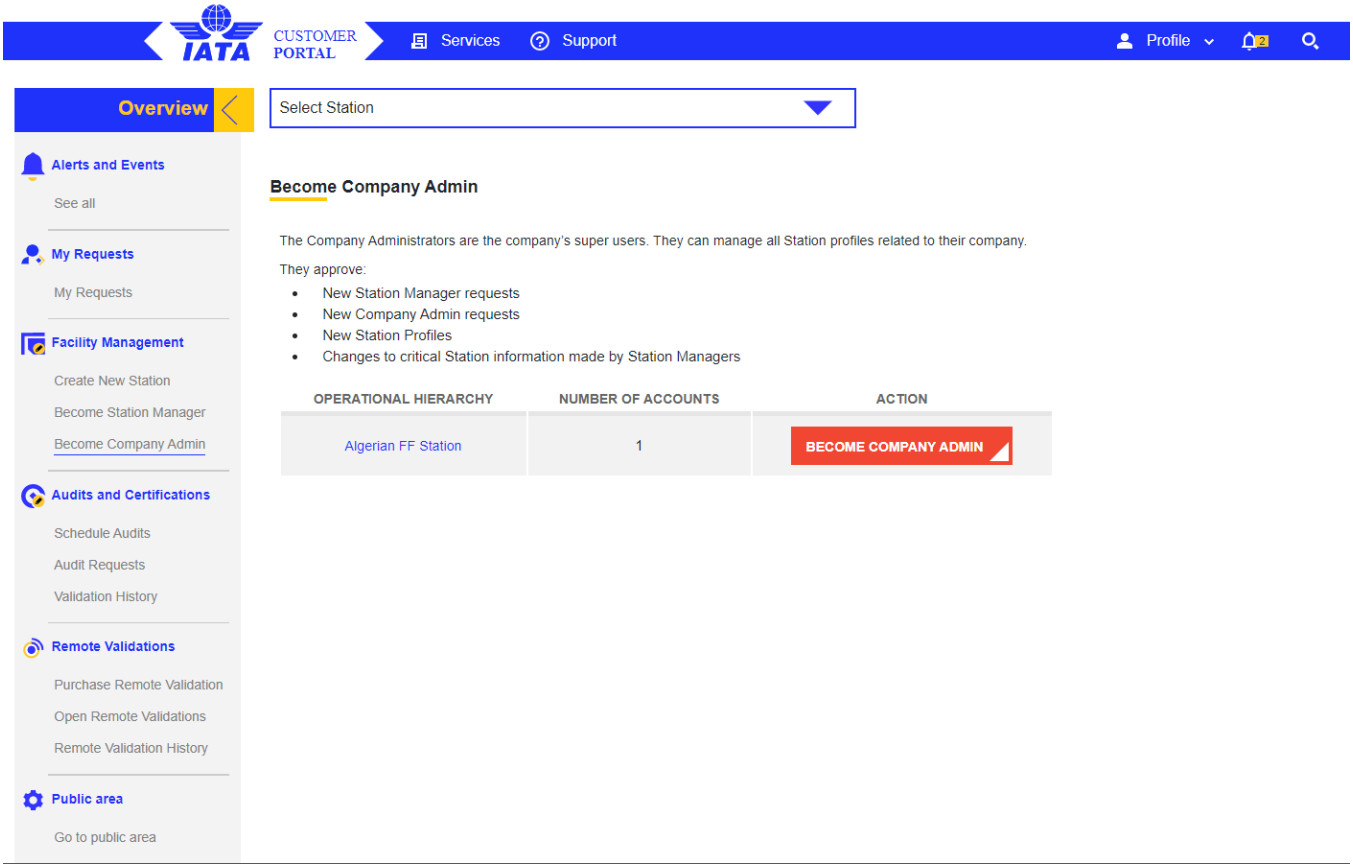
You will get a notification in your dashboard and an email once your request has been processed.

4.5. Become a Company Admin

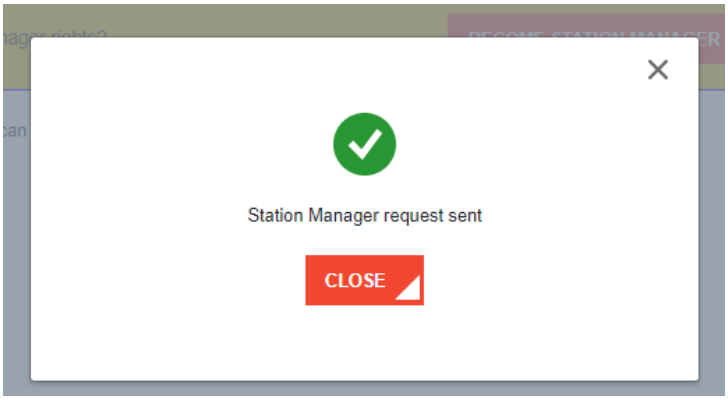
If your company wants to use a dedicated person manage station manager and station creation requests before they are sent to IATA for approval you can choose to become a Company Admin for the Operational Hierarchies of your company.

Select the Operational Hierarchy

Select the Operational Hierarchy you want to become Company Admin of.



After clicking on the BECOME COMPANY ADMIN button the request is sent to IATA or other existing company admins for approval.



You will get a notification in your dashboard and an email once your request has been processed.

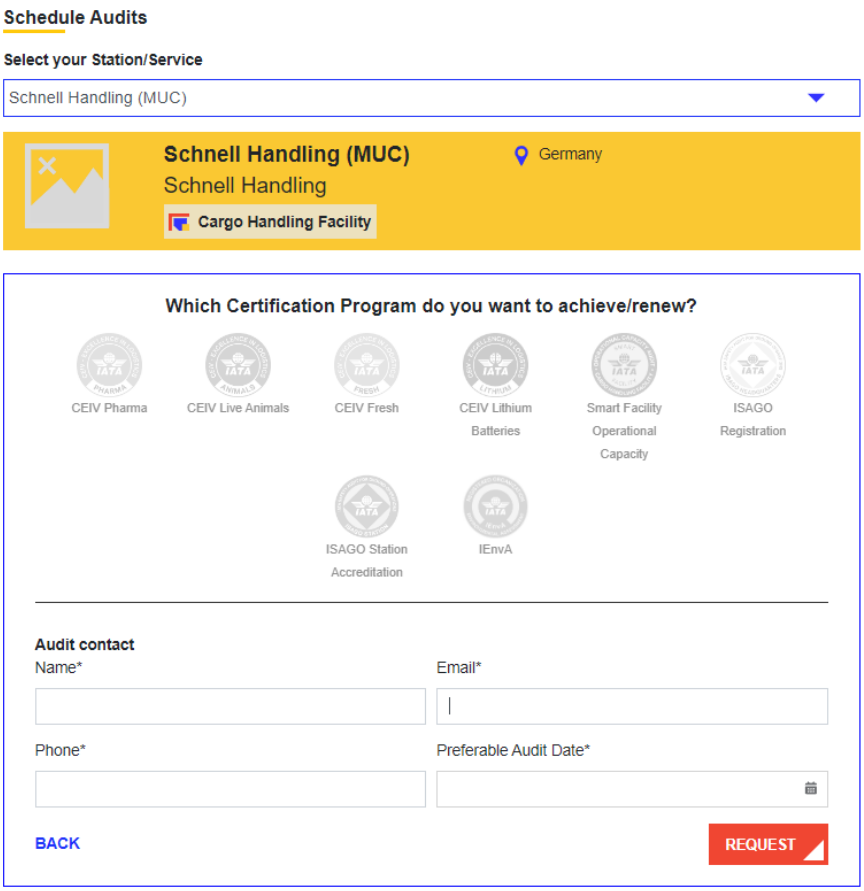
5. Audits and Certifications

Currently, the following IATA certifications can be booked and renewed through ONE Source

- CEIV Pharma
- CEIV Lithium Batteries
- CEIV Live Animals
- CEIV Fresh
- Smart Facility Operational Capacity
- IEnvA
- ISAGO

5.1. Schedule Audits

This option will allow you to request new audits and certifications for the stations you manage. Just select the station you want to audit, and the validation programs you want to achieve or renew.

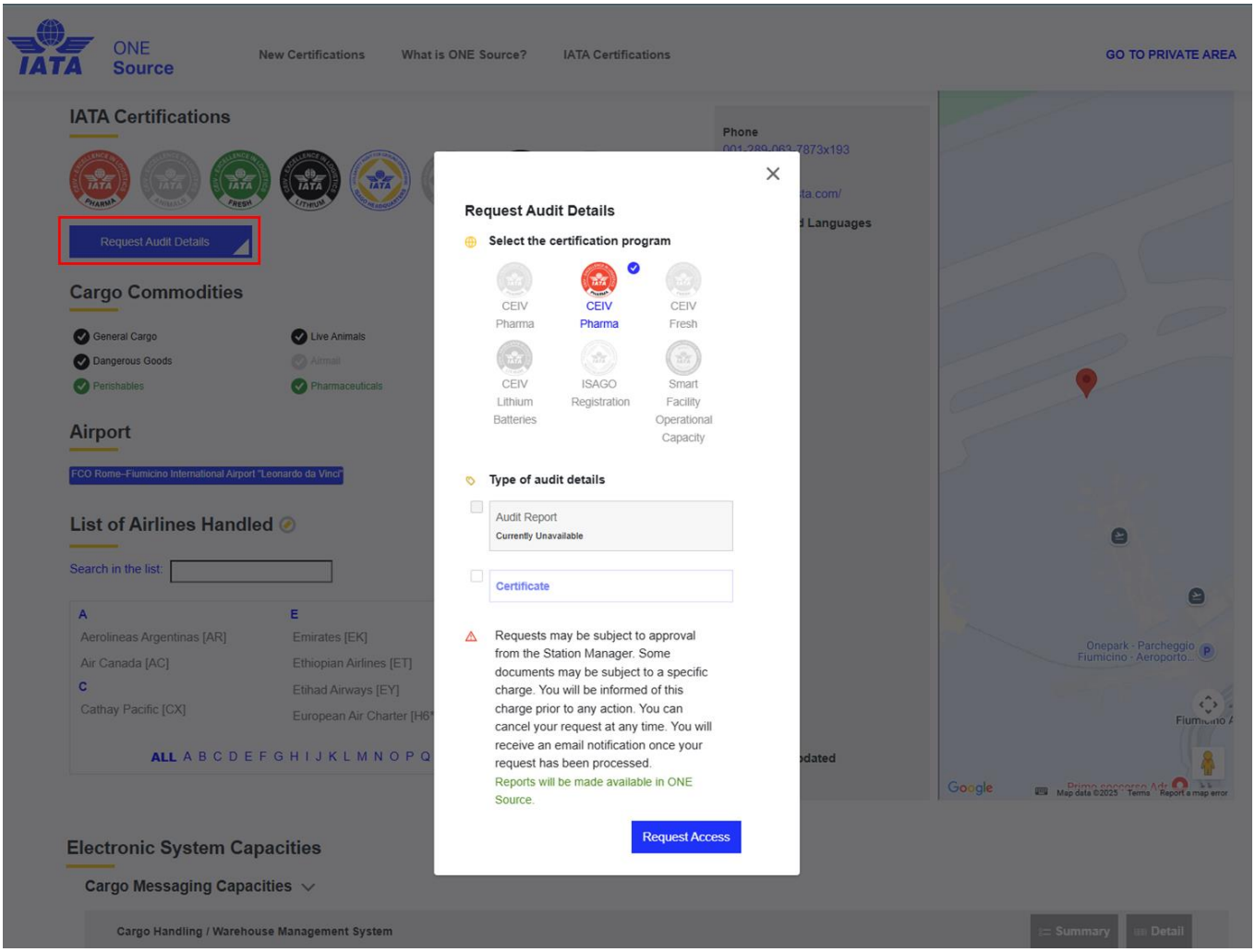


5.2. Audit Report and Certificate Sharing

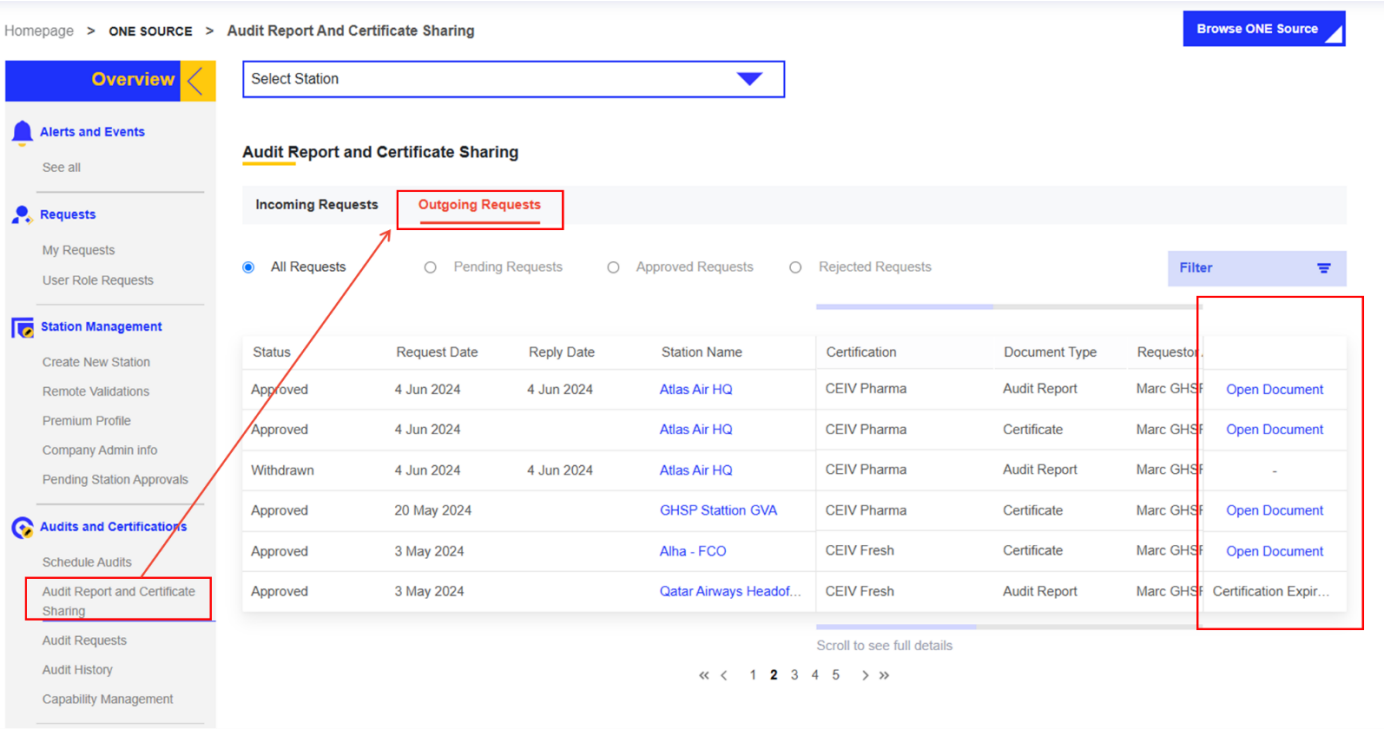
5.2.1 Request /Access Audit documents

As a registered ONE Source user, you can request audit documents such as certificates and reports from other companies if the program allows the sharing of these documents.

To request access, go to the company's station profile, click on the "Request Audit Details" button, select the desired certification program and document type. Submit your request by clicking on the "Request Access" button.



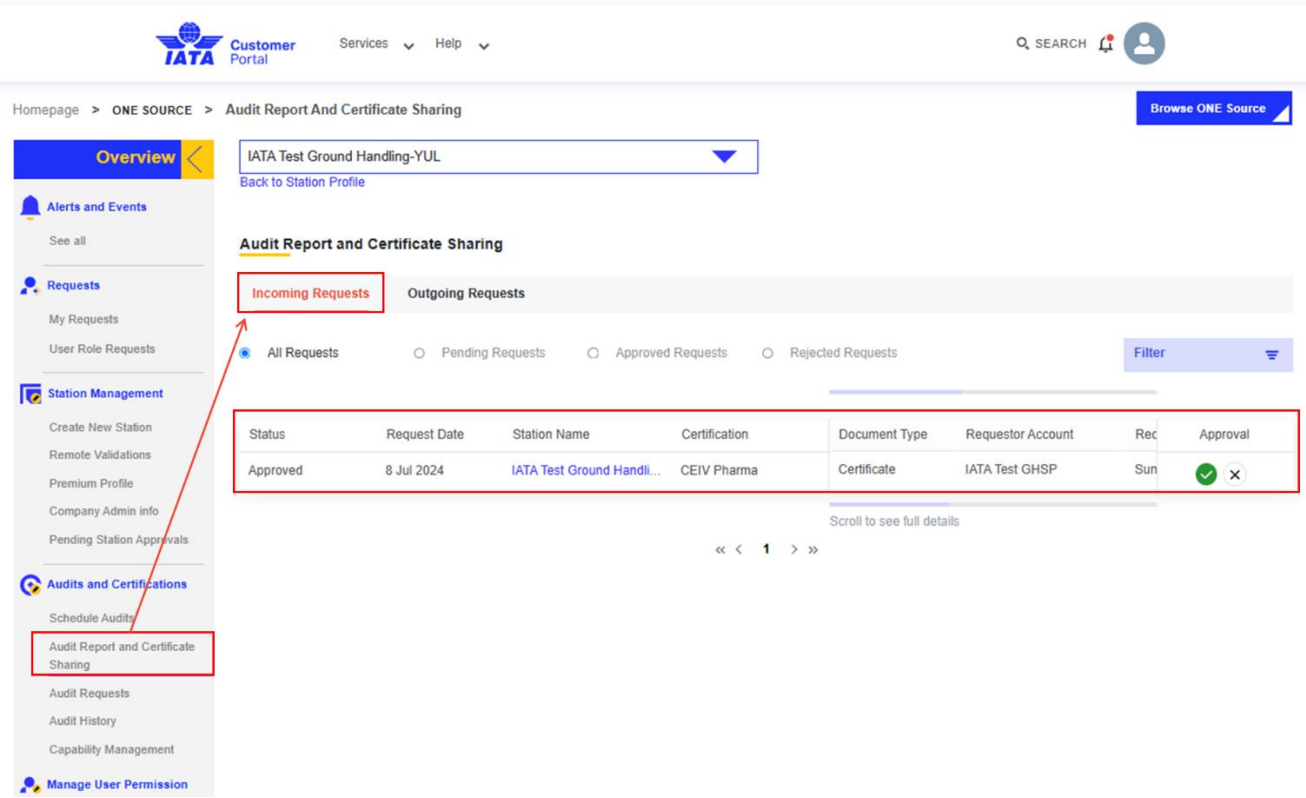
Most document requests require the approval of the station managers or company admin. You can find the status of your request as well as access to all approved documents in the Audit Report and Certificate Sharing section of the ONE Source private area under "Outgoing Requests". To view the approved document, click on the "Open Document" link:



5.2.2 Manage audit document requests

As a station manager or company admin, you will receive notifications about incoming requests to access your certificates and audit reports.

To manage these requests, go to the Audit Report and Certificate Sharing section of the ONE Source private area under “Incoming Requests”. There you will find detailed information about the requestor (name, company, email address) and have the options to approve, reject or revoke access to your documentation



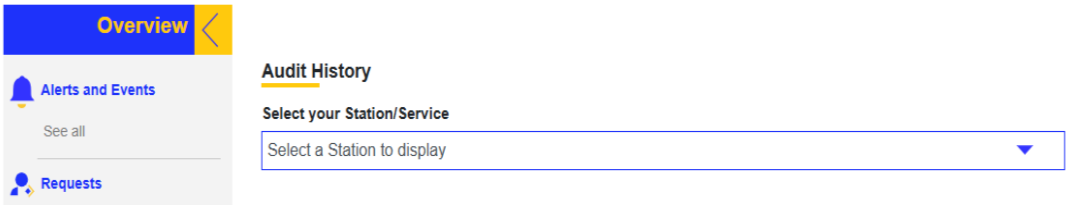
5.3. Audit Requests

In this section you will find all previously requested audits and their status.

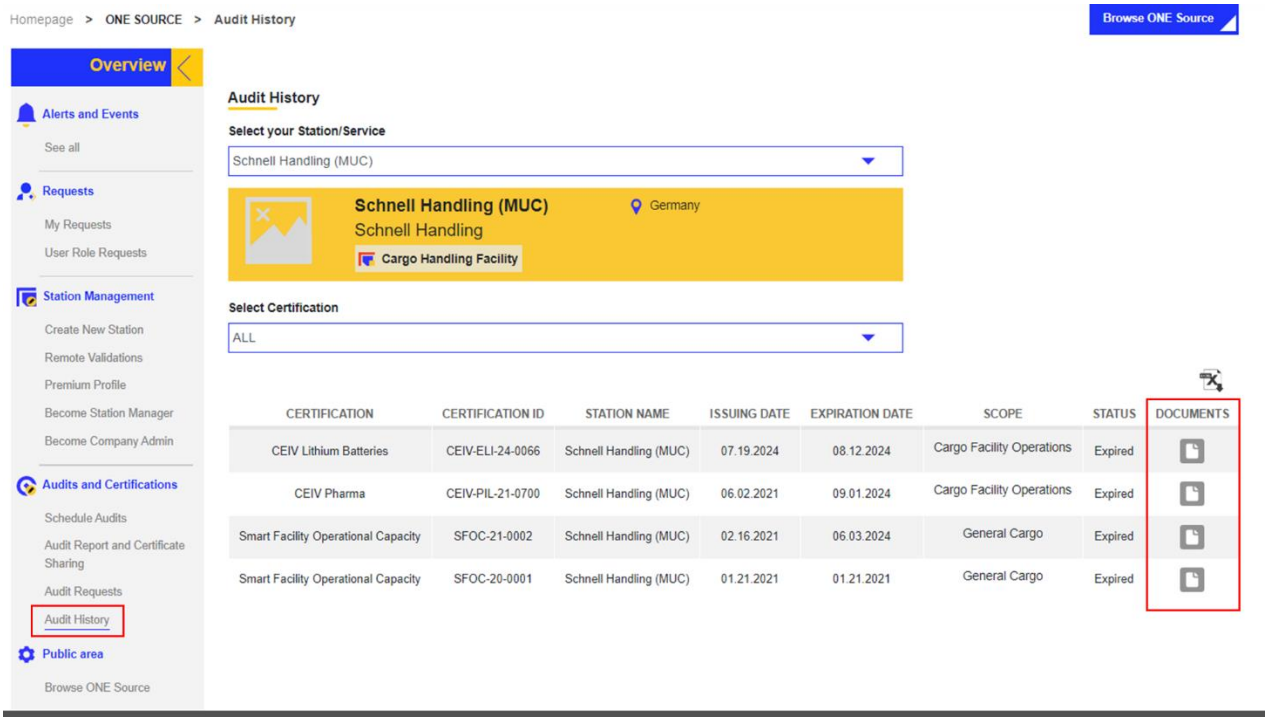
5.4. Audit History (& Documents: Certificates /Audit reports)

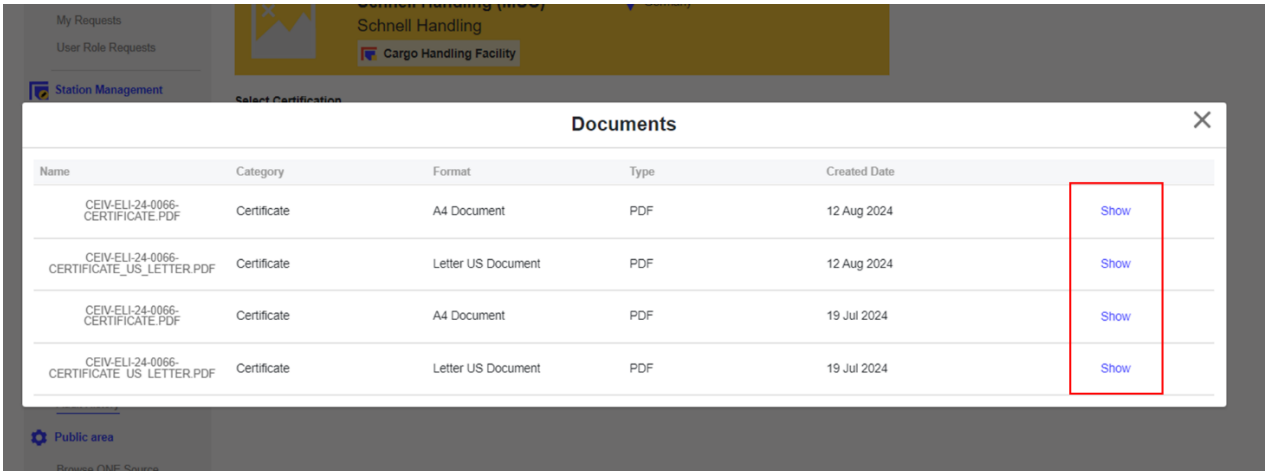
This section lists all previous certifications achieved by stations and allows you to view related audit documentation (certificates and audit reports).

Visit the ONE Source homepage and locate the Audit History menu and select the station for which you want to view the documentation.



To open or download the audit documents, click on the document icon of the respective certification, then click on “Show”




My Requests
User Role Requests
Station Management
Schnell Handling
Cargo Handling Facility
Public area
Documents
Name
Category
Format
Type
Created Date
CEIV-ELI-24-0066-CERTIFICATE.PDF
Certificate
A4 Document
PDF
12 Aug 2024
Show
CEIV-ELI-24-0066-CERTIFICATE_US_LETTER.PDF
Certificate
Letter US Document
PDF
12 Aug 2024
Show
CEIV-ELI-24-0066-CERTIFICATE.PDF
Certificate
A4 Document
PDF
19 Jul 2024
Show
CEIV-ELI-24-0066-CERTIFICATE_US_LETTER.PDF
Certificate
Letter US Document
PDF
19 Jul 2024
Show

6. IATA Air Cargo Device Assessment

IATA has launched a new IATA validation program to speed up and streamline device manufacturer approval processes of cargo tracking devices with Airlines**.** The IATA Air Cargo Device Assessment is an assessment performed by an independent validator which consists of the validation of the manufacturer's documentation (including battery and electromagnetic interference to confirm that the documentation submitted complies with the IATA Recommended Practice 1693 Device approval for air cargo. This certificate provides the device manufacturers an independent and trustworthy assessment of the device documentation. This certificate is a pre-requisite to seek airline approval through the system. It does not substitute airline approval for device use on board.

ONE Source provides several functionalities connected to cargo tracking device management for both solution providers and airlines to manage device approvals via the platform.

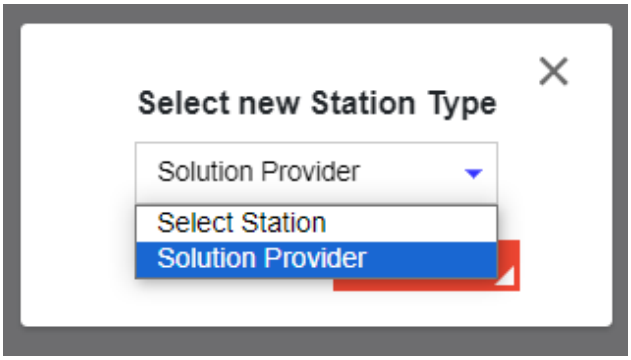
6.1. Create Solution Provider Account

Please refer to section 2.2.2 for details. Below you can see which Sector and Category combinations are eligible to create Solution Provider profiles.

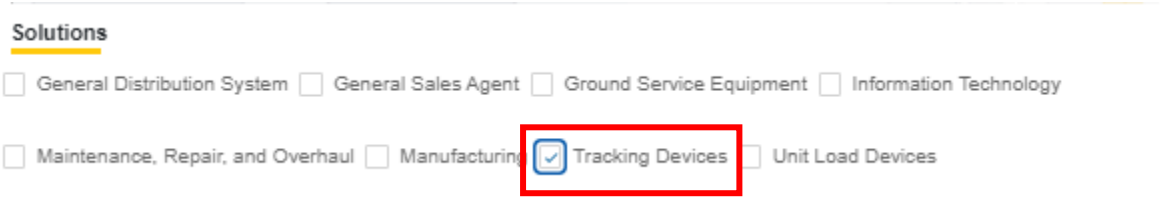
ONE Source Station Profile	Sector	Category
Solution Provider	▪ Airline Supplier	▪ Consultancy Firm ▪ Global Distribution System ▪ MRO - Maintenance Repair Overhaul ▪ System Solution Provider ▪ Other
	▪ Aviation Equipment Manufacturer	▪ Engine Manufacturer ▪ Large Component OEM ▪ Other
	▪ Financial Institution	▪ Payment Provider
	▪ General Sales Agent	▪ GSA General Sales Agent ▪ GSSA Cargo
	▪ Other	▪ Pharmaceutical Industry ▪ Manufacturing Industry ▪ Food Industry ▪ Retail Industry ▪ Any category

6.2. Create a Station for Solution Provider

Please refer to Create a new Station section (page 25).



When creating or editing a Solution Provider profile, ensure you tick "Tracking Devices" under solutions to enable cargo device management functionalities:

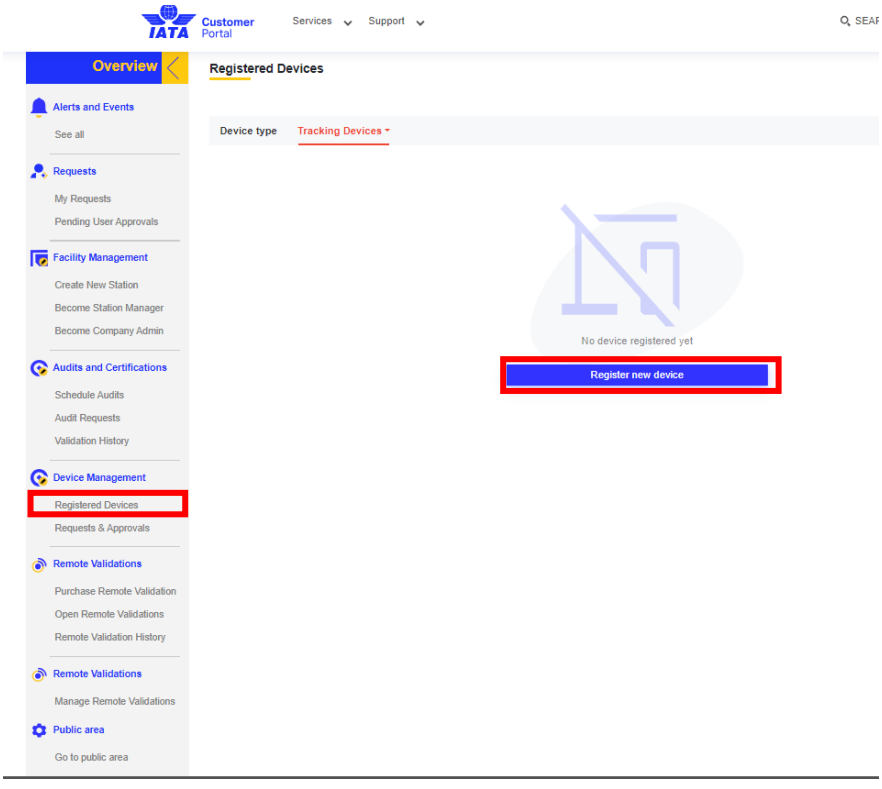


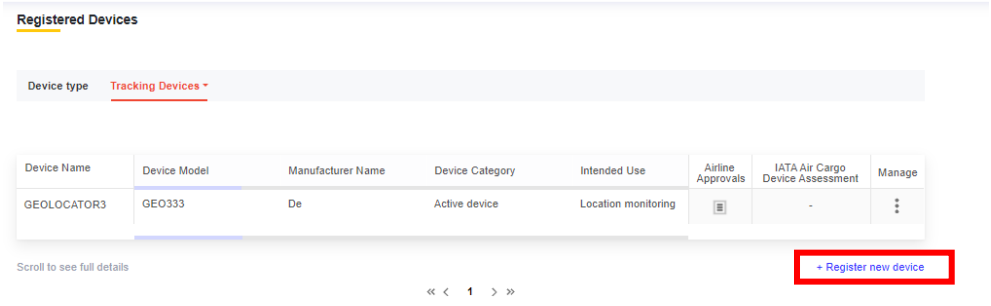
The device management section is only available to companies that have created a Solution Provider profile with "Tracking Devices" selected under solutions.

6.3. Registered Devices sub section

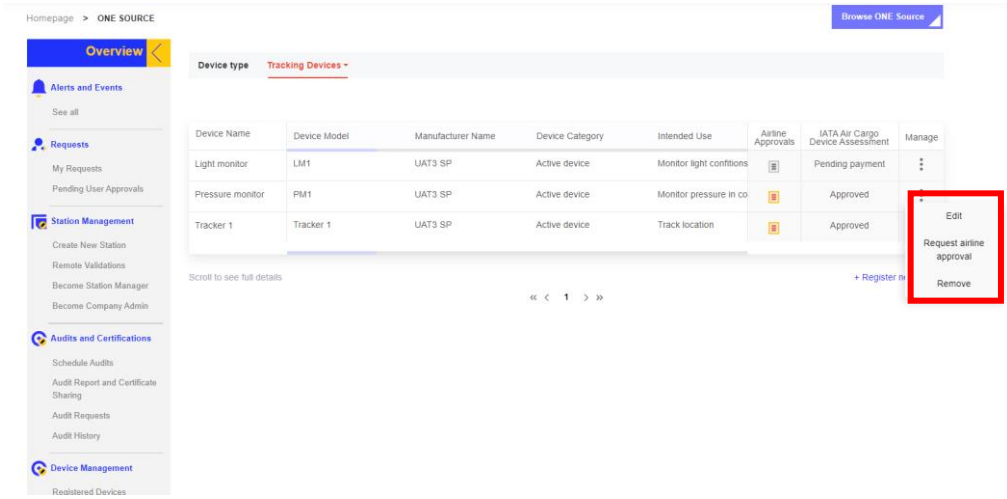
6.3.1 Register a new device

To register a new device, go to Device Management, Registered Devices section and click on Register new device. In the next screen you can add specific attributes of the device and submit the device registration.





Once you registered the device, it is added to the Registered devices table. The following functions are available via the burger menu: Edit, Request airline approval, Remove.



6.3.2 Edit registered device

To edit a device, go to the Registered Devices section, click on burger menu of device you wish to edit and choose the option “Edit”. In the next screen you can edit any of the device parameter. Click on the” Save” button to register your changes.

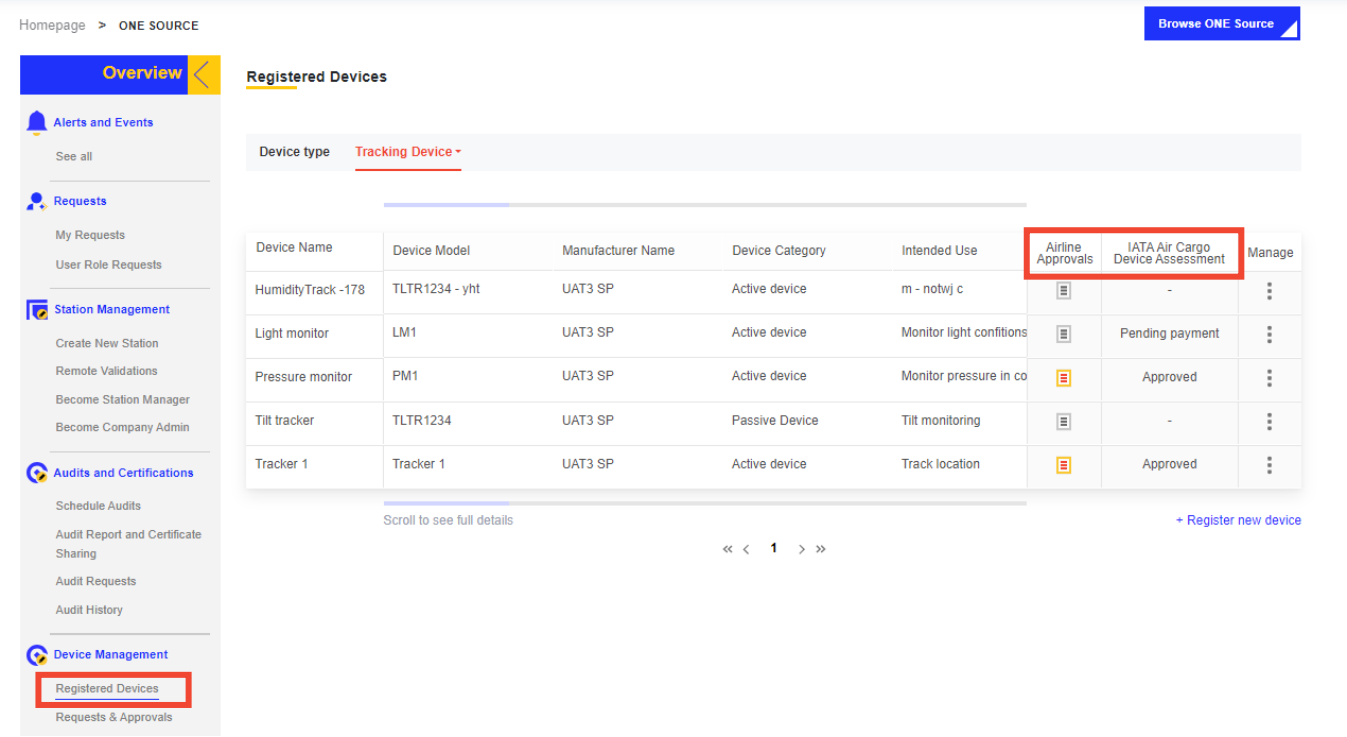
Attention: In case the device holds an existing IATA assessments or airline approvals/ acknowledgement of existing approval, editing the device attributes will remove all existing IATA validations and airline approvals

6.3.3 Remove registered device

To remove a device, go to the Registered Devices section, click on burger menu of device you wish to remove and choose the option “Remove ”
Attention: In case the device holds an existing IATA assessments or airline approvals/ acknowledgement of existing approval, removing the device will remove all existing approvals. In such case you need to register the device and request approvals again.

6.3.4 Registered devices table

The Registered devices table lists all devices that you have registered, showing IATA Air Cargo Device Assessment and airline approvals for your devices.

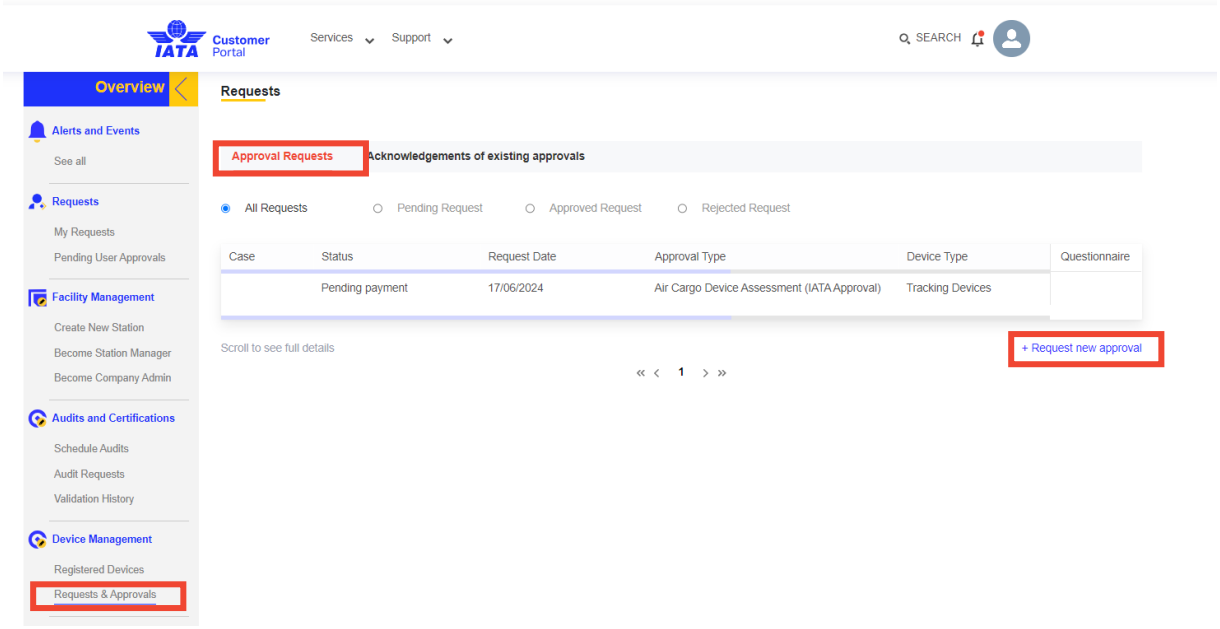


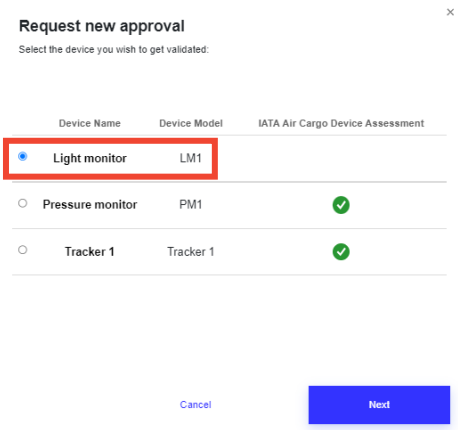
6.4. Requests & Approvals subsection

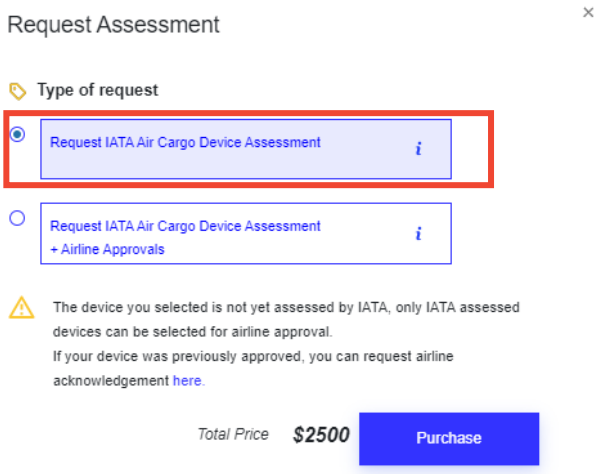
6.4.1 Request IATA Air Cargo Device Assessment

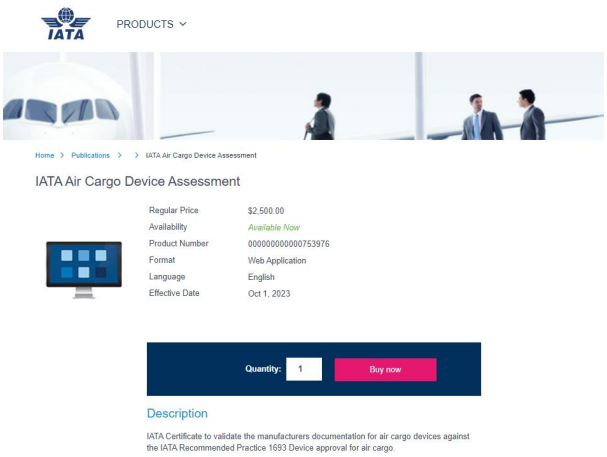
You can request IATA Air Cargo Device Assessment for your devices. The IATA Air Cargo Device Assessment is an assessment performed by an independent validator which consists of the validation of the manufacturer's documentation (including battery and electromagnetic interference to confirm that the documentation submitted complies with the IATA Recommended Practice 1693 Device approval for air cargo. This certificate provides the device manufacturers an independent and trustworthy assessment of the device documentation. This certificate is a pre-requisite to seek airline approval through the system. It does not substitute airline approval for device use on board.

To request IATA Air Cargo Device Assessment, you need to access the Requests & Approvals subsection and click on the Approvals tab. You need to then click on Request new approval, select the device you wish to request the approval for then purchase the IATA Air Cargo Device Assessment. Clicking on purchase will redirect you to the IATA e-Commerce website to purchase the service.


IATA Customer Portal
Services
Support
SEARCH
Overview
Alerts and Events
See all
Requests
My Requests
Pending User Approvals
Facility Management
Create New Station
Become Station Manager
Become Company Admin
Audits and Certifications
Schedule Audits
Audit Requests
Validation History
Device Management
Registered Devices
Requests & Approvals
Requests
Approval Requests
Acknowledgements of existing approvals
All Requests
Pending Request
Approved Request
Rejected Request
Case
Status
Request Date
Approval Type
Device Type
Questionnaire
Pending payment
17/06/2024
Air Cargo Device Assessment (IATA Approval)
Tracking Devices
Scroll to see full details
+ Request new approval
« ‹ 1 › »


Request new approval
Select the device you wish to get validated:
Device Name
Device Model
IATA Air Cargo Device Assessment
Light monitor
LM1
Pressure monitor
PM1
Tracker 1
Tracker 1
Cancel
Next

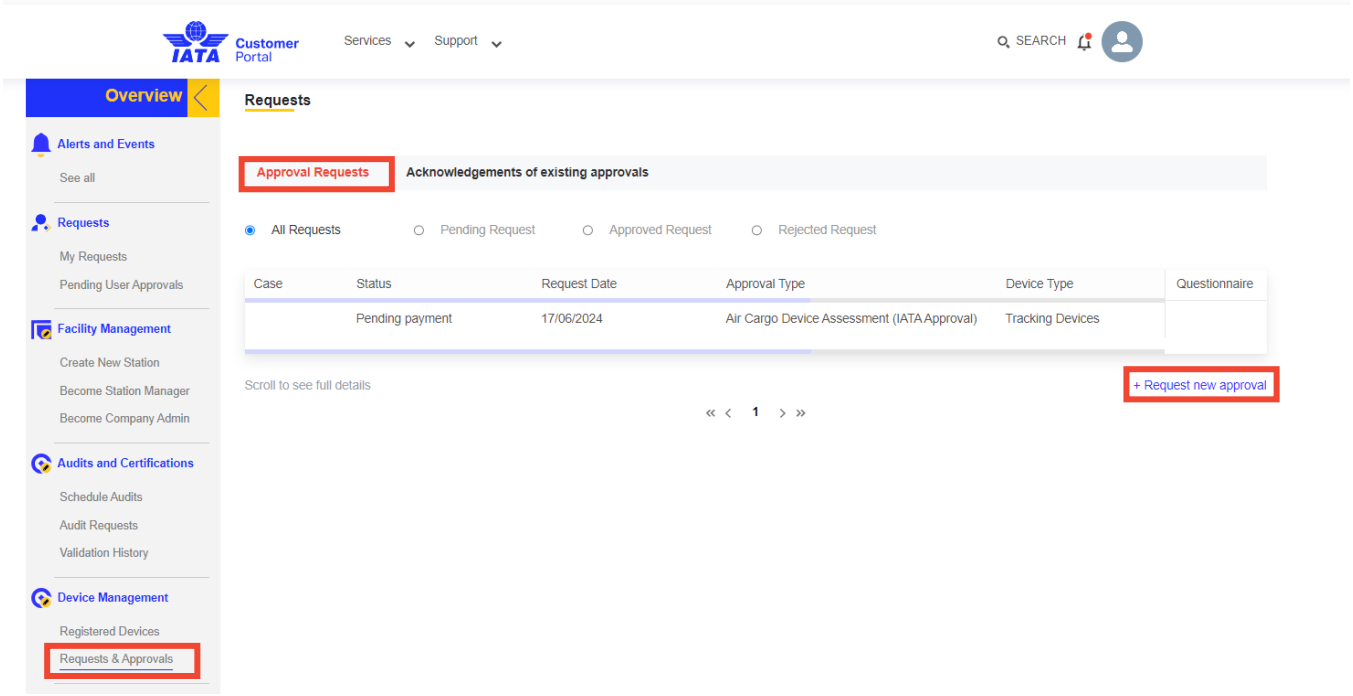

Request Assessment
Type of request
Request IATA Air Cargo Device Assessment
Request IATA Air Cargo Device Assessment
+ Airline Approvals
The device you selected is not yet assessed by IATA, only IATA assessed devices can be selected for airline approval.
If your device was previously approved, you can request airline acknowledgement here.
Total Price
$2500
Purchase

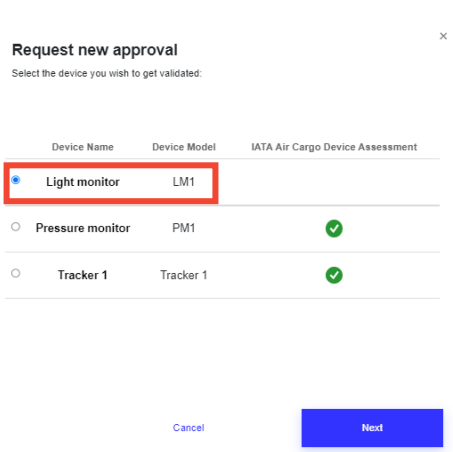

IATA
PRODUCTS
Home > Publications > > IATA Air Cargo Device Assessment
IATA Air Cargo Device Assessment
Regular Price $2,500.00
Availability Available Now
Product Number 00000000000753976
Format Web Application
Language English
Effective Date Oct 1, 2023
Quantity: 1
Buy now
Description
IATA Certificate to validate the manufacturers documentation for air cargo devices against the IATA Recommended Practice 1693 Device approval for air cargo.

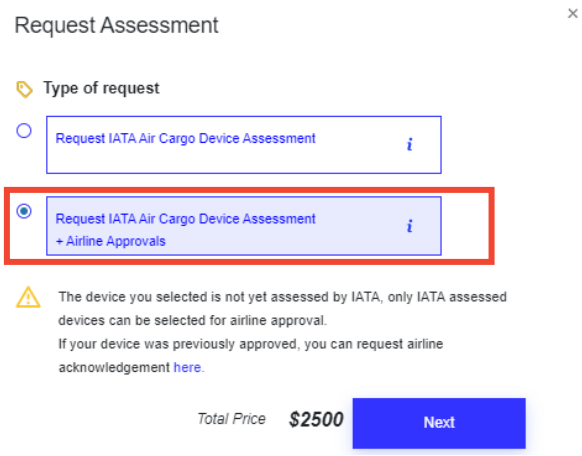
6.4.2 Request IATA Air Cargo Device Assessment + Airline Approvals

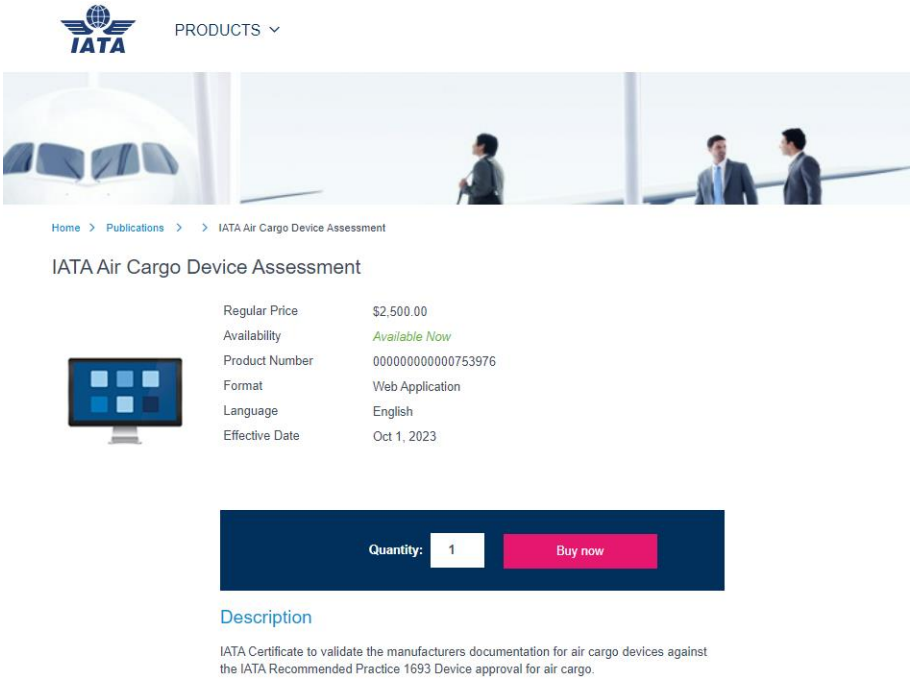
Requesting IATA Air Cargo Device Assessment can be combined with requesting airline approvals. To request IATA Air Cargo Device Assessment, you need to access the Requests & Approvals subsection and click on the Approvals tab. You need to then click on Request new approval, select the device you wish to request the approval for then purchase the IATA Air Cargo Device Assessment + Airline Approval. You can select the airlines from whom the approval is requested, you can select multiple airlines at the same time.

Clicking on purchase will redirect you to the IATA e-Commerce website to purchase the service.









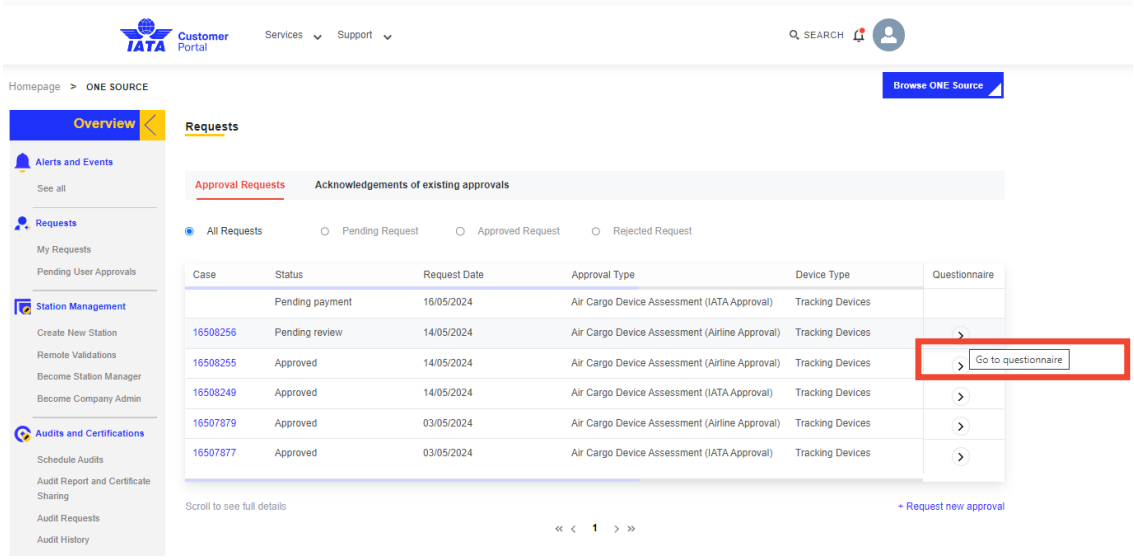
6.4.3 Completing the Remote Validation Questionnaire (RVQ)

Following the purchase of the IATA Air Cargo Device Assessment, you will need to complete the RVQ by providing additional information and supporting documentation of your tracking device.

You can access The Questionnaire form the Requests & Approvals subsection and click on the Approvals tab. The table listing all approvals requests shows an arrow in the last column, clicking on the arrow redirects you to RVQ for the specific device.

Once the RVQ is completed, you need to submit it for assessment. The submitted questionnaire is then going the be assessed by an independent validator. You will be notified about the outcome of the IATA Air Cargo Device Assessment or any questions/comments the independent validator may have regarding the questionnaire.

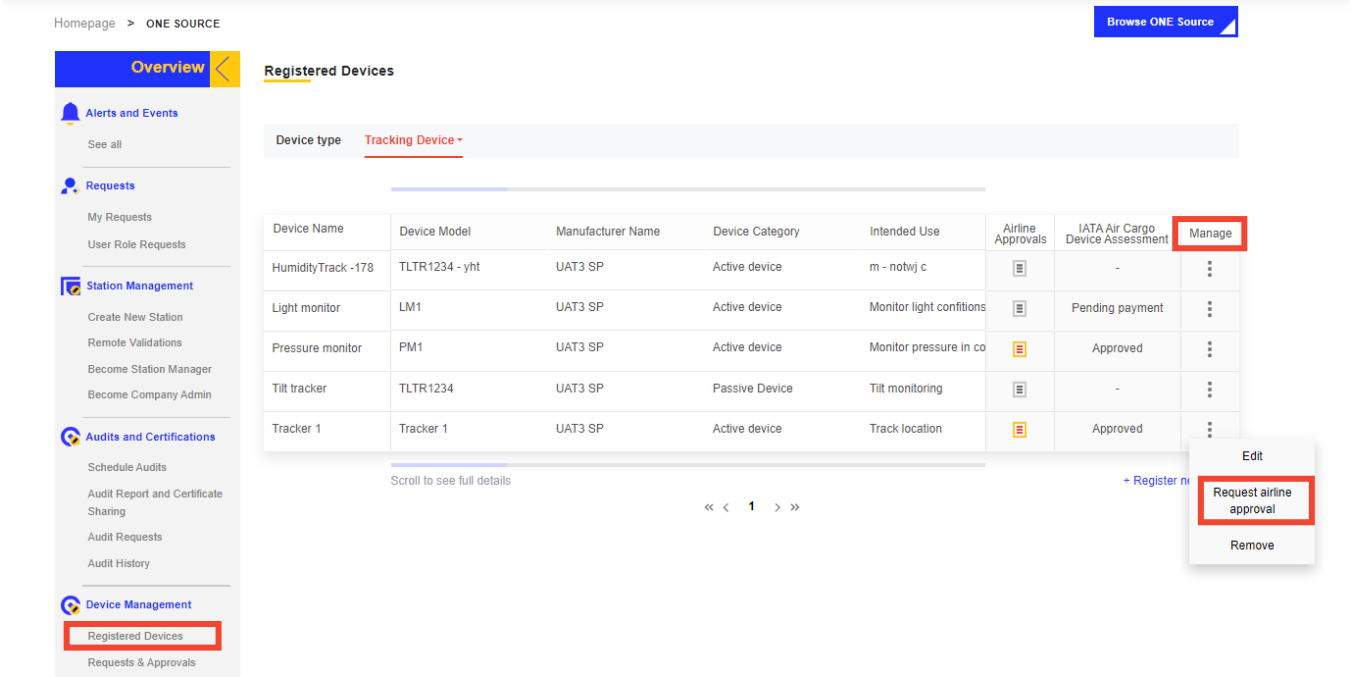
If you have also requested airline approvals in addition to the IATA Air Cargo Device Assessment, upon a positive assessment by independent validator, the questionnaire is automatically forwarded to the airlines selected by you. You will be notified about the outcome of the airline assessment or any questions/comments the airline may have regarding the questionnaire.

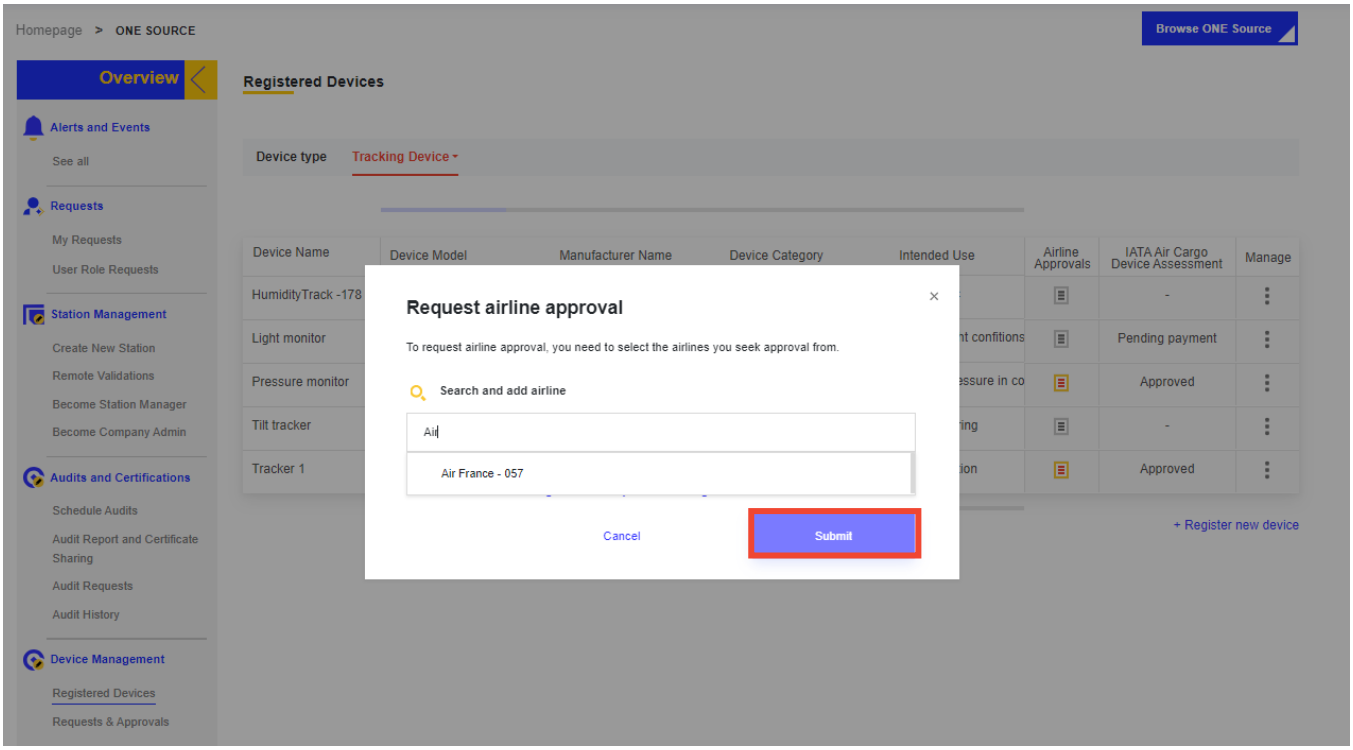


Following positive IATA Air Cargo Device Assessment and airline approvals, the information about the approvals is displayed in the registered devices table in your profile.

Request Airline approval for IATA validated devices

After receiving the IATA Air Cargo Device Assessment for a device, new airline approvals can be requested at any time by selecting a device in the Registered Devices table and clicking on Request airline approval in the burger menu under Manage. On then next screen you can select one or multiple airlines from which you seek approval and click Submit.

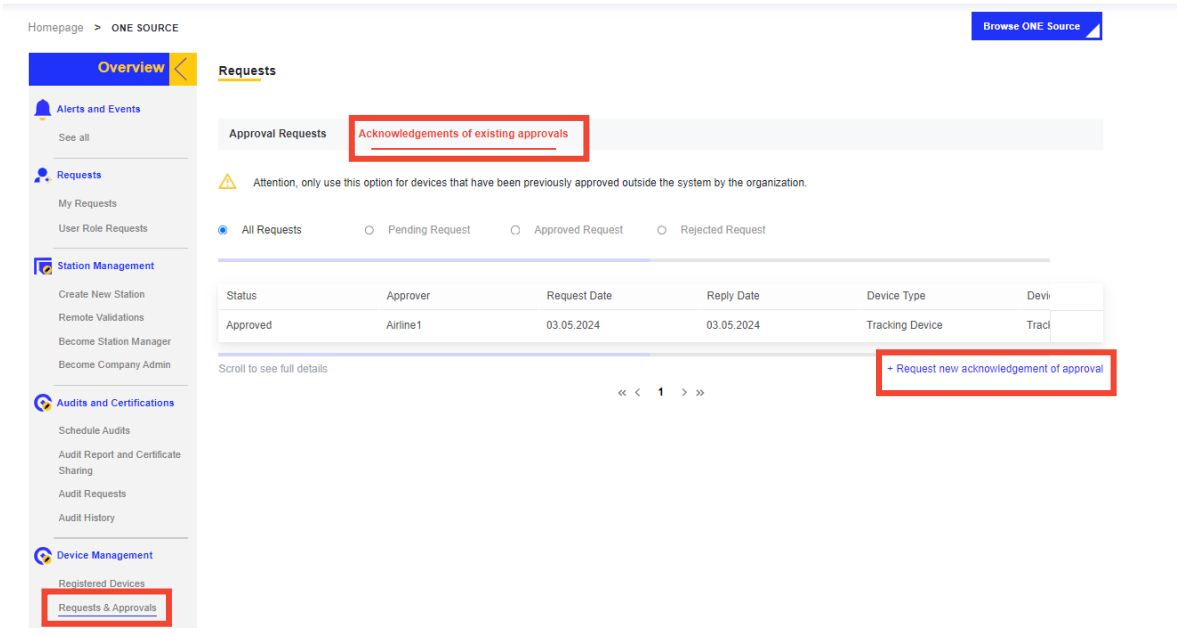


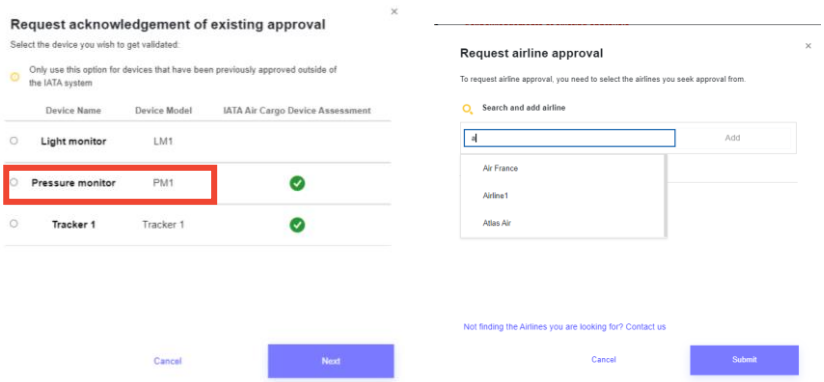


6.4.4 Request new Acknowledgement of existing approval

You can request acknowledgement of existing approval from airlines who have previously approved your device outside of the system.

To do this, you need to access the Requests & Approvals subsection and click on the Acknowledgement of existing approval tab. You need to then click on Request new acknowledgement of approval, select the device you wish to request the acknowledgement for then select the airlines from which the acknowledgement is requested. Submitting the request for acknowledgement will generate a notification to selected airlines. You will be notified about the outcome of the airline acknowledgement.





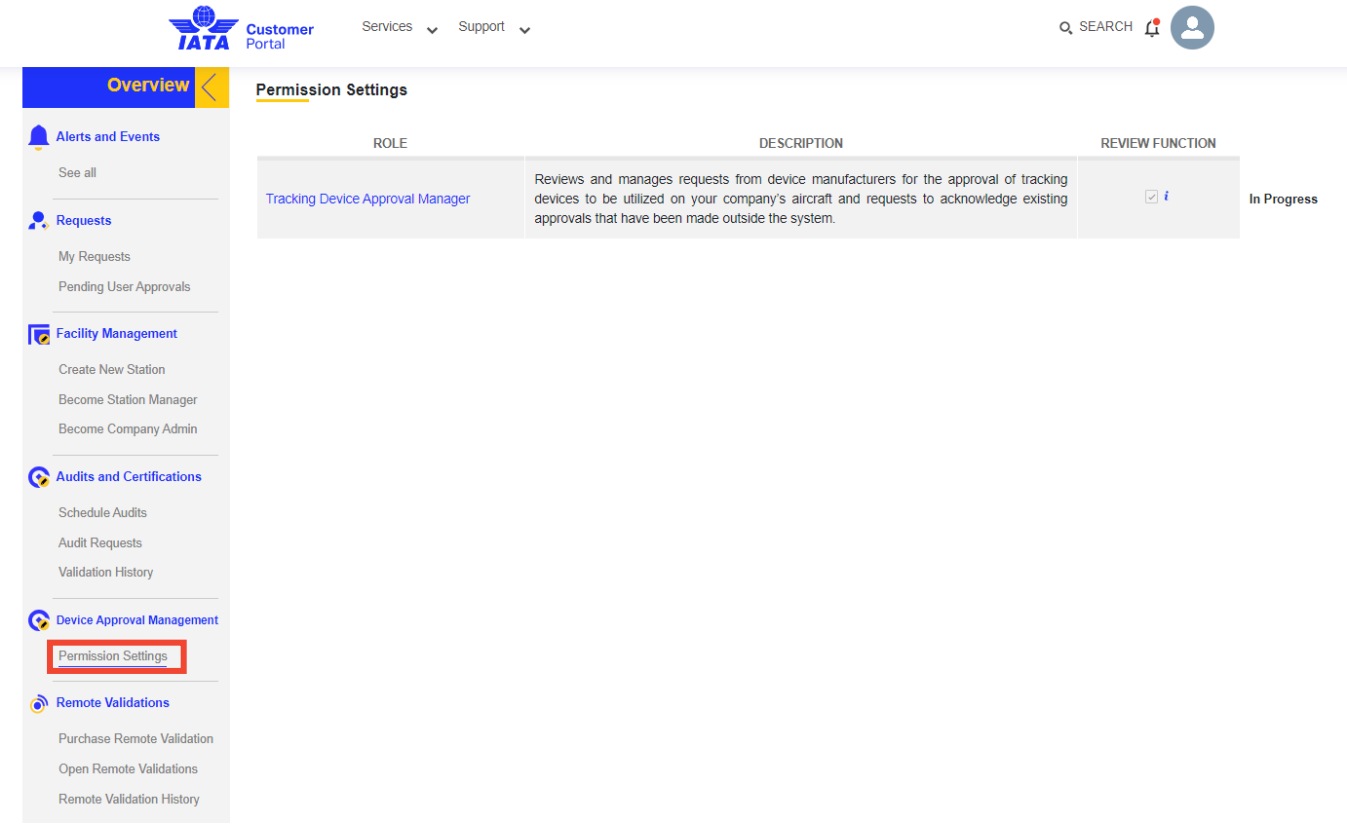
7. Device Approval Management Section for Airlines

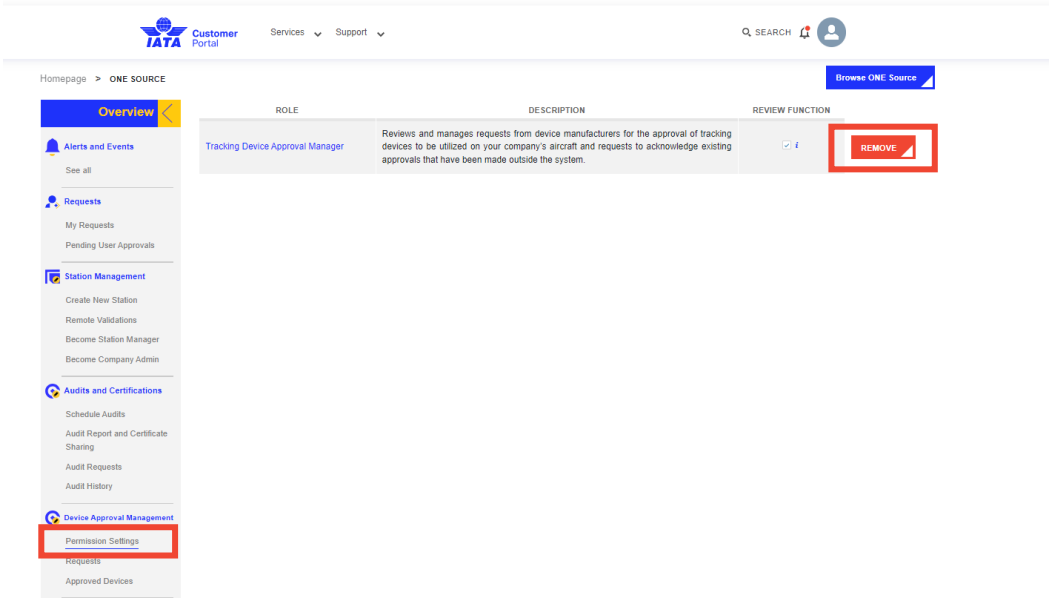
7.1. Permission settings

Tracking Device Approval Manager is a specific role for airlines which allows you to review and manage incoming Device Approval Requests from Solution Providers.

The Tracking Device Approval Managers have the right to confirm/manage Acknowledgement of existing approvals and if Device Approval Review function is selected, to approve devices requests made through ONE Source.

You can request/remove this role under the Permission settings subsection.



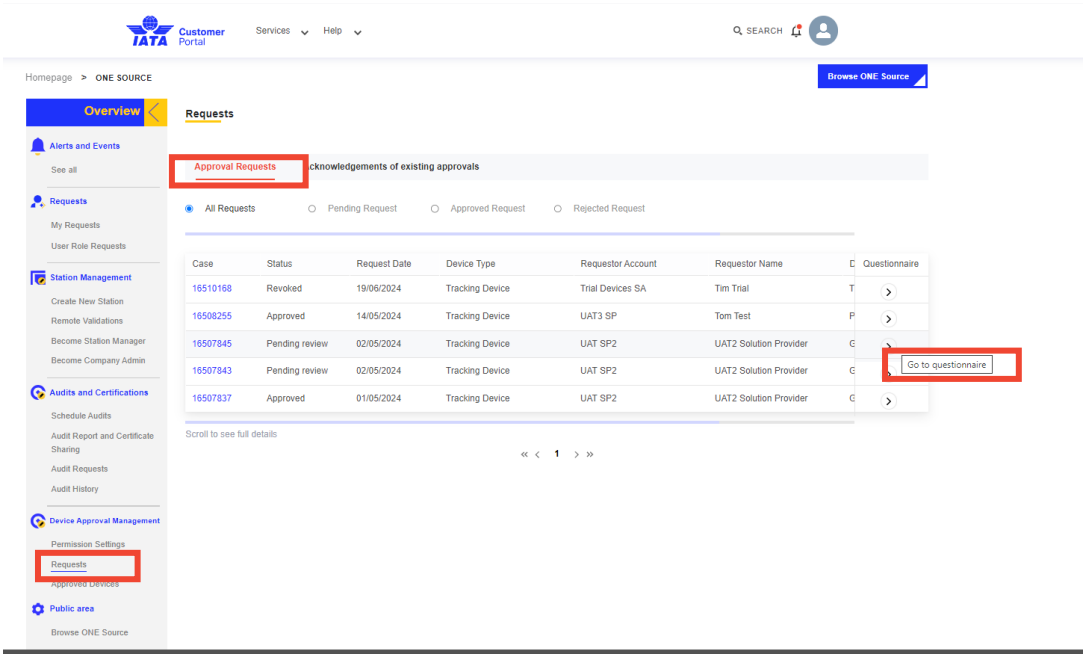


7.2. Requests

7.2.1 Airline Approvals following IATA Air Cargo Device Assessment

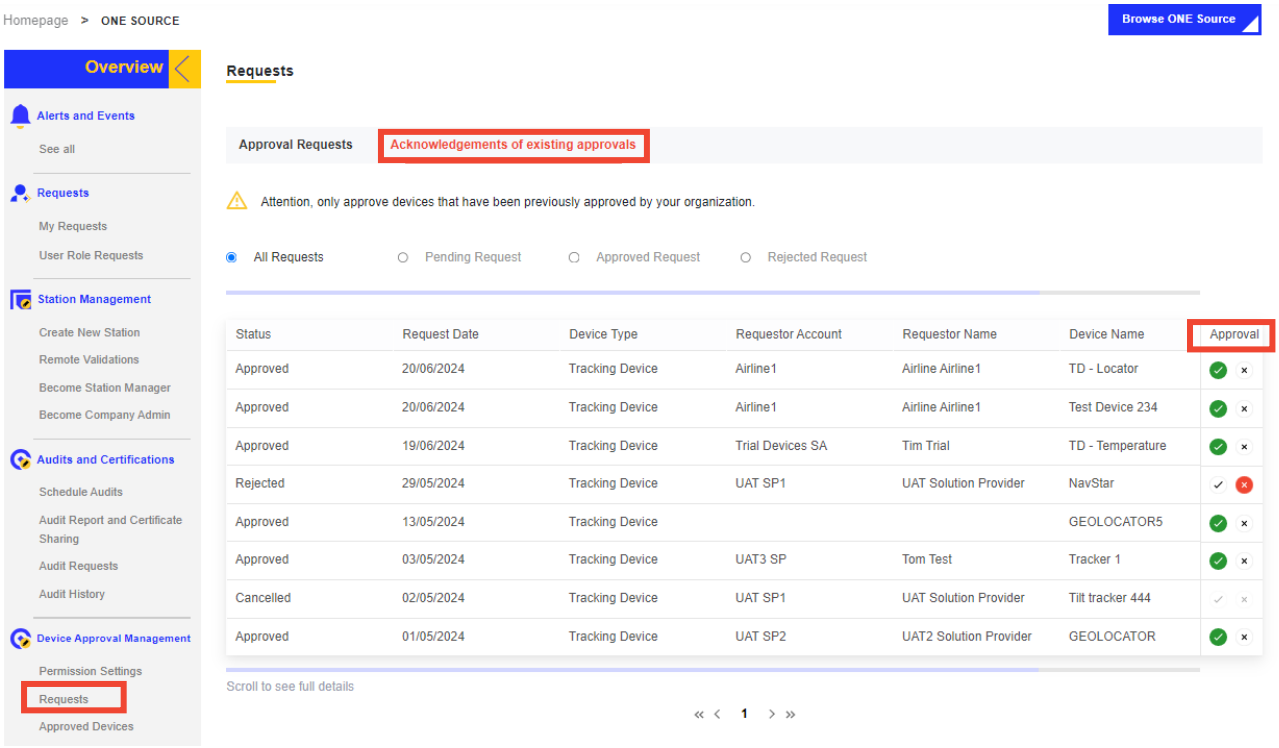
Airlines are notified about approval requested by device manufacturers for cargo devices once IATA Air Cargo Device Assessment has been completed by the independent validator.

As a Tracking Device Approval Manager, you can access the Validator application to review the submitted documentation and approve or reject the approval request. Upon positive outcome the approval of the airline is added to the registered devices table under manufacturer profile and approved devices table under airline profile.



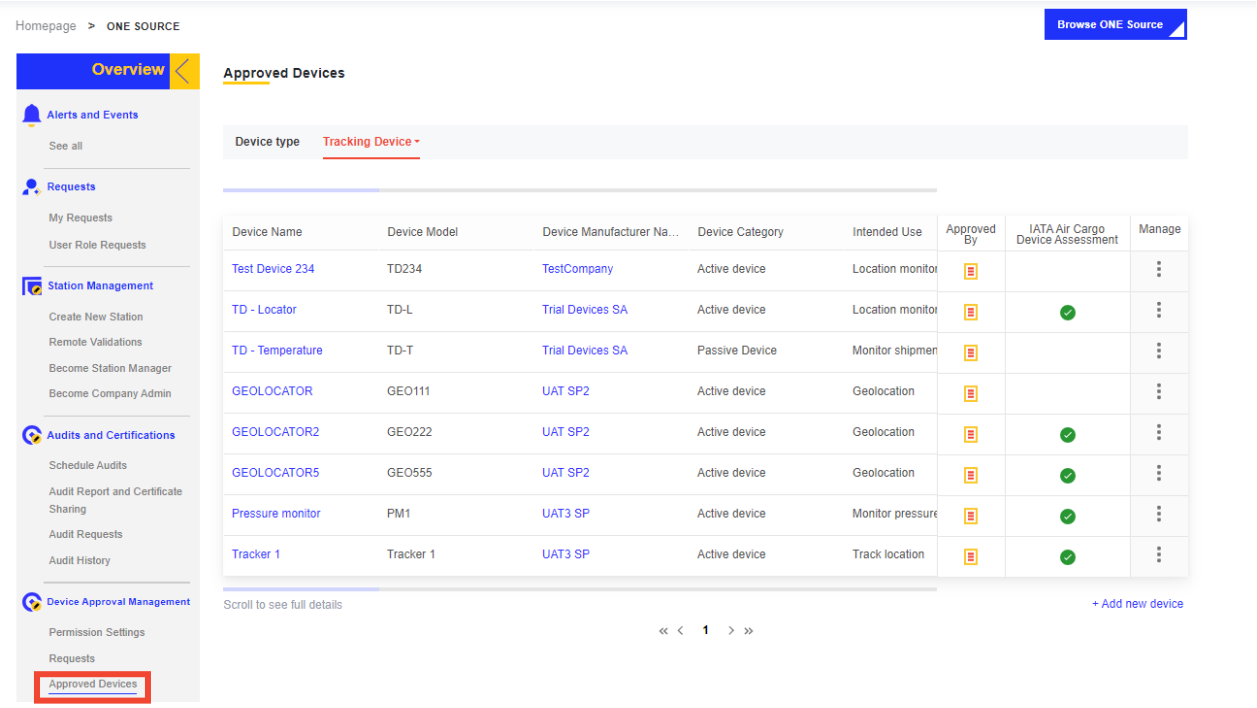
7.2.2 Acknowledgement of existing approval

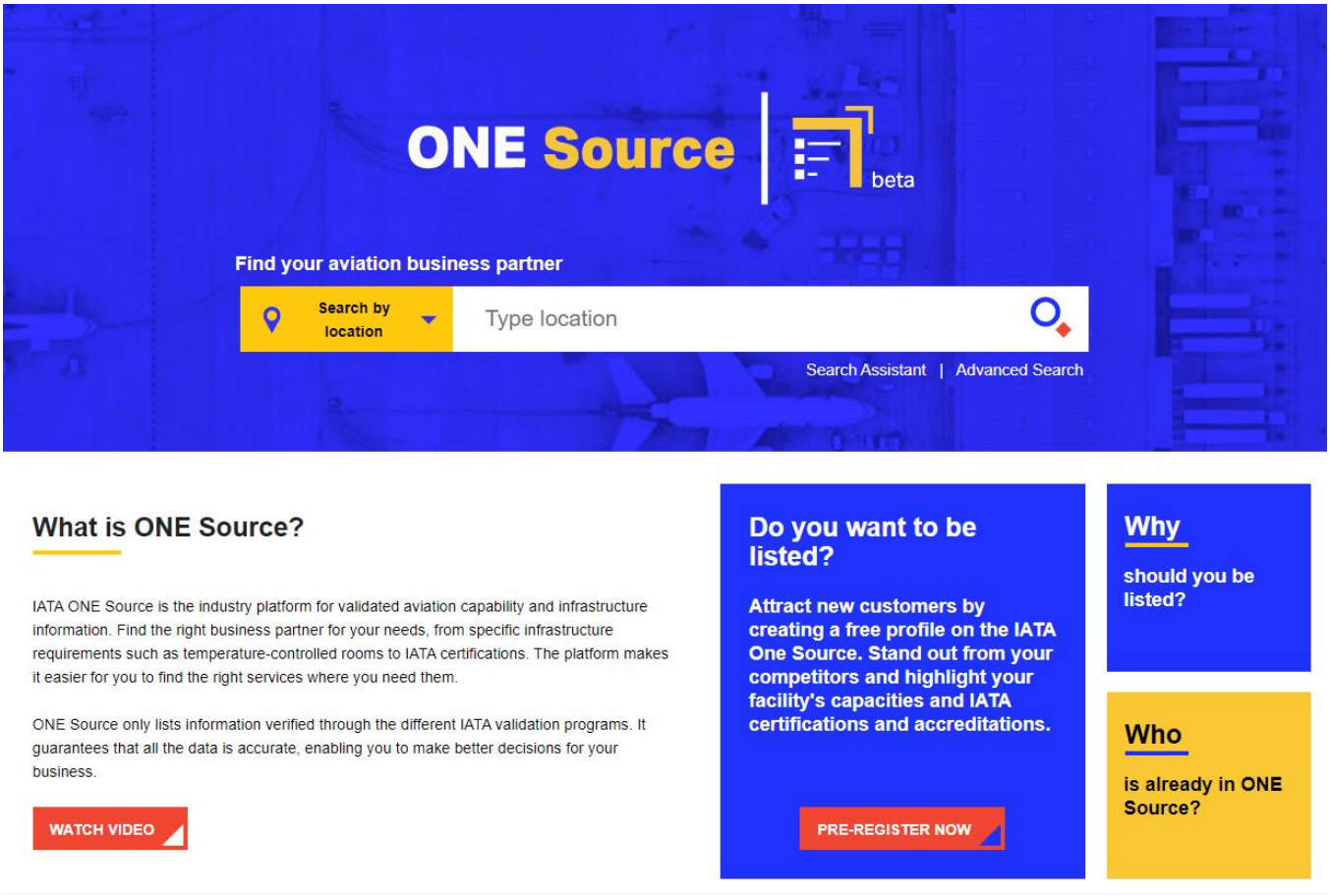
Airlines are notified about Acknowledgement of existing approval requested by device manufacturers for cargo devices. As Tracking device Approval Manager, you can approve or reject the acknowledgement. Upon positive outcome the approval of the airline is added to the registered devices table under manufacturer profile and approved devices table under airline profile.



7.3. Approved Devices

The Approved devices table lists all devices that have been approved by your airline.



8. ONE Source Public Area

This option takes you to the ONE Source public area, where you can see how your stations are displayed and look for your business partners.